



# Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the [ncucc.org](http://ncucc.org) website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, \*6 will mute and unmute you. When you are not speaking, please put your phone on mute.
  
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on [ncucc.org](http://ncucc.org). Visit your county UCC page for a listing of past meeting videos.

November 2020

Jones/Onslow  
UCC

HAPPY  
THANKS  
GIVING



# A message from the NC811 Executive Director



Louis Panzer

- Next board meeting will be virtual in January
- Over 70% tickets being created electronically
- 4 new CSRs hired to help with the increase in first time and homeowner callers
- UDPRB hoping to have a vendor selected and in place by end of 2020



# NC811 Data

Locate requests,  
transmissions,  
county ticket  
volume and  
distribution

# Statewide Ticket and Transmission Data

## October: 2020 / 2019 Comparison

### Tickets

2020: 194,367

2019: 203,785

Difference: -4.62%

### Transmissions

2020: 1,098,475

2019: 1,140,497

Difference: -3.7%

# Statewide Ticket and Transmission Data

Year-to-Date: 2020 / 2019 Comparison

## Tickets

2020: 1,833,596

2019: 1,928,206

Difference: -4.9%

## Transmissions

2020: 10,446,328

2019: 10,526,203

Difference: -0.8%

# County Ticket Volume



2020 stats compared with 2019

Jones	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	11	1	143	5	47	207
2020	1	4	93	4	41	143
+/- Var	-90.9%	300.0%	-35.0%	-20.0%	-12.8%	-30.9%
			Locates per day			7

# County Ticket Volume



2020 stats compared with 2019

Onslow	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	58	24	1508	52	608	2250
2020	24	77	1800	64	331	2296
+/- Var	-58.6%	220.8%	19.4%	23.1%	-45.6%	2.0%
			Locates per day			104

# County Ticket Volume



YTD stats compared with previous year

Jones	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	31	13	935	30	324	1333
2020	33	15	878	35	302	1263
+/- Var	6.5%	15.4%	-6.1%	16.7%	-6.8%	-5.3%
			Locates per day			6

# County Ticket Volume



YTD stats compared with previous year

Onslow	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	526	241	15505	566	5015	21853
2020	399	305	16029	874	3317	20924
+/- Var	-24.1%	26.6%	3.4%	54.4%	-33.9%	-4.3%
			Locates per day			99

# County Ticket Distribution

County/Place	10 Oct
<b>JONES</b>	<b>143</b>
COMFORT	5
HARGETTS CROSSROADS	3
LONG POINT	1
MAYSVILLE	5
OAK GROVE	2
PLEASANT HILL	1
<b>POLLOCKSVILLE</b>	<b>69</b>
SHADY GROVE	1
TRENTON	55
WISE FORK	1

# County Ticket Distribution

County/Place	10 Oct
<b>ONSLOW</b>	<b>2296</b>
ANGOLA	1
BEAR CREEK	1
BELGRADE	18
<b>CAMP LEJEUNE</b>	<b>181</b>
CATHERINE LAKE	5
COUNTRY CLUB ACRES	1
COUNTRY CLUB HILLS	2
DIXON	2
FOLKSTONE	5
FRANCKTOWN	1
HALF MOON	2
HAW BRANCH	1
HAWS RUN	8
<b>HOLLY RIDGE</b>	<b>268</b>

HUBERT	174
<b>JACKSONVILLE</b>	<b>1037</b>
MIDWAY PARK	13
NEW RIVER STATION	9
NORTH TOPSAIL BEACH	37
PINEY GREEN	15
RAINTREE	2
<b>RICHLANDS</b>	<b>120</b>
SILVERDALE	2
<b>SNEADS FERRY</b>	<b>236</b>
SOUTHWEST	7
SURF CITY	22
<b>SWANSBORO</b>	<b>109</b>
TARAWA TERRACE I	11
TARAWA TERRACE II	2
VERONA	3
WHITE OAK ESTATES	1

# Thanksgiving in 2020

Thanksgiving is a time when many families travel long distances to celebrate together. Travel increases the chance of getting and spreading the virus that causes COVID-19. Staying home is the best way to protect yourself and others. If you must travel, be informed of the risks involved.

