



Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, *6 will mute and unmute you. When you are not speaking, please put your phone on mute.
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Protect
the ones you
LOVE.

Call 811
before you
DIG.



Safety Sam

Outer Banks UCC



A message from the NC811 Executive Director



Louis Panzer

- UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- Get your flu shot!



Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs. When the job resumes, start a new ticket three full business days prior.



Watch our latest video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>

nc811.org/single-address-ticket.html



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BURIED
TELEPHONE
CABLE

BURIED
SEWER

BURIED
GAS
LINE

BURIED
ELECTRIC
CABLE

The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

NC811 Tailgate Wrap Grant Campaign 2020



Municipalities
Rural Water Corporations
Water and Sewer Authorities
Telephone and Cable Co-Op's

NC811 Tailgate Wrap Grant Campaign 2020

- *October Winners* -

Eastern	City of Southport	Piedmont	City of High Point
Eastern	Star Communications	Southwest	Lincoln County Public Works
Eastern	Town of Maysville	Southwest	Electricities of NC
Eastern	Beaufort County Water Department	Southwest	City of Lexington
Eastern	Greenville Utilities	Southwest	City of Monroe NC
Eastern	Town of Wallace	Western	Yadkin Valley Sewer Authority
Eastern	Dare County Water Distribution	Western	City of Bessemer City
Eastern	City Of Southport	Western	City of Shelby
Eastern	City of Wilson	Western	City of Mount Holly
Eastern	ONWASA	Western	Town of Boiling Springs
Piedmont	Zebulon Public Works	Western	City of Hendersonville
Piedmont	Warren County Public Utilities	Western	Town of North Wilkesboro
Piedmont	City of Raleigh Water Department	Western	Town of Waynesville



NC811 Data

Locate requests,
transmissions, county
ticket volume and
distribution

Locate Requests / Transmissions



SEPT. 2019 vs 2020

TICKETS

2020: 193,200

2019: 186,592

Difference: 3.5%

TRANSMISSIONS

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

TICKETS

2020: 1,639,229

2019: 1,724,421

Difference: -4.9%

TRANSMISSIONS

2020: 9,347,853

2019: 9,385,706

Difference: -0.4%

Safe Digging
at your fingertips

A close-up of a person's hands holding a smartphone. The screen displays the North Carolina 811 app interface, which includes a menu with options: Apps & Tools, Education, Calendars, Social Media, NC811 News, and Share. The app's logo and website URL are visible at the top of the screen.

nc811.org/nc811app.html

North Carolina 811
www.nc811.org

County Ticket Volume

2020 stats compared with 2019

Dare	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	54	6	751	24	222	1057
2020	7	2	655	10	120	794
+/- Var	-87.0%	-66.7%	-12.8%	-58.3%	-45.9%	-24.9%
				Locates per day		40

County Ticket Volume

2020 stats compared with 2019

Currituck	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	35	2	773	10	64	884
2020	12	0	652	26	80	770
+/- Var	-65.7%	-100.0%	-15.7%	160.0%	25.0%	-12.9%
				Locates per day		39

County Ticket Volume

YTD stats compared with previous year

						Total Tickets
Dare	3 HR	CNCL	NEW	RXMT	UPDT	
2019	368	67	6753	170	2354	9712
2020	142	53	5909	106	1294	7504
+/- Var	-61.4%	-20.9%	-12.5%	-37.6%	-45.0%	-22.7%
				Locates per day		39

County Ticket Volume

YTD stats compared with previous year

Currituck	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	306	29	5283	136	1261	7015
2020	163	46	5140	198	915	6462
+/- Var	-46.7%	58.6%	-2.7%	45.6%	-27.4%	-7.9%
				Locates per day		34

County Ticket Distribution

County/Place	09 Sept
DARE	794
AVON	13
BUXTON	26
COLINGTON	7
DUCK	33
EAST LAKE	4
FRISCO	16
HATTERAS	19
KILL DEVIL HILLS	213
KITTY HAWK	125
MANNS HARBOR	6
MANTEO	81
NAGS HEAD	129
RODANTHE	22
SALVO	6
SOUTHERN SHORES	74
STUMPY POINT	4
WANCHESE	16

County Ticket Distribution

County/Place	09 Sept
CURRITUCK	770
AYDLETT	17
BARCO	17
COINJOCK	3
COROLLA	160
CURRITUCK	30
GRANDY	39
HARBINGER	11
JARVISBURG	7
KNOTTS ISLAND	23
KNOTTS LANDING	1
MAPLE	8
MOYOCK	360
POINT HARBOR	20
POPLAR BRANCH	23
POWELLS POINT	18
SHAWBORO	14
SLIGO	17
SNOWDEN	1
WALNUT ISLAND	1

ELECTION DAY IS COMING

Tuesday, November 3, 2020



NORTH CAROLINA
STATE BOARD OF ELECTIONS

www.ncsbe.gov

Upcoming Holiday Information

- ***Veterans Day: Wednesday, November 11th**
- **Thanksgiving: Thursday, November 26th**
- **Day after Thanksgiving: Friday, November 27th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app

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nc811.org

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NC811 Calendar of Events

Today

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May 2020

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Print

Week

Month

Agenda

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Sun	Mon	Tue	Wed	Thu	Fri	Sat	
26	27	28	29	30	May 1	2	
National Safe Digging Month						8am CANCELED- C	1pm CANCELED-Da
	1:30pm CANCELED-	8:30am CANCELED-	10am CANCELED-D	1pm Conf call w/ Jc	12pm CANCELED- Y		
				6pm CANCELED-Th			
3	4	5	6	7	8	9	
		Canceled - NCLM CityVision 2020 Conference - 10 Conve			11am Seeland Meet	Postponed - Gree	
		7:30am Canceled -		8:10am NCRWA - Vi		2:30pm Bowman Gr	
10	11	12	13	14	15	16	
		Canceled-Statewide Safety Conference - Joseph S. Koury			1pm Facebook Proj	3pm Safety Sam- C	
		8am CANCELED- D	CANCELED- NCAM	CANCELED-NCAM			
		10am Canceled-NU	8am 811 Car on Di	8:10am Canceled -			
		+2 more					
17	18	19	20	21	22	23	
	5pm Cleveland Cou	9am UCIS-Teleconf		7:15am Atrium Hoz			

9:27


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Calendars


Stay up-to-date with these calendars



NC811 Events Calendar



NCUCC Calendar



RTE Calendar

NC811 EDUCATION TEAM



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Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.