

# Virtual UCC Meetings with Zoom

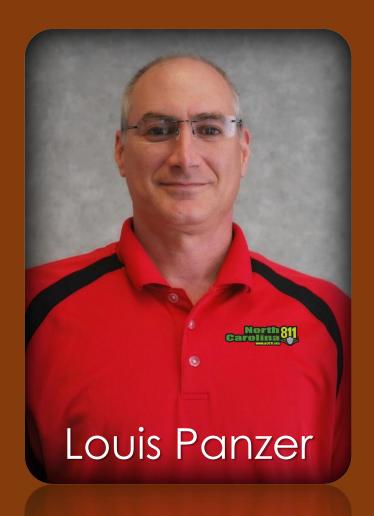
- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, \*6 will mute and unmute you. When you are not speaking, please put your phone on mute.
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Lower Cape Fear UCC



#### A message from the NC811 Executive Director



- · UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- Get your flu shot!



# Watch our latest video about excessive updates



https://www.youtube.com/watch?v=mF6PRdbvn1w



The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

#### NC811 Tailgate Wrap Grant Campaign 2020



Municipalities
Rural Water Corporations
Water and Sewer Authorities
Telephone and Cable Co-Op's

#### NC811 Tailgate Wrap Grant Campaign 2020

- October Winners -

Eastern	City of Southport

Eastern Star Communications

Eastern Town of Maysville

Eastern Beaufort County Water Department

Eastern Greenville Utilities

Eastern Town of Wallace

Eastern Dare County Water Distribution

Eastern City Of Southport

Eastern City of Wilson

Eastern ONWASA

Piedmont Zebulon Public Works

Piedmont Warren County Public Utilities

Piedmont City of Raleigh Water Department

Piedmont City of High Point

Southwest Lincoln County Public Works

Southwest Electricities of NC

Southwest City of Lexington

Southwest City of Monroe NC

Western Yadkin Valley Sewer Authority

Western City of Bessemer City

Western City of Shelby

Western City of Mount Holly

Western Town of Boiling Springs

Western City of Hendersonville

Western Town of North Wilkesboro

Western Town of Waynesville



#### NC811 Data

Locate requests, transmissions, county ticket volume and distribution

#### Locate Requests / Transmissions





SEPT. 2019 vs 2020

#### **TICKETS**

2020: 193,200

2019: 186,592

Difference: 3.5%

#### **TRANSMISSIONS**

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

#### **TICKETS**

2020: 1,639,229

2019: 1,724,421

Difference: -4.9%

#### **TRANSMISSIONS**

2020: 9,347,853

2019: 9,385,706

Difference: -0.4%



2020 stats compared with 2019

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	137	30	2613	77	1022	3879
2020	132	40	2814	112	915	4013
+/- Var	-3.6%	33.3%	7.7%	45.5%	-10.5%	3.5%
			Avg Lo	ocates pe	r Day	201

2020 stats compared with 2019

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	58	32	2699	62	559	3410
2020	97	30	3017	80	438	3662
+/- Var	67.2%	-6.3%	11.8%	29.0%	-21.6%	7.4%
			Avg Lo	ocates pe	r Day	183

2020 stats compared with 2019

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	9	3	707	14	126	859
2020	34	11	873	18	115	1051
+/- Var	277.8%	266.7%				
-			Avg Lo	ocates pe	r Day	53

YTD stats compared with previous year

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	1651	514	28410	925	13133	44633
2020	1000	291	22113	819	8496	32719
+/- Var	-39.4%	-43.4%	-22.2%	-11.5%	-35.3%	-26.7%
		, .		ocates pe		172

YTD stats compared with previous year

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
DIGITSWICK	JIII	CITCL	14200		OIDI	TICKCUS
2019	586	360	26768	633	6722	35069
2020	553	244	23125	536	3615	28073
+/- Var	-5.6%	-32.2%	-13.6%	-15.3%	-46.2%	-19.9%
			Avg Lo	ocates pe	r Day	148

YTD stats compared with previous year

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	197	68	7554	208	1928	9955
2020	222	106	7291	315	1292	9226
+/- Var	12.7%	55.9%	-3.5%	51.4%	-33.0%	-7.3%
			Avg L	ocates pe		49

#### County Ticket Distribution

County/Place	09 Sept
NEW HANOVER	4013
AIRLIE	1
BAYSHORE	12
CAROLINA BEACH	166
CASTLE HAYNE	222
KINGS GRANT	60
KIRKLAND	53
KURE BEACH	63
MASONBORO	19
MURRAYSVILLE	75
MYRTLE GROVE	34
MYRTLE GROVE JUNCTIO	3
OGDEN	39
SEA BREEZE	
SEAGATE	1