## Lower risk activities

- Having a small [dinner](#) with only people who live in your household
- Preparing traditional family recipes for family and neighbors, especially those at higher risk of severe illness from COVID-19, and delivering them in a way that doesn't involve contact with others
- Having a virtual dinner and sharing recipes with friends and family
- Shopping online rather than in person on the day after Thanksgiving or the next Monday
- Watching sports events, parades, and movies from home

# Thanksgiving in 2020

Thanksgiving is a time when many families travel long distances to celebrate together. Travel increases the chance of getting and spreading the virus that causes COVID-19. Staying home is the best way to protect yourself and others. If you must travel, be informed of the risks involved.

## Moderate risk activities

- Having a small outdoor [dinner](#) with family and friends who live in your community
  - Lower your risk by following CDC's recommendations on [hosting gatherings or cook-outs](#).
- Visiting pumpkin patches or orchards where people use hand sanitizer before touching pumpkins or picking apples, wearing masks is encouraged or enforced, and people are able to maintain social distancing
- Attending a small outdoor sports events with safety precautions in place

# Thanksgiving in 2020

Thanksgiving is a time when many families travel long distances to celebrate together. Travel increases the chance of getting and spreading the virus that causes COVID-19. Staying home is the best way to protect yourself and others. If you must travel, be informed of the risks involved.

## Higher risk activities

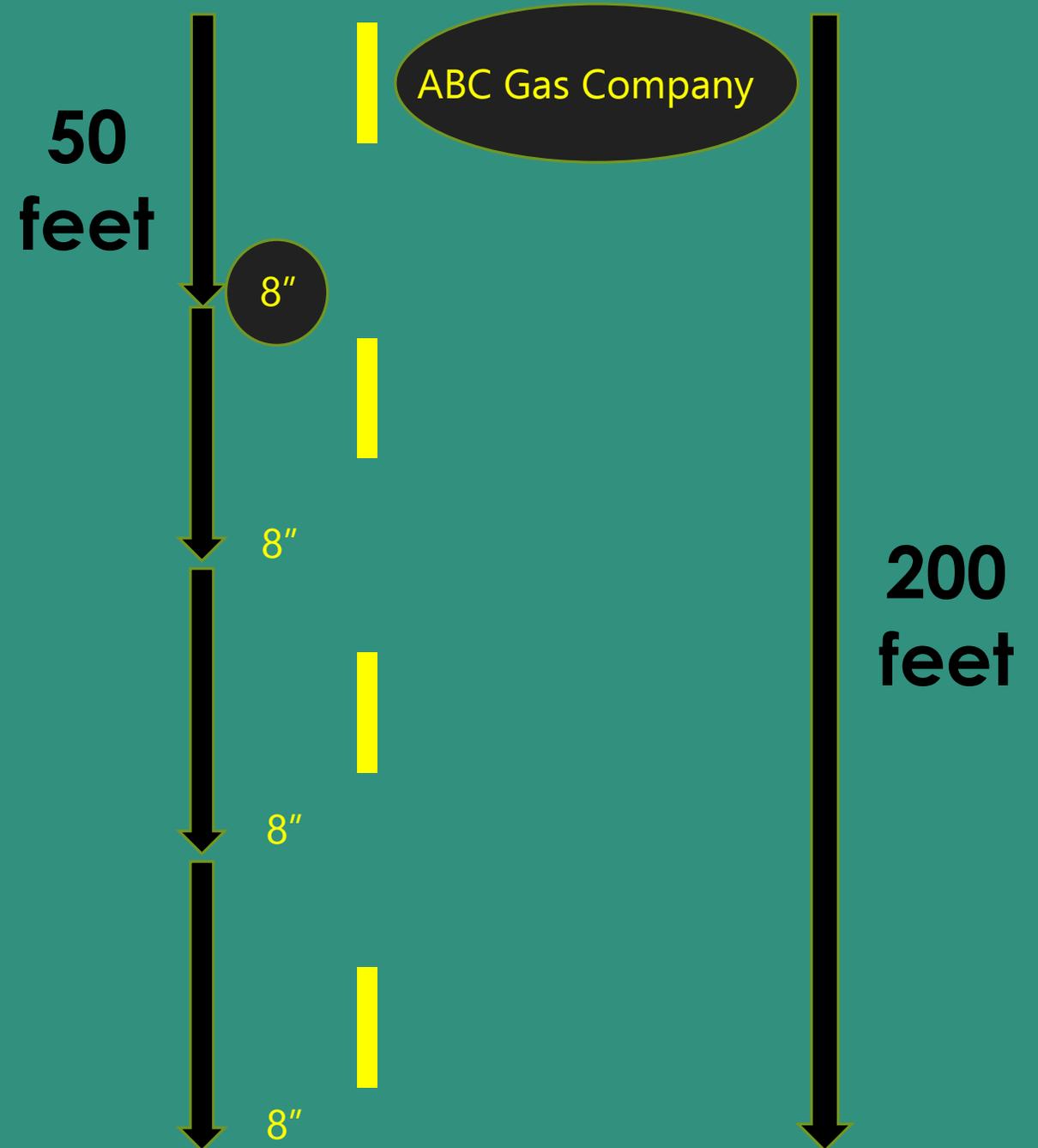
Avoid these higher risk activities to help prevent the spread of the virus that causes COVID-19:

