

JUNE IS NATIONAL

Durham UCC

POTENTIAL DANGER WHEN USING HAND SANITIZER

What Happened

A worker used an 80% alcohol-based hand sanitizer as recommended by current hygiene recommendations in the COVID-19 plan. Just after the application to his hands, but before the liquid disinfectant had evaporated and completely dried, the worker touched a metal surface. On this metal surface, an accumulation of static electricity created an ignition source, and the disinfectant (ethyl-alcohol based) flashed, resulting in an almost invisible flame (blue) in both hands. The contractor managed to extinguish the flames but suffered from first and second-degree burns to both hands.

If you apply hand sanitizer here are some helpful safety tips to keep you safe:

• Wait at least a minute for the sanitizer to dry on your hands and then wave your hands to remove any vapors that may be floating around.

• Remember that alcohol-base hand sanitizer is flammable and should be handled with caution.





A message from our Executive Director



Louis Panzer

Office will reopen on July 15th. We will be taking temperatures of all people coming into the building using a stand up touch free kiosk. Protocols are being put in place for sanitizing and social distancing.

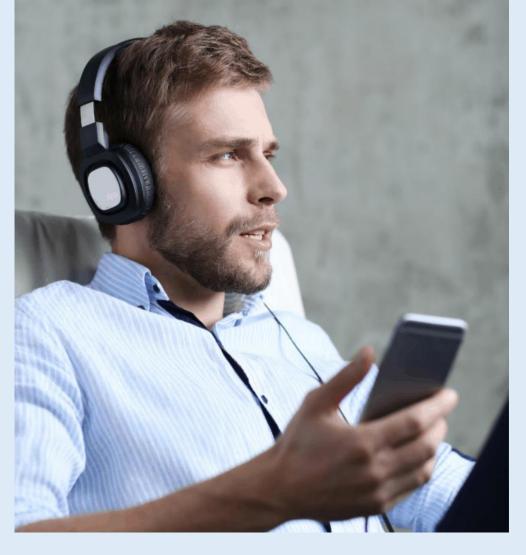
Q2 NC 811 Board meeting to be held virtually on July 17th. Registration will be required and will be sent out in the coming weeks.

Surveys have been sent out to excavators to measure effectiveness of the North Carolina damage prevention process. We plan a follow up survey in the fall to compare how we have handled the COVID-19 crisis.

Homeowners continue to exceed normal numbers and percentages of requests. Normally we would see about 22% of requests during the spring from homeowners. We have recently seen numbers of 30-31%

Planning to launch a full pass through Single Address Ticket application in July.





Search for North Carolina 811 on any of these platforms.

NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution

LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC

Utility service has never been more important.

If you're planning landscaping or any other digging projects, contact 811 first – the kids telelearning and adults telecommuting will thank you.



Call811.com/811-your-state

MAY 2019 VS 2020

TICKETS

2020: 172,482 2019: 207,168 Difference: -16.7%

TRANSMISSIONS

2020: 972,309 2019: 1,116,475 Difference: -12.9%



TICKETS

2020: 866,164 2019: 962,288 Difference: -10%

TRANSMISSIONS

2020: 4,977,409 2019: 5,208,146 Difference: -4.4%

COUNTY TICKET VOLUME

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2019	498	128	5159	308	2441	8534
2019	490	120	5135	508	2441	0554
2020	213	72	4579	117	1760	6741
+/- Var	-57.2%	-43.8%	-11.2%	-62.0%	-27.9%	-21.0%
				Locates per day		337

COUNTY TICKET VOLUME

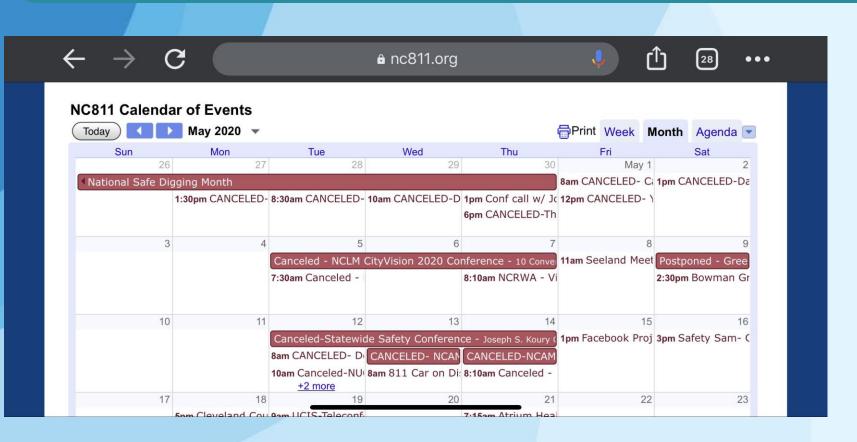
YTD stats compared with previous year

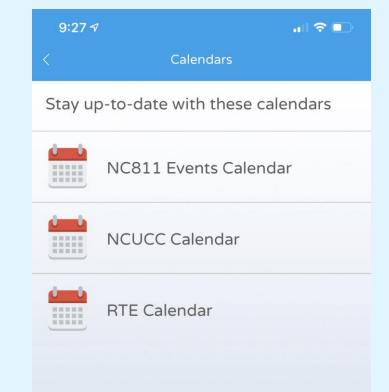
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2019	2422	372	23567	1318	12034	39713
2019	2422	572	23307	1310	12034	55715
2020	1201	300	20671	773	9923	32868
+/- Var	-50.4%	-19.4%	-12.3%	-41.4%	-17.5%	-17.2%
				Locates per day		310

COUNTY TICKET DISTRIBUTION

County/Place	05 May	
DURHAM	6741	
BAHAMA	46	
CHAPEL HILL	94	
DURHAM	6501	
FOX RUN	1	
MORRISVILLE	56	
OAK GROVE	3	
RALEIGH	17	
RESEARCH TRIANGLE PA	7	
ROUGEMONT	16	

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.





THE NC811 EDUCATION TEAM



HOWARD COREY EDUCATION LIAISON EASTERN REGION



TAMI STOUT EDUCATION LIAISON SOUTHWEST REGION



BRIAN MOREHOUSE EDUCATION LIAISON WESTERN REGION



ANN RUSHING EDUCATION MANAGER



PARRISH REDDICK EDUCATION LIAISON PIEDMONT REGION



STEVEN MOORE MEDIA RELATION SPECIALIST

VISIT NCUCC.ORG



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.