



Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, *6 will mute and unmute you. When you are not speaking, please put your phone on mute.
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

A man with a beard and a plaid shirt is pushing a young child in a wheelbarrow. They are outdoors in a garden setting with green plants and a wooden fence in the background.

Protect
the ones you
LOVE.

Call 811
before you
DIG.



Orange/Chatham/Alamance
UCC



A message from the NC811 Executive Director



- UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- Get your flu shot!



Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs. When the job resumes, start a new ticket three full business days prior.



Watch our latest video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>

nc811.org/single-address-ticket.html



2.0

BURIED
TELEPHONE
CABLE

BURIED
SEWER

BURIED
GAS
LINE

BURIED
ELECTRIC
CABLE

The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

NC811 Tailgate Wrap Grant Campaign 2020

- *October Winners* -

Eastern	City of Southport	Piedmont	City of High Point
Eastern	Star Communications	Southwest	Lincoln County Public Works
Eastern	Brown, Town of Maysville	Southwest	Electricities of NC
Eastern	Beaufort County Water Department	Southwest	City of Lexington
Eastern	Greenville Utilities	Southwest	City of Monroe NC
Eastern	Town of Wallace	Western	Yadkin Valley Sewer Authority
Eastern	Dare County Water Distribution	Western	City of Bessemer City
Eastern	City Of Southport	Western	City of Shelby
Eastern	City of Wilson	Western	City of Mount Holly
Eastern	ONWASA	Western	Town of Boiling Springs
Piedmont	Zebulon Public Works	Western	City of Hendersonville
Piedmont	Warren County Public Utilities	Western	Town of North Wilkesboro
Piedmont	City of Raleigh Water Department	Western	Town of Waynesville



NC811 Data

Locate requests,
transmissions, county
ticket volume and
distribution

Locate Requests / Transmissions



SEPT. 2019 vs 2020

TICKETS

2020: 0

2019: 0

Difference: 0

TRANSMISSIONS

2020: 0

2019: 0

Difference: 0



Year-to-date

TICKETS

2020: 0

2019: 0

Difference: 0

TRANSMISSIONS

2020: 0

2019: 0

Difference: 0



County Ticket Volume

2020 stats compared with 2019

Orange	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	119	22	1912	81	696	2830
2020	89	39	2649	96	846	3719
+/- Var	-25.2%	77.3%	38.5%	18.5%	21.6%	31.4%
				Avg Locates per Day		186

County Ticket Volume

2020 stats compared with 2019

Chatham	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	99	11	1264	83	467	1924
2020	108	16	1363	41	479	2007
+/- Var	9.1%	45.5%	7.8%	-50.6%	2.6%	4.3%
				Avg Locates per Day		100

County Ticket Volume

2020 stats compared with 2019

Alamance	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	33	12	1808	35	592	2480
2020	36	20	1814	41	656	2567
+/- Var	9.1%	66.7%	0.3%	17.1%	10.8%	3.5%
				Avg Locates per Day		128

County Ticket Volume

YTD stats compared with previous year

Orange	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	854	257	15424	663	5810	23008
2020	681	942	17686	742	6441	26492
+/- Var	-20.3%	266.5%	14.7%	11.9%	10.9%	15.1%
				Avg Locates per Day		139

County Ticket Volume

YTD stats compared with previous year

Chatham	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	810	125	11219	685	3922	16761
2020	873	172	11456	388	5468	18357
+/- Var	7.8%	37.6%	2.1%	-43.4%	39.4%	9.5%
				Avg Locates per Day		97

County Ticket Volume

YTD stats compared with previous year

Alamance	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	498	230	18493	604	6657	26482
2020	254	197	13869	378	4760	19458
+/- Var	-49.0%	-14.3%	-25.0%	-37.4%	-28.5%	-26.5%
				Avg Locates per Day		102

County Ticket Distribution

County/Place	09 Sept
ORANGE	3719
BRIARCLIFF	1
BUCKHORN	1
CALDWELL	16
CARRBORO	300
CEDAR GROVE	19
CHAPEL HILL	2435
CHEEKS CROSSROADS	3
DURHAM	72
EFLAND	56
ENO	2
HILLSBOROUGH	518
MEBANE	289
NEW HOPE	1
SCHLEY	1
UNIVERSITY	1
WHITE CROSS	4

County Ticket Distribution

County/Place	09 Sept
CHATHAM	2007
BEAR CREEK	16
BELLS	1
BENNETT	11
BONLEE	1
BYNUM	7
CARBONTON	1
CARY	212
CORINTH	2
FARRINGTON	90
FEARRINGTON	139
FEARRINGTON VILLAGE	12
GOLDSTON	33
GULF	2
MONCURE	57
PITTSBORO	1212
SILER CITY	151
SILK HOPE	41
WILSONVILLE	19

County Ticket Distribution

County/Place	09 Sept
ALAMANCE	2567
ALAMANCE	16
ALTAMAHAW	2
BURLINGTON	1107
ELON	151
GIBSONVILLE	92
GLENCOE	1
GRAHAM	447
GREEN LEVEL	17
HAW RIVER	121
KIMESVILLE	1
MEBANE	419
OSSIPEE	5
PLEASANT GROVE	4
PLEASANT HILL	1
SAXAPAHAW	11
SNOW CAMP	151
SWEPSONVILLE	16
UNION RIDGE	1
WOODLAWN	4

ELECTION DAY IS COMING

Tuesday, November 3, 2020

The deadline to register online to vote is Friday, October 9, 2020



NORTH CAROLINA
STATE BOARD OF ELECTIONS

www.ncsbe.gov

Upcoming Holiday Information

- ***Veterans Day: Wednesday, November 11th**
- **Thanksgiving: Thursday, November 26th**
- **Day after Thanksgiving: Friday, November 27th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app

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nc811.org

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NC811 Calendar of Events

Today

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May 2020

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Print

Week

Month

Agenda

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Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	May 1	2
National Safe Digging Month					8am CANCELED- C	1pm CANCELED-Da
	1:30pm CANCELED-	8:30am CANCELED-	10am CANCELED-D	1pm Conf call w/ Jc	12pm CANCELED- Y	
				6pm CANCELED-Th		
3	4	5	6	7	8	9
		Canceled - NCLM CityVision 2020 Conference - 10 Conve			11am Seeland Meet	Postponed - Gree
		7:30am Canceled -		8:10am NCRWA - Vi		2:30pm Bowman Gr
10	11	12	13	14	15	16
		Canceled-Statewide Safety Conference - Joseph S. Koury			1pm Facebook Proj	3pm Safety Sam- C
		8am CANCELED- D	CANCELED- NCAM	CANCELED-NCAM		
		10am Canceled-NU	8am 811 Car on Di	8:10am Canceled -		
		+2 more				
17	18	19	20	21	22	23
	5pm Cleveland Cou	9am UCLIS-Teleconf		7:15am Atrium Hoz		

9:27


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Calendars


Stay up-to-date with these calendars



NC811 Events Calendar



NCUCC Calendar



RTE Calendar

NC811 EDUCATION TEAM



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Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.