

# Virtual UCC Meetings with Zoom

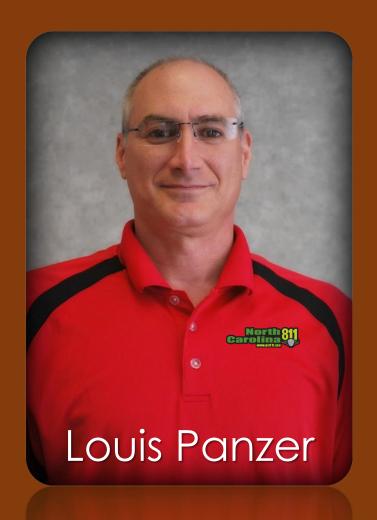
- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, \*6 will mute and unmute you. When you are not speaking, please put your phone on mute.
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Kerr-Lake UCC



#### A message from the NC811 Executive Director



- · UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- · Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- · Get your flu shot!



## Watch our latest video about excessive updates



https://www.youtube.com/watch?v=mF6PRdbvn1w



The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

#### NC811 Tailgate Wrap Grant Campaign 2020

#### October Winners

Eastern City of Southport

Eastern Star Communications

Eastern Town of Maysville

Eastern Beaufort County Water Department

Eastern Greenville Utilities

Eastern Town of Wallace

Eastern Dare County Water Distribution

Eastern City Of Southport

Eastern City of Wilson

Eastern ONWASA

Piedmont Zebulon Public Works

Piedmont Warren County Public Utilities

Piedmont City of Raleigh Water Department

Piedmont City of High Point

Southwest Lincoln County Public Works

Southwest Electricity's of NC

Southwest City of Lexington

Southwest City of Monroe NC

Western Yadkin Valley Sewer Authority

Western City of Bessemer City

Western City of Shelby

Western City of Mount Holly

Western Town of Boiling Springs

Western City of Hendersonville

Western Town of North Wilkesboro

Western Town of Waynesville



#### NC811 Data

Locate requests, transmissions, county ticket volume and distribution

#### Locate Requests / Transmissions





SEPT. 2019 vs 2020

#### **TICKETS**

2020: 193,200

2019: 186,592

Difference: 3.5%

#### **TRANSMISSIONS**

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

#### **TICKETS**

2020: 1,639,229

2019: 1,724,421

Difference: -4.9%

#### **TRANSMISSIONS**

2020: 9,347,853

2019: 9,385,706

Difference: -0.4%



Vance	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2019	9	4	360	12	55	440
2020	4	7	411	6	44	472
+/- Var	-55.6%	75.0%	14.2%	-50.0%	-20.0%	7.3%
				Avg		
				Locates		
				per Day		24

Warren	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2019	5	2	210	11	64	292
2020	7	2	176	6	8	199
+/- Var	40.0%	0.0%	-16.2%	-45.5%	-87.5%	-31.8%
				Avg		
				Locates		
				per Day		10

Franklin	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2019	41	13	1002	45	289	1390
2020	16	17	969	10	282	1294
+/- Var	-61.0%	30.8%	-3.3%	-77.8%	-2.4%	-6.9%
				Avg		
				Locates		
				per Day		65

Granville	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2019	7	6	491	14	156	674
2020	13	5	592	16	113	739
+/- Var	85.7%	-16.7%	20.6%	14.3%	-27.6%	9.6%
				Avg		
				Locates		
				per Day		37

3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
98	26	3316	121	652	4213
126	34	2796	77	424	3457
28.6%	30.8%	-15.7%	-36.4%	-35.0%	-17.9%
			Avg		
					18
	98 126	98 26 126 34	98     26     3316       126     34     2796	98       26       3316       121         126       34       2796       77         28.6%       30.8%       -15.7%       -36.4%	98       26       3316       121       652         126       34       2796       77       424         28.6%       30.8%       -15.7%       -36.4%       -35.0%         Avg Locates       Avg Locates

Warren	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2019	89	10	1862	97	430	2488
2020	49	16	1421	51	311	1848
+/- Var	-44.9%	60.0%	-23.7%	-47.4%	-27.7%	-25.7%
				Avg		
				Locates		
				per Day		10

