

Virtual UCC Meetings with Zoom

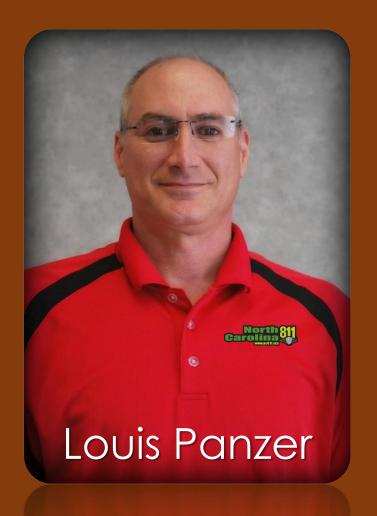
- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, *6 will mute and unmute you. When you are not speaking, please
 put your phone on mute.
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Henderson-Polk-Transylvania



A message from the NC811 Executive Director



- UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- · Get your flu shot!



Watch our latest video about excessive updates



https://www.youtube.com/watch?v=mF6PRdbvn1w



The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

NC811 Tailgate Wrap Grant Campaign 2020



Municipalities
Rural Water Corporations
Water and Sewer Authorities
Telephone and Cable Co-Op's

NC811 Tailgate Wrap Grant Campaign 2020

- October Winners -

Eastern City of Southport

Eastern Star Communications

Eastern Town of Maysville

Eastern Beaufort County Water Department

Eastern Greenville Utilities

Eastern Town of Wallace

Eastern Dare County Water Distribution

Eastern City Of Southport

Eastern City of Wilson

Eastern ONWASA

Piedmont Zebulon Public Works

Piedmont Warren County Public Utilities

Piedmont City of Raleigh Water Department

Piedmont City of High Point

Southwest Lincoln County Public Works

Southwest Electricities of NC

Southwest City of Lexington

Southwest City of Monroe NC

Western Yadkin Valley Sewer Authority

Western City of Bessemer City

Western City of Shelby

Western City of Mount Holly

Western Town of Boiling Springs

Western City of Hendersonville

Western Town of North Wilkesboro

Western Town of Waynesville



NC811 Data

Locate requests, transmissions, county ticket volume and distribution

Locate Requests / Transmissions





SEPT. 2019 vs 2020

TICKETS

2020: 193,200

2019: 186,592

Difference: 3.5%

TRANSMISSIONS

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

TICKETS

2020: 1,639,229

2019: 1,724,421

Difference: -4.9%

TRANSMISSIONS

2020: 9,347,853

2019: 9,385,706

Difference: -0.4%



YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	586	103	12312	440	5831	19272
2020	434	92	11168	336	4862	16892
+/- Var	-25.9%	-10.7%	-9.3%	-23.6%	-16.6%	-12.3%
				Ava I ocatos		
				Avg Locates per Day		89

YTD stats compared with previous year

Polk		3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
	2019	187	19	2419	121	2192	4938
	2020	98	20	1833	127	271	2349
	+/- Var	-47.6%	5.3%	-24.2%	5.0%	-87.6%	-52.4%
					Λνα Locatos		
					Avg Locates per Day		12

YTD stats compared with previous year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	24	37	3132	133	658	3984
2020	61	32	2782	152	498	3525
+/- Var	154.2%	-13.5%	-11.2%	14.3%	-24.3%	-11.5%
				Avg Locates per Day		19

2020 stats compared with 2019

Henderson		3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
	2019	105	22	1564	64	602	2357
	2020	28	8	1474	28	608	2146
+/- Var		-73.3%	-63.6%	-5.8%	-56.3%	1.0%	-9.0%
					Avg Locates per Day		107

2020 stats compared with 2019

Polk			3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
		2019	12	0	236	18	201	467
		2020	29	2	256	16	35	338
	+/ - Var		141.7%	#DIV/0!	8.5%	-11.1%	-82.6%	-27.6%
						Avg Locates per Day		17

