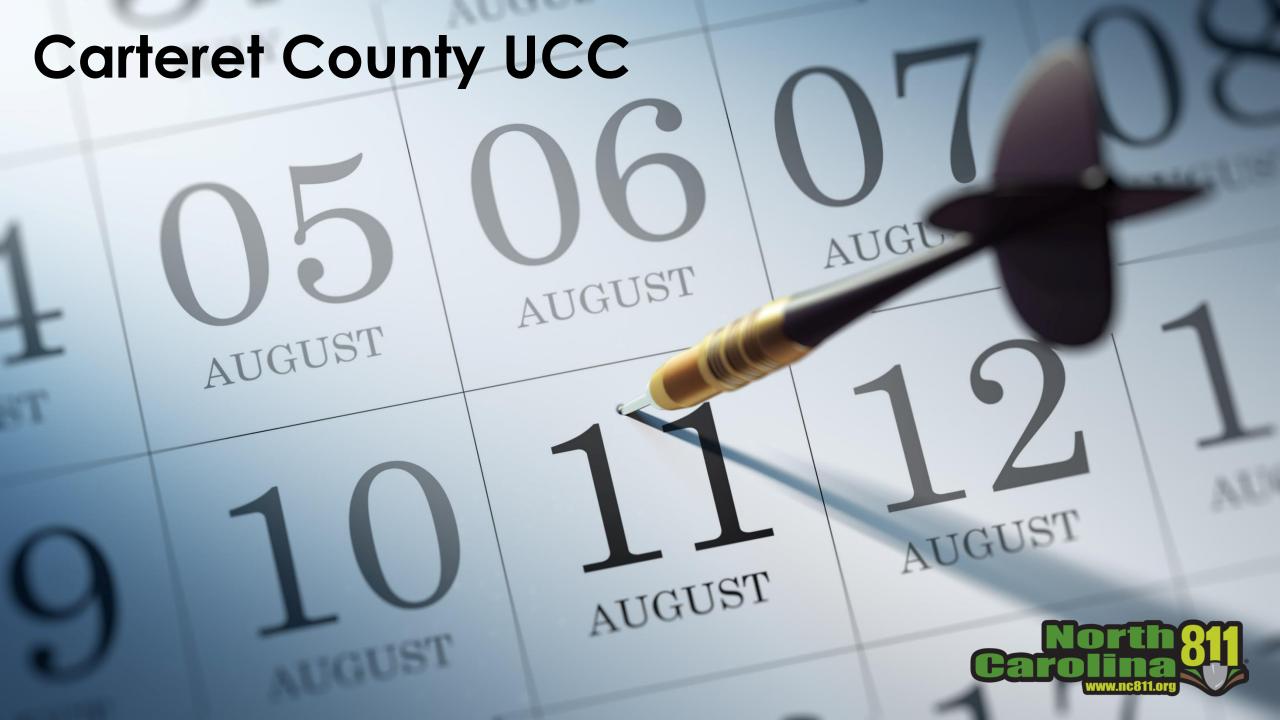
# Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, \*6 will mute and unmute you. When you are not speaking, please put your phone on mute.

**zoom** meetings





# August 11th is National 811 Day



- Visit <u>nc811.org/811day.html</u>
- Social Media toolkit
- Locate Safety Sam Contest
- Press Release
- August 11<sup>th</sup> talking points



# Single Address Ticket 2.0

- Full pass-thru locate request
- No training needed
- More comprehensive user interface
- Responsive format for PC, Tablet and Phone

**COMING AUG. 5th** 



### From our Executive Director



Louis Panzer

- July volume slightly under compared to 2019
- Office opened July 15
- Looking forward to August 11
- New policy regarding ticket lookup
- Stay cool and stay safe!



