



Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, *6 will mute and unmute you. When you are not speaking, please put your phone on mute.
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Protect
the ones you
LOVE.

Call 811
before you
DIG.



Safety Sam

Lower Cape Fear UCC



A message from the NC811 Executive Director



- UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- Get your flu shot!



Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs. When the job resumes, start a new ticket three full business days prior.



Watch our latest video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>

nc811.org/single-address-ticket.html



2.0



BURIED
TELEPHONE
CABLE

BURIED
SEWER

BURIED
GAS
LINE

BURIED
ELECTRIC
CABLE

The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

NC811 Tailgate Wrap Grant Campaign 2020



Municipalities
Rural Water Corporations
Water and Sewer Authorities
Telephone and Cable Co-Op's

NC811 Tailgate Wrap Grant Campaign 2020

- *October Winners* -

Eastern	City of Southport	Piedmont	City of High Point
Eastern	Star Communications	Southwest	Lincoln County Public Works
Eastern	Town of Maysville	Southwest	Electricities of NC
Eastern	Beaufort County Water Department	Southwest	City of Lexington
Eastern	Greenville Utilities	Southwest	City of Monroe NC
Eastern	Town of Wallace	Western	Yadkin Valley Sewer Authority
Eastern	Dare County Water Distribution	Western	City of Bessemer City
Eastern	City Of Southport	Western	City of Shelby
Eastern	City of Wilson	Western	City of Mount Holly
Eastern	ONWASA	Western	Town of Boiling Springs
Piedmont	Zebulon Public Works	Western	City of Hendersonville
Piedmont	Warren County Public Utilities	Western	Town of North Wilkesboro
Piedmont	City of Raleigh Water Department	Western	Town of Waynesville



NC811 Data

Locate requests,
transmissions, county
ticket volume and
distribution

Locate Requests / Transmissions



SEPT. 2019 vs 2020

TICKETS

2020: 193,200

2019: 186,592

Difference: 3.5%

TRANSMISSIONS

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

TICKETS

2020: 1,639,229

2019: 1,724,421

Difference: -4.9%

TRANSMISSIONS

2020: 9,347,853

2019: 9,385,706

Difference: -0.4%

Safe Digging
at your fingertips

A close-up of a person's hands holding a smartphone. The screen shows the North Carolina 811 app interface with a blue header and white background. The app menu includes icons and labels for 'Apps & Tools', 'Education', 'Calendars', 'Social Media', 'NC811 News', and a 'Share' button at the bottom. The background is a blurred bokeh of warm lights.

nc811.org/nc811app.html

North Carolina 811
www.nc811.org

County Ticket Volume

2020 stats compared with 2019

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	137	30	2613	77	1022	3879
2020	132	40	2814	112	915	4013
+/- Var	-3.6%	33.3%	7.7%	45.5%	-10.5%	3.5%
			Avg Locates per Day			201

County Ticket Volume

2020 stats compared with 2019

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	58	32	2699	62	559	3410
2020	97	30	3017	80	438	3662
+/- Var	67.2%	-6.3%	11.8%	29.0%	-21.6%	7.4%
			Avg Locates per Day			183

County Ticket Volume

2020 stats compared with 2019

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	9	3	707	14	126	859
2020	34	11	873	18	115	1051
+/- Var	277.8%	266.7%	23.5%	28.6%	-8.7%	22.4%
			Avg Locates per Day			53

County Ticket Volume

YTD stats compared with previous year

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	1651	514	28410	925	13133	44633
2020	1000	291	22113	819	8496	32719
+/- Var	-39.4%	-43.4%	-22.2%	-11.5%	-35.3%	-26.7%
			Avg Locates per Day			172

County Ticket Volume

YTD stats compared with previous year

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	586	360	26768	633	6722	35069
2020	553	244	23125	536	3615	28073
+/- Var	-5.6%	-32.2%	-13.6%	-15.3%	-46.2%	-19.9%
			Avg Locates per Day			148

County Ticket Volume

YTD stats compared with previous year

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	197	68	7554	208	1928	9955
2020	222	106	7291	315	1292	9226
+/- Var	12.7%	55.9%	-3.5%	51.4%	-33.0%	-7.3%
			Avg Locates per Day			49

County Ticket Distribution

County/Place	09 Sept
NEW HANOVER	4013
AIRLIE	1
BAYSHORE	12
CAROLINA BEACH	166
CASTLE HAYNE	222
KINGS GRANT	60
KIRKLAND	53
KURE BEACH	63
MASONBORO	19
MURRAYSVILLE	75
MYRTLE GROVE	34
MYRTLE GROVE JUNCTIO	3
OGDEN	39
SEA BREEZE	4
SEAGATE	1

