

JUNE IS
NATIONAL

SAFETY MONTH



Blue Ridge UCC

POTENTIAL DANGER WHEN USING HAND SANITIZER

What Happened

A worker used an 80% alcohol-based hand sanitizer as recommended by current hygiene recommendations in the COVID-19 plan. Just after the application to his hands, but before the liquid disinfectant had evaporated and completely dried, the worker touched a metal surface. On this metal surface, an accumulation of static electricity created an ignition source, and the disinfectant (ethyl-alcohol based) flashed, resulting in an almost invisible flame (blue) in both hands. The contractor managed to extinguish the flames but suffered from first and second-degree burns to both hands.

If you apply hand sanitizer here are some helpful safety tips to keep you safe:

- Wait at least a minute for the sanitizer to dry on your hands and then wave your hands to remove any vapors that may be floating around.
- Remember that alcohol-base hand sanitizer is flammable and should be handled with caution.



A message from our Executive Director



Louis Panzer

Office will reopen on July 15th. We will be taking temperatures of all people coming into the building using a stand up touch free kiosk. Protocols are being put in place for sanitizing and social distancing.

Q2 NC 811 Board meeting to be held virtually on July 17th. Registration will be required and will be sent out in the coming weeks.

Surveys have been sent out to excavators to measure effectiveness of the North Carolina damage prevention process. We plan a follow up survey in the fall to compare how we have handled the COVID-19 crisis.

Homeowners continue to exceed normal numbers and percentages of requests. Normally we would see about 22% of requests during the spring from homeowners. We have recently seen numbers of 30-31%

Planning to launch a full pass through Single Address Ticket application in July.

NC 811

Podcast



Available on
Podbean



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North Carolina 811 app



**Search for North Carolina 811 on
any of these platforms.**

NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



Utility service has never been more important.

If you're planning landscaping or any other digging projects, contact 811 first – the kids telelearning and adults telecommuting will thank you.

Call 811 or go to your state 811 center's website before digging.

Call811.com/811-your-state



MAY 2019 VS 2020

TICKETS

2020: 172,482

2019: 207,168

Difference: -16.7%

TRANSMISSIONS

2020: 972,309

2019: 1,116,475

Difference: -12.9%



YEAR-TO-DATE

TICKETS

2020: 866,164

2019: 962,288

Difference: -10%

TRANSMISSIONS

2020: 4,977,409

2019: 5,208,146

Difference: -4.4%

COUNTY TICKET VOLUME

YTD stats compared with previous year

| Alexander | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|-----------|--------|--------|------|--------|-------|---------------|
| 2019 | 11 | 7 | 324 | 2 | 29 | 373 |
| 2020 | 8 | 1 | 325 | 6 | 52 | 392 |
| | -27.3% | -85.7% | 0.3% | 200.0% | 79.3% | 5.1% |

COUNTY TICKET VOLUME

YTD stats compared with previous year

| Catawba | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|---------|-------|--------|--------|-------|-------|---------------|
| 2019 | 164 | 19 | 1889 | 70 | 1040 | 3182 |
| 2020 | 160 | 15 | 1529 | 92 | 1016 | 2812 |
| | -2.4% | -21.1% | -19.1% | 31.4% | -2.3% | -11.6% |

COUNTY TICKET VOLUME

YTD stats compared with previous year

| Lincoln | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|---------|--------|------|--------|--------|--------|---------------|
| 2019 | 114 | 17 | 1452 | 89 | 543 | 2215 |
| 2020 | 31 | 17 | 1100 | 39 | 305 | 1492 |
| | -72.8% | 0.0% | -24.2% | -56.2% | -43.8% | -32.6% |

COUNTY TICKET VOLUME

2020 stats compared with 2019

| Alexander | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|-----------|--------|--------|------|--------|--------|---------------|
| 2019 | 81 | 52 | 1591 | 25 | 141 | 1890 |
| 2020 | 45 | 15 | 1618 | 54 | 338 | 2070 |
| | -44.4% | -71.2% | 1.7% | 116.0% | 139.7% | 9.5% |

