



December 2020

Buncombe UCC

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# DECEMBER 2020 UCC MEETING



## Virtual UCC Meetings with Zoom

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, \*6 will mute and unmute you. When you are not speaking, please put your phone on mute.
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos, to add text

### A message from the NC811 Executive Director



Louis Panzer


- Asking everyone to continue to stay safe as cases rise in NC
- New CSRs (4) to be fully live in January
- Reminder to please use SAT or RTE as appropriate for your work
- Let's put 2020 behind us and everyone have a Merry Christmas and a Happy New Year



## NC811 Data







Locate requests, transmissions, county ticket volume and distribution

## Meetings



<p><b>State UCC Meetings</b> Virtual Meeting Tue, Jan. 12, 2021 10am – 12pm</p>	<p><b>NC Underground Damage Prevention Review Board Meetings</b> Virtual Meeting Tue, Jan. 19, 2021 10am - 4pm</p>	<p><b>NC811 Board Meeting</b> Virtual Meeting 4Q20 Fri, Jan. 22, 2021</p>
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## NC811 EDUCATION TEAM

 <p><b>Ann Rushing</b> Education Manager Office Phone: 336-855-5760 Cell Phone: 336-944-5518 email: <a href="mailto:annrushing@nc811.org">annrushing@nc811.org</a></p>	 <p><b>Brian Morehouse</b> Education Liaison Western Region Office Phone: 336-855-5760 Cell Phone: 336-482-6890 email: <a href="mailto:bmorehouse@nc811.org">bmorehouse@nc811.org</a></p>
 <p><b>Howard Corry</b> Education Liaison Eastern Region Office Phone: 336-855-5760 Cell Phone: 336-317-5999 email: <a href="mailto:howard@nc811.org">howard@nc811.org</a></p>	 <p><b>Patrick Reddick</b> Education Liaison Piedmont Region Office Phone: 336-855-5760 Cell Phone: 336-707-4528 email: <a href="mailto:patrick@nc811.org">patrick@nc811.org</a></p>
 <p><b>Tami Stout</b> Education Liaison SW Region Office Phone: 336-855-5760 Cell Phone: 336-601-8644 email: <a href="mailto:tami@nc811.org">tami@nc811.org</a></p>	 <p><b>Steven Moore</b> Media Relations Specialist Office Phone: 336-855-5760 Cell Phone: 336-382-4109 email: <a href="mailto:smoore@nc811.org">smoore@nc811.org</a></p>



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## *Reminder: Update your member data with NC811*

Member databases are the means by which communication of excavation take place. It is critical to stay ahead of any new facility installation by extending the footprint at NC 811.

This is the time to review what you have and confirm that the data is accurate including emergency contacts, database contacts and GIS.

Update Request will arrive in January.



# NC811 Data

Locate requests,  
transmissions, county  
ticket volume and  
distribution

# Statewide Ticket and Transmission Data

November: 2020 / 2019 Comparison

## Tickets

2020: 156,789

2019: 153,947

Difference: 1.85%

## Transmissions

2020: 890,004

2019: 870,595

Difference: 2.2%

# Statewide Ticket and Transmission Data

Year-to-Date: 2020 / 2019 Comparison

## Tickets

2020: 1,990,385

2019: 2,082,153

Difference: -4.4%

## Transmissions

2020: 11,336,332

2019: 11,396,798

Difference: .05%



# County Ticket Volume



YTD stats compared with previous year

<b>BUNCOMBE</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL</b>
2019	2382	337	30194	1594	16702	51209
2020	1240	280	28616	1042	12757	43935
+/- Var	-47.9%	-16.9%	-5.2%	-34.6%	-23.6%	-14.2%
				Locates per day		189

# County Ticket Volume



2020 stats compared with 2019

<b>BUNCOMBE</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL</b>
2019	144	20	1993	90	982	3229
2020	114	28	2231	83	1148	3604
+/- Var	-20.8%	40.0%	11.9%	-7.8%	16.9%	11.6%
				Locates per day		180

# County Ticket Distribution

BUNCOMBE	3604	HOMINY	6
ALEXANDER	30	LEICESTER	128
ARDEN	396	MILLS RIVER	14
ASHEVILLE	1934	MONTREAT	8
AVERY CREEK	4	OAK PARK	1
BARNARDSVILLE	14	OAKLEY	2
BENT CREEK	51	OTEEN	1
BILTMORE	3	ROYAL PINES	8
BILTMORE FOREST	10	SKYLAND	5
BLACK MOUNTAIN	169	STOCKSVILLE	1
CANDLER	262	SWANNANOA	91
DEMOCRAT	1	WEAVERVILLE	203
ENKA	57	WEST ASHEVILLE	1
FAIRVIEW	158	WOODFIN	46

# Meetings



## **State UCC Meetings**

**Virtual Meeting**

Tue, Jan. 12, 2021

10am – 12pm

## **NC Underground Damage Prevention Review Board Meetings**

**Virtual Meeting**

Tue, Jan. 19, 2021

10am - 4pm

## **NC811 Board Meeting**

**Virtual Meeting**

**4Q20**

Fri, Jan. 22, 2021

# Events



For information on nc811 and ncucc events, visit the calendar section of nc811.org or the nc811 app

Today ↑ ↓ December 2020

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Nov 29	30	Dec 1 11 AM Foothills-Cleve 12 PM Kerr Lake U	2 9 AM ZOOM - Union C 11 AM Orange/Ch 2 PM ZOOM Moore C	3 9 AM Iredell Count 10 AM Cumberland	4 8:30 AM Surry-Wilkes	5
6	7	8 8:30 AM Lee UCC 8:30 AM Lee UCC V 10 AM Pitt County	9 11 AM Durham Co 11 AM Haywood- UCC 11:30 AM Carteret	10 10 AM Cabarrus/R 10 AM Robeson Cc 10 AM Robeson Cc 11 AM Henderson-Pol	11	12
13	14	15 9 AM Lower Cape I 12 PM Harnett-Joh	16 10 AM Blue Ridge 11 AM NC LRPC M	17 11:30 AM CANCEL 11:30 AM Jones/O 11:30 AM Jones/O	18	19

# NC811 EDUCATION TEAM



**Ann Rushing**  
Education Manager  
Office Phone: 336-855-5760  
Cell Phone: 336-944-5518  
email: [annrushing@nc811.org](mailto:annrushing@nc811.org)



**Brian Morehouse**  
Education Liaison  
Western Region  
Office Phone: 336-855-5760  
Cell Phone: 336-482-6890  
email: [bmorehouse@nc811.org](mailto:bmorehouse@nc811.org)



**Howard Corey**  
Education Liaison Eastern Region  
Office Phone: 336-855-5760  
Cell Phone: 336-317-5999  
email: [howard@nc811.org](mailto:howard@nc811.org)



**Parrish Reddick**  
Education Liaison Piedmont Region  
Office Phone: 336-855-5760  
Cell Phone: 336-707-4528  
email: [parrish@nc811.org](mailto:parrish@nc811.org)



**Tami Stout**  
Education Liaison  
SW Region  
Office Phone: 336-855-5760  
Cell Phone: 336-601-8644  
email: [tami@nc811.org](mailto:tami@nc811.org)



**Steven Moore**  
Media Relations Specialist  
Office Phone: 336-855-5760  
Cell Phone: 336-382-4109  
email: [smoore@nc811.org](mailto:smoore@nc811.org)



Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on

[www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.