SILVER LAKE	56
WILMINGTON	3051
WILMINGTON BEACH	1
WINDEMERE	1
WINTER PARK	1
WRIGHTSBORO	57
WRIGHTSVILLE	18
WRIGHTSVILLE BEACH	76

County Ticket Distribution

County/Place	09 Sept
BRUNSWICK	3662
ASH	36
BALD HEAD ISLAND	84
BELVILLE	18
BOILING SPRING LAKES	73
BOLIVIA	212
BRICK LANDING	2
CALABASH	165
CAROLINA SHORES	37
CASWELL BEACH	17
HOLDEN BEACH	99
LELAND	1020
LONGWOOD	8
MACO	2
MIDWAY	2
NAVASSA	13

NORTHWEST	44
OAK ISLAND	504
OCEAN ISLE BEACH	171
SAINT JAMES	138
SANDY CREEK	4
SEA TRAIL PLANTATION	1
SEASIDE	1
SHALLOTTE	246
SHELL POINT	1
SOUTHPORT	336
SUNSET BEACH	135
SUPPLY	187
TOWN CREEK	3
VARNAMTOWN	9
WINNABOW	93
YAUPON BEACH	1

County Ticket Distribution

County/Place	09 Sept
PENDER	1051
ATKINSON	5
BURGAW	96
CURRIE	19
HAMPSTEAD	454
LONG CREEK	5
MAPLE HILL	7
PENDERLEA	1
ROCKY POINT	173
SAINT HELENA	2
SCOTTS HILL	34
SLOOP POINT	1
SURF CITY	126
TOPSAIL	69
TOPSAIL BEACH	16
WALLACE	6
WATHA	2
WATTS LANDING	1
WILLARD	34

ELECTION DAY IS COMING

Tuesday, November 3, 2020



NORTH CAROLINA
STATE BOARD OF ELECTIONS

www.ncsbe.gov

Upcoming Holiday Information

- ***Veterans Day: Wednesday, November 11th**
- **Thanksgiving: Thursday, November 26th**
- **Day after Thanksgiving: Friday, November 27th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app

←

→

↺

nc811.org

28

⋮

NC811 Calendar of Events

Today

◀

▶

May 2020

▼

Print

Week

Month

Agenda

▼

Sun	Mon	Tue	Wed	Thu	Fri	Sat	
26	27	28	29	30	May 1	2	
National Safe Digging Month						8am CANCELED- C	1pm CANCELED-Da
	1:30pm CANCELED-	8:30am CANCELED-	10am CANCELED-D	1pm Conf call w/ Jc	12pm CANCELED- Y		
				6pm CANCELED-Th			
3	4	5	6	7	8	9	
		Canceled - NCLM CityVision 2020 Conference - 10 Conve			11am Seeland Meet	Postponed - Gree	
		7:30am Canceled -		8:10am NCRWA - Vi		2:30pm Bowman Gr	
10	11	12	13	14	15	16	
		Canceled-Statewide Safety Conference - Joseph S. Koury			1pm Facebook Proj	3pm Safety Sam- C	
		8am CANCELED- D	CANCELED- NCAM	CANCELED-NCAM			
		10am Canceled-NU	8am 811 Car on Di	8:10am Canceled -			
		+2 more					
17	18	19	20	21	22	23	
	5pm Cleveland Cou	9am UCIS-Teleconf		7:15am Atrium Hoz			

9:27


⋮

📶


🔋

Calendars


Stay up-to-date with these calendars



NC811 Events Calendar



NCUCC Calendar



RTE Calendar

NC811 EDUCATION TEAM

**Ann Rushing**

Education Manager

Office Phone: 336-855-5760

Cell Phone: 336-944-5518

email: annrushing@nc811.org

**Brian Morehouse**

Education Liaison - Western Region

Office Phone: 336-855-5760

Cell Phone: 336-482-6890

email: bmorehouse@nc811.org

**Howard Corey**

Education Liaison - Eastern Region

Office Phone: 336-855-5760

Cell Phone: 336-317-5999

email: howard@nc811.org

**Parrish Reddick**

Education Liaison - Piedmont Region

Office Phone: 336-855-5760

Cell Phone: 336-707-4528

email: parrish@nc811.org

**Tami Stout**

Education Liaison - SW Region

Office Phone: 336-855-5760

Cell Phone: 336-601-8644

email: tami@nc811.org

**Steven Moore**

Media Relations Specialist

Office Phone: 336-855-5760

Cell Phone: 336-382-4109

email: smoore@nc811.org



Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.