COUNTY TICKET VOLUME

2020 stats compared with 2019

| Catawba | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|---------|--------|--------|--------|--------|--------|---------------|
| 2019 | 567 | 128 | 9276 | 425 | 4593 | 14989 |
| 2020 | 457 | 75 | 7306 | 309 | 4104 | 12251 |
| | -19.4% | -41.4% | -21.2% | -27.3% | -10.6% | -18.3% |

COUNTY TICKET VOLUME

2020 stats compared with 2019

| Lincoln | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|---------|--------|--------|-------|--------|------|---------------|
| 2019 | 680 | 102 | 6237 | 334 | 2404 | 9757 |
| 2020 | 197 | 68 | 5905 | 220 | 2445 | 8835 |
| | -71.0% | -33.3% | -5.3% | -34.1% | 1.7% | -9.4% |

COUNTY TICKET DISTRIBUTION

| | |
|--------------|-----|
| ALEXANDER | 392 |
| BETHLEHEM | 89 |
| ELLENDALE | 5 |
| HIDDENITE | 38 |
| LITTLE RIVER | 1 |
| STONY POINT | 23 |
| TAYLORSVILLE | 233 |
| VASHTI | 3 |

COUNTY TICKET DISTRIBUTION

| CATAWBA | 2812 |
|--------------------|------|
| CATAWBA | 165 |
| CLAREMONT | 144 |
| CONOVER | 202 |
| HICKORY | 967 |
| LAKE NORMAN | 25 |
| LONG VIEW | 27 |
| MAIDEN | 331 |
| MOUNTAIN VIEW | 20 |
| NEWTON | 686 |
| OLIVERS CROSSROADS | 33 |
| SHERRILLS FORD | 169 |
| TERRELL | 25 |

COUNTY TICKET DISTRIBUTION

| | |
|--------------|------|
| LINCOLN | 1492 |
| CROUSE | 17 |
| DENVER | 794 |
| IRON STATION | 145 |
| LINCOLNTON | 323 |
| LOWESVILLE | 40 |
| MAIDEN | 34 |
| VALE | 56 |
| WESTPORT | 60 |

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

← → ↺ nc811.org 🔍 📅 28 ⋮

NC811 Calendar of Events




Today ◀ ▶ May 2020 📄 Print Week Month Agenda ▾

| Sun | Mon | Tue | Wed | Thu | Fri | Sat |
|-----------------------------|-------------------|--|-----------------|---|-------------------|--------------------------------------|
| 26 | 27 | 28 | 29 | 30 | May 1 | 2 |
| National Safe Digging Month | | | | | 8am CANCELED- C | 1pm CANCELED-Da |
| | 1:30pm CANCELED- | 8:30am CANCELED- | 10am CANCELED-D | 1pm Conf call w/ Jc 6pm CANCELED-Th | 12pm CANCELED- \ | |
| 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| | | Canceled - NCLM CityVision 2020 Conference - 10 Conve 7:30am Canceled - | | 8:10am NCRWA - Vi | 11am Seeland Meet | Postponed - Gree 2:30pm Bowman Gr |
| 10 | 11 | 12 | 13 | 14 | 15 | 16 |
| | | Canceled-Statewide Safety Conference - Joseph S. Koury 8am CANCELED- D | | CANCELED- NCAM 10am Canceled-NU +2 more | 1pm Facebook Proj | 3pm Safety Sam- C |
| 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| | 5pm Cleveland Cou | 9am UCCS-Teleconf | | 7:15am Atrium Hea | | |

9:27 4G LTE 🔋

Calendars

Stay up-to-date with these calendars

-  NC811 Events Calendar
-  NCUCC Calendar
-  RTE Calendar

THE NC811 EDUCATION TEAM



HOWARD COREY
EDUCATION LIAISON
EASTERN REGION



TAMI STOUT
EDUCATION LIAISON
SOUTHWEST REGION



BRIAN MOREHOUSE
EDUCATION LIAISON
WESTERN REGION



ANN RUSHING
EDUCATION MANAGER



PARRISH REDDICK
EDUCATION LIAISON
PIEDMONT REGION



STEVEN MOORE
MEDIA RELATION SPECIALIST

VISIT [NCUCC.ORG](https://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.