

# Virtual UCC Meetings with Zoom

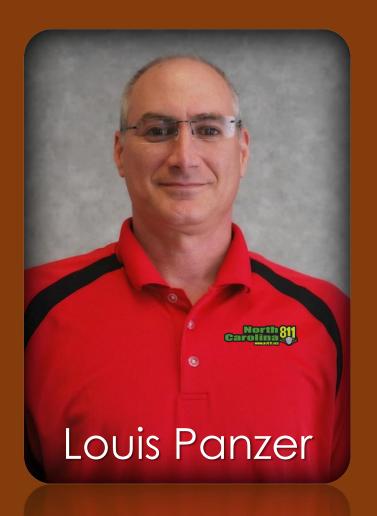
- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, \*6 will mute and unmute you. When you are not speaking, please
  put your phone on mute.
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Alleghaney-Ashe



### A message from the NC811 Executive Director



- UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- · Get your flu shot!



## Watch our latest video about excessive updates



https://www.youtube.com/watch?v=mF6PRdbvn1w



The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

## NC811 Tailgate Wrap Grant Campaign 2020



Municipalities
Rural Water Corporations
Water and Sewer Authorities
Telephone and Cable Co-Op's

## NC811 Tailgate Wrap Grant Campaign 2020

#### - October Winners -

Eastern	City of Southport

Eastern Star Communications

Eastern Town of Maysville

Eastern Beaufort County Water Department

Eastern Greenville Utilities

Eastern Town of Wallace

Eastern Dare County Water Distribution

Eastern City Of Southport

Eastern City of Wilson

Eastern ONWASA

Piedmont Zebulon Public Works

Piedmont Warren County Public Utilities

Piedmont City of Raleigh Water Department

Piedmont City of High Point

Southwest Lincoln County Public Works

Southwest Electricities of NC

Southwest City of Lexington

Southwest City of Monroe NC

Western Yadkin Valley Sewer Authority

Western City of Bessemer City

Western City of Shelby

Western City of Mount Holly

Western Town of Boiling Springs

Western City of Hendersonville

Western Town of North Wilkesboro

Western Town of Waynesville



## NC811 Data

Locate requests, transmissions, county ticket volume and distribution

### Locate Requests / Transmissions





SEPT. 2019 vs 2020

#### **TICKETS**

2020: 193,200

2019: 186,592

Difference: 3.5%

#### **TRANSMISSIONS**

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

#### **TICKETS**

2020: 1,639,229

