# April is National Safe **Digging Month #NSDM**



### A message from our Executive Director

- Everyone acknowledges we are in unprecedented times.
- With more people working and educating their children from home, the importance of critical infrastructure including gas, electric, telecom, water and sewer has never been more important.
- NC 811 remains the communication conduit between excavators and owner/operators through this difficult time. Our ask is that there be a renewed respect for the shared responsibility and communication required to protect those critical facilities and the people who are using and working around them.
- NC 811 has taken steps to minimize our office presence and encourages everyone to follow federal and state guidelines to help flatten the curve and speed up the time to a return to normalcy.



Louis Panzer

## NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



### LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



### TICKETS

2020: 186,642

2019: 197,224

Difference: -5.4%

### TRANSMISSIONS

2020: 1,074,435 2019: 1,056,430 Difference: 1.7%





### TICKETS

2020: 514,693 2019: 552,227 Difference: -6.8%

### TRANSMISSIONS

2020: 2,985,864 2019: 3,004,509 Difference: - 0.6%

# COUNTY TICKET VOLUME

### 2020 stats compared with 2019

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2019	190	38	3000	115	1664	5007
2020	233	43	3162	115	1236	4789
	22.6%	13.2%	5.4%	0.0%	-25.7%	-4.4%

## COUNTY TICKET VOLUME

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2019	531	108	8393	275	4783	<b>14090</b>
2020	657	134	8794	348	3617	13550
	23.7%	24.1%	4.8%	26.5%	-24.4%	- <b>3.8%</b>

### COUNTY TICKET DISTRIBUTION

UNION	4789
FAIRVIEW	48
HEMBY BRIDGE	36
INDIAN TRAIL	846
MARSHVILLE	177
MARVIN	78
MINERAL SPRINGS	19
MONROE	1291
NEW SALEM	40
STALLINGS	305
UNION	15
UNIONVILLE	143
WAXHAW	1236
WEDDINGTON	319
WESLEY CHAPEL	159
WINGATE	46

# 2020

### CALENDAR OF EVENTS

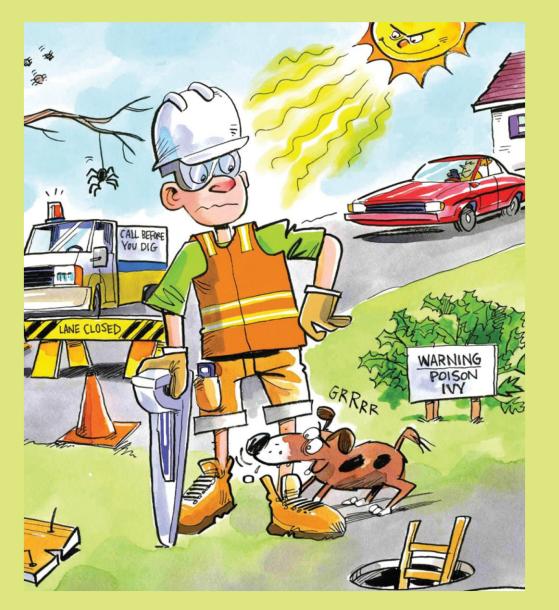






# All April UCC onsite meetings are canceled. Other online options are being explored at this time.

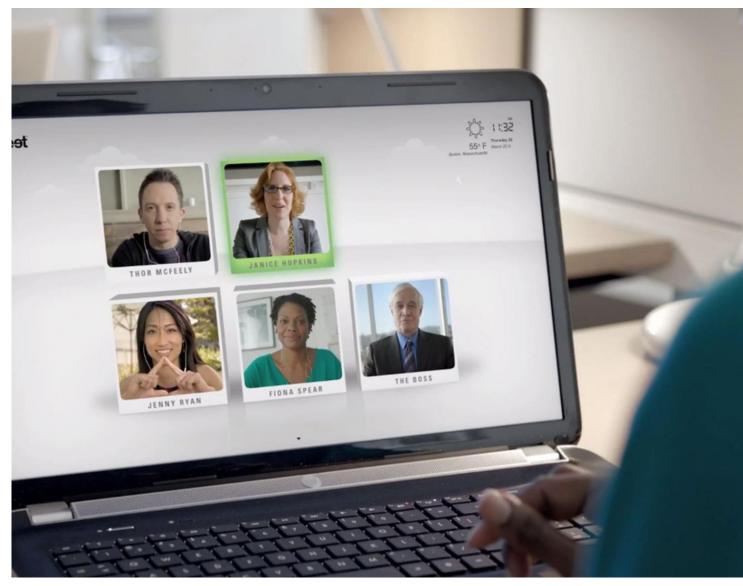
# April 20 - 26, 2020





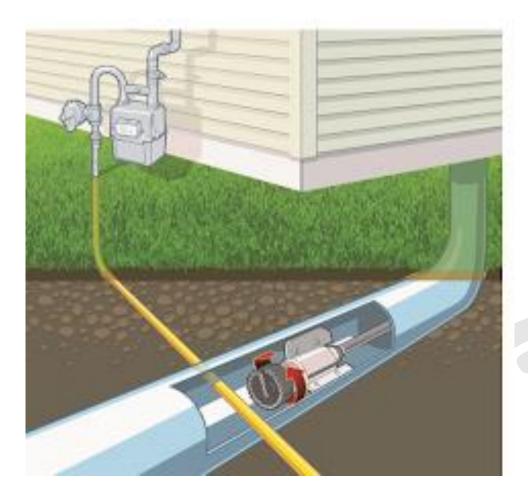
LSAW addresses the need to keep our locators safe on the job. Take the opportunity during this week to acknowledge the locators you work with and let them know how much you appreciate the difficult, challenging, and sometimes dangerous work they do protecting our underground utilities. Locator Safety Awareness Week takes place in the last full week of April.

# **NC811 Board Meeting**



The physical meeting has been canceled. A virtual meeting has been scheduled in it's place.

# Flushing Wipes can be dangerous (seriously)!



This is from the Cross Bore Safety Association: We are seeing reports that the surface anti viral wipes, such as Lysol wipes, are being flushed down toilets This is causing more plugged sewers and pumping systems, including the sewer system pump stations. Since drain cleaning such as roto rooter work with cutting tools "activates" the risk from cross bores. We need to get the word out to the public ASAP.



# JOIN US at the 2020 Joint NC/SC UCC Conference

May 6th thru 8th in Cherokee





Joint NC/SC Utilities

# THE NC811 EDUCATION TEAM



HOWARD COREY EDUCATION LIAISON EASTERN REGION



TAMI STOUT EDUCATION LIAISON SOUTHWEST REGION



BRIAN MOREHOUSE EDUCATION LIAISON WESTERN REGION



ANN RUSHING EDUCATION MANAGER



PARRISH REDDICK EDUCATION LIAISON PIEDMONT REGION



#### STEVEN MOORE MEDIA RELATION SPECIALIST

### VISIT NCUCC.ORG



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.