

Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, *6 will mute and unmute you. When you are not speaking, please put your phone on mute.

zoom meetings



Lower Cape Fear UCC

(New Hanover, Brunswick, Pender)



August 11th is National 811 Day



- Visit nc811.org/811day.html
- Social Media toolkit
- Locate Safety Sam Contest
- Press Release
- August 11th talking points

Single Address Ticket 2.0

- Full pass-thru locate request
- No training needed
- More comprehensive user interface
- Responsive format for PC, Tablet and Phone

COMING AUG. 5th



From our Executive Director



Louis Panzer

- July volume slightly under compared to 2019
- Office opened July 15
- Looking forward to August 11
- New policy regarding ticket lookup
- Stay cool and stay safe!



NC811 Data

Locate requests,
transmissions, county
ticket volume and
distribution

Locate Requests / Transmissions



JULY 2019 vs 2020

TICKETS

2020: 195,445

2019: 198,236

Difference: -1.4%

TRANSMISSIONS

2020: 1,113,119

2019: 1,084,353

Difference: 2.7%



Year-to-date

TICKETS

2020: 1,256,667

2019: 1,342,235

Difference: -6.4%

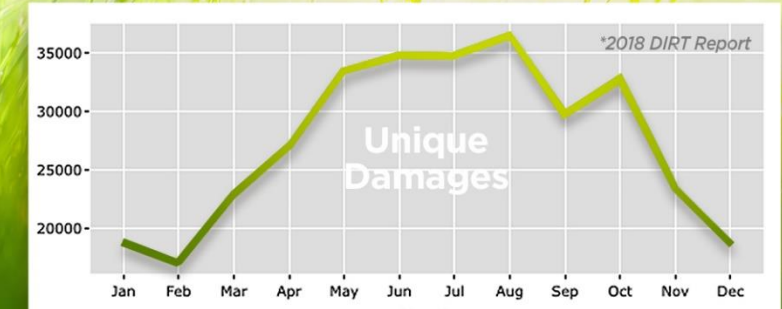
TRANSMISSIONS

2020: 7,193,938

2019: 7,280,761

Difference: -1.2%

**More damages occur
in August than any
other month.***



Always #call811 before digging.



County Ticket Volume

2020 stats compared with 2019

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	177	45	3083	94	1467	4866
2020	147	32	2902	112	1138	4331
+/- Var	-16.9%	-28.9%	-5.9%	19.1%	-22.4%	-11.0%
			Avg Locates per Day			206

County Ticket Volume

2020 stats compared with 2019

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	69	26	2745	58	720	3618
2020	62	27	3046	58	478	3671
+/- Var	-10.1%	3.8%	11.0%	0.0%	-33.6%	1.5%
			Avg Locates per Day			175

County Ticket Volume

2020 stats compared with 2019

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	31	7	869	27	173	1107
2020	47	7	970	36	149	1209
+/- Var	51.6%	0.0%	11.6%	33.3%	-13.9%	9.2%
			Avg Locates per Day			58

County Ticket Volume

YTD stats compared with previous year

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	1314	457	22773	745	10983	36272
2020	802	246	19376	651	7612	28687
+/- Var	-39.0%	-46.2%	-14.9%	-12.6%	-30.7%	-20.9%
			Avg Locates per Day			193

County Ticket Volume

YTD stats compared with previous year

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	470	286	21250	504	5620	28130
2020	406	205	19859	430	3063	23963
+/- Var	-13.6%	-28.3%	-6.5%	-14.7%	-45.5%	-14.8%
			Avg Locates per Day			161

County Ticket Volume

YTD stats compared with previous year

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	148	57	5985	169	1580	7939
2020	190	100	6509	284	1143	8226
+/- Var	28.4%	75.4%	8.8%	68.0%	-27.7%	3.6%
			Avg Locates per Day			55

