

Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, *6 will mute and unmute you. When you are not speaking, please put your phone on mute.
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

November 2020

MOORE COUNTY UCC



A message from the NC811 Executive Director



- Next board meeting will be virtual in January
- Over 70% tickets being created electronically
- 4 new CSRs hired to help with the increase in first time and homeowner callers
- UDPRB hoping to have a vendor selected and in place by end of 2020



NC811 Data

Locate requests, transmissions, county ticket volume and distribution

Statewide Ticket and Transmission Data October: 2020 / 2019 Comparison

Tickets 2020: 194,367 2019: 203,785 Difference: -4.6% **Transmissions** 2020: 1,088,455 2019: 1,120,817 Difference: -2.8%

Statewide Ticket and Transmission Data Year-to-Date: 2020 / 2019 Comparison

Tickets 2020: 1,833,596 2019: 1,928,206 Difference: -4.9% **Transmissions** 2020: 10,436,308 2019: 10,506,523 Difference: -0.6%

County Ticket Volume



2020 stats compared with 2019

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
	U TIK	CITCL				
2019	26	20	1269	33	542	1890
2020	43	16	1269	41	185	1554
	65.4%	-20.0%	0.0%	24.2%	-65.9%	-1 7.8 %

County Ticket Volume



YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL	
2019	844	252	13168	451	3600	18315	
2020	453	153				16378	
	-46.3%	-39.3%					

County Ticket Distribution

MOORE	1554
ABERDEEN	257
CAMERON	91
CARTHAGE	107
EAGLE SPRINGS	11
FOXFIRE VILLAGE	7
JACKSON SPRINGS	12
PINEBLUFF	34
PINEHURST	296
ROBBINS	37
SEVEN LAKES	51
SOUTHERN PINES	319
VASS	92
WEST END	130
WHISPERING PINES	91

Thanksgiving in 2020

Thanksgiving is a time when many families travel long distances to celebrate together. Travel increases the chance of getting and spreading the virus that causes COVID-19. Staying home is the best way to protect yourself and others. If you must travel, be informed of the risks involved.

Lower risk activities

- Having a small dinner with only people who live in your household
- Preparing traditional family recipes for family and neighbors, especially those at higher risk of severe illness from COVID-19, and delivering them in a way that doesn't involve contact with others
- Having a virtual dinner and sharing recipes with friends and family
- Shopping online rather than in person on the day after Thanksgiving or the next Monday
- · Watching sports events, parades, and movies from home

Info provided from www.cdc.gov

Thanksgiving in 2020

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Moderate risk activities

- Having a small outdoor <u>dinner</u> with family and friends who live in your community
 - Lower your risk by following CDC's recommendations on hosting gatherings or cook-outs.
- Visiting pumpkin patches or orchards where people use hand sanitizer before touching pumpkins or picking apples, wearing masks is encouraged or enforced, and people are able to maintain social distancing
- Attending a small outdoor sports events with safety precautions in place

Info provided from www.cdc.gov

Thanksgiving in 2020

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Higher risk activities

Avoid these higher risk activities to help prevent the spread of the virus that causes COVID-19:

- · Going shopping in crowded stores just before, on, or after Thanksgiving
- Participating or being a spectator at a crowded race
- Attending crowded parades
- Using <u>alcohol or drugs</u>, which can cloud judgement and increase risky behaviors
- Attending large indoor gatherings with people from outside of your household

Info provided from www.cdc.gov



If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.



Meetings & Holidays



State UCC Meetings

Virtual Meeting Tue, Nov. 10, 2020 10am – 12pm

Thanksgiving Holiday Nov. 26-27, 2020

The 27th is an observed holiday. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.

NC Underground Damage Prevention Review Board Meetings

Virtual Meeting Tue, Jan. 19, 2021 10am - 4pm

NC811 Board Meeting

Virtual Meeting 4Q20 Fri, Jan. 22, 2021





For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811

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								<	Calendars	
Today	dar of Events May 2020 👻			Print Week	Nonth Age	enda 💌		Stay up-to-da	te with these o	alendars
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National Safe [- 8:30am CANCELED- 10am	CANCELED-D 1pm Conf call w/ 6pm CANCELED-T			-ED-Da		NC81	1 Events Caler	ndar
	3	4 5 Canceled - NCLM City	6 fision 2020 Conference - 10 Conv	7 8 8 8 11am Seeland Meet	Postponed	9 - Gree			C Calendar	
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EDUCATION TEAM **NC811**



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Thank you for your time and attention. You can get a PDF copy of this presentation on WWW.NCUCC.OR

Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.