

# JUNE IS NATIONAL

**UCC County Information** 

#### POTENTIAL DANGER WHEN USING HAND SANITIZER

#### What Happened

A worker used an 80% alcohol-based hand sanitizer as recommended by current hygiene recommendations in the COVID-19 plan. Just after the application to his hands, but before the liquid disinfectant had evaporated and completely dried, the worker touched a metal surface. On this metal surface, an accumulation of static electricity created an ignition source, and the disinfectant (ethyl-alcohol based) flashed, resulting in an almost invisible flame (blue) in both hands. The contractor managed to extinguish the flames but suffered from first and second-degree burns to both hands.

If you apply hand sanitizer here are some helpful safety tips to keep you safe:

• Wait at least a minute for the sanitizer to dry on your hands and then wave your hands to remove any vapors that may be floating around.

• Remember that alcohol-base hand sanitizer is flammable and should be handled with caution.





### **A message from our Executive Director**



Louis Panzer

Office will reopen on July 15<sup>th</sup>. We will be taking temperatures of all people coming into the building using a stand up touch free kiosk. Protocols are being put in place for sanitizing and social distancing.

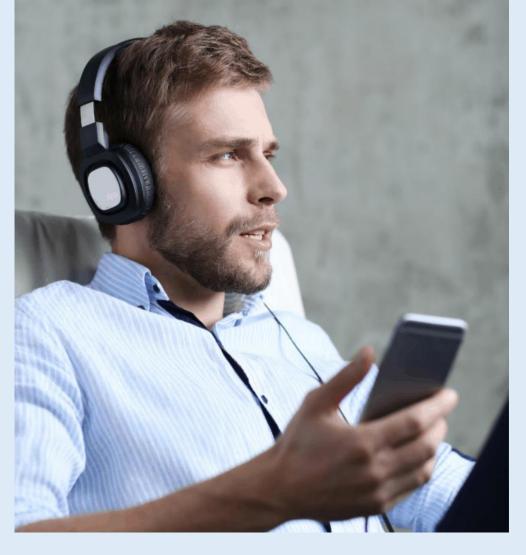
Q2 NC 811 Board meeting to be held virtually on July 17<sup>th</sup>. Registration will be required and will be sent out in the coming weeks.

Surveys have been sent out to excavators to measure effectiveness of the North Carolina damage prevention process. We plan a follow up survey in the fall to compare how we have handled the COVID-19 crisis.

Homeowners continue to exceed normal numbers and percentages of requests. Normally we would see about 22% of requests during the spring from homeowners. We have recently seen numbers of 30-31%

Planning to launch a full pass through Single Address Ticket application in July.





Search for North Carolina 811 on any of these platforms.

### NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution

### LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC

### Utility service has never been more important.

If you're planning landscaping or any other digging projects, contact 811 first – the kids telelearning and adults telecommuting will thank you.



Call811.com/811-your-state

# MAY 2019 VS 2020

TICKETS

2020: 172,482 2019: 207,168 Difference: -16.7%

#### TRANSMISSIONS

2020: 972,309 2019: 1,116,475 Difference: -12.9%



#### TICKETS

2020: 866,164 2019: 962,288 Difference: -10%

#### TRANSMISSIONS

2020: 4,977,409 2019: 5,208,146 Difference: -4.4%

YTD stats compared with previous year

Surry	<u>3 HR</u>	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	74	38	2739	77	1070	3998
2020	72	60	2802	65	2572	5571
+/- Var	-2.7%	57.9%	2.3%	-15.6%	140.4%	39.3%
				Locates per d	ay	53

YTD stats compared with previous year

Wilkes	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	42	28	2132	70	575	2847
2020	56	41	2296	63	1861	4317
4	33.3%	46.4%	7.7%	-10.0%	223.7%	51.6%
				Locates per d	ay	41

2020 stats compared with 2019

Surry	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	19	6	634	11	184	854
2020	7	2	478	9	389	885
+/- Var		-66.7%	-24.6%	-18.2%	111.4%	3.6%
	Locates per day					44