### NC811 Data

Locate requests, transmissions, county ticket volume and distribution

### Locate Requests / Transmissions





JULY 2019 vs 2020

#### **TICKETS**

2020: 195,445

2019: 198,236

Difference: -1.4%

#### **TRANSMISSIONS**

2020: 1,113,119

2019: 1,084,353

Difference: 2.7%



Year-to-date

#### **TICKETS**

2020: 1,256,667

2019: 1,342,235

Difference: -6.4%

#### **TRANSMISSIONS**

2020: 7,193,938

2019: 7,280,761

Difference: -1.2%



# County Ticket Volume

2020 stats compared with 2019

|         | 3 HR   | CNCL  | NEW  | RXMT       | UPDT   | TOTAL |
|---------|--------|-------|------|------------|--------|-------|
| 2019    | 17     | 14    | 910  | 21         | 265    | 1227  |
| 2020    | 40     | 13    | 932  | 18         | 255    | 1258  |
| +/- Var | 135.3% | -7.1% | 2.4% | -14.3%     | -3.8%  | 2.5%  |
|         |        |       |      | Locates pe | er day | 60    |

# County Ticket Volume

YTD stats compared with previous year

|         | 3 HR | CNCL  | NEW   | RXMT       | UPDT   | TOTAL |
|---------|------|-------|-------|------------|--------|-------|
| 2019    | 230  | 104   | 6977  | 264        | 2013   | 9588  |
| 2020    | 234  | 99    | 6773  | 186        | 1615   | 8907  |
| +/- Var | 1.7% | -4.8% | -2.9% | -29.5%     | -19.8% | -7.1% |
|         |      |       |       | Locates pe | er day | 60    |

# County Ticket Distribution

| County/Place   | 07 Jul |
|----------------|--------|
| CARTERET       | 1258   |
| ATLANTIC       | 1      |
| ATLANTIC BEACH | 95     |
| BEAUFORT       | 156    |
| BOGUE          | 2      |
| BROAD CREEK    | 3      |
| CAPE CARTERET  | 74     |
| CEDAR ISLAND   | 8      |
| CEDAR POINT    | 49     |
| DAVIS          | 3      |
| EMERALD ISLE   | 103    |
| GLOUCESTER     | 12     |
| HARKERS ISLAND | 26     |
| HARLOWE        | 3      |
| INDIAN BEACH   | 7      |
| MARSHALLBERG   | 5      |

| MERRIMON          | 4   |
|-------------------|-----|
| MOREHEAD CITY     | 299 |
| NEWPORT           | 304 |
| PELETIER          | 36  |
| PINE KNOLL SHORES | 20  |
| SALTER PATH       | 3   |
| SMYRNA            | 9   |
| STELLA            | 30  |
| STRAITS           | 3   |
| STRAITS HAVEN     | 1   |
| WILDWOOD          | 1   |
| WILLISTON         | 1   |

#### 2019 Incidents

| County      | Events | % Grand Total |
|-------------|--------|---------------|
| Mecklenburg | 3404   | 21.79%        |
| Wake        | 2414   | 15.45%        |
| Guilford    | 1134   | 7.26%         |
| Durham      | 810    | 5.19%         |
| Forsyth     | 630    | 4.03%         |
| Union       | 475    | 3.04%         |
| Buncombe    | 473    | 3.03%         |
| Cumberland  | 467    | 2.99%         |
| Cabarrus    | 328    | 2.10%         |
| New Hanover | 324    | 2.07%         |
| Gaston      | 321    | 2.05%         |
| Iredell     | 321    | 2.05%         |
| Johnston    | 281    | 1.80%         |
| Orange      | 272    | 1.74%         |
| Pitt        | 231    | 1.48%         |
| Brunswick   | 224    | 1.43%         |
| Alamance    | 217    | 1.39%         |
| Rowan       | 199    | 1.27%         |
| Catawba     | 198    | 1.27%         |
| Davidson    | 189    | 1.21%         |
| Henderson   | 167    | 1.07%         |
| Moore       | 122    | 0.78%         |
| Rockingham  | 119    | 0.76%         |
| Harnett     | 118    | 0.76%         |
| Randolph    | 101    | 0.65%         |
| Nash        | 100    | 0.64%         |
| Craven      | 97     | 0.62%         |
| Chatham     | 90     | 0.58%         |
| Lincoln     | 90     | 0.58%         |
| Wayne       | 85     | 0.54%         |
| Cleveland   | 84     | 0.54%         |
| Dare        | 79     | 0.51%         |
| 200 1202    | 227    | F27/2020      |

