



Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, *6 will mute and unmute you. When you are not speaking, please put your phone on mute.

- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

November 2020

Cleveland-
Gaston-
Rutherford
UCC

HAPPY
THANKS
GIVING

North 811
Carolina
www.nc811.org

A message from the NC811 Executive Director



Louis Panzer

- Next board meeting will be virtual in January
- Over 70% tickets being created electronically
- 4 new CSRs hired to help with the increase in first time and homeowner callers
- UDPRB hoping to have a vendor selected and in place by end of 2020



NC811 Data

Locate requests,
transmissions,
county ticket
volume and
distribution

Statewide Ticket and Transmission Data

October: 2020 / 2019 Comparison

Tickets

2020: 194,367

2019: 203,785

Difference: -4.62%

Transmissions

2020: 1,098,475

2019: 1,140,497

Difference: -3.7%

Statewide Ticket and Transmission Data

Year-to-Date: 2020 / 2019 Comparison

Tickets

2020: 1,833,596

2019: 1,928,206

Difference: -4.9%

Transmissions

2020: 10,446,328

2019: 10,526,203

Difference: -0.8%

County Ticket Volume



2020 stats compared with 2019

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	60	10	956	46	511	1583
2020	132	9	910	50	247	1348
+/- Var	120.0%	-10.0%	-4.8%	8.7%	-51.7%	-14.8%
				Avg Locates per Day		61

County Ticket Volume



2020 stats compared with 2019

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	169	22	2895	80	928	4094
2020	233	20	2609	74	966	3902
+/- Var	37.9%	-9.1%	-9.9%	-7.5%	4.1%	-4.7%
				Avg Locates per Day		177

County Ticket Volume



2020 stats compared with 2019

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	27	5	560	22	239	853
2020	6	6	606	10	92	720
+/- Var	-77.8%	20.0%	8.2%	-54.5%	-61.5%	-15.6%
				Avg Locates per Day		33

County Ticket Volume



YTD stats compared with previous year

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	593	133	9896	432	4416	15470
2020	753	93	8782	499	3982	14109
+/- Var	27.0%	-30.1%	-11.3%	15.5%	-9.8%	-8.8%
				Avg Locates per Day		67

County Ticket Volume



YTD stats compared with previous year

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	1256	275	26147	648	9226	37552
2020	1599	315	25709	808	9384	37815
+/- Var	27.3%	14.5%	-1.7%	24.7%	1.7%	0.7%
				Avg Locates per Day		178

County Ticket Volume



YTD stats compared with previous year

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	309	63	5997	244	2046	8659
2020	155	80	6058	187	1724	8204
+/- Var	-49.8%	27.0%	1.0%	-23.4%	-15.7%	-5.3%
				Avg Locates per Day		39

County Ticket Distribution

CLEVELAND	1348
BELWOOD	2
BOILING SPRINGS	48
CASAR	11
EARL	4
FALLSTON	14
GROVER	40
KINGS MOUNTAIN	317
KINGSTOWN	4
LATTIMORE	19
LAWNDALE	55
LIGHT OAK	2

MARYS GROVE	3
METCALF	1
MOORESBORO	24
MOUNT SINAI	1
OAKGROVE	1
PATTERSON SPRINGS	2
POLKVILLE	6
SHELBY	774
WACO	18
WOODBRIIDGE	1

County Ticket Distribution

GASTON	3902
ALEXIS	2
BELMONT	835
BESSEMER CITY	136
CHERRYVILLE	130
CRAMERTON	172
DALLAS	262
GASTONIA	1227
HIGH SHOALS	8
KINGS MOUNTAIN	35
LOWELL	52
LUCIA	1
MCADENVILLE	12
MOUNT HOLLY	839
RANLO	30
SOUTH BELMONT	2
SOUTH GASTONIA	4
STANLEY	154

County Ticket Distribution

RUTHERFORD	720
AVONDALE	1
BILLS CREEK	1
BOSTIC	29
CAROLEEN	5
CHIMNEY ROCK	13
CHIMNEY ROCK VILLAGE	4
CLIFFSIDE	8
ELLENBORO	62
FOREST CITY	234
GILKEY	14
GREEN HILL	5

