

A man with a beard and a plaid shirt is pushing a wheelbarrow. A young child with blonde hair is sitting in the wheelbarrow, smiling. They are in a garden with green plants and a wooden fence in the background.

Protect
the ones you
LOVE.

Call 811
before you
DIG.



Safety Sam

Surry-Wilkes-Yadkin



A message from the NC811 Executive Director



- UDPRB issued an RFP for Administrative Support
- Goal is to select a vendor and activate in 2020
- LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
- Make use of the SAT and RTE! Homeowner requests at an all-time high
- Homeowner requests take longer to process on the phone than experienced users
- Make sure that your companies are using the most efficient method to create tickets
- Get your flu shot!



Is an update needed?

NC 811 wants to remind excavators that it is important to remember only update tickets when the work is continuing past the 15 working days. We know there are some projects that have been suspended or otherwise postponed. If this applies to you, please make certain to STOP updating the tickets for those jobs. When the job resumes, start a new ticket three full business days prior.



Watch our latest video about excessive updates



<https://www.youtube.com/watch?v=mF6PRdbvn1w>

nc811.org/single-address-ticket.html



2.0



BURIED
TELEPHONE
CABLE

BURIED
SEWER

BURIED
GAS
LINE

BURIED
ELECTRIC
CABLE

The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

NC811 Tailgate Wrap Grant Campaign 2020



Municipalities
Rural Water Corporations
Water and Sewer Authorities
Telephone and Cable Co-Op's

NC811 Tailgate Wrap Grant Campaign 2020

- *October Winners* -

Eastern	City of Southport	Piedmont	City of High Point
Eastern	Star Communications	Southwest	Lincoln County Public Works
Eastern	Brown, Town of Maysville	Southwest	Electricities of NC
Eastern	Beaufort County Water Department	Southwest	City of Lexington
Eastern	Greenville Utilities	Southwest	City of Monroe NC
Eastern	Town of Wallace	Western	Yadkin Valley Sewer Authority
Eastern	Dare County Water Distribution	Western	City of Bessemer City
Eastern	City Of Southport	Western	City of Shelby
Eastern	City of Wilson	Western	City of Mount Holly
Eastern	ONWASA	Western	Town of Boiling Springs
Piedmont	Zebulon Public Works	Western	City of Hendersonville
Piedmont	Warren County Public Utilities	Western	Town of North Wilkesboro
Piedmont	City of Raleigh Water Department	Western	Town of Waynesville



NC811 Data

Locate requests,
transmissions, county
ticket volume and
distribution

Locate Requests / Transmissions



SEPT. 2019 vs 2020

TICKETS

2020: 193,200

2019: 186,592

Difference: 3.5%

TRANSMISSIONS

2020: 1,084,790

2019: 1,032,861

Difference: 5.0%



Year-to-date

TICKETS

2020: 1,639,229

2019: 1,724,421

Difference: -4.9%

TRANSMISSIONS

2020: 9,347,853

2019: 9,385,706

Difference: -0.4%

Safe Digging
at your fingertips

A close-up of a person's hands holding a smartphone. The screen shows the North Carolina 811 app interface with a blue header and several menu items: Apps & Tools, Education, Calendars, Social Media, NC811 News, and a Share button. The background is a blurred bokeh of warm lights.

nc811.org/nc811app.html

North Carolina 811
www.nc811.org

County Ticket Volume

YTD stats compared with previous year

Surry	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	146	59	4840	131	1658	6834
2020	110	86	4716	103	3788	8803
+/- Var	-24.7%	45.8%	-2.6%	-21.4%	128.5%	28.8%
				Locates per day		46

County Ticket Volume

YTD stats compared with previous year

Wilkes	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	85	59	3870	122	1015	5151
2020	87	50	4213	144	2384	6878
+/- Var	2.4%	-15.3%	8.9%	18.0%	134.9%	33.5%
				Locates per day		36

County Ticket Volume

2020 stats compared with 2019

Surry	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	15	2	365	16	154	552
2020	17	15	774	16	387	1209
+/- Var	13.3%	650.0%	112.1%	0.0%	151.3%	119.0%
				Locates per day		60