County Ticket Distribution

County/Place	07 Jul
NEW HANOVER	4331
AIRLIE	1
BAYSHORE	14
CAROLINA BEACH	154
CASTLE HAYNE	180
HIGHTSVILLE	20
KINGS GRANT	107
KIRKLAND	25
KURE BEACH	77
MASONBORO	13
MURRAYSVILLE	55
MYRTLE GROVE	49
MYRTLE GROVE JUNCTIO	1
OGDEN	32

SEA BREEZE	9
SEAGATE	4
SILVER LAKE	60
WILMINGTON	3368
WRIGHTSBORO	46
WRIGHTSVILLE	40
WRIGHTSVILLE BEACH	76

County Ticket Distribution

County/Place	07 Jul
BRUNSWICK	3671
ASH	34
BALD HEAD ISLAND	61
BELVILLE	20
BOILING SPRING LAKES	122
BOLIVIA	173
CALABASH	127
CAROLINA SHORES	34
CASWELL BEACH	23
HOLDEN BEACH	90
LELAND	1023
LONGWOOD	13
MIDWAY	4
NAVASSA	55
NORTHWEST	50
OAK GROVE	1

OAK ISLAND	454
OCEAN ISLE BEACH	249
SAINT JAMES	117
SANDY CREEK	1
SHALLOTTE	283
SHELL POINT	1
SOUTHPORT	361
SUNSET BEACH	111
SUNSET HARBOR	2
SUPPLY	181
TOWN CREEK	12
VARNAMTOWN	5
WINNABOW	64

County Ticket Distribution

County/Place	07 Jul
PENDER	1209
ATKINSON	7
BURGAW	100
CLARKS LANDING	1
CURRIE	24
HAMPSTEAD	587
KINGS LANDING	1
MAPLE HILL	12
MONTAGUE	1
ROCKY POINT	133
SCOTTS HILL	33
SURF CITY	167
TOPSAIL	85
TOPSAIL BEACH	25
WALLACE	1
WATHA	7
WILLARD	25

2019 Incidents

By Events

County	Events	% Grand Total
Mecklenburg	3404	21.79%
Wake	2414	15.45%
Guilford	1134	7.26%
Durham	810	5.19%
Forsyth	630	4.03%
Union	475	3.04%
Buncombe	473	3.03%
Cumberland	467	2.99%
Cabarrus	328	2.10%
New Hanover	324	2.07%
Gaston	321	2.05%
Iredell	321	2.05%
Johnston	281	1.80%
Orange	272	1.74%
Pitt	231	1.48%
Brunswick	224	1.43%
Alamance	217	1.39%
Rowan	199	1.27%
Catawba	198	1.27%
Davidson	189	1.21%
Henderson	167	1.07%
Moore	122	0.78%
Rockingham	119	0.76%
Harnett	118	0.76%
Randolph	101	0.65%
Nash	100	0.64%
Craven	97	0.62%
Chatham	90	0.58%
Lincoln	90	0.58%
Wayne	85	0.54%
Cleveland	84	0.54%
Dare	79	0.51%
Franklin	69	0.44%



Burke	66	0.42%
Lee	66	0.42%
Onslow	64	0.41%
Caldwell	59	0.38%
Rutherford	59	0.38%
Carteret	57	0.36%
Stanly	56	0.36%
Robeson	53	0.34%
Wilson	53	0.34%
Edgecombe	51	0.33%
Davie	45	0.29%
Pender	44	0.28%
McDowell	38	0.24%
Surry	37	0.24%
Currituck	35	0.22%
Richmond	35	0.22%
Granville	31	0.20%
Stokes	31	0.20%
Lenoir	30	0.19%
Alexander	26	0.17%
Anson	25	0.16%
Haywood	24	0.15%
Polk	24	0.15%
Beaufort	22	0.14%
Person	21	0.13%
Columbus	19	0.12%
Vance	19	0.12%
Pasquotank	17	0.11%
Wilkes	17	0.11%
Montgomery	16	0.10%
Sampson	16	0.10%
Jackson	15	0.10%
Pamlico	14	0.09%