Franklin	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2019	303	107	8042	308	2608	11368
2020	150	112	7938	165	2297	10662
+/- Var	-50.5%	4.7%	-1.3%	-46.4%	-11.9%	-6.2%
				Avg		
				Locates		
				per Day		56

Granville	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2019	168	68	4567	157	1371	6331
2020	111	54	4229	125	1237	5756
+/- Var	-33.9%	-20.6%	-7.4%	-20.4%	-9.8%	-9.1%
				Avg		
				Locates per Day		30

County/Place	09 Sept
VANCE	472
DABNEY	1
DREWRY	5
GILLBURG	1
GREYSTONE	1
HARRIS CROSSROADS	1
HENDERSON	324
KITTRELL	104
MIDDLEBURG	23
TOWNSVILLE	1
WILLIAMSBORO	11

County/Place	09 Sept
WARREN	199
AFTON	1
CHURCH HILL	1
ELAMS	15
ENTERPRISE	2
EPWORTH	2
FIVE FORKS	1
MACON	57
MANSON	10
NORLINA	27
OLD BETHLEHEM	1
PARKTOWN	1
VAUGHAN	4
VICKSBORO	3
WARREN PLAINS	2
WARRENTON	72

County/Place	09 Sept
FRANKLIN	1294
ALERT	1
BUNN	85
CENTERVILLE	1
DADDYSVILLE	1
FRANKLINTON	298
LOUISBURG	245
PILOT	9
SEVEN PATHS	1
SOCIAL PLAINS	2
WAKE FOREST	39
WOOD	1
YOUNGSVILLE	611

County/Place	09 Sept
GRANVILLE	739
BEREA	5
BULLOCK	4
BUTNER	55
CORNWALL	6
CREEDMOOR	246
CULBRETH	3
GRASSY CREEK	3
GRISSOM	9
OAK HILL	2
OXFORD	339
STEM	35
STOVALL	8
TAR RIVER	1
WILTON	23

#### ELECTION DAY IS COMING

#### Tuesday, November 3, 2020

The deadline to register online to vote is Friday, October 9, 2020





www.ncsbe.gov

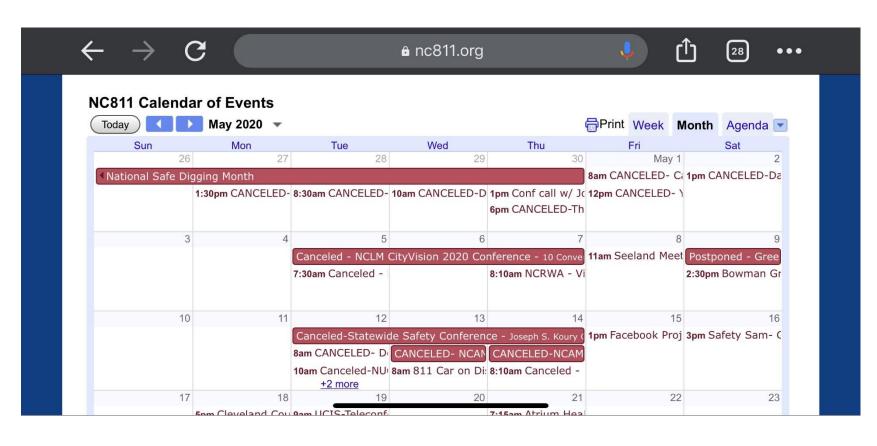
#### **Upcoming Holiday Information**

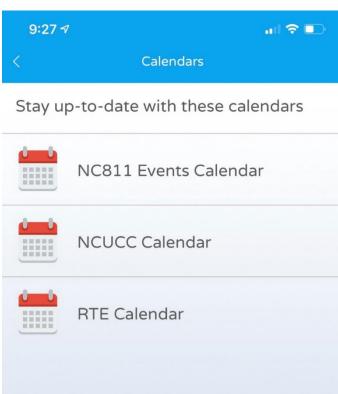
- \*Veterans Day: Wednesday, November 11<sup>th</sup>
- Thanksgiving: Thursday, November 26<sup>th</sup>
- Day after Thanksgiving: Friday, November 27<sup>th</sup>

All above holidays are excluded from the three working day notice.

\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.

## For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811







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Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.