County Ticket Volume

2020 stats compared with 2019

Wilkes	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	20	11	544	6	97	678
2020	8	6	679	33	203	929
+/- Var	-60.0%	-45.5%	24.8%	450.0%	109.3%	37.0%
				Locates per day		46

County Ticket Distribution

SURRY	1209
ARARAT	5
BANNERTOWN	1
DOBSON	45
ELKIN	73
FAIRVIEW	
FLAT ROCK	1
FRANKLIN	1
LEVEL CROSS	27
LONG HILL	49
LOWGAP	147
MOUNT AIRY	379
MOUNT HERMAN	1

PILOT MOUNTAIN	312
RED BRUSH	5
ROCKFORD	10
ROUND PEAK	7
SHOALS	25
SILOAM	25
SLATE MOUNTAIN	10
STATE ROAD	14
THURMOND	10
TOAST	6
WESTFIELD	17
WHITE PLAINS	30
ZEPHYR	9

County Ticket Distribution

WILKES	929
ANTIOCH	12
BOOMER	62
CLINGMAN	10
CRICKET	1
DARBY	1
DOCKERY	2
DOUGHTON	3
ELKIN	14
FAIRPLAINS	6
FERGUSON	6
FISHING CREEK	1
GOSHEN	1
HALLS MILLS	1
HAYS	48

MCGRADY	4
MILLERS CREEK	71
MORAVIAN FALLS	64
MULBERRY	7
NORTH WILKESBORO	240
PLEASANT HILL	5
PURLEAR	24
ROARING RIVER	18
RONDA	34
SOMERS CROSSROADS	6
TRAPHILL	24
WILKESBORO	262
WINDY GAP	2

County Ticket Distribution

YADKIN	698
BOONVILLE	78
BRANON	1
BROOKS CROSSROADS	9
BUCK SHOALS	4
COURTNEY	7
EAST BEND	100
ENON	4
FORBUSH	27
HAMPTONVILLE	95
JONESVILLE	126
LONE HICKORY	9
LONGTOWN	1
RENA	1
RICHMOND HILL	8
SHADY GROVE	1
SUGARTOWN	30
UNION GROVE	2

ELECTION DAY IS COMING

Tuesday, November 3, 2020

The deadline to register online to vote is Friday, October 9, 2020



NORTH CAROLINA
STATE BOARD OF ELECTIONS

www.ncsbe.gov

Upcoming Holiday Information

- ***Veterans Day: Wednesday, November 11th**
- **Thanksgiving: Thursday, November 26th**
- **Day after Thanksgiving: Friday, November 27th**

All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app

← → ↺ nc811.org 🔍 📅 28 ⋮

NC811 Calendar of Events




Today ◀ ▶ May 2020 🖨️ Week Month Agenda ▾

Sun	Mon	Tue	Wed	Thu	Fri	Sat
26	27	28	29	30	May 1	2
National Safe Digging Month						8am CANCELED- C 1pm CANCELED-Da
	1:30pm CANCELED-	8:30am CANCELED-	10am CANCELED-D	1pm Conf call w/ Jo 6pm CANCELED-Th	12pm CANCELED- Y	
3	4	5	6	7	8	9
		Canceled - NCLM CityVision 2020 Conference - 10 Conve			11am Seeland Meet	Postponed - Gree
		7:30am Canceled -		8:10am NCRWA - Vi		2:30pm Bowman Gr
10	11	12	13	14	15	16
		Canceled-Statewide Safety Conference - Joseph S. Koury			1pm Facebook Proj	3pm Safety Sam- C
		8am CANCELED- D	CANCELED- NCAM	CANCELED-NCAM		
		10am Canceled-NU	8am 811 Car on Di	8:10am Canceled -		
		+2 more				
17	18	19	20	21	22	23
	5pm Cleveland Cou	9am UCLIS-Teleconf		7:15am Atrium Ho		

9:27 ⌵ 📶 🔋

< Calendars

Stay up-to-date with these calendars

-  NC811 Events Calendar
-  NCUCC Calendar
-  RTE Calendar

NC811 EDUCATION TEAM



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Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.