## Virtual UCC Meetings

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- If you miss the Teams meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

## Cabarrus/Rowan/Stanly January 2021







Dial 811 or 1-800-632-4949 Open Monday thru Friday 7:00 am to 7:00 pm

Learn how the Safe Digging Process Works in North Carolina

Have utilities located for a single address, residence or business using S.A.T. Check the status of your locate request with Positive Response.

# Response

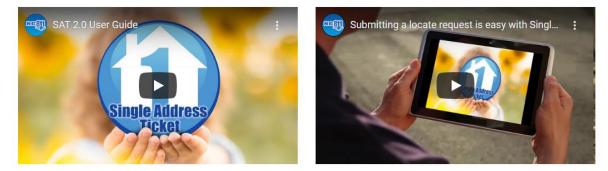
# The new nc811.org website.

#### Single Address Ticket

Put in your Single Address Ticket now

#### SAT 2.0

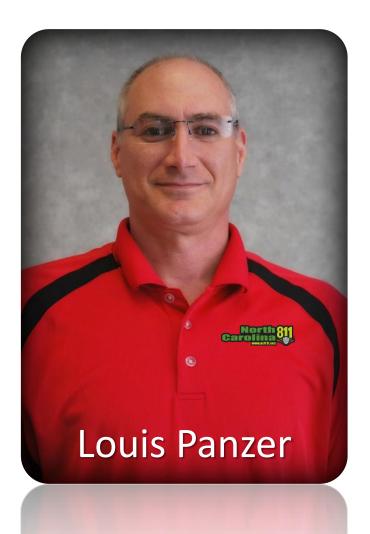
The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.



Single Address Ticket can be used by a homeowner, contractor, or anyone who needs to request utility lines to be marked at a single address. The form is designed for simple requests. No training needed.

Single Address Tickets are valid for 15 business days and will need to be updated on the 12th business day. The ticket only needs to be

#### A message from the NC811 Executive Director



- Welcome to 2021!
- NC 811 finished the year strong financially
- We continue to break 70% electronic ticket generation.
- We look forward to getting back to face to face when deemed safe.
- January Board meeting virtual

Reminder: Update your member data with NC811

Member databases are the means by which communication of excavation take place. It is critical to stay ahead of any new facility installation by extending the footprint at NC 811. This is the time to review what you have and confirm that the data is accurate including emergency contacts, database contacts and GIS.

Update Request will arrive in January.

# Let's look at the numbers





# Locate Requests & Transmissions for all of North Carolina

Dec. 2020 vs 2019

**Tickets** 2020: 156,425 2019: 140,576 Difference: 11.27%

#### **Transmissions**

2020: 891,623 2019: 814,379 Difference: 9.2% Year-to-date

**Tickets** 2020: 2,146,802 2019: 2,222,729 Difference: -3.4%

Transmissions 2020: 12,227,955 2019: 12,211,179 Difference: 0.1%

## County Ticket Volume

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2010	1 7 0	ГЭ	2270	20	1250	2000
2019		52	2279		1350	
2020	98	33	2365	79	1102	3677
	-23.4%	-36.5%	3.8%	-1.3%	-18.4%	-5.5%

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	48	18	1021	41	1107	2235
2020	53	4	1038	35	353	1483
	10.4%	-77.8%				

	3 HR	CNCL	NEW	RXMT	UPDT	<b>Total Tickets</b>
2019	6	5	458	18	264	751
2020	35	4	483	20	269	811
	483.3%	-20.0%	5.5%	11.1%	1.9%	8.0%



# County Ticket Distribution

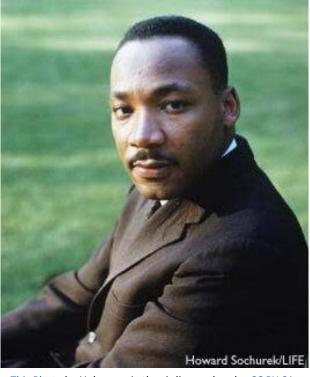
CABARRUS	3677
CABARRUS	23
CONCORD	2158
COX MILL	1
DEWEESE	1
FISHER TOWN	1
GEORGEVILLE	11
HARRISBURG	437
KANNAPOLIS	753
LOCUST	11
MIDLAND	187
MOUNT PLEASANT	90
POPLAR TENT	2
STANFIELD	1
WEST CONCORD	1

ROWAN	1483
CHINA GROVE	142
CLEVELAND	29
EAST SPENCER	7
ENOCHVILLE	20
GOLD HILL	14
GRANITE QUARRY	51
KANNAPOLIS	149
LANDIS	27
MOUNT ULLA	38
NORTH KANNAPOLIS	2
POOLETOWN	4
ROCKWELL	135
SALISBURY	820
SPENCER	24
WOODLEAF	15

STANLY	811
ALBEMARLE	487
AQUADALE	1
BADIN	7
BIG LICK	1
ENDY	1
LOCUST	75
NEW LONDON	31
NORWOOD	54
OAKBORO	81
RED CROSS	3
RICHFIELD	13
STANFIELD	57

#### NC811 Upcoming Holiday Schedule

#### \*Martin Luther King Jr's Birthday: Monday, January 20th



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All above holidays are excluded from the three working day notice.

\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.

NORTH CAROLINA Utility Coordinating Committee

(est. 1942)

State UCC Meeting

Virtual Meeting Tuesday, January 12, 2021 10:00am – 1:00pm







Virtual Meeting January 22, 2021 9:30 to 12:30

### NC Underground Damage Prevention Review Board

Virtual Meeting Tuesday, January 19, 2021 10am to 4pm



#### https://www.nc811.org/report-a-violation.html



#### Virtual Meeting Wednesday, February 17th 11:00am – 1:00pm



# EDUCATION TEAM NC811



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Thank you for your time and attention. You can get a PDF copy of this presentation on

#### www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app. If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.