

Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, *6 will mute and unmute you. When you are not speaking, please put your phone on mute.
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

Protect the ones you LOVE.

Call 811 before you DIG.

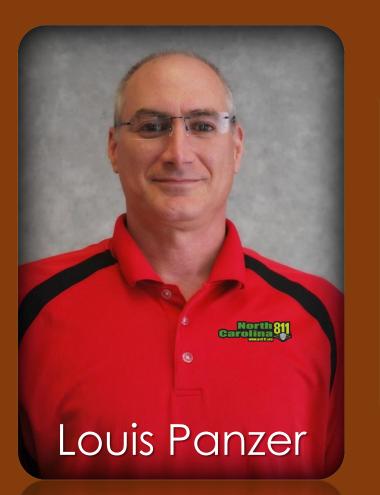
Madison



Safety Sam

<u>an</u>

A message from the NC811 Executive Director



UDPRB issued an RFP for Administrative Support Goal is to select a vendor and activate in 2020 LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket

Make use of the SAT and RTE! Homeowner requests at an all-time high

Homeowner requests take longer to process on the phone than experienced users

Make sure that your companies are using the most efficient method to create tickets Get your flu shot!



Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs. When the job resumes, start a new ticket three full business days prior.

Watch our latest video about excessive updates



https://www.youtube.com/watch?v=mF6PRdbvn1w

nc811.org/single-address-ticket.html



The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

NC811 Tailgate Wrap Grant Campaign 2020



Municipalities Rural Water Corporations Water and Sewer Authorities Telephone and Cable Co-Op's

NC811 Tailgate Wrap Grant Campaign 2020

October Winners -

Western

Western

Western

Eastern	City of Southport
Eastern	Star Communications
Eastern	Town of Maysville
Eastern	Beaufort County Water Department
Eastern	Greenville Utilities
Eastern	Town of Wallace
Eastern	Dare County Water Distribution
Eastern	City Of Southport
Eastern	City of Wilson
Eastern	ONWASA
Piedmont	Zebulon Public Works
Piedmont	Warren County Public Utilities
Piedmont	City of Raleigh Water Department

Piedmont City of High Point Southwest Lincoln County Public Works Southwest Electricities of NC Southwest City of Lexington City of Monroe NC Southwest Yadkin Valley Sewer Authority Western City of Bessemer City Western City of Shelby City of Mount Holly Western Western Town of Boiling Springs City of Hendersonville Western Town of North Wilkesboro Town of Waynesville



NC811 Data

Locate requests, transmissions, county ticket volume and distribution

Locate Requests / Transmissions





SEPT. 2019 vs 2020

TICKETS

2020: 193,200

2019: 186,592

Difference: 3.5%

TRANSMISSIONS

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

TICKETS

2020: 1,639,229 2019: 1,724,421

Difference: -4.9%

TRANSMISSIONS

2020: 9,347,853 2019: 9,385,706 Difference: -0.4%



County Ticket Volume

YTD stats compared with previous year

MADISON	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2019	14	6	1109	58	141	1328
2020	11	7	1224	58	57	1357
+/ - Var	-21.4%	16.7%	10.4%	0.0%	-59.6%	2.2%
	-			Locates per day	7	7

County Ticket Volume

2020 stats compared with 2019

MADISON	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2019) 2	0	124	8	15	149
2020) 1	1	161	6	6	175
+/- Var	-50.0%	#DIV/0!	29.8%	-25.0%	-60.0%	17.4%
-	-	-		Locates per day	ļ	9

County Ticket Distribution

MADISON	175
CANTO	1
HOT SPRINGS	14
MARS HILL	111
MARSHALL	49

ELECTION DAY IS COMING

Tuesday, November 3, 2020





www.ncsbe.gov

Upcoming Holiday Information

- *Veterans Day: Wednesday, November 11th
- Thanksgiving: Thursday, November 26th
- Day after Thanksgiving: Friday, November 27th

All above holidays are excluded from the three working day notice.

* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holiday is excluded from the three working day notice as well.

For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811

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Today	May 2020 🔻	Tue	Wed	_	r <mark>int Week Mont Fri</mark>	Sat	Stay	up-to-date with these calenda
Sun	Mon 27	Tue 28	29	Thu 30	May 1	2		
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		7:30am Canceled -	8:10am	NCRWA - Vi	2:30	pm Bowman Gr		
10	11		13	14	15	16		RTE Calendar
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EDUCATION TEAM NC811



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Thank you for your time and attention. You can get a PDF copy of thi presentation on WWW.NCUCC.OR

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.