# Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, \*6 will mute and unmute you. When you are not speaking, please put your phone on mute.







# August 11<sup>th</sup> is National 811 Day



- Visit <u>nc811.org/811day.html</u>
- Social Media toolkit
- Locate Safety Sam Contest
- Press Release
- August 11<sup>th</sup> talking points



# Single Address Ticket 2.0

- Full pass-thru locate request
- No training needed
- More comprehensive user interface
- Responsive format for PC, Tablet and Phone

### COMING AUG. 5th





# From our Executive Director



### Louis Panzer

- July volume slightly under compared to 2019
- Office opened July 15
- Looking forward to August 11
- New policy regarding ticket lookup
- Stay cool and stay safe!



### NC811 Data

Locate requests, transmissions, county ticket volume and distribution

### Locate Requests / Transmissions





JULY 2019 vs 2020

#### TICKETS

2020: 195,445

2019: 198,236

Difference: -1.5%

#### TRANSMISSIONS

2020: 1,074,947

2019: 1,084,353

Difference: -0.8%



#### Year-to-date

#### TICKETS

2020: 1,256,667 2019: 1,167,765

Difference: 7.6%

#### TRANSMISSIONS

2020: 7,155,766 2019: 7,280,761 Difference: -1.7



ance	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
019	14	3	345	18	62	442
020	25	0	349	11	53	438
- Var	78.6%	-100.0%	1.2%	-38.9%	-14.5%	-0.9%
				Avg		
				Locates		21
	019	019 14 020 25	019 14 3   020 25 0	019143345020250349	0191433451802025034911- Var78.6%-100.0%1.2%-38.9%Avg	01914334518620202503491153- Var78.6%-100.0%1.2%-38.9%-14.5%Avg LocatesAvg Locates-100.0%-100.0%-100.0%

Warren	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2019	6	0	221	14	60	301
2020	6	2	167	8	12	195
+/- Var	0.0%	200%	-24.4%	-42.9%	-80.0%	-35.2%
				Avg		
				Locates		
				per Day		9

Franklin	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2019	33	10	958	39	253	1293
2020	18	7	1107	16	357	1505
+/- Var	-45.5%	-30.0%	15.6%	-59.0%	41.1%	16.4%
				Avg		
				Locates		
				per Day		72

Granville	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2019	27	11	498	26	153	715
2020	8	11	637	17	129	802
+/- Var	-70.4%	0.0%	27.9%	-34.6%	-15.7%	12.2%
				Avg		
				Locates per Day		38

Vance	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2019	65	22	2552	84	564	3287
2020	118	25	2380	75	384	2982
+/- Var	81.5%	13.6%	-6.7%	-10.7%	-31.9%	-9.3%
				Avg		
				Locates per Day		20

Warren	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2019	59	6	1441	68	298	1872
2020	39	14	1239	50	360	1702
+/- Var	-33.9%	133.3%	-14.0%	-26.5%	20.8%	-9.1%
				Avg		
				Locates per Day		11

Franklin	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2019	206	81	6072	210	1997	8566
2020	129	94	6925	165	1824	9137
+/- Var	-37.4%	16.0%	14.0%	-21.4%	-8.7%	6.7%
				Avg Locates		
				per Day		61

Granville	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2019	135	60	3561	128	1037	4921
2020	89	43	3636	105	1148	5021
+/- Var	-34.1%	-28.3%	2.1%	-18.0%	10.7%	2.0%
				Avg		
				Locates per Day		34

County/Place	07 Jul
VANCE	438
BEAR POND	1
BULLOCKSVILLE	1
DABNEY	1
DREWRY	3
EPSOM	1
GILLBURG	3
HENDERSON	334
KITTRELL	47
MIDDLEBURG	17
NORTH HENDERSON	1
TOWNSVILLE	9
TUNGSTEN	1
WATKINS	2
WILLIAMSBORO	17

County/Place	07 Jul
WARREN	195
AFTON	3
ARCOLA	2
AXTELL	1
CHURCH HILL	1
ELAMS	36
ELBERON	1
ENTERPRISE	3
EPWORTH	2
MACON	34
MANSON	8
NORLINA	31
OAKVILLE	1
VAUGHAN	6
WARRENTON	66

County/Place	07 Jul
FRANKLIN	1505
BUNN	67
CENTERVILLE	8
FRANKLINTON	313
GOLD SAND	1
INGLESIDE	2
LOUISBURG	341
PEARCES	4
PILOT	5
RILEY	5
STALLINGS CROSSROADS	2
TANTS CROSSROADS	1
WAKE FOREST	38
WHITE LEVEL	1
YOUNGSVILLE	717

County/Place	07 Jul
GRANVILLE	802
BEREA	3
BULLOCK	7
BUTNER	42
CORNWALL	4
CREEDMOOR	316
DICKERSON	1
GRASSY CREEK	2
GRISSOM	11
OAK HILL	3
OXFORD	347
PROVIDENCE	1
STEM	35
STOVALL	11
WILTON	19

