

JUNE IS  
NATIONAL

SAFETY  
MONTH



Hoke/Scotland County UCC

# POTENTIAL DANGER WHEN USING HAND SANITIZER

## What Happened

A worker used an 80% alcohol-based hand sanitizer as recommended by current hygiene recommendations in the COVID-19 plan. Just after the application to his hands, but before the liquid disinfectant had evaporated and completely dried, the worker touched a metal surface. On this metal surface, an accumulation of static electricity created an ignition source, and the disinfectant (ethyl-alcohol based) flashed, resulting in an almost invisible flame (blue) in both hands. The contractor managed to extinguish the flames but suffered from first and second-degree burns to both hands.

If you apply hand sanitizer here are some helpful safety tips to keep you safe:

- Wait at least a minute for the sanitizer to dry on your hands and then wave your hands to remove any vapors that may be floating around.
- Remember that alcohol-base hand sanitizer is flammable and should be handled with caution.



# A message from our Executive Director



*Louis Panzer*

Office will reopen on July 15<sup>th</sup>. We will be taking temperatures of all people coming into the building using a stand up touch free kiosk. Protocols are being put in place for sanitizing and social distancing.

Q2 NC 811 Board meeting to be held virtually on July 17<sup>th</sup>. Registration will be required and will be sent out in the coming weeks.

Surveys have been sent out to excavators to measure effectiveness of the North Carolina damage prevention process. We plan a follow up survey in the fall to compare how we have handled the COVID-19 crisis.

Homeowners continue to exceed normal numbers and percentages of requests. Normally we would see about 22% of requests during the spring from homeowners. We have recently seen numbers of 30-31%

Planning to launch a full pass through Single Address Ticket application in July.

# NC 811

## Podcast



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# NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



# LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



**Utility service has never been more important.**

If you're planning landscaping or any other digging projects, contact 811 first – the kids telelearning and adults telecommuting will thank you.

**Call 811 or go to your state 811 center's website before digging.**



**Call811.com/811-your-state**



## MAY 2019 VS 2020

### TICKETS

2020: 172,482

2019: 207,168

Difference: -16.7%

### TRANSMISSIONS

2020: 972,309

2019: 1,116,475

Difference: -12.9%



## YEAR-TO-DATE

### TICKETS

2020: 866,164

2019: 962,288

Difference: -10%

### TRANSMISSIONS

2020: 4,977,409

2019: 5,208,146

Difference: -4.4%

# COUNTY TICKET VOLUME

YTD stats compared with previous year

Hoke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	15	8	410	15	52	500
2020	13	9	406	15	140	583
	-13.3%	12.5%	-1.0%	0.0%	169.2%	16.6%

# COUNTY TICKET VOLUME

YTD stats compared with previous year

Scotland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	2	8	274	8	24	316
2020	1	5	201	10	23	240
	-50.0%	-37.5%	-26.6%	25.0%	-4.2%	-24.1%



# COUNTY TICKET VOLUME

2020 stats compared with 2019

Hoke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	53	40	2103	59	230	2485
2020	25	25	2279	60	456	2845
	-52.8%	-37.5%	8.4%	1.7%	98.3%	14.5%

# COUNTY TICKET VOLUME

2020 stats compared with 2019

Scotland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	32	45	1346	55	408	1886
2020	10	18	1018	47	155	1248
	-68.8%	-60.0%	-24.4%	-14.5%	-62.0%	-33.8%

# COUNTY TICKET DISTRIBUTION

<b>HOKE</b>	<b>583</b>
ANTIOCH	7
ARABIA	3
ASHLEY HEIGHTS	79
FIVE POINTS	4
HILLCREST	1
PINE HILL	2
RAEFORD	445
RED SPRINGS	14
ROCKFISH	13
SANDY GROVE	1
SILVER CITY	14

# COUNTY TICKET DISTRIBUTION

<b>SCOTLAND</b>	<b>240</b>
GIBSON	10
LAUREL HILL	29
LAURINBURG	180
MAXTON	7
SPRING HILL	1
WAGRAM	13

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.

NC811 Calendar of Events

Today ◀ ▶ May 2020

Print Week Month Agenda

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	May 1	2
National Safe Digging Month					8am CANCELED- C	1pm CANCELED-Da
	1:30pm CANCELED-	8:30am CANCELED-	10am CANCELED-D	1pm Conf call w/ Jc 6pm CANCELED-Th	12pm CANCELED- \	
3	4	5	6	7	8	9
		Canceled - NCLM CityVision 2020 Conference - 10 Conve		11am Seeland Meet	Postponed - Gree	
		7:30am Canceled -		8:10am NCRWA - Vi		2:30pm Bowman Gr
10	11	12	13	14	15	16
		Canceled-Statewide Safety Conference - Joseph S. Koury		1pm Facebook Proj	3pm Safety Sam- C	
		8am CANCELED- D	CANCELED- NCAM	CANCELED-NCAM		
		10am Canceled-NU	8am 811 Car on Di	8:10am Canceled -		
		<a href="#">+2 more</a>				
17	18	19	20	21	22	23
	5pm Cleveland Cou	9am UCIS-Teleconf		7:15am Atrium Hea		

9:27

Calendars

Stay up-to-date with these calendars

- NC811 Events Calendar
- NCUCC Calendar
- RTE Calendar

# THE NC811 EDUCATION TEAM



**HOWARD COREY**  
EDUCATION LIAISON  
EASTERN REGION



**TAMI STOUT**  
EDUCATION LIAISON  
SOUTHWEST REGION



**BRIAN MOREHOUSE**  
EDUCATION LIAISON  
WESTERN REGION



**ANN RUSHING**  
EDUCATION MANAGER



**PARRISH REDDICK**  
EDUCATION LIAISON  
PIEDMONT REGION



**STEVEN MOORE**  
MEDIA RELATION SPECIALIST

VISIT [NCUCC.ORG](http://NCUCC.ORG)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.