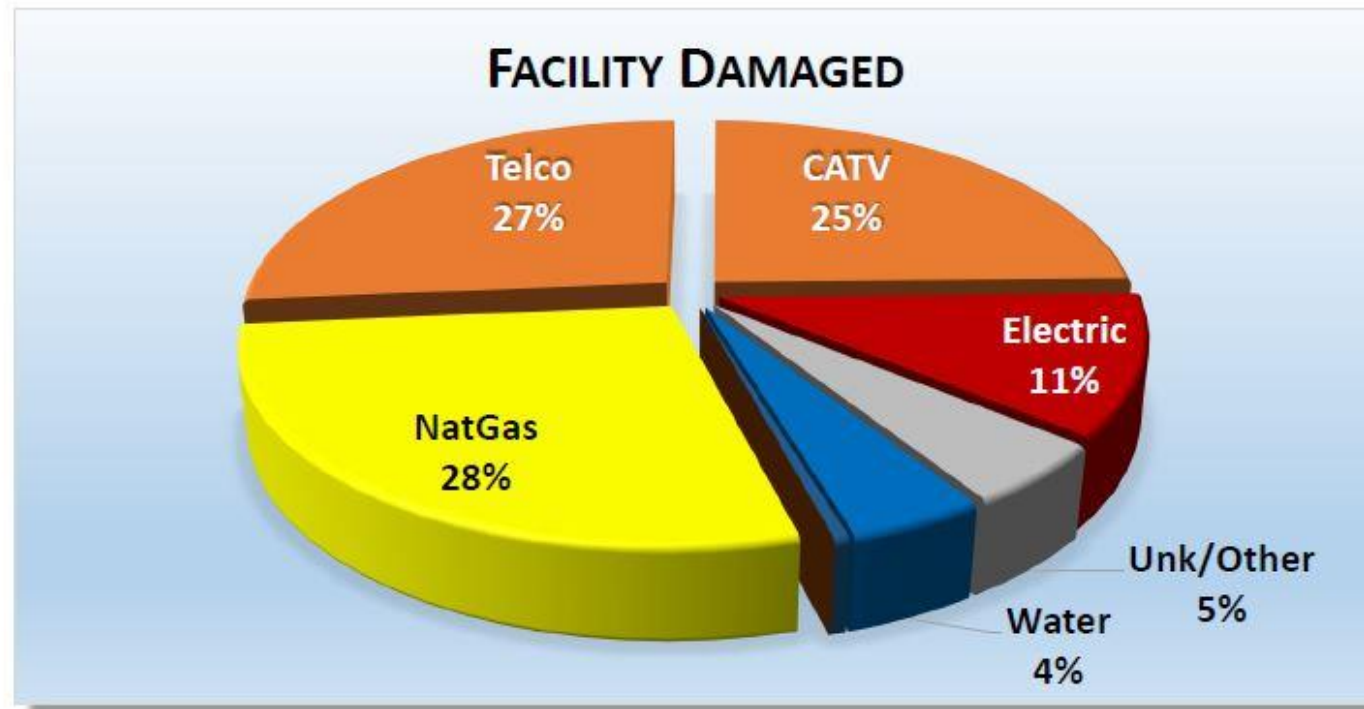


Halifax	13	0.08%
Transylvania	13	0.08%
Yadkin	12	0.08%
Scotland	11	0.07%
Watauga	11	0.07%
Caswell	10	0.06%
Duplin	10	0.06%
Hertford	10	0.06%
Hoke	10	0.06%
Greene	9	0.06%
Macon	9	0.06%
Northampton	9	0.06%
Avery	8	0.05%
Bladen	6	0.04%
Martin	6	0.04%
Ashe	5	0.03%
Perquimans	5	0.03%
Bertie	4	0.03%
Cherokee	4	0.03%
Gates	4	0.03%
Jones	4	0.03%
Mitchell	4	0.03%
Warren	4	0.03%
Yancey	4	0.03%
Chowan	3	0.02%
Swain	3	0.02%
Washington	3	0.02%
Alleghany	2	0.01%
Madison	2	0.01%
Tyrrell	2	0.01%
Camden	1	0.01%
Clay	1	0.01%
Graham	1	0.01%
Grand Total	15621	100%

