

JUNE IS
NATIONAL

SAFETY MONTH



UCC County Information

POTENTIAL DANGER WHEN USING HAND SANITIZER

What Happened

A worker used an 80% alcohol-based hand sanitizer as recommended by current hygiene recommendations in the COVID-19 plan. Just after the application to his hands, but before the liquid disinfectant had evaporated and completely dried, the worker touched a metal surface. On this metal surface, an accumulation of static electricity created an ignition source, and the disinfectant (ethyl-alcohol based) flashed, resulting in an almost invisible flame (blue) in both hands. The contractor managed to extinguish the flames but suffered from first and second-degree burns to both hands.

If you apply hand sanitizer here are some helpful safety tips to keep you safe:

- Wait at least a minute for the sanitizer to dry on your hands and then wave your hands to remove any vapors that may be floating around.
- Remember that alcohol-base hand sanitizer is flammable and should be handled with caution.



A message from our Executive Director



Louis Panzer

Office will reopen on July 15th. We will be taking temperatures of all people coming into the building using a stand up touch free kiosk. Protocols are being put in place for sanitizing and social distancing.

Q2 NC 811 Board meeting to be held virtually on July 17th. Registration will be required and will be sent out in the coming weeks.

Surveys have been sent out to excavators to measure effectiveness of the North Carolina damage prevention process. We plan a follow up survey in the fall to compare how we have handled the COVID-19 crisis.

Homeowners continue to exceed normal numbers and percentages of requests. Normally we would see about 22% of requests during the spring from homeowners. We have recently seen numbers of 30-31%

Planning to launch a full pass through Single Address Ticket application in July.

NC 811

Podcast



Available on
Podbean



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**Apple
Podcasts**



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Google Podcasts



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Spotify



Listen on the
North Carolina 811 app



**Search for North Carolina 811 on
any of these platforms.**

NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



Utility service has never been more important.

If you're planning landscaping or any other digging projects, contact 811 first – the kids telelearning and adults telecommuting will thank you.

Call 811 or go to your state 811 center's website before digging.

811

Call811.com/811-your-state



MAY 2019 VS 2020

TICKETS

2020: 172,482

2019: 207,168

Difference: -16.7%

TRANSMISSIONS

2020: 972,309

2019: 1,116,475

Difference: -12.9%



YEAR-TO-DATE

TICKETS

2020: 866,164

2019: 962,288

Difference: -10%

TRANSMISSIONS

2020: 4,977,409

2019: 5,208,146

Difference: -4.4%

COUNTY TICKET VOLUME

YTD stats compared with previous year

Surry	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	74	38	2739	77	1070	3998
2020	72	60	2802	65	2572	5571
+/- Var	-2.7%	57.9%	2.3%	-15.6%	140.4%	39.3%
				Locates per day		53

COUNTY TICKET VOLUME

YTD stats compared with previous year

Wilkes	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	42	28	2132	70	575	2847
2020	56	41	2296	63	1861	4317
4	33.3%	46.4%	7.7%	-10.0%	223.7%	51.6%
Locates per day						41

COUNTY TICKET VOLUME

2020 stats compared with 2019

Surry	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	19	6	634	11	184	854
2020	7	2	478	9	389	885
+/- Var	-63.2%	-66.7%	-24.6%	-18.2%	111.4%	3.6%
Locates per day						44

COUNTY TICKET VOLUME

2020 stats compared with 2019

Wilkes	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	13	8	526	28	132	707
2020	20	11	484	14	275	804
+/- Var	53.8%	37.5%	-8.0%	-50.0%	108.3%	13.7%
Locates per day						40

COUNTY TICKET DISTRIBUTION

SURRY	885	PILOT MOUNTAIN	158
ARARAT	7	PINE RIDGE	1
BANNERTOWN	1	RED BRUSH	1
DOBSON	110	ROCKFORD	5
ELKIN	76	ROUND PEAK	3
FAIRVIEW	17	SHOALS	9
FLAT ROCK	3	SILOAM	35
FRANKLIN	2	SLATE MOUNTAIN	1
LEVEL CROSS	6	STATE ROAD	12
LONG HILL	10	THURMOND	2
LOWGAP	38	WESTFIELD	68
MOUNT AIRY	309	ZEPHYR	11

COUNTY TICKET DISTRIBUTION

WILKES	804
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AUSTIN	2
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BOOMER	6
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CLINGMAN	1
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CRICKET	1
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DARBY	3
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DOUGHTON	1
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ELKIN	20
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FAIRPLAINS	6
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FERGUSON	8
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HALLS MILLS	1
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HAYS	30
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MAPLE SPRINGS	1
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MCGRADY	10
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MILLERS CREEK	71
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MORAVIAN FALLS	27
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NORTH WILKESBORO	320
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OSBORNVILLE	1
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PLEASANT HILL	2
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PURLEAR	21
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ROARING RIVER	16
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RONDA	31
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SOMERS CROSSROADS	6
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TRAPHILL	17
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WILKESBORO	202
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For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

← → ↺ nc811.org 🔍 📅 28 ⋮

NC811 Calendar of Events




Today ◀ ▶ May 2020 📄 Print Week Month Agenda ▾

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	May 1	2
National Safe Digging Month					8am CANCELED- C	1pm CANCELED-Da
	1:30pm CANCELED-	8:30am CANCELED-	10am CANCELED-D	1pm Conf call w/ Jc 6pm CANCELED-Th	12pm CANCELED- \	
3	4	5	6	7	8	9
		Canceled - NCLM CityVision 2020 Conference - 10 Conve 7:30am Canceled -		8:10am NCRWA - Vi	11am Seeland Meet	Postponed - Gree 2:30pm Bowman Gr
10	11	12	13	14	15	16
		Canceled-Statewide Safety Conference - Joseph S. Koury 8am CANCELED- D		CANCELED- NCAM 10am Canceled-NU +2 more	1pm Facebook Proj	3pm Safety Sam- C
17	18	19	20	21	22	23
5pm Cleveland Cou	9am UCCS-Teleconf		7:15am Atrium Hea			

9:27 4G LTE 🔋

Calendars

Stay up-to-date with these calendars

-  NC811 Events Calendar
-  NCUCC Calendar
-  RTE Calendar

THE NC811 EDUCATION TEAM



HOWARD COREY
EDUCATION LIAISON
EASTERN REGION



TAMI STOUT
EDUCATION LIAISON
SOUTHWEST REGION



BRIAN MOREHOUSE
EDUCATION LIAISON
WESTERN REGION



ANN RUSHING
EDUCATION MANAGER



PARRISH REDDICK
EDUCATION LIAISON
PIEDMONT REGION



STEVEN MOORE
MEDIA RELATION SPECIALIST

VISIT [NCUCC.ORG](https://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.