



Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, *6 will mute and unmute you. When you are not speaking, please put your phone on mute.
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

A man with a beard and a plaid shirt is pushing a wheelbarrow. A young child with blonde hair is sitting in the wheelbarrow, smiling. They are in a garden with green plants and a wooden fence in the background.

Protect
the ones you
LOVE.

Call 811
before you
DIG.



Safety Sam

Blue Ridge UCC

North Carolina 811
www.nc811.org

A message from the NC811 Executive Director



- UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- Get your flu shot!



Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs. When the job resumes, start a new ticket three full business days prior.



Watch our latest video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>

nc811.org/single-address-ticket.html



2.0



The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

NC811 Tailgate Wrap Grant Campaign 2020

- *October Winners* -

Eastern	City of Southport	Piedmont	City of High Point
Eastern	Star Communications	Southwest	Lincoln County Public Works
Eastern	Town of Maysville	Southwest	Electricities of NC
Eastern	Beaufort County Water Department	Southwest	City of Lexington
Eastern	Greenville Utilities	Southwest	City of Monroe NC
Eastern	Town of Wallace	Western	Yadkin Valley Sewer Authority
Eastern	Dare County Water Distribution	Western	City of Bessemer City
Eastern	City Of Southport	Western	City of Shelby
Eastern	City of Wilson	Western	City of Mount Holly
Eastern	ONWASA	Western	Town of Boiling Springs
Piedmont	Zebulon Public Works	Western	City of Hendersonville
Piedmont	Warren County Public Utilities	Western	Town of North Wilkesboro
Piedmont	City of Raleigh Water Department	Western	Town of Waynesville



NC811 Data

Locate requests,
transmissions, county
ticket volume and
distribution

Locate Requests / Transmissions



SEPT. 2019 vs 2020

TICKETS

2020: 193,200

2019: 186,592

Difference: 3.5%

TRANSMISSIONS

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

TICKETS

2020: 1,639,229

2019: 1,724,421

Difference: -4.9%

TRANSMISSIONS

2020: 9,347,853

2019: 9,385,706

Difference: -0.4%

Safe Digging
at your fingertips

nc811.org/nc811app.html

North Carolina 811
www.nc811.org

County Ticket Volume

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	18	3	402	9	40	472
2020	8	14	341	13	86	462
	-55.6%	366.7%	-15.2%	44.4%	115.0%	-2.1%

County Ticket Volume

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	158	16	1547	80	929	2730
2020	88	22	1695	57	609	2471
+/- Var	-44.3%	37.5%	9.6%	-28.8%	-34.4%	-9.5%

County Ticket Volume

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	94	7	1288	49	481	1919
2020	102	28	1775	49	553	2507
	8.5%	300.0%	37.8%	0.0%	15.0%	30.6%

County Ticket Volume

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	131	76	3191	58	340	3796
2020	67	33	2598	91	612	3401
	-48.9%	-56.6%	-18.6%	56.9%	80.0%	-10.4%

County Ticket Volume

Catawba	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	1088	207	16049	823	8416	26583
2020	938	129	12539	511	6573	20690
	-13.8%	-37.7%	-21.9%	-37.9%	-21.9%	-22.2%

County Ticket Volume

Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	1076	165	11191	519	4147	17098
2020	575	155	10855	449	4037	16071
	-46.6%	-6.1%	-3.0%	-13.5%	-2.7%	-6.0%

County Ticket Distribution

ALEXANDER	462
BETHLEHEM	89
ELLENDALE	7
HIDDENITE	35
LITTLE RIVER	4
MILLERSVILLE	3
STONY POINT	21
TAYLORSVILLE	301
VASHTI	2

County Ticket Distribution

CATAWBA	2471
BANDY	4
BLACKBURN	3
BROOKFORD	4
CATAWBA	132
CLAREMONT	88
CONOVER	227
HICKORY	1020
LAKE NORMAN	49
LONG VIEW	9
MAIDEN	197
MOUNTAIN VIEW	27
NEWTON	489
PLATEAU	3
SAINT STEPHENS	12
SHERILLS FORD	170
TERRELL	33

County Ticket Distribution

LINCOLN	2507
BELWOOD	4
BOGER CITY	2
CAT SQUARE	2
CROUSE	16
DENVER	1009
IRON STATION	254
LINCOLNTON	883
LOWESVILLE	104
MAIDEN	41
PUMPKIN CENTER	3
SOUTH LINCOLNTON	5
TRIANGLE	3
VALE	54
WESTPORT	120

ELECTION DAY IS COMING

Tuesday, November 3, 2020



NORTH CAROLINA
STATE BOARD OF ELECTIONS

www.ncsbe.gov

Upcoming Holiday Information

- ***Veterans Day: Wednesday, November 11th**
- **Thanksgiving: Thursday, November 26th**
- **Day after Thanksgiving: Friday, November 27th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app

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nc811.org

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NC811 Calendar of Events

Today

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May 2020

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Print

Week

Month

Agenda

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Sun	Mon	Tue	Wed	Thu	Fri	Sat	
26	27	28	29	30	May 1	2	
National Safe Digging Month						8am CANCELED- C	1pm CANCELED-Da
	1:30pm CANCELED-	8:30am CANCELED-	10am CANCELED-D	1pm Conf call w/ Jc	12pm CANCELED- Y		
				6pm CANCELED-Th			
3	4	5	6	7	8	9	
		Canceled - NCLM CityVision 2020 Conference - 10 Conve			11am Seeland Meet	Postponed - Gree	
		7:30am Canceled -		8:10am NCRWA - Vi		2:30pm Bowman Gr	
10	11	12	13	14	15	16	
		Canceled-Statewide Safety Conference - Joseph S. Koury			1pm Facebook Proj	3pm Safety Sam- C	
		8am CANCELED- D	CANCELED- NCAM	CANCELED-NCAM			
		10am Canceled-NU	8am 811 Car on Di	8:10am Canceled -			
		+2 more					
17	18	19	20	21	22	23	
	5pm Cleveland Cou	9am UCLIS-Teleconf		7:15am Atrium Hoz			

9:27


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Calendars


Stay up-to-date with these calendars



NC811 Events Calendar



NCUCC Calendar



RTE Calendar

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Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.