

# Virtual UCC Meetings with Zoom

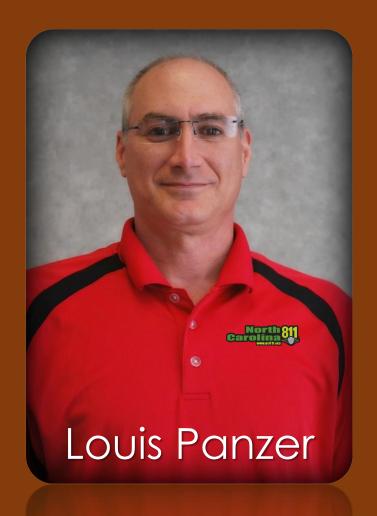
- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, \*6 will mute and unmute you. When you are not speaking, please put your phone on mute.
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Durham UCC



### A message from the NC811 Executive Director



- · UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- · Get your flu shot!



## Watch our latest video about excessive updates



https://www.youtube.com/watch?v=mF6PRdbvn1w



The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

## NC811 Tailgate Wrap Grant Campaign 2020

#### October Winners

Eastern	City of Southport

Eastern Star Communications

Eastern Town of Maysville

Eastern Beaufort County Water Department

Eastern Greenville Utilities

Eastern Town of Wallace

Eastern Dare County Water Distribution

Eastern City Of Southport

Eastern City of Wilson

Eastern ONWASA

Piedmont Zebulon Public Works

Piedmont Warren County Public Utilities

Piedmont City of Raleigh Water Department

Piedmont City of High Point

Southwest Lincoln County Public Works

Southwest Electricities of NC

Southwest City of Lexington

Southwest City of Monroe NC

Western Yadkin Valley Sewer Authority

Western City of Bessemer City

Western City of Shelby

Western City of Mount Holly

Western Town of Boiling Springs

Western City of Hendersonville

Western Town of North Wilkesboro

Western Town of Waynesville



## NC811 Data

Locate requests, transmissions, county ticket volume and distribution

### Locate Requests / Transmissions





SEPT. 2019 vs 2020

#### **TICKETS**

2020: 193,200

2019: 186,592

Difference: 3.5%

#### **TRANSMISSIONS**

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

#### **TICKETS**

2020: 1,639,229

2019: 1,724,421

Difference: -4.9%

#### **TRANSMISSIONS**

2020: 9,347,853

2019: 9,385,706

Difference: -0.4%



## County Ticket Volume

2020 stats compared with 2019

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2019	393	85	5156	354	2358	8346
2020	277	50	4344	123	1915	6709
+/- Var	-29.5%	-41.2%	-15.7%	-65.3%	-18.8%	-19.6%
				Locates per day		335

## County Ticket Volume

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2019	4221	664	43297	2566	21068	71816
2020	2155	478	35801	1302	15344	55080
+/- Var	-48.9%	-28.0%	-17.3%	-49.3%	-27.2%	-23.3%
			Locates	per day	290	

## County Ticket Distribution

County/Place	09 Sept
DURHAM	6709
BAHAMA	35
BETHESDA	2
BLANDS	2
BRAGGTOWN	1
CHAPEL HILL	73
DURHAM	6455
FOX RUN	1
GORMAN	1
KEENE	1
MORRISVILLE	62
OAK GROVE	2
PARKWOOD	1
RALEIGH	24
REDWOOD	1
RESEARCH TRIANGLE PA	22
ROUGEMONT	26

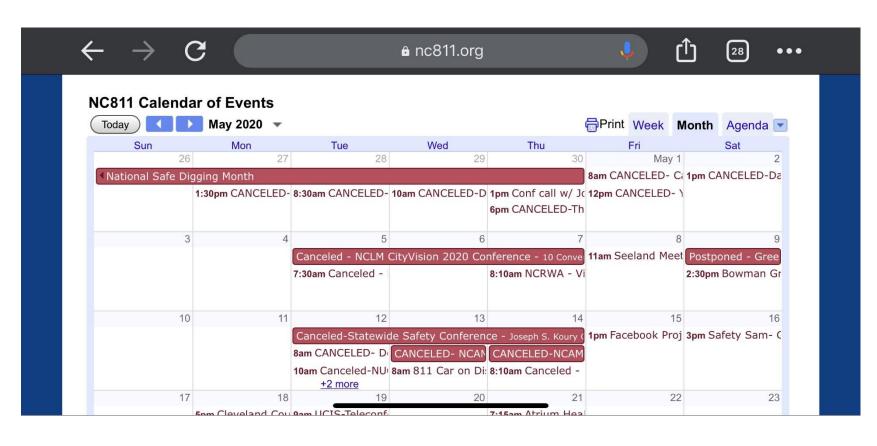
### **Upcoming Holiday Information**

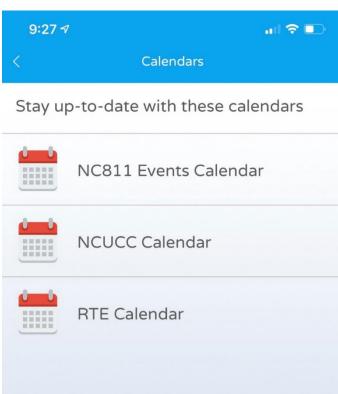
- \*Veterans Day: Wednesday, November 11<sup>th</sup>
- Thanksgiving: Thursday, November 26<sup>th</sup>
- Day after Thanksgiving: Friday, November 27<sup>th</sup>

All above holidays are excluded from the three working day notice.

\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.

## For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811







Ann Rushing
Education Manager
Office Phone: 336-855-5760

Cell Phone: 336-944-5518

email: <a href="mailto:annrushing@nc811.org">annrushing@nc811.org</a>



**Brian Morehouse** 

Education Liaison - Western Region

Office Phone: 336-855-5760 Cell Phone: 336-482-6890

email: bmorehouse@nc811.org



**Howard Corey** 

Education Liaison - Eastern Region

Office Phone: 336-855-5760 Cell Phone: 336-317-5999 email: <a href="mailto:howard@nc811.org">howard@nc811.org</a>



**Parrish Reddick** 

**Education Liaison - Piedmont Region** 

Office Phone: 336-855-5760 Cell Phone: 336-707-4528 email: parrish@nc811.org



**Tami Stout** 

Education Liaison - SW Region Office Phone: 336-855-5760 Cell Phone: 336-601-8644 email: tami@nc811.org



**Steven Moore** 

Media Relations Specialist Office Phone: 336-855-5760 Cell Phone: 336-382-4109 email: <a href="mailto:smoore@nc811.org">smoore@nc811.org</a>



Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.