



Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, *6 will mute and unmute you. When you are not speaking, please put your phone on mute.

- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Protect
the ones you
LOVE.

Call 811
before you
DIG.



Safety Sam

NW Triad UCC



A message from the NC811 Executive Director



- UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- Get your flu shot!



Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs. When the job resumes, start a new ticket three full business days prior.



Watch our latest video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>



2.0



The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

NC811 Tailgate Wrap Grant Campaign 2020

- *October Winners* -

Eastern	City of Southport	Piedmont	City of High Point
Eastern	Star Communications	Southwest	Lincoln County Public Works
Eastern	Town of Maysville	Southwest	Electricities of NC
Eastern	Beaufort County Water Department	Southwest	City of Lexington
Eastern	Greenville Utilities	Southwest	City of Monroe NC
Eastern	Town of Wallace	Western	Yadkin Valley Sewer Authority
Eastern	Dare County Water Distribution	Western	City of Bessemer City
Eastern	City Of Southport	Western	City of Shelby
Eastern	City of Wilson	Western	City of Mount Holly
Eastern	ONWASA	Western	Town of Boiling Springs
Piedmont	Zebulon Public Works	Western	City of Hendersonville
Piedmont	Warren County Public Utilities	Western	Town of North Wilkesboro
Piedmont	City of Raleigh Water Department	Western	Town of Waynesville



NC811 Data

Locate requests,
transmissions, county
ticket volume and
distribution

Locate Requests / Transmissions



SEPT. 2019 vs 2020

TICKETS

2020: 193,200

2019: 186,592

Difference: 3.5%

TRANSMISSIONS

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

TICKETS

2020: 1,639,229

2019: 1,724,421

Difference: -4.9%

TRANSMISSIONS

2020: 9,347,853

2019: 9,385,706

Difference: -0.4%

Safe Digging
at your fingertips

nc811.org/nc811app.html

County Ticket Volume

2020 stats compared with 2019

Forsyth	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	392	32	4295	285	1609	6613
2020	185	72	4384	277	2488	7406
+/- Var	-52.8%	125.0%	2.1%	-2.8%	54.6%	12.0%
				Avg Locates per Day		370

County Ticket Volume

2020 stats compared with 2019

Stokes	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	44	1	398	20	106	569
2020	64	3	410	39	118	634
+/- Var	45.5%	200.0%	3.0%	95.0%	11.3%	11.4%
				Avg Locates per Day		32

County Ticket Volume

2020 stats compared with 2019

Davie	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	22	6	670	18	194	910
2020	5	11	811	19	436	1282
+/- Var	-77.3%	83.3%	21.0%	5.6%	124.7%	40.9%
				Avg Locates per Day		64

County Ticket Volume

YTD stats compared with previous year

Forsyth	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	1954	519	41502	1684	18542	64201
2020	994	451	31075	1222	16128	49870
+/- Var	-49.1%	-13.1%	-25.1%	-27.4%	-13.0%	-22.3%
				Avg Locates per Day		262

County Ticket Volume

YTD stats compared with previous year

Stokes	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	235	40	3600	175	1549	5599
2020	171	37	2912	153	995	4268
+/- Var	-27.2%	-7.5%	-19.1%	-12.6%	-35.8%	-23.8%
				Avg Locates per Day		22

County Ticket Volume

YTD stats compared with previous year

Davie	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	138	65	4733	208	2056	7200
2020	69	82	5372	128	2786	8437
+/- Var	-50.0%	26.2%	13.5%	-38.5%	35.5%	17.2%
				Avg Locates per Day		44

County Ticket Distribution

County/Place	09 Sept
FORSYTH	7406
ARDMORE	3
ATWOOD ACRES	1
BELEWS CREEK	42
BETHANIA	32
BUENA VISTA	1
CLEMMONS	677
CLEMMONS WEST	1
CREEKWOOD ACRES	2
DONNAHA	7
HAMPSTEAD	2
HANES	1
HIGH POINT	29
KERNERSVILLE	1469
KING	9
LEWISVILLE	290
WAUGHTOWN	2

MOUNT TABOR	3
MUDDY CREEK	1
OLD TOWN	7
PFAFFTOWN	132
REYNOLDA	1
REYNOLDA PARK	2
RURAL HALL	196
SHERWOOD FOREST	8
SOUTH FORK	26
TALLEYS CROSSING	1
TOBACCOVILLE	36
UNION CROSS	3
VIENNA	6
WALKERTOWN	159
WATERFORD	1
WEST SALEM	4
WINSTON SALEM	4252

County Ticket Distribution

County/Place	09 Sept
STOKES	634
ASBURY	7
BRIMS GROVE	3
CAPELLA	2
COLLINSTOWN	1
DANBURY	52
FRANCISCO	4
GERMANTON	19
KING	204
LAWSONVILLE	14
MEADOWS	14
MOORES SPRINGS	2
PINE HALL	12
PINNACLE	101
QUAKER GAP	23
SANDY RIDGE	12
TOBACCOVILLE	13
WALNUT COVE	151

County Ticket Distribution

County/Place	09 Sept
DAVIE	1282
ADVANCE	273
BERMUDA RUN	132
BIXBY	22
CALAHALN	10
CLEMMONS	16
COOLEEMEE	23
CORNATZER	2
FARMINGTON	29
FORK	3
FOUR CORNERS	1
HILLSDALE	2
JERUSALEM	8
MOCKSVILLE	759
SHEFFIELD	2

Upcoming Holiday Information

- ***Veterans Day: Wednesday, November 11th**
- **Thanksgiving: Thursday, November 26th**
- **Day after Thanksgiving: Friday, November 27th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app

NC811 Calendar of Events

Today | May 2020 | Print | Week | Month | Agenda

Sun	Mon	Tue	Wed	Thu	Fri	Sat	
26	27	28	29	30	May 1	2	
National Safe Digging Month						8am CANCELED- C	1pm CANCELED-De
	1:30pm CANCELED-	8:30am CANCELED-	10am CANCELED-D	1pm Conf call w/ Jc	12pm CANCELED- Y		
				6pm CANCELED-Th			
3	4	5	6	7	8	9	
		Canceled - NCLM CityVision 2020 Conference - 10 Conve		11am Seeland Meet	Postponed - Gree		
		7:30am Canceled -		8:10am NCRWA - Vi		2:30pm Bowman Gr	
10	11	12	13	14	15	16	
		Canceled-Statewide Safety Conference - Joseph S. Koury		1pm Facebook Proj	3pm Safety Sam- C		
		8am CANCELED- D	CANCELED- NCAM	CANCELED-NCAM			
		10am Canceled-NU	8am 811 Car on Di	8:10am Canceled -			
		+2 more					
17	18	19	20	21	22	23	
	5am Cleveland Cou	9am UCIS-Teleconf		7:45am Atrium Hea			

9:27 | Calendars

Stay up-to-date with these calendars

- NC811 Events Calendar
- NCUCC Calendar
- RTE Calendar

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Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.