

JUNE IS
NATIONAL

SAFETY MONTH



Lower Cape Fear UCC

POTENTIAL DANGER WHEN USING HAND SANITIZER

What Happened

A worker used an 80% alcohol-based hand sanitizer as recommended by current hygiene recommendations in the COVID-19 plan. Just after the application to his hands, but before the liquid disinfectant had evaporated and completely dried, the worker touched a metal surface. On this metal surface, an accumulation of static electricity created an ignition source, and the disinfectant (ethyl-alcohol based) flashed, resulting in an almost invisible flame (blue) in both hands. The contractor managed to extinguish the flames but suffered from first and second-degree burns to both hands.

If you apply hand sanitizer here are some helpful safety tips to keep you safe:

- Wait at least a minute for the sanitizer to dry on your hands and then wave your hands to remove any vapors that may be floating around.
- Remember that alcohol-base hand sanitizer is flammable and should be handled with caution.



A message from our Executive Director



Louis Panzer

Office will reopen on July 15th. We will be taking temperatures of all people coming into the building using a stand up touch free kiosk. Protocols are being put in place for sanitizing and social distancing.

Q2 NC 811 Board meeting to be held virtually on July 17th. Registration will be required and will be sent out in the coming weeks.

Surveys have been sent out to excavators to measure effectiveness of the North Carolina damage prevention process. We plan a follow up survey in the fall to compare how we have handled the COVID-19 crisis.

Homeowners continue to exceed normal numbers and percentages of requests. Normally we would see about 22% of requests during the spring from homeowners. We have recently seen numbers of 30-31%

Planning to launch a full pass through Single Address Ticket application in July.

NC 811

Podcast



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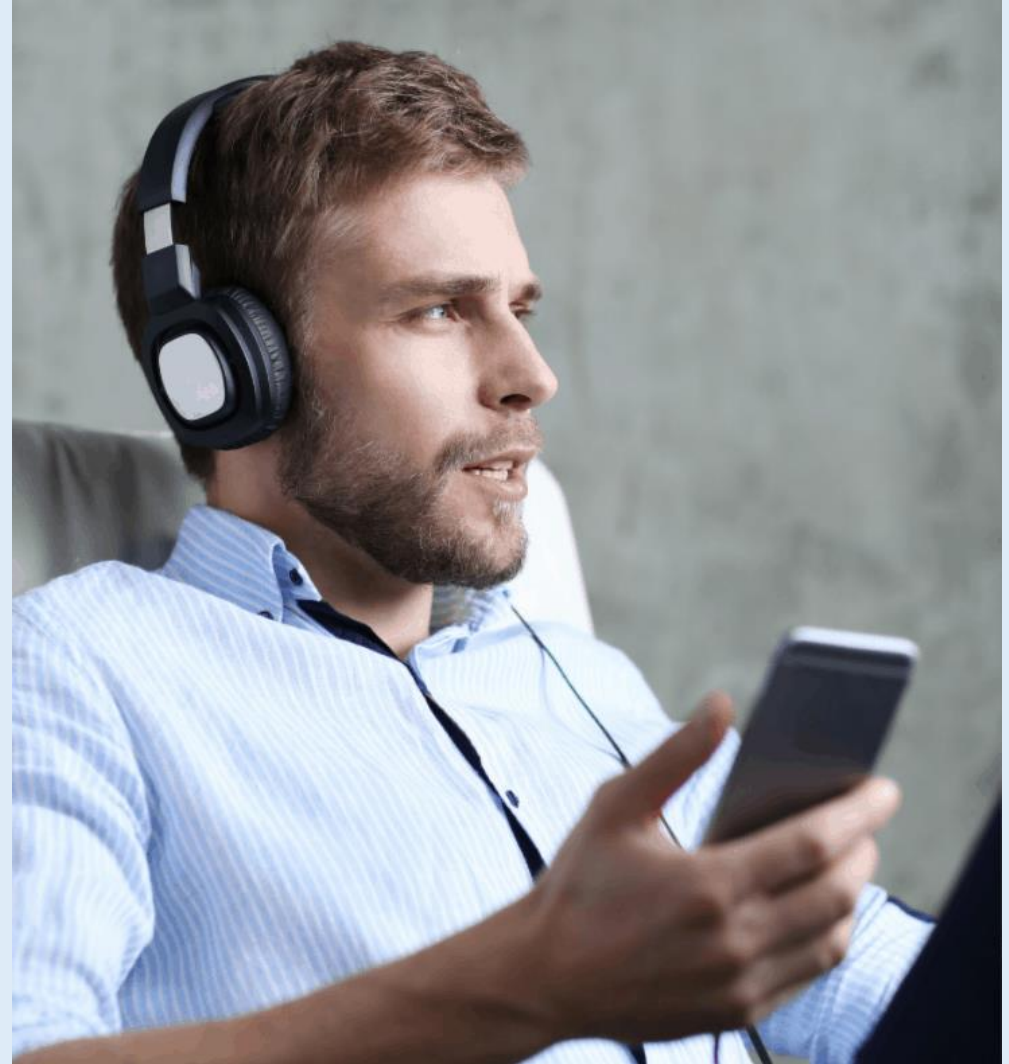
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any of these platforms.**

NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



Utility service has never been more important.

If you're planning landscaping or any other digging projects, contact 811 first – the kids telelearning and adults telecommuting will thank you.

Call 811 or go to your state 811 center's website before digging.

