



Protect
the ones you
LOVE.

Call 811
before you
DIG.



Safety Sam

Burke- Caldwell



A message from the NC811 Executive Director



- UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- Get your flu shot!



Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs. When the job resumes, start a new ticket three full business days prior.



Watch our latest video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>



2.0



The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

NC811 Tailgate Wrap Grant Campaign 2020



Municipalities
Rural Water Corporations
Water and Sewer Authorities
Telephone and Cable Co-Op's

NC811 Tailgate Wrap Grant Campaign 2020

- *October Winners* -

Eastern	City of Southport	Piedmont	City of High Point
Eastern	Star Communications	Southwest	Lincoln County Public Works
Eastern	Town of Maysville	Southwest	Electricities of NC
Eastern	Beaufort County Water Department	Southwest	City of Lexington
Eastern	Greenville Utilities	Southwest	City of Monroe NC
Eastern	Town of Wallace	Western	Yadkin Valley Sewer Authority
Eastern	Dare County Water Distribution	Western	City of Bessemer City
Eastern	City Of Southport	Western	City of Shelby
Eastern	City of Wilson	Western	City of Mount Holly
Eastern	ONWASA	Western	Town of Boiling Springs
Piedmont	Zebulon Public Works	Western	City of Hendersonville
Piedmont	Warren County Public Utilities	Western	Town of North Wilkesboro
Piedmont	City of Raleigh Water Department	Western	Town of Waynesville



NC811 Data

Locate requests,
transmissions, county
ticket volume and
distribution

Locate Requests / Transmissions



SEPT. 2019 vs 2020

TICKETS

2020: 193,200

2019: 186,592

Difference: 3.5%

TRANSMISSIONS

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

TICKETS

2020: 1,639,229

2019: 1,724,421

Difference: -4.9%

TRANSMISSIONS

2020: 9,347,853

2019: 9,385,706

Difference: -0.4%



Safe Digging
at your fingertips

nc811.org/nc811app.html



County Ticket Volume

YTD stats compared with previous year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	385	71	6822	189	2320	9787
2020	206	79	5519	190	1923	7917
+/- Var	-46.5%	11.3%	-19.1%	0.5%	-17.1%	-19.1%
				Locates per day		42

County Ticket Volume

YTD stats compared with previous year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	600	73	7255	352	2185	10465
2020	329	70	4761	187	1491	6838
+/- Var	-45.2%	-4.1%	-34.4%	-46.9%	-31.8%	-34.7%
				Locates per day		36

County Ticket Volume

2020 stats compared with 2019

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	43	12	653	13	278	999
2020	26	5	678	48	222	979
+/- Var	-39.5%	-58.3%	3.8%	269.2%	-20.1%	-2.0%
Locates per day						49

County Ticket Volume

2020 stats compared with 2019

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	80	10	617	42	237	986
2020	21	10	586	10	60	687
+/- Var	-73.8%	0.0%	-5.0%	-76.2%	-74.7%	-30.3%
Locates per day						34

County Ticket Distribution

BURKE	979
BRINDLETOWN	1
CHESTERFIELD	2
CONNELLY SPRINGS	100
DREXEL	13
GLEN ALPINE	41
HENRY RIVER	1
HICKORY	58
HILDEBRAN	28
ICARD	25
LINVILLE	9
LONG VIEW	4
LONGTOWN	1
MORGANTON	517
OAK HILL	2
RHODHISS	4
RUTHERFORD COLLEGE	13
SALEM	1
VALDESE	159

County Ticket Distribution

CALDWELL	687
BATON	2
BLOWING ROCK	5
CAJAHS MOUNTAIN	34
CEDAR ROCK	2
CEDAR ROCK ESTATES	1
COLLETTSVILLE	5
DUDLEY SHOALS	1
EDGEMONT	1
GAMEWELL	12
GRANITE FALLS	194
HICKORY	25
HUDSON	84
KINGS CREEK	2
LENOIR	307
SAW MILLS	8
VALMEAD	1
WHITNEL	1

ELECTION DAY IS COMING

Tuesday, November 3, 2020



NORTH CAROLINA
STATE BOARD OF ELECTIONS

www.ncsbe.gov

Upcoming Holiday Information

- ***Veterans Day: Wednesday, November 11th**
- **Thanksgiving: Thursday, November 26th**
- **Day after Thanksgiving: Friday, November 27th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app

NC811 Calendar of Events

Today | May 2020 | Print | Week | Month | Agenda

Sun	Mon	Tue	Wed	Thu	Fri	Sat	
26	27	28	29	30	May 1	2	
National Safe Digging Month						8am CANCELED- C	1pm CANCELED-Da
	1:30pm CANCELED-	8:30am CANCELED-	10am CANCELED-D	1pm Conf call w/ Jc	12pm CANCELED- Y		
				6pm CANCELED-Th			
3	4	5	6	7	8	9	
		Canceled - NCLM CityVision 2020 Conference - 10 Conve		11am Seeland Meet	Postponed - Gree		
		7:30am Canceled -		8:10am NCRWA - Vi		2:30pm Bowman Gr	
10	11	12	13	14	15	16	
		Canceled-Statewide Safety Conference - Joseph S. Koury		1pm Facebook Proj	3pm Safety Sam- C		
		8am CANCELED- D	CANCELED- NCAM	CANCELED-NCAM			
		10am Canceled-NU	8am 811 Car on Di	8:10am Canceled -			
		+2 more					
17	18	19	20	21	22	23	
	5am Cleveland Cou	9am UCIS-Teleconf		7:45am Atrium Hea			

9:27 | Calendars

Stay up-to-date with these calendars

- NC811 Events Calendar
- NCUCC Calendar
- RTE Calendar

NC811 EDUCATION TEAM



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Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.