NC811, Year 2019: 15,621 Damage Events in 99 Counties

2019 Incidents

Facility Damaged	Events	% of Grand Total
NatGas	4332	27.73%
Telco	4162	26.64%
CATV	3825	24.49%
Electric	1763	11.29%
Unk/Other	777	4.97%
Water	687	4.40%
Sewer	74	0.47%
Liquid Pipeline	1	0.01%
Grand Total	15621	100%



NC811, Year 2019: 15,621 Damage Events in 99 Counties

2019 Incidents

Which Facility Was Damaged When What Work Was Performed?

	Facility Damaged								Grand Total	GT%
	NatGas	Telco	CATV	Electric	Unk/Other	Water	Sewer	Liquid Pipeline		
Unk/Other*	2798	306	476	188	89	51	9		3917	25.08%
Telco	480	624	593	303	61	387	21		2469	15.81%
Water	181	710	606	254	131	11	2		1895	12.13%
Electric	199	658	514	153	75	69	13		1681	10.76%
NatGas	97	564	425	261	51	54	5		1457	9.33%
Sewer	132	328	352	219	87	10	6		1134	7.25%
CATV	49	198	153	93	7	62	3	1	566	3.62%
Landscaping	82	94	200	50	66	3	1		496	3.18%
Fencing	30	94	131	51	61	5	1		373	2.39%
Drainage	10	105	88	41	28	2	2		276	1.77%
Strm Drn/Culv	23	92	28	47	31	4	5		230	1.47%
Grading	32	87	31	32	26	4			212	1.36%
Road Work	49	81	27	23	17	8			205	1.31%
Irrigation	24	50	92	21	8				195	1.25%
Site Devel	63	11	7	4	4				89	0.57%
Pole	6	55	5	3	6	4	1		80	0.51%
Driveway	14	35	13	3	9	3			77	0.49%
Street Light	1	8	57		1	2			69	0.44%
Curb/Sidewalk	13	14	14	7	7	3	2		60	0.38%
Traffic Signal	4	23	6	4	6	3	1		47	0.30%
Construction	25	8	2	4	1				40	0.26%
Milling	7	6	1		1		1		16	0.10%
Demolition	8	1	1		1	1			12	0.08%
Traffic Sign	3	4		1	2	1			11	0.07%
Railroad	1	3							4	0.03%
Waterway Imp		1	2						3	0.02%
Steam	1	1							2	0.01%
Eng/Surveying		1			1				2	0.01%
Agriculture			1	1					2	0.01%
Liquid Pipeline								1	1	0.01%
Grand Total	4332	4162	3825	1763	777	687	74	1	15621	100%
	27.73%	26.64%	24.49%	11.29%	4.97%	4.40%	0.47%	0.01%		

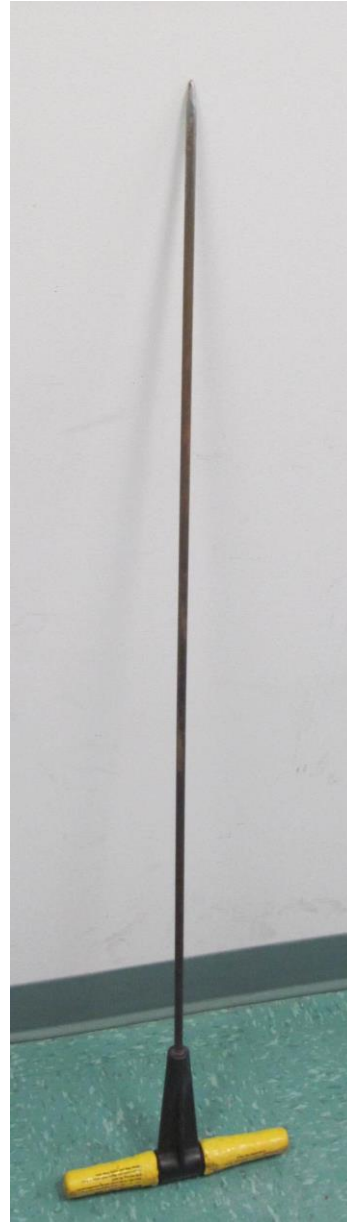
*Unknown/Other = Work types known, but not categorized