#### 2019 Incidents

B	IE	ve	nts

County	Events	% Grand Total
Mecklenburg	3404	21.79%
Wake	2414	15.45%
Guilford	1134	7.26%
Durham	810	5.19%
Forsyth	630	4.03%
Union	475	3.04%
Buncombe	473	3.03%
Cumberland	467	2.99%
Cabarrus	328	2.10%
New Hanover	324	2.07%
Gaston	321	2.05%
Iredell	321	2.05%
Johnston	281	1.80%
Orange	272	1.74%
Pitt	231	1.48%
Brunswick	224	1.43%
Alamance	217	1.39%
Rowan	199	1.27%
Catawba	198	1.27%
Davidson	189	1.21%
Henderson	167	1.07%
Moore	122	0.78%
Rockingham	119	0.76%
Harnett	118	0.76%
Randolph	101	0.65%
Nash	100	0.64%
Craven	97	0.62%
Chatham	90	0.58%
Lincoln	90	0.58%
Wayne	85	0.54%
Cleveland	84	0.54%
Dare	79	0.51%
Franklin	69	0.44%

Burke	66	0.42%
Lee	66	0.42%
Onslow	64	0.41%
Caldwell	59	0.38%
Rutherford	59	0.38%
Carteret	57	0.36%
Stanly	56	0.36%
Robeson	53	0.34%
Wilson	53	0.34%
Edgecombe	51	0.33%
Davie	45	0.29%
Pender	44	0.28%
McDowell	38	0.24%
Surry	37	0.24%
Currituck	35	0.22%
Richmond	35	0.22%
Granville	31	0.20%
Stokes	31	0.20%
Lenoir	30	0.19%
Alexander	26	0.17%
Anson	25	0.16%
Haywood	24	0.15%
Polk	24	0.15%
Beaufort	22	0.14%
Person	21	0.13%
Columbus	19	0.12%
Vance	19	0.12%
Pasquotank	17	0.11%
Wilkes	17	0.11%
Montgomery	16	0.10%
Sampson	16	0.10%
Jackson	15	0.10%
Pamlico	14	0.09%

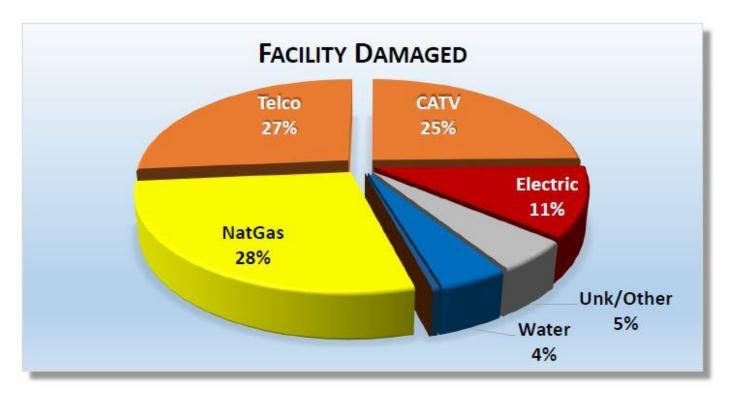


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Halifax	13	0.08%
Transylvania	13	0.08%
Yadkin	12	0.08%
Scotland	11	0.07%
Watauga	11	0.07%
Caswell	10	0.06%
Duplin	10	0.06%
Hertford	10	0.06%
Hoke	10	0.06%
Greene	9	0.06%
Macon	9	0.06%
Northampton	9	0.06%
Avery	8	0.05%
Bladen	6	0.04%
Martin	6	0.04%
Ashe	5	0.03%
Perquimans	5	0.03%
Bertie	4	0.03%
Cherokee	4	0.03%
Gates	4	0.03%
Jones	4	0.03%
Mitchell	4	0.03%
Warren	4	0.03%
Yancey	4	0.03%
Chowan	3	0.02%
Swain	3	0.02%
Washington	3	0.02%
Alleghany	2	0.01%
Madison	2	0.01%
Tyrrell	2	0.01%
Camden	1	0.01%
Clay	1	0.01%
Graham	1	0.01%
Grand Total	15621	100%

#### NC811, Year 2019: 15,621 Damage Events in 99 Counties

#### 2019 Incidents

Facility Damaged	Events	% of Grand Total
NatGas	4332	27.73%
Telco	4162	26.64%
CATV	3825	24.49%
Electric	1763	11.29%
Unk/Other	777	4.97%
Water	687	4.40%
Sewer	74	0.47%
Liquid Pipeline	1	0.01%
Grand Total	15621	100%