2020 stats compared with 2019

Transylvania		3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
	2019	7	2	346	13	67	435
	2020	2	2	287	13	41	345
+/- Var		-71.4%	0.0%	-17.1%	0.0%	-38.8%	-20.7%
					_		
					Avg Locates per Day		17

County Ticket Distribution

HENDERSON	2146
BALFOUR	ϵ
BAT CAVE	3
BEARWALLOW	1
BLUE RIDGE	3
BRIGHTWATER	1
DANA	2
EAST FLAT ROCK	36
EDNEYVILLE	12
ETOWAH	93
FLAT ROCK	139
FLETCHER	284
FRUITLAND	1
GERTON	۷

GRIMESDALE	1
HENDERSONVILLE	1290
HOOPERS CREEK	1
HORSE SHOE	22
INDIAN HILLS	1
LAUREL PARK	31
MILLS RIVER	161
MOUNTAIN HOME	3
RUGBY	2
SALUDA	24
TUXEDO	2
VALLEY HILL	2
ZIRCONIA	21

County Ticket Distribution

POLK	338
COLUMBUS	104
GREEN CREEK	5
MILL SPRING	23
PENIEL	1
ROCK SPRINGS	1
SALUDA	45
SUNNY VIEW	2
TRYON	157

County Ticket Distribution

TRANSYLVANIA	345
BALSAM GROVE	6
BREVARD	150
CEDAR MOUNTAIN	20
CHERRYFIELD	2
CONNESTEE	3
DUNNS ROCK	7
EAST FORK	2
FOX RIDGE	1
LAKE TOXAWAY	23
LITTLE RIVER	5
MIDDLE FORK	3
PENROSE	10
PISGAH FOREST	74
ROSMAN	25
SAPPHIRE	14

ELECTION DAY IS COMING

Tuesday, November 3, 2020





www.ncsbe.gov

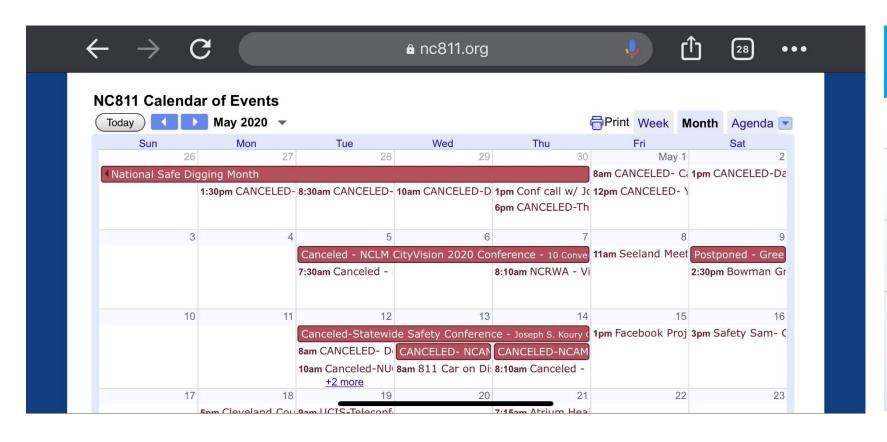
Upcoming Holiday Information

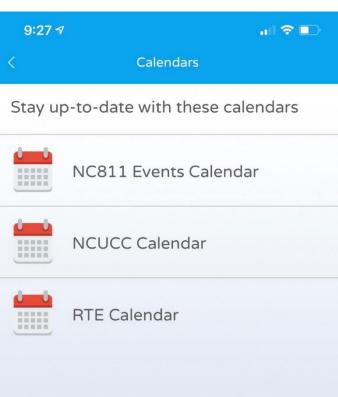
- *Veterans Day: Wednesday, November 11th
- Thanksgiving: Thursday, November 26th
- Day after Thanksgiving: Friday, November 27th

All above holidays are excluded from the three working day notice.

* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.

For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811







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Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.