69

Franklin

0.44%



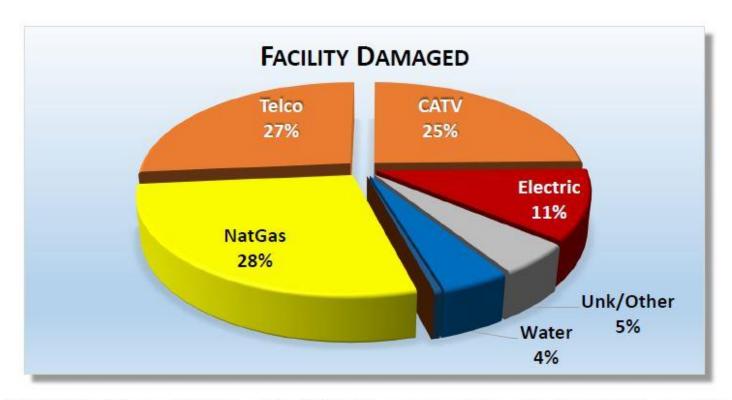


| Halifax      | 13    | 0.08% |
|--------------|-------|-------|
| Transylvania | 13    | 0.08% |
| Yadkin       | 12    | 0.08% |
| Scotland     | 11    | 0.07% |
| Watauga      | 11    | 0.07% |
| Caswell      | 10    | 0.06% |
| Duplin       | 10    | 0.06% |
| Hertford     | 10    | 0.06% |
| Hoke         | 10    | 0.06% |
| Greene       | 9     | 0.06% |
| Macon        | 9     | 0.06% |
| Northampton  | 9     | 0.06% |
| Avery        | 8     | 0.05% |
| Bladen       | 6     | 0.04% |
| Martin       | 6     | 0.04% |
| Ashe         | 5     | 0.03% |
| Perquimans   | 5     | 0.03% |
| Bertie       | 4     | 0.03% |
| Cherokee     | 4     | 0.03% |
| Gates        | 4     | 0.03% |
| Jones        | 4     | 0.03% |
| Mitchell     | 4     | 0.03% |
| Warren       | 4     | 0.03% |
| Yancey       | 4     | 0.03% |
| Chowan       | 3     | 0.02% |
| Swain        | 3     | 0.02% |
| Washington   | 3     | 0.02% |
| Alleghany    | 2     | 0.01% |
| Madison      | 2     | 0.01% |
| Tyrrell      | 2     | 0.01% |
| Camden       | 1     | 0.01% |
| Clay         | 1     | 0.01% |
| Graham       | 1     | 0.01% |
| Grand Total  | 15621 | 100%  |
|              |       |       |

NC811, Year 2019: 15,621 Damage Events in 99 Counties

### 2019 Incidents

| Facility Damaged | Events | % of Grand Total |  |  |  |
|------------------|--------|------------------|--|--|--|
| NatGas           | 4332   | 27.73%           |  |  |  |
| Telco            | 4162   | 26.64%           |  |  |  |
| CATV             | 3825   | 24.49%           |  |  |  |
| Electric         | 1763   | 11.29%           |  |  |  |
| Unk/Other        | 777    | 4.97%            |  |  |  |
| Water            | 687    | 4.40%            |  |  |  |
| Sewer            | 74     | 0.47%            |  |  |  |
| Liquid Pipeline  | 1      | 0.01%            |  |  |  |
| Grand Total      | 15621  | 100%             |  |  |  |



