



# Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the [ncucc.org](https://ncucc.org) website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, \*6 will mute and unmute you. When you are not speaking, please put your phone on mute.
  
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on [ncucc.org](https://ncucc.org). Visit your county UCC page for a listing of past meeting videos.

November 2020

**Burke-  
Caldwell  
UCC**

**HAPPY  
THANKS  
GIVING**



# A message from the NC811 Executive Director



- Next board meeting will be virtual in January
- Over 70% tickets being created electronically
- 4 new CSRs hired to help with the increase in first time and homeowner callers
- UDPRB hoping to have a vendor selected and in place by end of 2020



# NC811 Data

Locate requests,  
transmissions,  
county ticket  
volume and  
distribution

# Statewide Ticket and Transmission Data

## October: 2020 / 2019 Comparison

### Tickets

2020: 194,367

2019: 203,785

Difference: -4.62%

### Transmissions

2020: 1,098,475

2019: 1,140,497

Difference: -3.7%

# Statewide Ticket and Transmission Data

Year-to-Date: 2020 / 2019 Comparison

## Tickets

2020: 1,833,596

2019: 1,928,206

Difference: -4.9%

## Transmissions

2020: 10,446,328

2019: 10,526,203

Difference: -0.8%

# County Ticket Volume



2020 stats compared with 2019

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	41	12	857	25	356	1291
2020	34	8	700	22	194	958
+/- Var	-17.1%	-33.3%	-18.3%	-12.0%	-45.5%	-25.8%
				Locates per day		44

# County Ticket Volume



2020 stats compared with 2019

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	53	10	620	44	126	853
2020	13	9	606	4	129	761
+/- Var	-75.5%	-10.0%	-2.3%	-90.9%	2.4%	-10.8%
				Locates per day		35



# County Ticket Volume



YTD stats compared with previous year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	426	83	7679	214	2676	11078
2020	256	99	6974	230	2404	9963
+/- Var	-39.9%	19.3%	-9.2%	7.5%	-10.2%	-10.1%
				Locates per day		47

# County Ticket Volume



YTD stats compared with previous year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	653	83	7875	396	2311	11318
2020	373	85	5871	210	1855	8394
+/- Var	-42.9%	2.4%	-25.4%	-47.0%	-19.7%	-25.8%
Locates per day						40

# County Ticket Distribution

BURKE	958
BRIDGEWATER	6
BRINDLETOWN	3
CONNELLY SPRINGS	90
DREXEL	12
GLEN ALPINE	15
HENRY RIVER	5
HICKORY	48
HILDEBRAN	34
ICARD	33
JONAS RIDGE	4
LINVILLE	11
LINVILLE FALLS	1
LONG VIEW	3
LONGTOWN	1
MORGANTON	550
RHODHISS	6
RUTHERFORD COLLEGE	9
SALEM	11
VALDESE	115
WORRY	1

# County Ticket Distribution

CALDWELL	761
BATON	3
BLOWING ROCK	5
CAJAHS MOUNTAIN	7
CEDAR ROCK	1
COLLETTSVILLE	6
GAMEWELL	11
GRANITE FALLS	239
HICKORY	17
HUDSON	84
KINGS CREEK	1
LENOIR	367
MORTIMER	2
NORTH LAKES	2
RHODHISS	6
SAW MILLS	6
SMOKEY CREEK	1
WHITNEL	3

# Thanksgiving in 2020

Thanksgiving is a time when many families travel long distances to celebrate together. Travel increases the chance of getting and spreading the virus that causes COVID-19. Staying home is the best way to protect yourself and others. If you must travel, be informed of the risks involved.

## Lower risk activities

- Having a small [dinner](#) with only people who live in your household
- Preparing traditional family recipes for family and neighbors, especially those at higher risk of severe illness from COVID-19, and delivering them in a way that doesn't involve contact with others
- Having a virtual dinner and sharing recipes with friends and family
- Shopping online rather than in person on the day after Thanksgiving or the next Monday
- Watching sports events, parades, and movies from home

# Thanksgiving in 2020

Thanksgiving is a time when many families travel long distances to celebrate together. Travel increases the chance of getting and spreading the virus that causes COVID-19. Staying home is the best way to protect yourself and others. If you must travel, be informed of the risks involved.

## Moderate risk activities

- Having a small outdoor [dinner](#) with family and friends who live in your community
  - Lower your risk by following CDC's recommendations on [hosting gatherings or cook-outs](#).
- Visiting pumpkin patches or orchards where people use hand sanitizer before touching pumpkins or picking apples, wearing masks is encouraged or enforced, and people are able to maintain social distancing
- Attending a small outdoor sports events with safety precautions in place

# Thanksgiving in 2020

Thanksgiving is a time when many families travel long distances to celebrate together. Travel increases the chance of getting and spreading the virus that causes COVID-19. Staying home is the best way to protect yourself and others. If you must travel, be informed of the risks involved.