2019: 1,724,421

Difference: -4.9%

#### **TRANSMISSIONS**

2020: 9,347,853

2019: 9,385,706

Difference: -0.4%



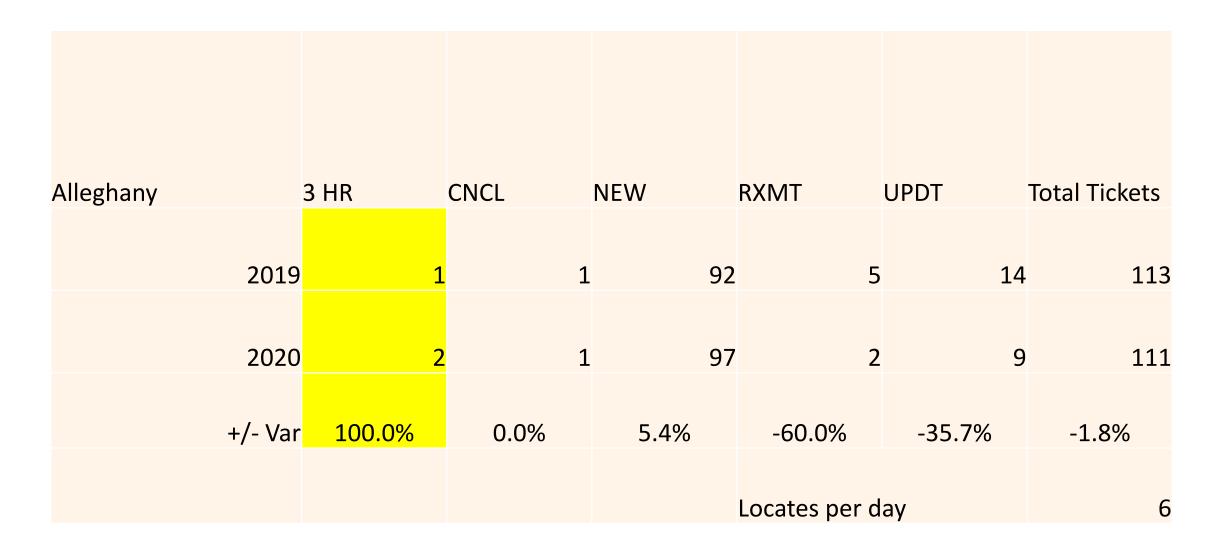
YTD stats compared with previous year

Alleghany	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	23	25	1066	46	59	1219
2020	36	5	820	32	76	969
+/- Var	56.5%	-80.0%	-23.1%	-30.4%	28.8%	-20.5%
				Locates per da	ay	5

YTD stats compared with previous year

Ashe	3 HR	CNCL	NEW	RXMT	UPDT	<b>Total Tickets</b>
2019	40	34	2222	99	1370	3765
2020	77	19	2064		1658	
+/- Var	92.5%	-44.1%	-7.1%	-13.1%	21.0%	3.7%
				Locates per da	ny	21

2020 stats compared with 2019



2020 stats compared with 2019

Ashe	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	11	1	231	15	150	408
2020	22	5	251	12	232	522
. / . \/o.m	100.00/	400.00/	0.70/	20.00/	Γ <b>4 7</b> 0/	27.00/
+/- Var	100.0%	400.0%	8.7%	-20.0%	54.7%	27.9%
				Locates per da	ау	26

## County Ticket Distribution

ALLEGHANY	111
CHERRY LANE	2
EDMONDS	1
ENNICE	15
GLADE VALLEY	14
LAUREL SPRINGS	10
PINE SWAMP	1
PINEY CREEK	4
ROARING GAP	14
SPARTA	48
WHITEHEAD	2

## County Ticket Distribution

ASHE	522
BALDWIN	1
BINA	1
CLIFTON	1
CRESTON	19
CRUMPLER	12
FLEETWOOD	100
JEFFERSON	89
LANSING	28
OBIDS	4
ORE KNOB	1
SMETHPORT	2
TODD	18
WARRENSVILLE	11
WEST JEFFERSON	235

## ELECTION DAY IS COMING

Tuesday, November 3, 2020





www.ncsbe.gov

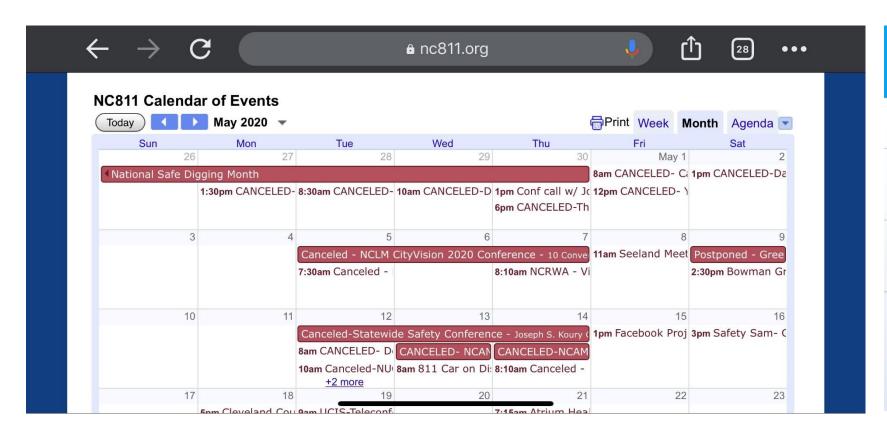
### **Upcoming Holiday Information**

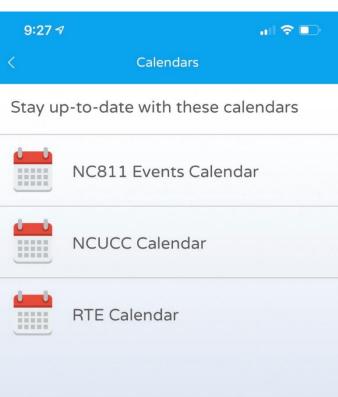
- \*Veterans Day: Wednesday, November 11<sup>th</sup>
- Thanksgiving: Thursday, November 26<sup>th</sup>
- Day after Thanksgiving: Friday, November 27<sup>th</sup>

All above holidays are excluded from the three working day notice.

\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.

## For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811







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Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.