NC811, Year 2019: 15,621 Damage Events in 99 Counties

### 2019 Incidents

|                 |        | Facil  | ity D  | a m a    | ged           | -     |       |                    |                |        |
|-----------------|--------|--------|--------|----------|---------------|-------|-------|--------------------|----------------|--------|
|                 | NatGas | Telco  | CATV   | Electric | Unk/<br>Other |       | Sewer | Liquid<br>Pipeline | Grand<br>Total | GT9    |
| Unk/Other*      | 2798   | 306    | 476    | 188      | 89            | 51    | 9     |                    | 3917           | 25.089 |
| Telco           | 480    | 624    | 593    | 303      | 61            | 387   | 21    |                    | 2469           | 15.819 |
| Water           | 181    | 710    | 606    | 254      | 131           | 11    | 2     |                    | 1895           | 12.139 |
| Electric        | 199    | 658    | 514    | 153      | 75            | 69    | 13    |                    | 1681           | 10.769 |
| NatGas          | 97     | 564    | 425    | 261      | 51            | 54    | 5     |                    | 1457           | 9.339  |
| Sewer           | 132    | 328    | 352    | 219      | 87            | 10    | 6     |                    | 1134           | 7.259  |
| CATV            | 49     | 198    | 153    | 93       | 7             | 62    | 3     | 1                  | 566            | 3.629  |
| Landscaping     | 82     | 94     | 200    | 50       | 66            | 3     | 1     |                    | 496            | 3.189  |
| Fencing         | 30     | 94     | 131    | 51       | 61            | 5     | 1     |                    | 373            | 2.399  |
| Drainage        | 10     | 105    | 88     | 41       | 28            | 2     | 2     |                    | 276            | 1.779  |
| Strm Drn/Culv   | 23     | 92     | 28     | 47       | 31            | 4     | 5     |                    | 230            | 1.479  |
| Grading         | 32     | 87     | 31     | 32       | 26            | 4     |       |                    | 212            | 1.369  |
| Road Work       | 49     | 81     | 27     | 23       | 17            | 8     |       |                    | 205            | 1.319  |
| Irrigation      | 24     | 50     | 92     | 21       | 8             |       |       |                    | 195            | 1.259  |
| Site Devel      | 63     | 11     | 7      | 4        | 4             |       |       |                    | 89             | 0.579  |
| Pole            | 6      | 55     | 5      | 3        | 6             | 4     | 1     |                    | 80             | 0.519  |
| Driveway        | 14     | 35     | 13     | 3        | 9             | 3     |       |                    | 77             | 0.499  |
| Street Light    | 1      | 8      | 57     |          | 1             | 2     |       |                    | 69             | 0.449  |
| Curb/Sidewalk   | 13     | 14     | 14     | 7        | 7             | 3     | 2     |                    | 60             | 0.389  |
| Traffic Signal  | 4      | 23     | 6      | 4        | 6             | 3     | 1     |                    | 47             | 0.309  |
| Construction    | 25     | 8      | 2      | 4        | 1             |       |       |                    | 40             | 0.269  |
| Milling         | 7      | 6      | 1      |          | 1             |       | 1     |                    | 16             | 0.109  |
| Demolition      | 8      | 1      | 1      |          | 1             | 1     |       |                    | 12             | 0.089  |
| Traffic Sign    | 3      | 4      |        | 1        | 2             | 1     |       |                    | 11             | 0.079  |
| Railroad        | 1      | 3      |        |          |               |       |       |                    | 4              | 0.039  |
| Waterway Imp    | 1      | 1      | 2      |          |               |       |       |                    | 3              | 0.029  |
| Steam           | 1      | 1      |        |          |               |       |       |                    | 2              | 0.019  |
| Eng/Surveying   |        | 1      |        |          | 1             |       |       |                    | 2              | 0.019  |
| Agriculture     |        |        | 1      | 1        |               |       |       |                    | 2              | 0.019  |
| Liquid Pipeline |        |        | 4900   |          |               |       | 1     |                    | 1              | 0.019  |
| GrandTotal      | 4332   | 4162   | 3825   | 1763     | 777           | 687   | 74    | 1                  | 15621          | 1009   |
|                 | 27.73% | 26.64% | 24.49% | 11.29%   | 4.97%         | 4.40% | 0.47% | 0.01%              |                |        |

