

# Virtual UCC Meetings with Zoom

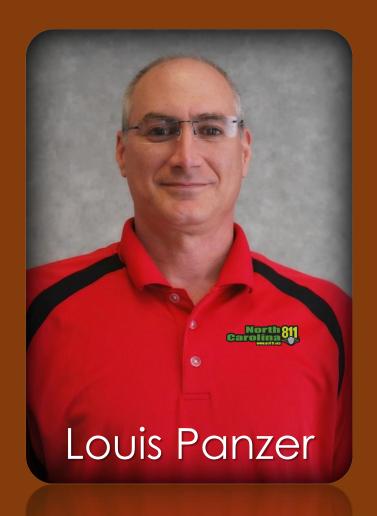
- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, \*6 will mute and unmute you. When you are not speaking, please put your phone on mute.
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Iredell County UCC



### A message from the NC811 Executive Director



- · UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- · Get your flu shot!



## Watch our latest video about excessive updates



https://www.youtube.com/watch?v=mF6PRdbvn1w



The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

## NC811 Tailgate Wrap Grant Campaign 2020

October Winners

astern	City of S	South	port

Eastern Star Communications

Eastern Brown, Town of Maysville

Eastern Beaufort County Water Department

Eastern Greenville Utilities

Eastern Town of Wallace

Eastern Dare County Water Distribution

Eastern City Of Southport

Eastern City of Wilson

Eastern ONWASA

Piedmont Zebulon Public Works

Piedmont Warren County Public Utilities

Piedmont City of Raleigh Water Department

Piedmont City of High Point

Southwest Lincoln County Public Works

Southwest Electricities of NC

Southwest City of Lexington

Southwest City of Monroe NC

Western Yadkin Valley Sewer Authority

Western City of Bessemer City

Western City of Shelby

Western City of Mount Holly

Western Town of Boiling Springs

Western City of Hendersonville

Western Town of North Wilkesboro

Western Town of Waynesville



## NC811 Data

Locate requests, transmissions, county ticket volume and distribution

### Locate Requests / Transmissions





SEPT. 2019 vs 2020

#### **TICKETS**

2020: 193,200

2019: 186,592

Difference: 3.5

#### **TRANSMISSIONS**

2020: 1,101,240

2019: 1,032,861

Difference: 6.6



Year-to-date

#### **TICKETS**

2020: 1,639,229

2019: 1,724,421

Difference: -4.9

#### **TRANSMISSIONS**

2020: 9,364,303

2019: 9,385,706

Difference: -.22



## County Ticket Volume

					LIDOT	TOTAL
	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2019	145	28	2655	88	920	3836
2019	143	20	2033	00	920	3630
2020	122	55	2848	88	921	4034
	-15.9%	96.4%	7.3%	0.0%	0.1%	5.2%
		Locates per day			202	

## County Ticket Volume

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2019	1202	237	22280	672	9121	33512
2020	987	258	20941	661	7654	30501
	-17.9%	8.9%	-6.0%	-1.6%	-16.1%	-9.0%
						161
			Locates per day			

## County Ticket Distribution

4034
5
4
4
5
49
78
3
3
2113
12
20
3
1148
517
20
33

### ELECTION DAY IS COMING

### Tuesday, November 3, 2020

The deadline to register online to vote is Friday, October 9, 2020





www.ncsbe.gov

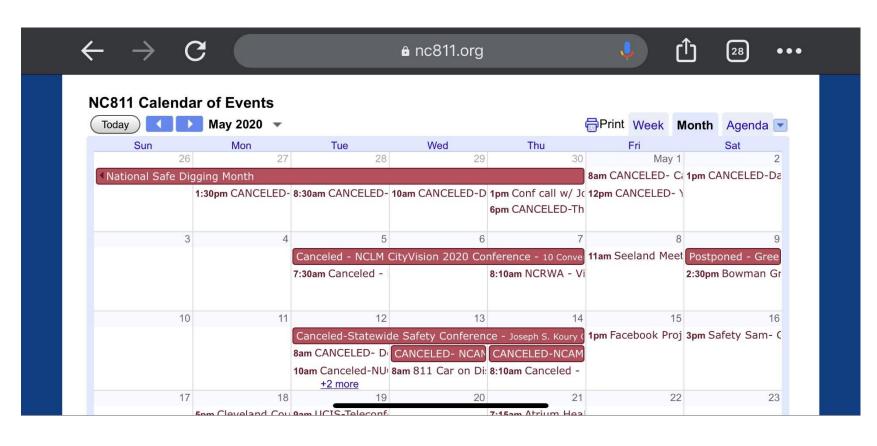
### **Upcoming Holiday Information**

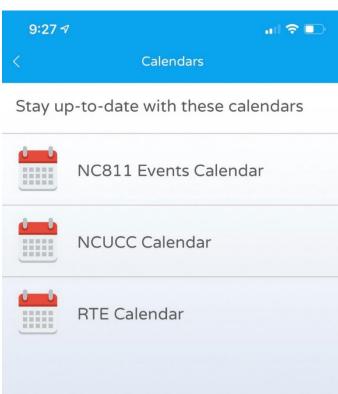
- \*Veterans Day: Wednesday, November 11<sup>th</sup>
- Thanksgiving: Thursday, November 26<sup>th</sup>
- Day after Thanksgiving: Friday, November 27<sup>th</sup>

All above holidays are excluded from the three working day notice.

\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.

## For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811







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Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.