2020 stats compared with 2019

Wilkes	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	13	8	526	28	132	707
2020	20	11	484	14	275	804
+/- Var		37.5%	-8.0%	-50.0%	108.3%	13.7%
	Locates per day					40

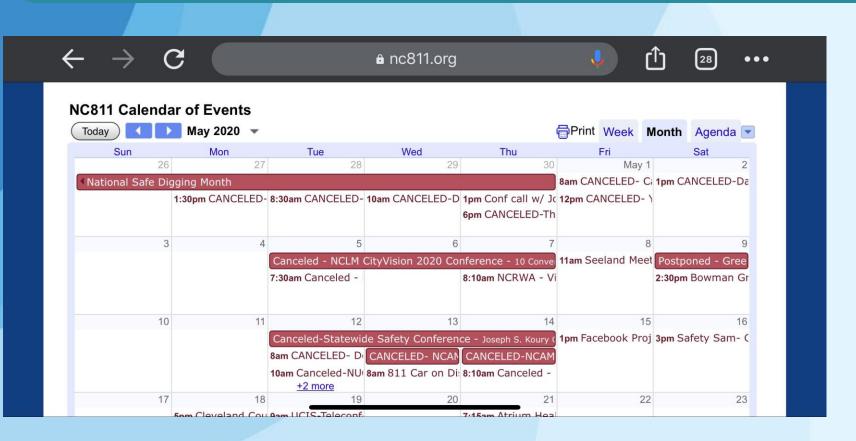
# COUNTY TICKET DISTRIBUTION

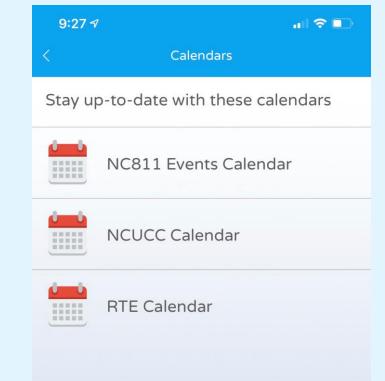
SURRY	885	PILOT MOUNTAIN	158
ARARAT	7	PINE RIDGE	1
BANNERTOWN	1	RED BRUSH	1
DOBSON	110	ROCKFORD	5
ELKIN	76	ROUND PEAK	3
FAIRVIEW	17	SHOALS	9
FLAT ROCK	3	SILOAM	35
FRANKLIN	2	SLATE MOUNTAIN	1
LEVEL CROSS	6	STATE ROAD	12
LONG HILL	10	THURMOND	2
LOWGAP	38	WESTFIELD	68
MOUNT AIRY	309	ZEPHYR	11

# COUNTY TICKET DISTRIBUTION

WILKES	804	MCGRADY	10
AUSTIN	2	MILLERS CREEK	71
BOOMER	6	MORAVIAN FALLS	27
CLINGMAN	1	NORTH WILKESBORO	320
CRICKET	1	OSBORNVILLE	1
DARBY	3	PLEASANT HILL	2
DOUGHTON	1	PURLEAR	21
ELKIN	20	ROARING RIVER	16
FAIRPLAINS	6		
FERGUSON	8	RONDA	31
HALLS MILLS	1	SOMERS CROSSROADS	6
HAYS	30	TRAPHILL	17
MAPLE SPRINGS	1	WILKESBORO	202

# For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.





### THE NC811 EDUCATION TEAM



HOWARD COREY EDUCATION LIAISON EASTERN REGION



TAMI STOUT EDUCATION LIAISON SOUTHWEST REGION



BRIAN MOREHOUSE EDUCATION LIAISON WESTERN REGION



ANN RUSHING EDUCATION MANAGER



PARRISH REDDICK EDUCATION LIAISON PIEDMONT REGION



STEVEN MOORE MEDIA RELATION SPECIALIST

### VISIT NCUCC.ORG



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.