- Going shopping in crowded stores just before, on, or after Thanksgiving
- Participating or being a spectator at a crowded race
- Attending crowded parades
- Using [alcohol or drugs](#), which can cloud judgement and increase risky behaviors
- Attending large indoor gatherings with people from outside of your household

# PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.



# Meetings & Holidays



## State UCC Meetings

### Virtual Meeting

Tue, Nov. 10, 2020  
10am – 12pm

## Thanksgiving Holiday

Nov. 26-27, 2020

*The 27<sup>th</sup> is an observed holiday. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*

## NC Underground Damage Prevention Review Board Meetings

### Virtual Meeting

Tue, Jan. 19, 2021  
10am - 4pm

## NC811 Board Meeting

### Virtual Meeting 4Q20

Fri, Jan. 22, 2021

# Events



For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app

The screenshot shows the NC811 website's calendar interface for May 2020. The page title is "NC811 Calendar of Events". Navigation options include "Today", left and right arrows, and a dropdown for "May 2020". There are also buttons for "Print", "Week", "Month", and "Agenda". The calendar grid shows dates from Sunday, May 26 to Saturday, May 30. Several events are listed, many of which are canceled or postponed. For example, on May 26, there is a "National Safe Digging Month" banner. On May 27, there is a "1:30pm CANCELED" event. On May 28, there is an "8:30am CANCELED" event. On May 29, there is a "10am CANCELED" event. On May 30, there is a "1pm Conf call w/ Jc" event. On May 31, there is a "12pm CANCELED" event. On May 3, there is a "7:30am Canceled" event. On May 4, there is a "Canceled - NCLM CityVision 2020 Conference - 10 Conve" event. On May 5, there is a "7:30am Canceled" event. On May 6, there is an "8:10am NCRWA - Vi" event. On May 7, there is an "11am Seeland Meet" event. On May 8, there is a "Postponed - Gree" event. On May 9, there is a "2:30pm Bowman Gr" event. On May 10, there is a "Canceled-Statewide Safety Conference - Joseph S. Koury" event. On May 11, there is a "1pm Facebook Proj" event. On May 12, there is a "3pm Safety Sam- C" event. On May 13, there is an "8am CANCELED" event. On May 14, there is a "CANCELED- NCAM" event. On May 15, there is a "CANCELED-NCAM" event. On May 16, there is a "10am Canceled-NU" event. On May 17, there is an "8am 811 Car on Di" event. On May 18, there is an "8:10am Canceled" event. There is also a "+2 more" link for events on May 17.

The screenshot shows the mobile app's "Calendars" section. The top bar is blue with the time "9:27" and status icons for signal, Wi-Fi, and battery. Below the header, there is a list of calendars under the heading "Stay up-to-date with these calendars". The list includes three items: "NC811 Events Calendar", "NCUCC Calendar", and "RTE Calendar". Each item has a calendar icon to its left.

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Thank you for your time and attention.

You can get a PDF copy of this presentation on

[www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.