SILVER LAKE	56
WILMINGTON	3051
WILMINGTON BEACH	1
WINDEMERE	1
WINTER PARK	1
WRIGHTSBORO	57
WRIGHTSVILLE	18
WRIGHTSVILLE BEACH	76

### County Ticket Distribution

County/Place	09 Sept
BRUNSWICK	3662
ASH	36
BALD HEAD ISLAND	84
BELVILLE	18
BOILING SPRING LAKES	73
BOLIVIA	212
BRICK LANDING	2
CALABASH	165
CAROLINA SHORES	37
CASWELL BEACH	17
HOLDEN BEACH	99
LELAND	1020
LONGWOOD	8
MACO	2
MIDWAY	2
NAVASSA	13

NORTHWEST	44
OAK ISLAND	504
OCEAN ISLE BEACH	171
SAINT JAMES	138
SANDY CREEK	4
SEA TRAIL PLANTATION	1
SEASIDE	1
SHALLOTTE	246
SHELL POINT	1
SOUTHPORT	336
SUNSET BEACH	135
SUPPLY	187
TOWN CREEK	3
VARNAMTOWN	9
WINNABOW	93
YAUPON BEACH	1

## County Ticket Distribution

County/Place	09 Sept
PENDER	1051
ATKINSON	5
BURGAW	96
CURRIE	19
HAMPSTEAD	454
LONG CREEK	5
MAPLE HILL	7
PENDERLEA	1
ROCKY POINT	173
SAINT HELENA	2
SCOTTS HILL	34
SLOOP POINT	1
<b>SURF CITY</b>	126
TOPSAIL	69
TOPSAIL BEACH	16
WALLACE	6
WATHA	2
WATTS LANDING	1
WILLARD	34

#### **ELECTION DAY IS COMING**

Tuesday, November 3, 2020





www.ncsbe.gov

#### **Upcoming Holiday Information**

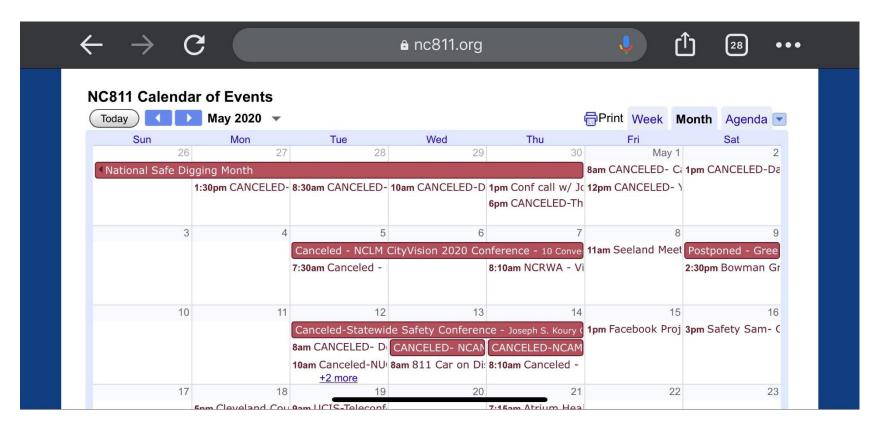
- \*Veterans Day: Wednesday, November 11<sup>th</sup>
- Thanksgiving: Thursday, November 26<sup>th</sup>
- Day after Thanksgiving: Friday, November 27<sup>th</sup>

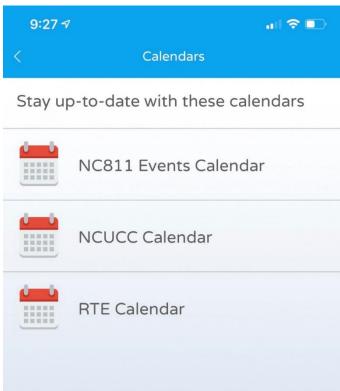
All above holidays are excluded from the three working day notice.

\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.

## For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811









**Ann Rushing**Education Manager

Office Phone: 336-855-5760

Cell Phone: 336-944-5518

email: <a href="mailto:annrushing@nc811.org">annrushing@nc811.org</a>



#### **Brian Morehouse**

Education Liaison - Western Region

Office Phone: 336-855-5760 Cell Phone: 336-482-6890

email: bmorehouse@nc811.org



**Howard Corey** 

Education Liaison - Eastern Region

Office Phone: 336-855-5760 Cell Phone: 336-317-5999 email: howard@nc811.org



**Parrish Reddick** 

Education Liaison - Piedmont Region

Office Phone: 336-855-5760 Cell Phone: 336-707-4528 email: parrish@nc811.org



**Tami Stout** 

Education Liaison - SW Region Office Phone: 336-855-5760 Cell Phone: 336-601-8644

email: tami@nc811.org



**Steven Moore** 

Media Relations Specialist Office Phone: 336-855-5760 Cell Phone: 336-382-4109 email: smoore@nc811.org



Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.