

Virtual UCC Meetings with Zoom

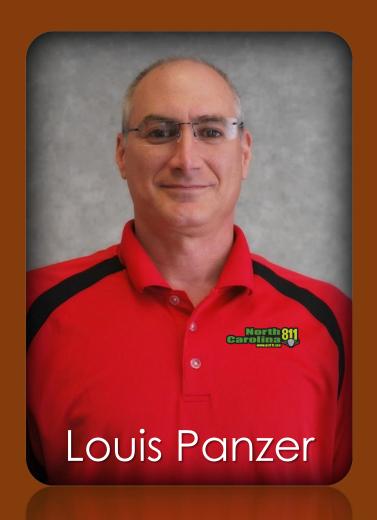
- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, *6 will mute and unmute you. When you are not speaking, please put your phone on mute.
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Guilford UCC



A message from the NC811 Executive Director



- · UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- · Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- · Get your flu shot!



Watch our latest video about excessive updates



https://www.youtube.com/watch?v=mF6PRdbvn1w



The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

NC811 Tailgate Wrap Grant Campaign 2020

October Winners

Eastern	City of Southport

Eastern Star Communications

Eastern Town of Maysville

Eastern Beaufort County Water Department

Eastern Greenville Utilities

Eastern Town of Wallace

Eastern Dare County Water Distribution

Eastern City Of Southport

Eastern City of Wilson

Eastern ONWASA

Piedmont Zebulon Public Works

Piedmont Warren County Public Utilities

Piedmont City of Raleigh Water Department

Piedmont City of High Point

Southwest Lincoln County Public Works

Southwest Electricities of NC

Southwest City of Lexington

Southwest City of Monroe NC

Western Yadkin Valley Sewer Authority

Western City of Bessemer City

Western City of Shelby

Western City of Mount Holly

Western Town of Boiling Springs

Western City of Hendersonville

Western Town of North Wilkesboro

Western Town of Waynesville



NC811 Data

Locate requests, transmissions, county ticket volume and distribution

Locate Requests / Transmissions





SEPT. 2019 vs 2020

TICKETS

2020: 193,200

2019: 186,592

Difference: 3.5%

TRANSMISSIONS

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

TICKETS

2020: 1,639,229

2019: 1,724,421

Difference: -4.9%

TRANSMISSIONS

2020: 9,347,853

2019: 9,385,706

Difference: -0.4%



County Ticket Volume

2020 stats compared with 2019

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2019	357	107	6348	250	3597	10659
2020	291	104	6194	201	3739	10529
+/- Var	-18.5%	-2.8%	-2.4%	-19.6%	3.9%	-1.2%
				Locates	per dav	526

County Ticket Volume

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
		4040				
2019	3332	1012	54646	3002	31549	93541
2020	1586	729	44716	1303	31092	79426
+/- Var	-52.4%	-28.0%	-18.2%	-56.6%	-1.4%	-15.1%
				Locates per day		418

County Ticket Distribution

County/Place	09 Sept
GUILFORD	10529
ARCHDALE	11
BROWNS SUMMIT	218
BURLINGTON	47
CLIMAX	14
COLFAX	128
DEEP RIVER	7
FOREST OAKS	18
GIBSONVILLE	181
GREENSBORO	6744
GREESONS CROSSROADS	1
GROOMETOWN	1
GUILFORD	10
HIGH POINT	1642

IRVING PARK	1
JAMESTOWN	297
JULIAN	49
KERNERSVILLE	73
MCLEANSVILLE	158
MONTICELLO	1
OAK GROVE	3
OAK RIDGE	233
PINECROFT	2
PLEASANT GARDEN	68
SEDALIA	9
SEDGEFIELD	3
STOKESDALE	120
SUMMERFIELD	303
WHITSETT	178

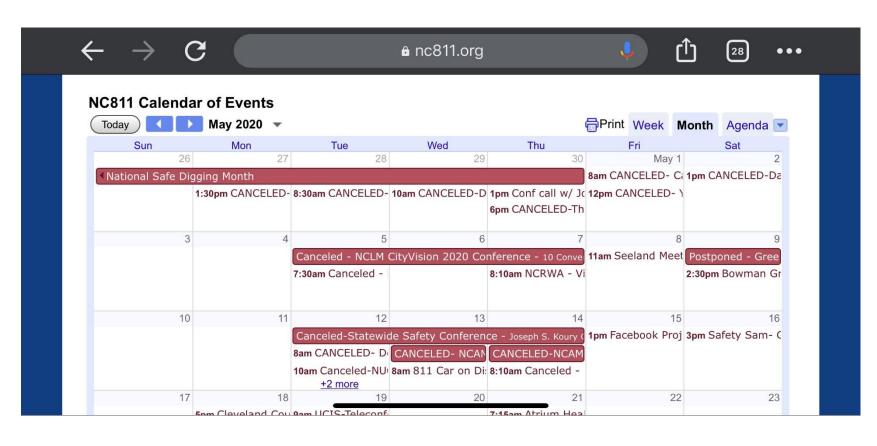
Upcoming Holiday Information

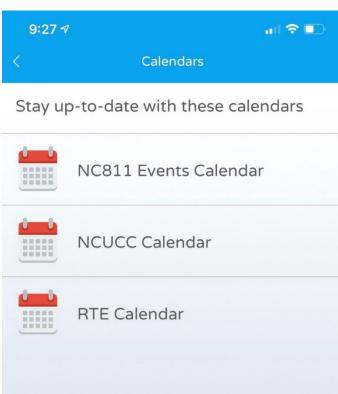
- *Veterans Day: Wednesday, November 11th
- Thanksgiving: Thursday, November 26th
- Day after Thanksgiving: Friday, November 27th

All above holidays are excluded from the three working day notice.

* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.

For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811







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Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.