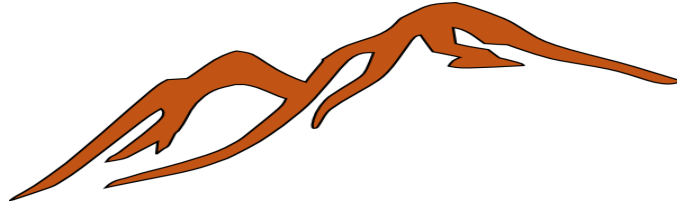


North Carolina Surry-Wilkes-Yadkin Utilities Coordination Committee



Meeting Minutes

Date: 10/02/2020

Place: Cagney's Kitchen

Town: Wilkesboro, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 8:37 am
- Brian Morehouse went over housekeeping and emergency evacuation.
- Reminder to Social Distance.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse- Remember Trick or Treaters will be out. Please be careful and know your surroundings.
- Topic – Protect the One's You Love- Safety Sam
- Please make sure to social distance and know your surroundings. Don't forget to do the (3) W's.

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached.

It was reported that we will try and meet in person but at any time if we need to go back to meeting on-line that this option is available. In the past we had met through Zoom but NC811 would be going to the Teams platform in the future if the meetings had to take place virtually.

Yadkin County has been added to this UCC. Yadkin use to be part of the NW Triad area and split off from that group in September.

- NC 811 presentation was given by: Brian Morehouse- Education Liaison-NC811- Gave a detailed presentation, "Protect the Ones You Love- Safety Sam. Since there has only been meeting through the Zoom platform, Brian Morehouse went over a lot of information that has come out since February 2020. Train the Trainer- Pipes Plus Training. BM went over this information on this

program and how to be able to become a trainer. Also went over the new SAT 2.0 app. Showed everyone how to download the NC811 app and many things associated with it.

- **October 2020 presentation- Went over notes provided by Executive Director Louise Panzer talking about the UGPRB and reminded everyone to get that Flu Shot.**
 - UDPRB issued an RFP for Administrative Support
 - · Goal is to select a vendor and activate in 2020
 - · LRPC is working on member reports to continue to identify companies creating multiple short duration update ticket
 - · Make use of the SAT and RTE! Homeowner requests at an all-time high
 - · Homeowner requests take longer to process on the phone than experienced users
 - · Make sure that your companies are using the most efficient method to create tickets
 - · Get your flu shot!
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- **Went over a slide for excessive updates and why it is so important to stay on top of this issues. If you have any issues within your area with contractors calling in excessive updates, please feel free to reach out to Brian Morehouse.**
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New App 2.0-The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.

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- **NC811 gave a presentation on the YTD total for 2020 and the totals for September 2020 compared to September 2019.**
- **Everyone was reminded to check their NCUCC Calendar in the future to know how this group would be meeting and if there might be any changes in the near future.**
- **NC811 reminded everyone if their organization is interested in any training to please reach out.**

Open Discussion

Reports

- A. **NC 811 / One Call – Brian provided the group with the monthly 811 update.** Brian Morehouse welcomed everyone back, this is the first actual meeting in person since meeting back in February 2020 due to COVID-19. Informed the group that NC811 did a clean out of their Constant Contacts- if anyone isn't receiving their meeting invites to please let him know and to make sure that all their sign in information is correct. Gave a run =down of locate issues within the area. Has handled a number of calls regarding updates being called in and no work taking place.
- B.
- C. **N.C.D.O.T- NA**
- D. **Frontier Natural Gas- Stated that a new UG line was being installed from Arrow Rd (Hwy 115) to the Asphalt Plant to a new pump station neat Hampton Inn. This will be a 4 to 5 mile project.**
- E. **USIC – NA.**
- F. **Spectrum- NA**
- G. **Surry- Yadkin EMC- Reports that they continue to work on new substation in Stokes County. Work has slowed down due to the situation, Pike Electric is doing the work at this**

new area. Contract crews still working on OH 3 Phase reconducting project reported back in February.

- H. **River Street-** Work is very heavy with new UG drops being installed throughout the area. New Fiber being installed within the area. Locates have been reported to being down on time.
- I. **Duke Energy-** Conversion in North Wilkesboro converting a 4 KV line to 12 KV. Reported that they have a number of pole change out jobs throughout the area. Reported of one new subdivision in the area, UG primary will be installed to (10) new homes.

Next Meeting – Friday, December 4th 2019, Breakfasttime, Jonesville, NC

Meeting adjourned at **9:37 am**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**

