



Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, *6 will mute and unmute you. When you are not speaking, please put your phone on mute.

- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Protect
the ones you
LOVE.

Call 811
before you
DIG.



Safety Sam

Cherokee-Clay-Graham



A message from the NC811 Executive Director



- UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- Get your flu shot!



Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs. When the job resumes, start a new ticket three full business days prior.



Watch our latest video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>



2.0



The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

NC811 Tailgate Wrap Grant Campaign 2020



Municipalities
Rural Water Corporations
Water and Sewer Authorities
Telephone and Cable Co-Op's

NC811 Tailgate Wrap Grant Campaign 2020

- *October Winners* -

| | | | |
|----------|----------------------------------|-----------|-------------------------------|
| Eastern | City of Southport | Piedmont | City of High Point |
| Eastern | Star Communications | Southwest | Lincoln County Public Works |
| Eastern | Town of Maysville | Southwest | Electricities of NC |
| Eastern | Beaufort County Water Department | Southwest | City of Lexington |
| Eastern | Greenville Utilities | Southwest | City of Monroe NC |
| Eastern | Town of Wallace | Western | Yadkin Valley Sewer Authority |
| Eastern | Dare County Water Distribution | Western | City of Bessemer City |
| Eastern | City Of Southport | Western | City of Shelby |
| Eastern | City of Wilson | Western | City of Mount Holly |
| Eastern | ONWASA | Western | Town of Boiling Springs |
| Piedmont | Zebulon Public Works | Western | City of Hendersonville |
| Piedmont | Warren County Public Utilities | Western | Town of North Wilkesboro |
| Piedmont | City of Raleigh Water Department | Western | Town of Waynesville |



NC811 Data

Locate requests,
transmissions, county
ticket volume and
distribution

Locate Requests / Transmissions



SEPT. 2019 vs 2020

TICKETS

2020: 193,200

2019: 186,592

Difference: 3.5%

TRANSMISSIONS

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

TICKETS

2020: 1,639,229

2019: 1,724,421

Difference: -4.9%

TRANSMISSIONS

2020: 9,347,853

2019: 9,385,706

Difference: -0.4%



Safe Digging
at your fingertips

nc811.org/nc811app.html



County Ticket Volume

YTD stats compared with previous year

| Cherokee | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|----------|--------|--------|-------|------------------------|-------|---------------|
| 2019 | 24 | 7 | 1438 | 81 | 257 | 1807 |
| 2020 | 15 | 14 | 1406 | 59 | 297 | 1791 |
| +/- Var | -37.5% | 100.0% | -2.2% | -27.2% | 15.6% | -0.9% |
| | | | | Avg Locates per Day | | 9 |

County Ticket Volume

YTD stats compared with previous year

| Clay | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|---------|--------|------|------|------------------------|--------|---------------|
| 2019 | 14 | 5 | 865 | 46 | 246 | 1176 |
| 2020 | 9 | 5 | 948 | 58 | 1093 | 2113 |
| +/- Var | -35.7% | 0.0% | 9.6% | 26.1% | 344.3% | 79.7% |
| | | | | Avg Locates per Day | | 11 |

County Ticket Volume

YTD stats compared with previous year

| Graham | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|---------|--------|--------|-------|------------------------|--------|---------------|
| 2019 | 12 | 1 | 325 | 13 | 235 | 586 |
| 2020 | 7 | 3 | 368 | 8 | 74 | 460 |
| +/- Var | -41.7% | 200.0% | 13.2% | -38.5% | -68.5% | -21.5% |
| | | | | Avg Locates per Day | | 2 |

County Ticket Volume

2020 stats compared with 2019

| Cherokee | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|----------|--------|---------|-------|------------------------|--------|---------------|
| 2019 | 2 | 0 | 134 | 12 | 49 | 197 |
| 2020 | 4 | 0 | 239 | 9 | 43 | 295 |
| +/- Var | 100.0% | #DIV/0! | 78.4% | -25.0% | -12.2% | 49.7% |
| | | | | Avg Locates per Day | | 15 |

