



Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, *6 will mute and unmute you. When you are not speaking, please put your phone on mute.

- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Protect
the ones you
LOVE.

Call 811
before you
DIG.



Safety Sam

Harnett-Johnston UCC



A message from the NC811 Executive Director



- UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- Get your flu shot!



Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs. When the job resumes, start a new ticket three full business days prior.



Watch our latest video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>



2.0



The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

NC811 Tailgate Wrap Grant Campaign 2020

- *October Winners* -

Eastern	City of Southport	Piedmont	City of High Point
Eastern	Star Communications	Southwest	Lincoln County Public Works
Eastern	Town of Maysville	Southwest	Electricities of NC
Eastern	Beaufort County Water Department	Southwest	City of Lexington
Eastern	Greenville Utilities	Southwest	City of Monroe NC
Eastern	Town of Wallace	Western	Yadkin Valley Sewer Authority
Eastern	Dare County Water Distribution	Western	City of Bessemer City
Eastern	City Of Southport	Western	City of Shelby
Eastern	City of Wilson	Western	City of Mount Holly
Eastern	ONWASA	Western	Town of Boiling Springs
Piedmont	Zebulon Public Works	Western	City of Hendersonville
Piedmont	Warren County Public Utilities	Western	Town of North Wilkesboro
Piedmont	City of Raleigh Water Department	Western	Town of Waynesville



NC811 Data

Locate requests,
transmissions, county
ticket volume and
distribution

Locate Requests / Transmissions



SEPT. 2019 vs 2020

TICKETS

2020: 193,200

2019: 186,592

Difference: 3.5%

TRANSMISSIONS

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

TICKETS

2020: 1,639,229

2019: 1,724,421

Difference: -4.9%

TRANSMISSIONS

2020: 9,347,853

2019: 9,385,706

Difference: -0.4%



Safe Digging
at your fingertips

nc811.org/nc811app.html



County Ticket Volume

2020 stats compared with 2019

Harnett	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	93	15	983	45	379	1515
2020	148	21	1370	59	520	2118
+/- Var	59.1%	40.0%	39.4%	31.1%	37.2%	39.8%
				Locates per day		106

County Ticket Volume

2020 stats compared with 2019

Johnston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	252	18	2591	106	1041	4008
2020	189	32	3017	80	1143	4461
+/- Var	-25.0%	77.8%	16.4%	-24.5%	9.8%	11.3%
				Locates per day		223

County Ticket Volume

YTD stats compared with previous year

Harnett	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	753	188	10277	401	3317	14936
2020	912	119	10233	436	3721	15421
+/- Var	21.1%	-36.7%	-0.4%	8.7%	12.2%	3.2%
				Locates per day		81

County Ticket Volume

YTD stats compared with previous year

Johnston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	1969	261	24566	1001	8682	36479
2020	1749	302	23446	858	9005	35360
+/- Var	-11.2%	15.7%	-4.6%	-14.3%	3.7%	-3.1%
				Locates per day		186

County Ticket Distribution

County/Place	09 Sept
HARNETT	2118
ANDERSON CREEK	146
ANGIER	334
AVERASBORO	112
BARBECUE	47
BOONE TRAIL	3
BROADWAY	26
BUIES CREEK	114
BUNNLEVEL	116
CHALYBEATE SPRINGS	25
COATS	103
COKESBURY	8
DUNCAN	14

DUNN	229
ERWIN	129
HARNETT	44
JOHNSONVILLE	105
KIPLING	44
LILLINGTON	404
LUART	1
MAMERS	8
OLIVIA	19
OVERHILLS	3
PINEVIEW	4
RAWLS	1
SEMINOLE	1
SPOUT SPRINGS	78

County Ticket Distribution

County/Place	09 Sept
JOHNSTON	4461
ARCHER LODGE	143
BENSON	344
BENTONVILLE	3
BLACKMON CROSSROADS	1
CLAYTON	2345
COATS CROSSROADS	3
CORINTH HOLDERS	2
DRUG STORE	8
EARPSBORO	4
EDMONDSON	25
EMIT	21
FIVE POINTS	5
FLOWERS	1
WILLOW SPRINGS	126
WILSONS MILLS	37
ZEBULON	121

FOUR OAKS	153
GLENWOOD CROSSROADS	1
HARES CROSSROADS	2
HOCUTTS CROSSROADS	5
KENLY	197
MCGEE CROSSROADS	147
MEADOW	5
MICRO	23
MOORES CROSSROADS	1
OVERSHOT	1
PINE LEVEL	11
PRINCETON	65
SELMA	283
SMITHFIELD	375
STILLEYS CROSSROADS	1
WEST SMITHFIELD	1
WESTVIEW	1

Upcoming Holiday Information

- ***Veterans Day: Wednesday, November 11th**
- **Thanksgiving: Thursday, November 26th**
- **Day after Thanksgiving: Friday, November 27th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app

NC811 Calendar of Events

Today | May 2020 | Print | Week | Month | Agenda

Sun	Mon	Tue	Wed	Thu	Fri	Sat	
26	27	28	29	30	May 1	2	
National Safe Digging Month						8am CANCELED- C	1pm CANCELED-De
	1:30pm CANCELED-	8:30am CANCELED-	10am CANCELED-D	1pm Conf call w/ Jc	12pm CANCELED- Y		
				6pm CANCELED-Th			
3	4	5	6	7	8	9	
		Canceled - NCLM CityVision 2020 Conference - 10 Conve		11am Seeland Meet	Postponed - Gree		
		7:30am Canceled -		8:10am NCRWA - Vi		2:30pm Bowman Gr	
10	11	12	13	14	15	16	
		Canceled-Statewide Safety Conference - Joseph S. Koury		1pm Facebook Proj	3pm Safety Sam- C		
		8am CANCELED- D	CANCELED- NCAM	CANCELED-NCAM			
		10am Canceled-NU	8am 811 Car on Di	8:10am Canceled -			
		+2 more					
17	18	19	20	21	22	23	
5am Cleveland Cou	9am UCIS-Teleconf		7:45am Atrium Hea				

9:27 | Calendars

Stay up-to-date with these calendars

- NC811 Events Calendar
- NCUCC Calendar
- RTE Calendar

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Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.