Call 811.com/811-your-state



MAY 2019 VS 2020

TICKETS

2020: 172,482

2019: 207,168

Difference: -16.7%

TRANSMISSIONS

2020: 972,309

2019: 1,116,475

Difference: -12.9%



YEAR-TO-DATE

TICKETS

2020: 866,164

2019: 962,288

Difference: -10%

TRANSMISSIONS

2020: 4,977,409

2019: 5,208,146

Difference: -4.4%

COUNTY TICKET VOLUME

2020 stats compared with 2019

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	165	35	3420	106	1927	5653
2020	115	43	2829	91	882	3960
+/- Var	-30.3%	22.9%	-17.3%	-14.2%	-54.2%	-29.9%
			Avg Locates per Day			198

COUNTY TICKET VOLUME

2020 stats compared with 2019

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	81	48	3118	84	799	4130
2020	57	27	2844	57	383	3368
+/- Var	-29.6%	-43.8%	-8.8%	-32.1%	-52.1%	-18.5%
			Avg Locates per Day			168

COUNTY TICKET VOLUME

2020 stats compared with 2019

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	52	11	885	27	279	1254
2020	12	20	951	63	197	1243
+/- Var	-76.9%	81.8%	7.5%	133.3%	-29.4%	-0.9%
			Avg Locates per Day			62

COUNTY TICKET VOLUME

YTD stats compared with previous year

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	902	361	16599	493	8127	26482
2020	515	180	13661	428	5353	20137
+/- Var	-42.9%	-50.1%	-17.7%	-13.2%	-34.1%	-24.0%
			Avg Locates per Day			190

COUNTY TICKET VOLUME

YTD stats compared with previous year

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	341	218	15570	383	4081	20593
2020	284	142	13841	313	2127	16707
+/- Var	-16.7%	-34.9%	-11.1%	-18.3%	-47.9%	-18.9%
			Avg Locates per Day			158

COUNTY TICKET VOLUME

YTD stats compared with previous year

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	101	44	4359	123	1253	5880
2020	106	78	4626	201	809	5820
+/- Var	5.0%	77.3%	6.1%	63.4%	-35.4%	-1.0%
			Avg Locates per Day			55

COUNTY TICKET DISTRIBUTION

County/Place	05 May
NEW HANOVER	3960
BAYSHORE	19
CAROLINA BEACH	157
CASTLE HAYNE	220
HIGHTSVILLE	8
KINGS GRANT	79
KIRKLAND	25
KURE BEACH	56
MASONBORO	22
MURRAYSVILLE	43
MYRTLE GROVE	71
MYRTLE GROVE JUNCTIO	2
OGDEN	39
SEA BREEZE	14

SEAGATE	2
SILVER LAKE	30
WILMINGTON	3050
WRIGHTSBORO	40
WRIGHTSVILLE BEACH	83

COUNTY TICKET DISTRIBUTION

County/Place	05 May
BRUNSWICK	3368
ASH	30
BALD HEAD ISLAND	45
BELVILLE	26
BOILING SPRING LAKES	84
BOLIVIA	139
CALABASH	159
CAROLINA SHORES	29
CASWELL BEACH	14
EXUM	3
HICKMANS CROSSROADS	3
HOLDEN BEACH	124
LELAND	856
LONGWOOD	4
MIDWAY	6

NAVASSA	87
NORTHWEST	29
OAK ISLAND	429
OCEAN ISLE BEACH	264
SAINT JAMES	95
SANDY CREEK	2
SHALLOTTE	188
SHELL POINT	1
SOUTHPORT	335
SUNSET BEACH	120
SUNSET HARBOR	2
SUPPLY	212
TOWN CREEK	10
VARNAMTOWN	2
WINNABOW	70

COUNTY TICKET DISTRIBUTION

County/Place	05 May
PENDER	1243
ASHTON	1
ATKINSON	1
BURGAW	122
CURRIE	33
HAMPSTEAD	605
LONG CREEK	5
MAPLE HILL	11
PENDERLEA	2
ROCKY POINT	132
SAINT HELENA	2
SCOTTS HILL	7
SLOOP POINT	1
SURF CITY	133

TOPSAIL	107
TOPSAIL BEACH	34
WALLACE	2
WATHA	3
WILLARD	42

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

← → ↺ nc811.org

NC811 Calendar of Events




Today ◀ ▶ May 2020 Print Week Month Agenda

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	May 1	2
National Safe Digging Month					8am CANCELED- C	1pm CANCELED-Da
	1:30pm CANCELED-	8:30am CANCELED-	10am CANCELED-D	1pm Conf call w/ Jc 6pm CANCELED-Th	12pm CANCELED- \	
3	4	5	6	7	8	9
		Canceled - NCLM CityVision 2020 Conference - 10 Conve			11am Seeland Meet	Postponed - Gree
		7:30am Canceled -		8:10am NCRWA - Vi		2:30pm Bowman Gr
10	11	12	13	14	15	16
		Canceled-Statewide Safety Conference - Joseph S. Koury			1pm Facebook Proj	3pm Safety Sam- C
		8am CANCELED- D	CANCELED- NCAM	CANCELED-NCAM		
		10am Canceled-NU	8am 811 Car on Di	8:10am Canceled -		
		+2 more				
17	18	19	20	21	22	23
	5pm Cleveland Cou	9am LCIS-Teleconf		7:15am Atrium Hea		

9:27 4

Calendars

Stay up-to-date with these calendars

-  NC811 Events Calendar
-  NCUCC Calendar
-  RTE Calendar

THE NC811 EDUCATION TEAM



HOWARD COREY
EDUCATION LIAISON
EASTERN REGION



TAMI STOUT
EDUCATION LIAISON
SOUTHWEST REGION



BRIAN MOREHOUSE
EDUCATION LIAISON
WESTERN REGION



ANN RUSHING
EDUCATION MANAGER



PARRISH REDDICK
EDUCATION LIAISON
PIEDMONT REGION



STEVEN MOORE
MEDIA RELATION SPECIALIST

VISIT [NCUCC.ORG](https://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.