

# JUNE IS NATIONAL

**Durham UCC** 

#### POTENTIAL DANGER WHEN USING HAND SANITIZER

#### What Happened

A worker used an 80% alcohol-based hand sanitizer as recommended by current hygiene recommendations in the COVID-19 plan. Just after the application to his hands, but before the liquid disinfectant had evaporated and completely dried, the worker touched a metal surface. On this metal surface, an accumulation of static electricity created an ignition source, and the disinfectant (ethyl-alcohol based) flashed, resulting in an almost invisible flame (blue) in both hands. The contractor managed to extinguish the flames but suffered from first and second-degree burns to both hands.

If you apply hand sanitizer here are some helpful safety tips to keep you safe:

• Wait at least a minute for the sanitizer to dry on your hands and then wave your hands to remove any vapors that may be floating around.

• Remember that alcohol-base hand sanitizer is flammable and should be handled with caution.





### **A message from our Executive Director**



Louis Panzer

Office will reopen on July 15<sup>th</sup>. We will be taking temperatures of all people coming into the building using a stand up touch free kiosk. Protocols are being put in place for sanitizing and social distancing.

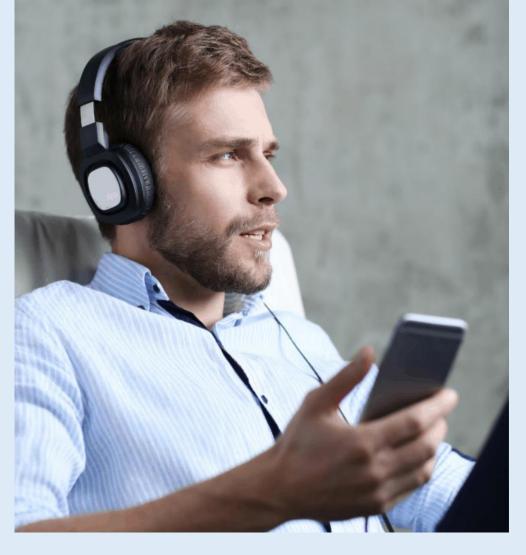
Q2 NC 811 Board meeting to be held virtually on July 17<sup>th</sup>. Registration will be required and will be sent out in the coming weeks.

Surveys have been sent out to excavators to measure effectiveness of the North Carolina damage prevention process. We plan a follow up survey in the fall to compare how we have handled the COVID-19 crisis.

Homeowners continue to exceed normal numbers and percentages of requests. Normally we would see about 22% of requests during the spring from homeowners. We have recently seen numbers of 30-31%

Planning to launch a full pass through Single Address Ticket application in July.





Search for North Carolina 811 on any of these platforms.

## NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution

### LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC

### Utility service has never been more important.

If you're planning landscaping or any other digging projects, contact 811 first – the kids telelearning and adults telecommuting will thank you.



Call811.com/811-your-state

# MAY 2019 VS 2020

TICKETS

2020: 172,482 2019: 207,168 Difference: -16.7%

#### **TRANSMISSIONS**

2020: 972,309 2019: 1,116,475 Difference: -12.9%



#### TICKETS

2020: 866,164 2019: 962,288 Difference: -10%

#### TRANSMISSIONS

2020: 4,977,409 2019: 5,208,146 Difference: -4.4%

# COUNTY TICKET VOLUME

|         | 3 HR   | CNCL   | NEW    | RXMT            | UPDT   | TOTAL  |
|---------|--------|--------|--------|-----------------|--------|--------|
| 2019    | 498    | 128    | 5159   | 308             | 2441   | 8534   |
| 2019    | 490    | 120    | 5135   | 508             | 2441   | 0554   |
| 2020    | 213    | 72     | 4579   | 117             | 1760   | 6741   |
| +/- Var | -57.2% | -43.8% | -11.2% | -62.0%          | -27.9% | -21.0% |
|         |        |        |        |                 |        |        |
|         |        |        |        | Locates per day |        | 337    |

# COUNTY TICKET VOLUME

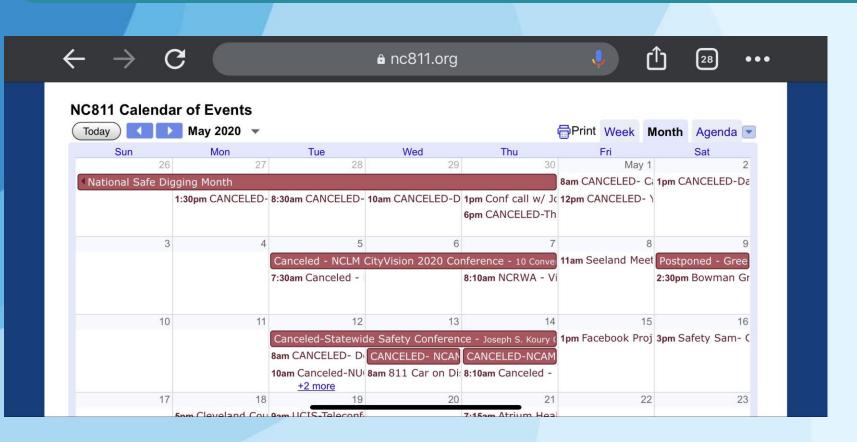
YTD stats compared with previous year

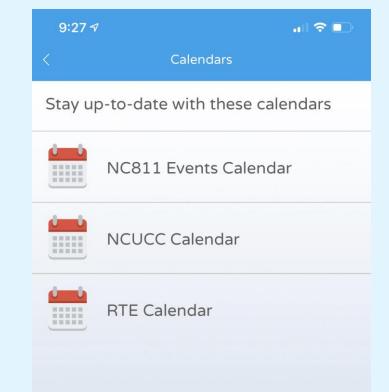
|         | 3 HR   | CNCL   | NEW    | RXMT            | UPDT   | TOTAL  |
|---------|--------|--------|--------|-----------------|--------|--------|
| 2019    | 2422   | 372    | 23567  | 1318            | 12034  | 39713  |
| 2019    | 2422   | 572    | 23307  | 1310            | 12034  | 55715  |
| 2020    | 1201   | 300    | 20671  | 773             | 9923   | 32868  |
| +/- Var | -50.4% | -19.4% | -12.3% | -41.4%          | -17.5% | -17.2% |
|         |        |        |        |                 |        |        |
|         |        |        |        | Locates per day |        | 310    |

# COUNTY TICKET DISTRIBUTION

| County/Place            | 05 May |  |
|-------------------------|--------|--|
| DURHAM                  | 6741   |  |
| BAHAMA                  | 46     |  |
| CHAPEL HILL             | 94     |  |
| DURHAM                  | 6501   |  |
| FOX RUN                 | 1      |  |
|                         |        |  |
| MORRISVILLE             | 56     |  |
| OAK GROVE               | 3      |  |
| RALEIGH                 | 17     |  |
| RESEARCH<br>TRIANGLE PA | 7      |  |
| ROUGEMONT               | 16     |  |

# For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.





## THE NC811 EDUCATION TEAM



HOWARD COREY EDUCATION LIAISON EASTERN REGION



TAMI STOUT EDUCATION LIAISON SOUTHWEST REGION



BRIAN MOREHOUSE EDUCATION LIAISON WESTERN REGION



ANN RUSHING EDUCATION MANAGER



PARRISH REDDICK EDUCATION LIAISON PIEDMONT REGION



STEVEN MOORE MEDIA RELATION SPECIALIST

## VISIT NCUCC.ORG



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.