

JUNE IS  
NATIONAL

SAFETY  
MONTH



Durham UCC

# POTENTIAL DANGER WHEN USING HAND SANITIZER

## What Happened

A worker used an 80% alcohol-based hand sanitizer as recommended by current hygiene recommendations in the COVID-19 plan. Just after the application to his hands, but before the liquid disinfectant had evaporated and completely dried, the worker touched a metal surface. On this metal surface, an accumulation of static electricity created an ignition source, and the disinfectant (ethyl-alcohol based) flashed, resulting in an almost invisible flame (blue) in both hands. The contractor managed to extinguish the flames but suffered from first and second-degree burns to both hands.

If you apply hand sanitizer here are some helpful safety tips to keep you safe:

- Wait at least a minute for the sanitizer to dry on your hands and then wave your hands to remove any vapors that may be floating around.
- Remember that alcohol-base hand sanitizer is flammable and should be handled with caution.



# A message from our Executive Director



*Louis Panzer*

Office will reopen on July 15<sup>th</sup>. We will be taking temperatures of all people coming into the building using a stand up touch free kiosk. Protocols are being put in place for sanitizing and social distancing.

Q2 NC 811 Board meeting to be held virtually on July 17<sup>th</sup>. Registration will be required and will be sent out in the coming weeks.

Surveys have been sent out to excavators to measure effectiveness of the North Carolina damage prevention process. We plan a follow up survey in the fall to compare how we have handled the COVID-19 crisis.

Homeowners continue to exceed normal numbers and percentages of requests. Normally we would see about 22% of requests during the spring from homeowners. We have recently seen numbers of 30-31%

Planning to launch a full pass through Single Address Ticket application in July.

# NC 811

## Podcast



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# NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



# LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



## MAY 2019 VS 2020

### TICKETS

2020: 172,482

2019: 207,168

Difference: -16.7%

### TRANSMISSIONS

2020: 972,309

2019: 1,116,475

Difference: -12.9%



## YEAR-TO-DATE

### TICKETS

2020: 866,164

2019: 962,288

Difference: -10%

### TRANSMISSIONS

2020: 4,977,409

2019: 5,208,146

Difference: -4.4%

# COUNTY TICKET VOLUME

2020 stats compared with 2019

	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL</b>
2019	498	128	5159	308	2441	8534
2020	213	72	4579	117	1760	6741
+/- Var	-57.2%	-43.8%	-11.2%	-62.0%	-27.9%	-21.0%
				Locates per day		337

# COUNTY TICKET VOLUME

YTD stats compared with previous year

	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL</b>
2019	2422	372	23567	1318	12034	39713
2020	1201	300	20671	773	9923	32868
+/- Var	-50.4%	-19.4%	-12.3%	-41.4%	-17.5%	-17.2%
				Locates per day		310



# COUNTY TICKET DISTRIBUTION

County/Place	05 May
<b>DURHAM</b>	<b>6741</b>
BAHAMA	46
CHAPEL HILL	94
DURHAM	6501
FOX RUN	1
MORRISVILLE	56
OAK GROVE	3
RALEIGH	17
RESEARCH TRIANGLE PA	7
ROUGEMONT	16

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.

The screenshot shows the NC811 Calendar of Events website. The page title is "NC811 Calendar of Events". The current view is for "May 2020". Navigation options include "Today", "Print", "Week", "Month", and "Agenda". The calendar grid shows events for the month of May, with dates from 26 to 23. Key events include "National Safe Digging Month" (May 26-30), "Canceled - NCLM CityVision 2020 Conference" (May 5-6), "Canceled - Statewide Safety Conference" (May 12), and "8am 811 Car on Di" (May 19).

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	May 1	2
National Safe Digging Month					8am CANCELED- C	1pm CANCELED-De
	1:30pm CANCELED-	8:30am CANCELED-	10am CANCELED-D	1pm Conf call w/ Jc 6pm CANCELED-Th	12pm CANCELED- \	
3	4	5	6	7	8	9
		Canceled - NCLM CityVision 2020 Conference - 10 Conve		11am Seeland Meet	Postponed - Gree	
		7:30am Canceled -		8:10am NCRWA - Vi		2:30pm Bowman Gr
10	11	12	13	14	15	16
		Canceled-Statewide Safety Conference - Joseph S. Koury			1pm Facebook Proj	3pm Safety Sam- C
		8am CANCELED- D	CANCELED- NCAM	CANCELED-NCAM		
		10am Canceled-NU	8am 811 Car on Di	8:10am Canceled -		
		<a href="#">+2 more</a>				
17	18	19	20	21	22	23
	5pm Cleveland Cou	9am UCIS-Teleconf		7:15am Atrium Hea		

The screenshot shows the mobile app interface for "Calendars". The time is 9:27. The app lists three calendars to follow: "NC811 Events Calendar", "NCUCC Calendar", and "RTE Calendar". Each entry includes a calendar icon.

- NC811 Events Calendar
- NCUCC Calendar
- RTE Calendar

# THE NC811 EDUCATION TEAM



**HOWARD COREY**  
EDUCATION LIAISON  
EASTERN REGION



**TAMI STOUT**  
EDUCATION LIAISON  
SOUTHWEST REGION



**BRIAN MOREHOUSE**  
EDUCATION LIAISON  
WESTERN REGION



**ANN RUSHING**  
EDUCATION MANAGER



**PARRISH REDDICK**  
EDUCATION LIAISON  
PIEDMONT REGION



**STEVEN MOORE**  
MEDIA RELATION SPECIALIST

VISIT [NCUCC.ORG](http://NCUCC.ORG)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.