



Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, *6 will mute and unmute you. When you are not speaking, please put your phone on mute.

- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

A man with a beard and a plaid shirt is pushing a young child in a wheelbarrow through a garden. The child is smiling and holding the handles of the wheelbarrow. The background shows green foliage and a wooden building.

Protect
the ones you
LOVE.

Call 811
before you
DIG.



Safety Sam

Cleveland-Gaston-Rutherford



A message from the NC811 Executive Director



- UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- Get your flu shot!



Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs. When the job resumes, start a new ticket three full business days prior.

Watch our latest video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>





2.0



The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

NC811 Tailgate Wrap Grant Campaign 2020



Municipalities
Rural Water Corporations
Water and Sewer Authorities
Telephone and Cable Co-Op's

NC811 Tailgate Wrap Grant Campaign 2020

- *October Winners* -

Eastern	City of Southport	Piedmont	City of High Point
Eastern	Star Communications	Southwest	Lincoln County Public Works
Eastern	Town of Maysville	Southwest	Electricities of NC
Eastern	Beaufort County Water Department	Southwest	City of Lexington
Eastern	Greenville Utilities	Southwest	City of Monroe NC
Eastern	Town of Wallace	Western	Yadkin Valley Sewer Authority
Eastern	Dare County Water Distribution	Western	City of Bessemer City
Eastern	City Of Southport	Western	City of Shelby
Eastern	City of Wilson	Western	City of Mount Holly
Eastern	ONWASA	Western	Town of Boiling Springs
Piedmont	Zebulon Public Works	Western	City of Hendersonville
Piedmont	Warren County Public Utilities	Western	Town of North Wilkesboro
Piedmont	City of Raleigh Water Department	Western	Town of Waynesville



NC811 Data

Locate requests,
transmissions, county
ticket volume and
distribution

Locate Requests / Transmissions



SEPT. 2019 vs 2020

TICKETS

2020: 193,200

2019: 186,592

Difference: 3.5%

TRANSMISSIONS

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

TICKETS

2020: 1,639,229

2019: 1,724,421

Difference: -4.9%

TRANSMISSIONS

2020: 9,347,853

2019: 9,385,706

Difference: -0.4%

Safe Digging
at your fingertips

nc811.org/nc811app.html

County Ticket Volume

YTD stats compared with previous year

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	533	123	8940	386	3905	13887
2020	601	74	7082	418	3225	11400
+/- Var	12.8%	-39.8%	-20.8%	8.3%	-17.4%	-17.9%
				Avg Locates per Day		60

County Ticket Volume

YTD stats compared with previous year

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	1087	253	23252	568	8298	33458
2020	1342	261	20947	687	7591	30828
+/- Var	23.5%	3.2%	-9.9%	21.0%	-8.5%	-7.9%
				Avg Locates per Day		162

County Ticket Volume

YTD stats compared with previous year

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	282	58	5437	222	1807	7806
2020	139	69	4981	167	1427	6783
+/- Var	-50.7%	19.0%	-8.4%	-24.8%	-21.0%	-13.1%
				Avg Locates per Day		36

County Ticket Volume

2020 stats compared with 2019

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	48	9	929	26	408	1420
2020	187	2	910	93	333	1525
+/- Var	289.6%	-77.8%	-2.0%	257.7%	-18.4%	7.4%
				Avg Locates per Day		76

County Ticket Volume

2020 stats compared with 2019

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	106	40	2716	75	733	3670
2020	324	51	2697	144	981	4197
+/- Var	205.7%	27.5%	-0.7%	92.0%	33.8%	14.4%
				Avg Locates per Day		210

County Ticket Volume

2020 stats compared with 2019

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	23	7	555	22	260	867
2020	21	2	521	14	144	702
+/- Var	-8.7%	-71.4%	-6.1%	-36.4%	-44.6%	-19.0%
				Avg Locates per Day		35

County Ticket Distribution

CLEVELAND	1525
BAKER CROSSROADS	1
BELWOOD	5
BOILING SPRINGS	36
CASAR	20
EARL	6
FALLSTON	4
GROVER	66
KINGS MOUNTAIN	345
KINGSTOWN	2
LATTIMORE	12
LAWNDALE	80
LIGHT OAK	3
METCALF	1
MOORESBORO	40
PATTERSON SPRINGS	6
POLKVILLE	7
SHELBY	857
STONY POINT	2
WACO	30
WOODBRIIDGE	2

County Ticket Distribution

GASTON	4197
ALEXIS	4
ASHEBROOK PARK	1
BELMONT	993
BESSEMER CITY	112
CHERRYVILLE	177
CRAMERTON	153
DALLAS	292
EAST GASTONIA	1
GASTONIA	1330
GROVES	2

HIGH SHOALS	5
KINGS MOUNTAIN	46
LOWELL	42
MCADENVILLE	21
MONTEREY PARK	1
MOUNT HOLLY	786
RANLO	11
SOUTH GASTONIA	10
STANLEY	209
WEST GASTONIA	1

County Ticket Distribution

RUTHERFORD	702
AVONDALE	1
BILLS CREEK	1
BOSTIC	36
CAROLEEN	3
CHIMNEY ROCK	9
CHIMNEY ROCK VILLAGE	1
CLIFFSIDE	7
DUNCANS CREEK	1
ELLENBORO	54

FOREST CITY	248
HENRIETTA	9
HOLLIS	1
LAKE LURE	71
RUTH	1
RUTHERFORDTON	196
SIX POINTS	1
SPINDALE	42
UNION MILLS	18

ELECTION DAY IS COMING

Tuesday, November 3, 2020

The deadline to register online to vote is Friday, October 9, 2020



NORTH CAROLINA
STATE BOARD OF ELECTIONS

www.ncsbe.gov

Upcoming Holiday Information

- ***Veterans Day: Wednesday, November 11th**
- **Thanksgiving: Thursday, November 26th**
- **Day after Thanksgiving: Friday, November 27th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app

NC811 Calendar of Events

Today | May 2020 | Print | Week | Month | Agenda

Sun	Mon	Tue	Wed	Thu	Fri	Sat	
26	27	28	29	30	May 1	2	
National Safe Digging Month						8am CANCELED- C	1pm CANCELED-Da
	1:30pm CANCELED-	8:30am CANCELED-	10am CANCELED-D	1pm Conf call w/ Jc	12pm CANCELED- Y		
				6pm CANCELED-Th			
3	4	5	6	7	8	9	
		Canceled - NCLM CityVision 2020 Conference - 10 Conve		11am Seeland Meet	Postponed - Gree		
		7:30am Canceled -		8:10am NCRWA - Vi		2:30pm Bowman Gr	
10	11	12	13	14	15	16	
		Canceled-Statewide Safety Conference - Joseph S. Koury		1pm Facebook Proj	3pm Safety Sam- C		
		8am CANCELED- D	CANCELED- NCAM	CANCELED-NCAM			
		10am Canceled-NU	8am 811 Car on Di	8:10am Canceled -			
		+2 more					
17	18	19	20	21	22	23	
	5am Cleveland Cou	9am UCIS-Teleconf		7:45am Atrium Hea			

9:27 | Calendars

Stay up-to-date with these calendars

- NC811 Events Calendar
- NCUCC Calendar
- RTE Calendar

NC811 EDUCATION TEAM



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Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.