



Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, *6 will mute and unmute you. When you are not speaking, please put your phone on mute.
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

A man with a beard and a plaid shirt is pushing a young child in a wheelbarrow. The child is smiling and holding the handles of the wheelbarrow. They are in a garden with green plants and a wooden fence in the background.

Protect
the ones you
LOVE.

Call 811
before you
DIG.



Safety Sam

Henderson-Polk-Transylvania



A message from the NC811 Executive Director



- UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- Get your flu shot!



Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs. When the job resumes, start a new ticket three full business days prior.



Watch our latest video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>

nc811.org/single-address-ticket.html



2.0



The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

NC811 Tailgate Wrap Grant Campaign 2020



Municipalities
Rural Water Corporations
Water and Sewer Authorities
Telephone and Cable Co-Op's

NC811 Tailgate Wrap Grant Campaign 2020

- *October Winners* -

Eastern	City of Southport	Piedmont	City of High Point
Eastern	Star Communications	Southwest	Lincoln County Public Works
Eastern	Town of Maysville	Southwest	Electricities of NC
Eastern	Beaufort County Water Department	Southwest	City of Lexington
Eastern	Greenville Utilities	Southwest	City of Monroe NC
Eastern	Town of Wallace	Western	Yadkin Valley Sewer Authority
Eastern	Dare County Water Distribution	Western	City of Bessemer City
Eastern	City Of Southport	Western	City of Shelby
Eastern	City of Wilson	Western	City of Mount Holly
Eastern	ONWASA	Western	Town of Boiling Springs
Piedmont	Zebulon Public Works	Western	City of Hendersonville
Piedmont	Warren County Public Utilities	Western	Town of North Wilkesboro
Piedmont	City of Raleigh Water Department	Western	Town of Waynesville



NC811 Data

Locate requests,
transmissions, county
ticket volume and
distribution

Locate Requests / Transmissions



SEPT. 2019 vs 2020

TICKETS

2020: 193,200

2019: 186,592

Difference: 3.5%

TRANSMISSIONS

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

TICKETS

2020: 1,639,229

2019: 1,724,421

Difference: -4.9%

TRANSMISSIONS

2020: 9,347,853

2019: 9,385,706

Difference: -0.4%

Safe Digging
at your fingertips

A close-up of a person's hands holding a smartphone. The screen displays the North Carolina 811 app interface, which includes a menu with options: Apps & Tools, Education, Calendars, Social Media, NC811 News, and Share. The app's logo and website URL are visible at the top of the screen.

nc811.org/nc811app.html

North Carolina 811
www.nc811.org

County Ticket Volume

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	586	103	12312	440	5831	19272
2020	434	92	11168	336	4862	16892
+/- Var	-25.9%	-10.7%	-9.3%	-23.6%	-16.6%	-12.3%
				Avg Locates per Day		89

County Ticket Volume

YTD stats compared with previous year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	187	19	2419	121	2192	4938
2020	98	20	1833	127	271	2349
+/- Var	-47.6%	5.3%	-24.2%	5.0%	-87.6%	-52.4%
				Avg Locates per Day		12

County Ticket Volume

YTD stats compared with previous year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	24	37	3132	133	658	3984
2020	61	32	2782	152	498	3525
+/- Var	154.2%	-13.5%	-11.2%	14.3%	-24.3%	-11.5%
				Avg Locates per Day		19

County Ticket Volume

2020 stats compared with 2019

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	105	22	1564	64	602	2357
2020	28	8	1474	28	608	2146
+/- Var	-73.3%	-63.6%	-5.8%	-56.3%	1.0%	-9.0%
				Avg Locates per Day		107

County Ticket Volume

2020 stats compared with 2019

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	12	0	236	18	201	467
2020	29	2	256	16	35	338
+/- Var	141.7%	#DIV/0!	8.5%	-11.1%	-82.6%	-27.6%
				Avg Locates per Day		17

County Ticket Volume

2020 stats compared with 2019

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	7	2	346	13	67	435
2020	2	2	287	13	41	345
+/- Var	-71.4%	0.0%	-17.1%	0.0%	-38.8%	-20.7%
				Avg Locates per Day		17

County Ticket Distribution

HENDERSON	2146
BALFOUR	6
BAT CAVE	3
BEARWALLOW	1
BLUE RIDGE	3
BRIGHTWATER	1
DANA	2
EAST FLAT ROCK	36
EDNEYVILLE	12
ETOWAH	93
FLAT ROCK	139
FLETCHER	284
FRUITLAND	1
GERTON	4

GRIMESDALE	1
HENDERSONVILLE	1290
HOOPERS CREEK	1
HORSE SHOE	22
INDIAN HILLS	1
LAUREL PARK	31
MILLS RIVER	161
MOUNTAIN HOME	3
RUGBY	2
SALUDA	24
TUXEDO	2
VALLEY HILL	2
ZIRCONIA	21

County Ticket Distribution

POLK	338
COLUMBUS	104
GREEN CREEK	5
MILL SPRING	23
PENIEL	1
ROCK SPRINGS	1
SALUDA	45
SUNNY VIEW	2
TRYON	157

County Ticket Distribution

TRANSYLVANIA	345
BALSAM GROVE	6
BREVARD	150
CEDAR MOUNTAIN	20
CHERRYFIELD	2
CONNESTEE	3
DUNNS ROCK	7
EAST FORK	2
FOX RIDGE	1
LAKE TOXAWAY	23
LITTLE RIVER	5
MIDDLE FORK	3
PENROSE	10
PISGAH FOREST	74
ROSMAN	25
SAPPHIRE	14

ELECTION DAY IS COMING

Tuesday, November 3, 2020



NORTH CAROLINA
STATE BOARD OF ELECTIONS

www.ncsbe.gov

Upcoming Holiday Information

- ***Veterans Day: Wednesday, November 11th**
- **Thanksgiving: Thursday, November 26th**
- **Day after Thanksgiving: Friday, November 27th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app

← → ↺ nc811.org 🔍 📅 28 ⋮

NC811 Calendar of Events




Today ◀ ▶ May 2020 🖨️ Week Month Agenda ▾

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	May 1	2
National Safe Digging Month						8am CANCELED- C 1pm CANCELED-Da
	1:30pm CANCELED-	8:30am CANCELED-	10am CANCELED-D	1pm Conf call w/ Jo 6pm CANCELED-Th	12pm CANCELED- Y	
3	4	5	6	7	8	9
		Canceled - NCLM CityVision 2020 Conference - 10 Conve			11am Seeland Meet	Postponed - Gree
		7:30am Canceled -		8:10am NCRWA - Vi		2:30pm Bowman Gr
10	11	12	13	14	15	16
		Canceled-Statewide Safety Conference - Joseph S. Koury (1pm Facebook Proj	3pm Safety Sam- C
		8am CANCELED- D	CANCELED- NCAM	CANCELED-NCAM		
		10am Canceled-NU	8am 811 Car on Di	8:10am Canceled -		
		+2 more				
17	18	19	20	21	22	23
	5pm Cleveland Cou	9am UCLIS-Teleconf		7:15am Atrium Ho		

9:27 ⌵ 📶 🔋

< Calendars

Stay up-to-date with these calendars

-  NC811 Events Calendar
-  NCUCC Calendar
-  RTE Calendar

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Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.