County Ticket Volume

2020 stats compared with 2019

| Clay | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|---------|--------|---------|-------|------------------------|--------|---------------|
| 2019 | 3 | 1 | 103 | 7 | 53 | 167 |
| 2020 | 1 | 0 | 155 | 9 | 189 | 354 |
| +/- Var | -66.7% | -100.0% | 50.5% | 28.6% | 256.6% | 112.0% |
| | | | | Avg Locates per Day | | 18 |

County Ticket Volume

2020 stats compared with 2019

| Graham | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|---------|---------|---------|-------|------------------------|-------|---------------|
| 2019 | 0 | 0 | 29 | 1 | 19 | 49 |
| 2020 | 1 | 0 | 54 | 1 | 22 | 78 |
| +/- Var | #DIV/0! | #DIV/0! | 86.2% | 0.0% | 15.8% | 59.2% |
| | | | | Avg Locates per Day | | 4 |

County Ticket Distribution

| | |
|---------------|-----|
| CHEROKEE | 295 |
| ANDREWS | 26 |
| BEAR PAW | 1 |
| FRIENDSHIP | 1 |
| MARBLE | 21 |
| MARTINS CREEK | 2 |
| MURPHY | 244 |

County Ticket Distribution

| | |
|----------------|-----|
| CLAY | 354 |
| BRASSTOWN | 5 |
| HAYESVILLE | 337 |
| SHOOTING CREEK | 1 |
| WARNE | 11 |

County Ticket Distribution

| | |
|--------------|----|
| GRAHAM | 78 |
| ROBBINSVILLE | 77 |
| STECOAH | 1 |

ELECTION DAY IS COMING

Tuesday, November 3, 2020



NORTH CAROLINA
STATE BOARD OF ELECTIONS

www.ncsbe.gov

Upcoming Holiday Information

- ***Veterans Day: Wednesday, November 11th**
- **Thanksgiving: Thursday, November 26th**
- **Day after Thanksgiving: Friday, November 27th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app

NC811 Calendar of Events

Today | May 2020 | Print | Week | Month | Agenda

| Sun | Mon | Tue | Wed | Thu | Fri | Sat | |
|-----------------------------|-------------------|--|-------------------|---------------------|-------------------|------------------|-----------------|
| 26 | 27 | 28 | 29 | 30 | May 1 | 2 | |
| National Safe Digging Month | | | | | | 8am CANCELED- C | 1pm CANCELED-De |
| | 1:30pm CANCELED- | 8:30am CANCELED- | 10am CANCELED-D | 1pm Conf call w/ Jc | 12pm CANCELED- Y | | |
| | | | | 6pm CANCELED-Th | | | |
| 3 | 4 | 5 | 6 | 7 | 8 | 9 | |
| | | Canceled - NCLM CityVision 2020 Conference - 10 Conve | | 11am Seeland Meet | Postponed - Gree | | |
| | | 7:30am Canceled - | | 8:10am NCRWA - Vi | | 2:30pm Bowman Gr | |
| 10 | 11 | 12 | 13 | 14 | 15 | 16 | |
| | | Canceled-Statewide Safety Conference - Joseph S. Koury | | 1pm Facebook Proj | 3pm Safety Sam- C | | |
| | | 8am CANCELED- D | CANCELED- NCAM | CANCELED-NCAM | | | |
| | | 10am Canceled-NU | 8am 811 Car on Di | 8:10am Canceled - | | | |
| | | +2 more | | | | | |
| 17 | 18 | 19 | 20 | 21 | 22 | 23 | |
| | 5am Cleveland Cou | 9am UCIS-Teleconf | | 7:45am Atrium Hea | | | |

9:27 | Calendars

Stay up-to-date with these calendars

- NC811 Events Calendar
- NCUCC Calendar
- RTE Calendar

NC811 EDUCATION TEAM



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Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.