HARRIS	2
HENRIETTA	6
LAKE LURE	49
ROCK SPRINGS	1
RUTH	2
RUTHERFORDTON	205
SHILOH	2
SHINGLE HOLLOW	1
SIX POINTS	1
SPINDALE	64
THERMAL CITY	2
UNION MILLS	9

Thanksgiving in 2020

Thanksgiving is a time when many families travel long distances to celebrate together. Travel increases the chance of getting and spreading the virus that causes COVID-19. Staying home is the best way to protect yourself and others. If you must travel, be informed of the risks involved.

Lower risk activities

- Having a small [dinner](#) with only people who live in your household
- Preparing traditional family recipes for family and neighbors, especially those at higher risk of severe illness from COVID-19, and delivering them in a way that doesn't involve contact with others
- Having a virtual dinner and sharing recipes with friends and family
- Shopping online rather than in person on the day after Thanksgiving or the next Monday
- Watching sports events, parades, and movies from home

Thanksgiving in 2020

Thanksgiving is a time when many families travel long distances to celebrate together. Travel increases the chance of getting and spreading the virus that causes COVID-19. Staying home is the best way to protect yourself and others. If you must travel, be informed of the risks involved.

Moderate risk activities

- Having a small outdoor [dinner](#) with family and friends who live in your community
 - Lower your risk by following CDC's recommendations on [hosting gatherings or cook-outs](#).
- Visiting pumpkin patches or orchards where people use hand sanitizer before touching pumpkins or picking apples, wearing masks is encouraged or enforced, and people are able to maintain social distancing
- Attending a small outdoor sports events with safety precautions in place

Thanksgiving in 2020

Thanksgiving is a time when many families travel long distances to celebrate together. Travel increases the chance of getting and spreading the virus that causes COVID-19. Staying home is the best way to protect yourself and others. If you must travel, be informed of the risks involved.

Higher risk activities

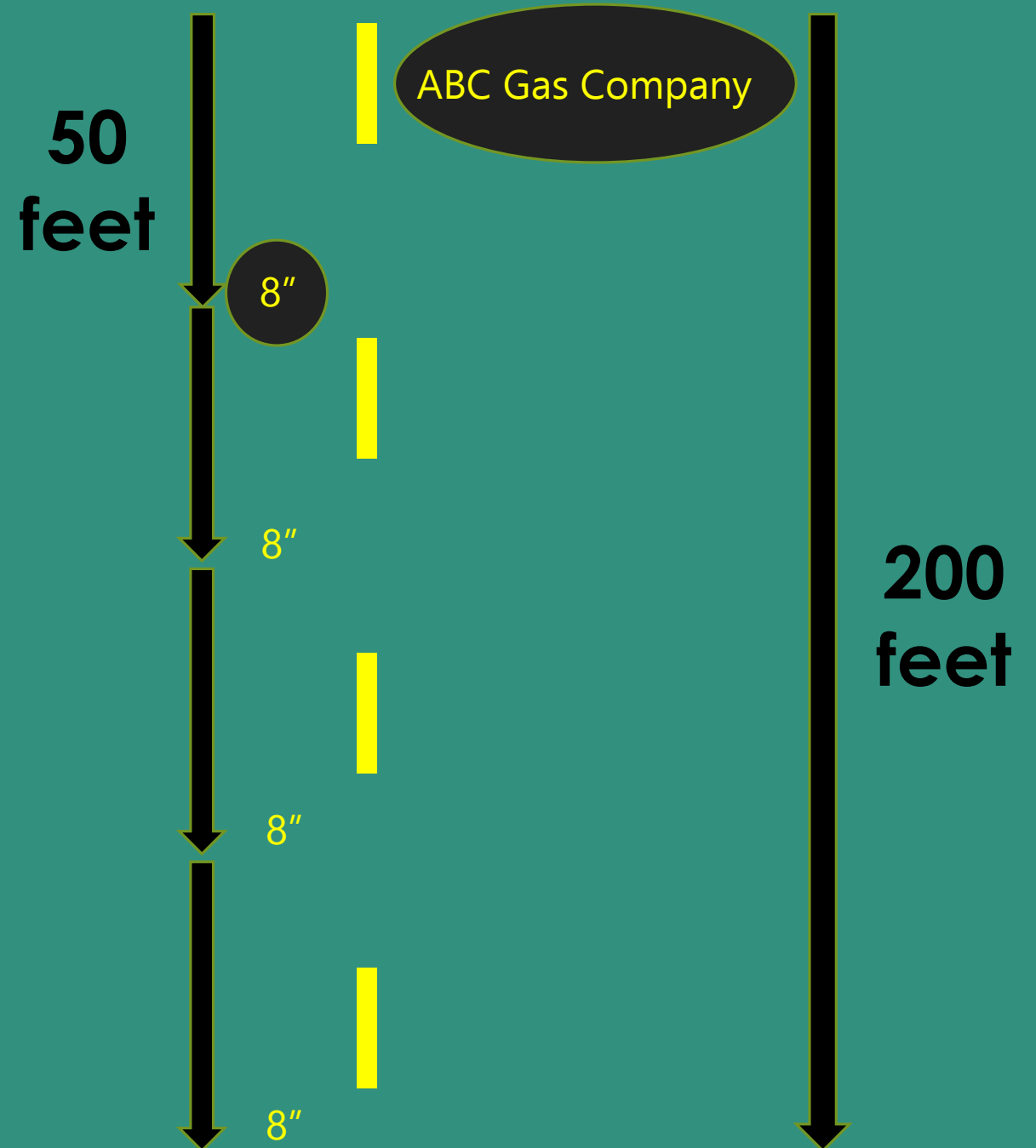
Avoid these higher risk activities to help prevent the spread of the virus that causes COVID-19:

- Going shopping in crowded stores just before, on, or after Thanksgiving
- Participating or being a spectator at a crowded race
- Attending crowded parades
- Using [alcohol or drugs](#), which can cloud judgement and increase risky behaviors
- Attending large indoor gatherings with people from outside of your household

PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.



Meetings & Holidays



State UCC Meetings

Virtual Meeting

Tue, Nov. 10, 2020
10am – 12pm

Thanksgiving Holiday

Nov. 26-27, 2020

The 27th is an observed holiday. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.

NC Underground Damage Prevention Review Board Meetings

Virtual Meeting

Tue, Jan. 19, 2021
10am - 4pm

NC811 Board Meeting

Virtual Meeting 4Q20

Fri, Jan. 22, 2021

Events



For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app

The screenshot shows the 'NC811 Calendar of Events' for May 2020. The interface includes navigation arrows, a refresh icon, and a browser address bar showing 'nc811.org'. The calendar is displayed in a grid format with columns for each day of the week. A 'National Safe Digging Month' banner spans the first week. Several events are listed, many of which are marked as 'CANCELED' or 'Postponed'. For example, on May 5th, there is a 'Canceled - NCLM CityVision 2020 Conference - 10 Conve' and a '7:30am Canceled -'. On May 6th, there is an '11am Seeland Meet' and an '8:10am NCRWA - Vi'. On May 12th, there is a 'Canceled-Statewide Safety Conference - Joseph S. Koury' and an '8am CANCELED- D'. On May 13th, there are 'CANCELED- NCAM' events. On May 15th, there is a '1pm Facebook Proj' and a '3pm Safety Sam- C'. On May 16th, there is a '10am Canceled-NU' and an '8am 811 Car on Di'. On May 17th, there is an '8:10am Canceled -'. A '+2 more' link is visible at the bottom of the calendar grid.

The screenshot shows the 'Calendars' section of the mobile app. The top bar is blue with the time '9:27' and status icons for signal, Wi-Fi, and battery. Below the header, there is a list of calendars to follow. The first item is 'NC811 Events Calendar', the second is 'NCUCC Calendar', and the third is 'RTE Calendar'. Each item is accompanied by a small calendar icon.

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Thank you for your time and attention.

You can get a PDF copy of this presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.