NC811, Year 2019: 15,621 Damage Events in 99 Counties

Probe Rod



- Fiberglass shaft (insulator)
- Blunt point



- Steel shaft (conductor)
- Sharp point

CLOSED
Monday, September 7th

LABOR DAY

**If you plan on digging
we suggest you have your locate
request submitted no later than**

Tuesday, Sept. 1st

Remember weekends and holidays are not included in the 3 working day notice

NC811 Tailgate Wrap Grant Campaign 2020



Municipalities
Rural Water Corporations
Water and Sewer Authorities
Telephone and Cable Co-Op's

2020 / 2021 State UCC Officers



CHAIR
Jason Stover
Dominion Energy



CO-CHAIR
Ronya Nabors
Piedmont Natural Gas

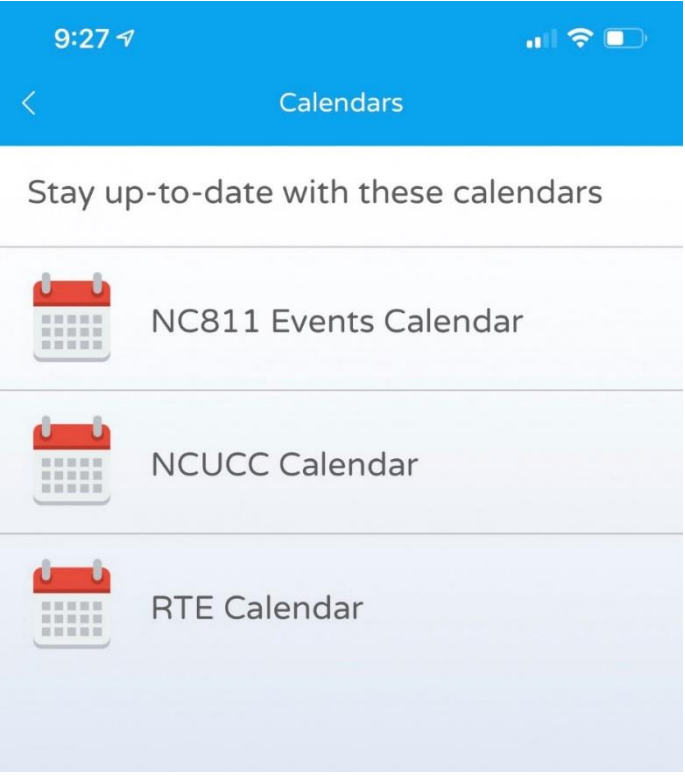
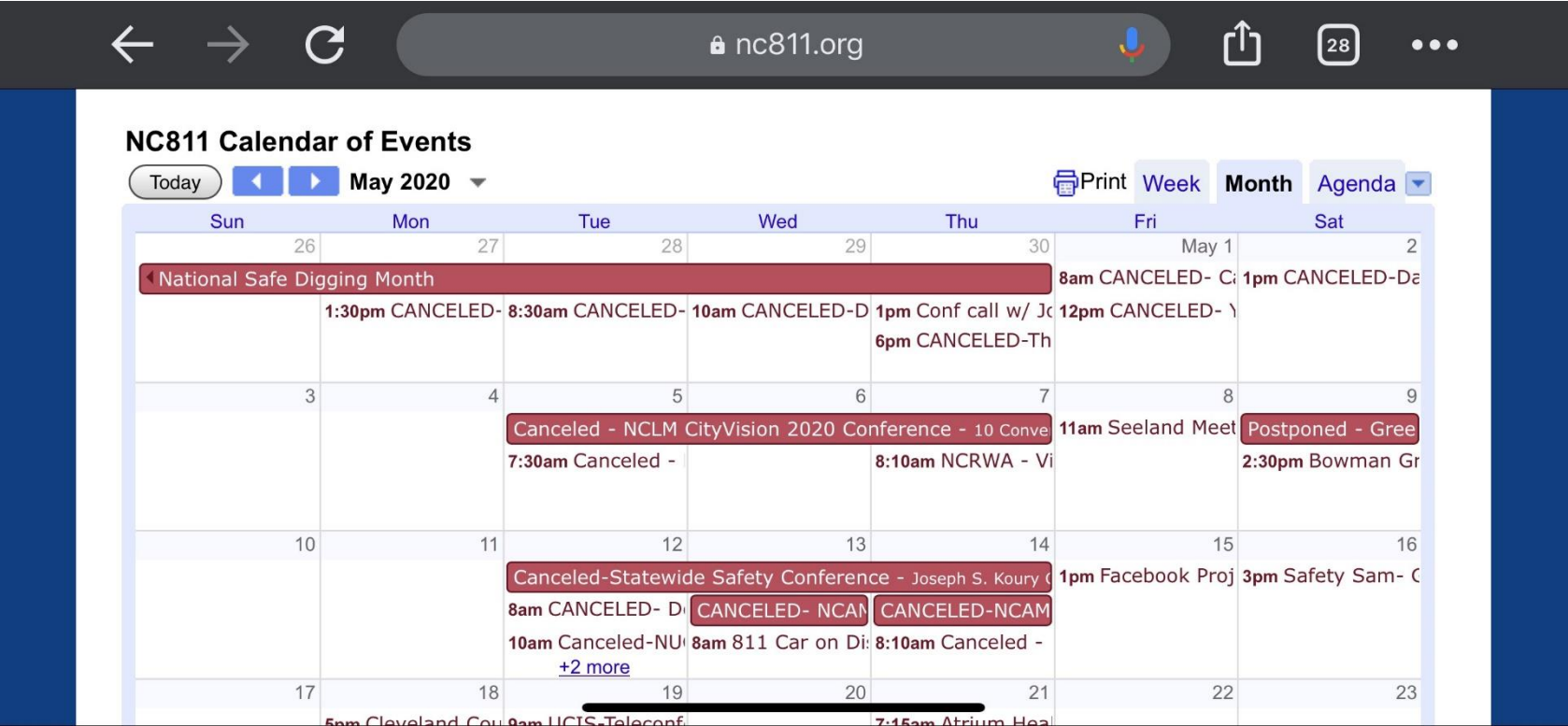


SECRETARY
Chase Gibson
Kings Mountain
Energy Services



TREASURER
Sandra Johnson
Dominion Energy

For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app



NC811 EDUCATION TEAM



Ann Rushing

Education Manager

Office Phone: 336-855-5760

Cell Phone: 336-944-5518

email: annrushing@nc811.org



Brian Morehouse

Education Liaison - Western Region

Office Phone: 336-855-5760

Cell Phone: 336-482-6890

email: bmorehouse@nc811.org



Howard Corey

Education Liaison - Eastern Region

Office Phone: 336-855-5760

Cell Phone: 336-317-5999

email: howard@nc811.org



Parrish Reddick

Education Liaison - Piedmont Region

Office Phone: 336-855-5760

Cell Phone: 336-707-4528

email: parrish@nc811.org



Tami Stout

Education Liaison - SW Region

Office Phone: 336-855-5760

Cell Phone: 336-601-8644

email: tami@nc811.org



Steven Moore

Media Relations Specialist

Office Phone: 336-855-5760

Cell Phone: 336-382-4109

email: smoore@nc811.org



Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