## Higher risk activities

Avoid these higher risk activities to help prevent the spread of the virus that causes COVID-19:

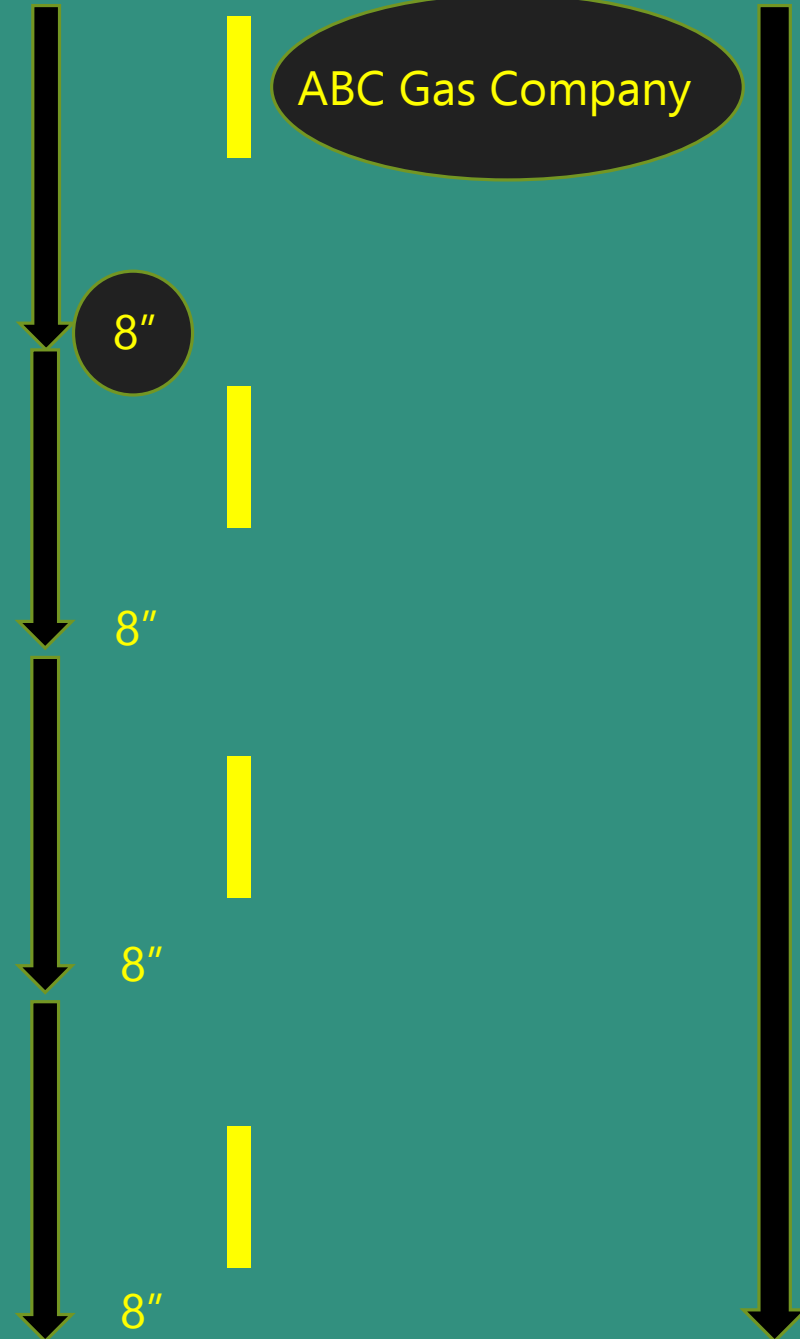
- Going shopping in crowded stores just before, on, or after Thanksgiving
- Participating or being a spectator at a crowded race
- Attending crowded parades
- Using [alcohol or drugs](#), which can cloud judgement and increase risky behaviors
- Attending large indoor gatherings with people from outside of your household

## PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.

50  
feet





# Meetings & Holidays



## State UCC Meetings

### Virtual Meeting

Tue, Nov. 10, 2020  
10am – 12pm

## Thanksgiving Holiday

Nov. 26-27, 2020

*The 27<sup>th</sup> is an observed holiday. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

## NC Underground Damage Prevention Review Board Meetings

### Virtual Meeting

Tue, Jan. 19, 2021  
10am - 4pm

## NC811 Board Meeting

### Virtual Meeting 4Q20

Fri, Jan. 22, 2021

# Events



For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app

NC811 Calendar of Events

Today May 2020

Print Week Month Agenda

Sun	Mon	Tue	Wed	Thu	Fri	Sat	
26	27	28	29	30	May 1	2	
National Safe Digging Month						8am CANCELED- C	1pm CANCELED-Da
	1:30pm CANCELED-	8:30am CANCELED-	10am CANCELED-D	1pm Conf call w/ Jc	12pm CANCELED- Y		
				6pm CANCELED-Th			
3	4	5	6	7	8	9	
		Canceled - NCLM CityVision 2020 Conference - 10 Conve		11am Seeland Meet	Postponed - Gree		
		7:30am Canceled -		8:10am NCRWA - Vi		2:30pm Bowman Gr	
10	11	12	13	14	15	16	
		Canceled-Statewide Safety Conference - Joseph S. Koury (			1pm Facebook Proj	3pm Safety Sam- C	
		8am CANCELED- D	CANCELED- NCAM	CANCELED-NCAM			
		10am Canceled-NU	8am 811 Car on Di	8:10am Canceled -			
		<a href="#">+2 more</a>					
17	18	19	20	21	22	23	

9:27

Calendars

Stay up-to-date with these calendars

- NC811 Events Calendar
- NCUCC Calendar
- RTE Calendar

# NC811 EDUCATION TEAM



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Thank you for your time and attention.

You can get a PDF copy of this presentation on

[www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.