#### NC811, Year 2019: 15,621 Damage Events in 99 Counties

#### 2019 Incidents

#### Which Facility Was Damaged When What Work Was Performed?

	Nat	Gas	Telco	CATV	Electric	Unk/ Other		Sewer	Liquid Pipeline	Grand Total	GT%
Unk/Othe	r* 2	798	306	476	188	89	51	9		3917	25.08%
Telco		480	624	593	303	61	387	21		2469	15.81%
Water		181	710	606	254	131	11	2		1895	12.13%
Electric		199	658	514	153	75	69	13		1681	10.76%
NatGas		97	564	425	261	51	54	5		1457	9.33%
Sewer		132	328	352	219	87	10	6		1134	7.25%
CATV		49	198	153	93	7	62	3	1	566	3.62%
Landscap	ng	82	94	200	50	66	3	1		496	3.18%
Fencing		30	94	131	51	61	5	1		373	2.39%
Drainage		10	105	88	41	28	2	2		276	1.779
Strm Drn	Culv	23	92	28	47	31	4	5		230	1.479
Grading		32	87	31	32	26	4			212	1.369
Road Wo	'k	49	81	27	23	17	8			205	1.319
Irrigation		24	50	92	21	8	2			195	1.25%
Site Deve		63	11	7	4	4				89	0.57%
Pole		6	55	5	3	6	4	1		80	0.51%
Driveway		14	35	13	3	9	3			77	0.49%
Street Lig	ht	1	8	57		1	2			69	0.449
Curb/Side	walk	13	14	14	7	7	3	2		60	0.389
Traffic Sig	nal	4	23	6	4	6	3	1		47	0.309
Construct	ion	25	8	2	4	1				40	0.26%
Milling		7	6	1		1		1		16	0.109
Demolitio	n	8	1	1		1	1			12	0.08%
Traffic Sig	n	3	4	1	1	2	1			11	0.07%
Railroad		1	3							4	0.039
Waterwa	y Imp		1	2						3	0.02%
Steam		1	1							2	0.01%
Eng/Surv	ying		1			1				2	0.01%
Agricultu				1	1		<i></i>			2	0.01%
Liquid Pip	eline			-			_	1		1	0.01%
GrandEot	al 4	332	4162	3825	1763	777	687	74	1	15621	100%

\*Unknown/Other = Work types known, but not categorized

#### NC811, Year 2019: 15,621 Damage Events in 99 Counties

## Probe Rod





- Fiberglass shaft (insulator)
- Blunt point





- Steel shaft (conductor)
- Sharp point



### If you plan on digging we suggest you have your locate request submitted no later than

Tuesday, Sept. 1st

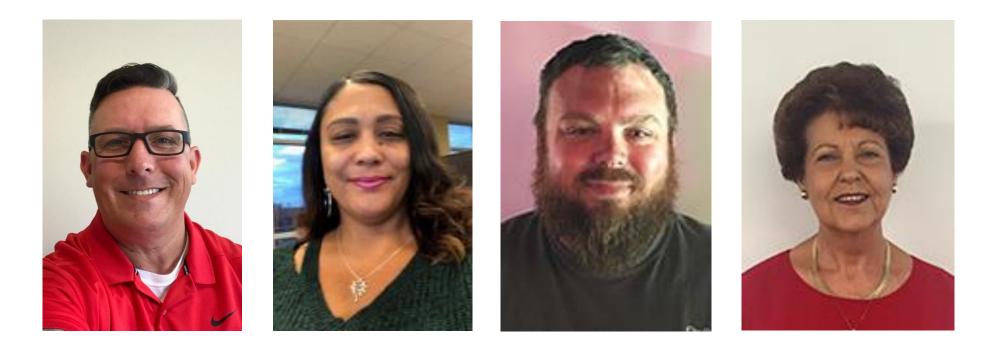
Remember weekends and holidays are not included in the 3 working day notice

### NC811 Tailgate Wrap Grant Campaign 2020



Municipalities Rural Water Corporations Water and Sewer Authorities Telephone and Cable Co-Op's

#### 2020 / 2021 State UCC Officers



CHAIR Jason Stover Dominion Energy CO-CHAIR Ronya Nabors Integrity Risk Support Specialist SECRETARY Chase Gibson Kings Mountain Energy Services TREASURER Sandra Johnson Dominion Energy

### For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app

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											Calefidars	
IC811 Cale	enda	r of Events	5									
Today 🚺 📢		May 2020	-				Print Week	Month	Agenda 💌	Stay up	o-to-date with these ca	alendars
Sun		Mon		Tue	Wed	Thu	Fri		Sat			
	26		27	28	29	30	May	1	2			
▲National Sa	afe Dig	ging Month					8am CANCELED-	Ci 1pm C/	ANCELED-Da			
	1	1:30pm CANCE	LED-	8:30am CANCELED-	10am CANCELED-D	1pm Conf call w/ Jo	12pm CANCELED	· 1			NC811 Events Calend	dar
						6pm CANCELED-Th						
	0			_				2				
	3		4	5	6	/		8	9	0 0		
					CityVision 2020 Co	nference - 10 Conve		-			NCUCC Calendar	
				7:30am Canceled -		8:10am NCRWA - Vi		2:30pm	Bowman Gr			
	10		11	12	13	14		5	16	<u>ú sú s</u> ú		
			1	Canceled-Statewic	le Safety Conferen	Ce - Joseph S. Koury (	1pm Facebook Pr	oj <b>3pm</b> Sa	afety Sam- C		RTE Calendar	
						CANCELED-NCAM		DOUGHT THEM.				
						8:10am Canceled -						
				+2 more								
	17		18	19	20	21		22	23			



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Thank you for your time and attention. You can get a PDF copy of this presentation on

#### www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