\*Unknown/Other = Work types known, but not categorized

NC811, Year 2019: 15,621 Damage Events in 99 Counties

### Probe Rod





- Fiberglass shaft (insulator)
- Blunt point





- Steel shaft (conductor)
- Sharp point



If you plan on digging we suggest you have your locate request submitted no later than

Tuesday, Sept. 1st

Remember weekends and holidays are not included in the 3 working day notice

### NC811 Tailgate Wrap Grant Campaign 2020



Municipalities
Rural Water Corporations
Water and Sewer Authorities
Telephone and Cable Co-Op's

### 2020 / 2021 State UCC Officers



CHAIR
Jason Stover
Dominion Energy



CO-CHAIR Ronya Nabors Piedmont Natural Gas

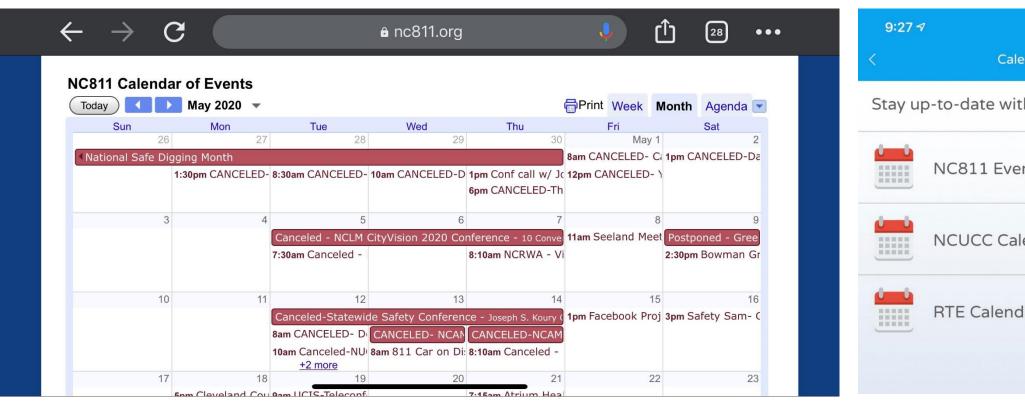


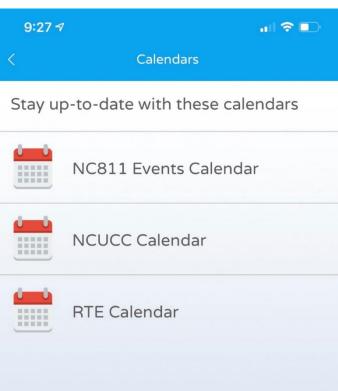
SECRETARY
Chase Gibson
Kings Mountain
Energy Services



TREASURER Sandra Johnson Dominion Energy

# For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app







Ann Rushing
Education Manager
Office Phone: 336-855-5760
Cell Phone: 336-944-5518

email: annrushing@nc811.org



**Brian Morehouse** 

Education Liaison - Western Region

Office Phone: 336-855-5760 Cell Phone: 336-482-6890

email: bmorehouse@nc811.org



**Howard Corey** 

Education Liaison - Eastern Region

Office Phone: 336-855-5760 Cell Phone: 336-317-5999 email: <a href="mailto:howard@nc811.org">howard@nc811.org</a>



**Parrish Reddick** 

Education Liaison - Piedmont Region

Office Phone: 336-855-5760 Cell Phone: 336-707-4528 email: parrish@nc811.org



**Tami Stout** 

Education Liaison - SW Region Office Phone: 336-855-5760 Cell Phone: 336-601-8644 email: tami@nc811.org



**Steven Moore** 

Media Relations Specialist Office Phone: 336-855-5760 Cell Phone: 336-382-4109 email: smoore@nc811.org



Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

