

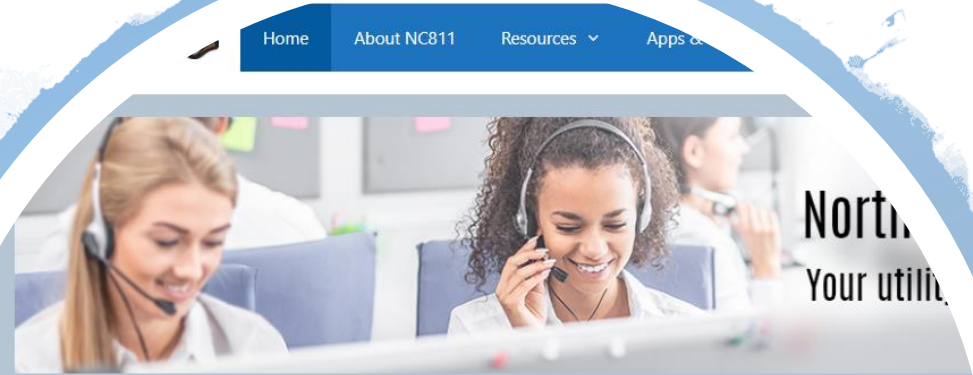
# Virtual UCC Meetings

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded, and the video will be posted on the [ncucc.org](http://ncucc.org) website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- If you miss the Teams meeting you can watch the meeting by using the video link provided on [ncucc.org](http://ncucc.org). Visit your county UCC page for a listing of past meeting videos.

# Harnett-Johnston UCC January 2021



# The new nc811.org website.



Dial 811 or 1-800-632-4949  
Open Monday thru Friday 7:00 am to 7:00 pm

[Learn how the Safe Digging Process Works in North Carolina](#)

Have utilities located for a single address, residence or business using S.A.T.



Check the status of your locate request with Positive Response.



## Single Address Ticket

[Put in your Single Address Ticket now](#)

### SAT 2.0

The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.



Single Address Ticket can be used by a homeowner, contractor, or anyone who needs to request utility lines to be marked at a single address. The form is designed for simple requests. No training needed.

Single Address Tickets are valid for 15 business days and will need to be updated on the 12th business day. The ticket only needs to be

# A message from the NC811 Executive Director



- Welcome to 2021!
- NC 811 finished the year strong financially
- We continue to break 70% electronic ticket generation.
- We look forward to getting back to face to face when deemed safe.
- January Board meeting virtual

Reminder:  
Update your  
member data  
with NC811

Member databases are the means by which communication of excavation take place. It is critical to stay ahead of any new facility installation by extending the footprint at NC 811.

This is the time to review what you have and confirm that the data is accurate including emergency contacts, database contacts and GIS.

Update Request will arrive in January.



# Locate Requests & Transmissions for all of North Carolina

## Dec. 2020 vs 2019

### Tickets

2020: 156,425

2019: 140,576

Difference: 11.27%

### Transmissions

2020: 889,445

2019: 814,379

Difference: 9.2%

## Year-to-date

### Tickets

2020: 2,146,810

2019: 2,222,729

Difference: -3.4%

### Transmissions

2020: 12,225,777

2019: 12,211,179

Difference: 0.1%



# County Ticket Volume

2020 Stats Compared with 2019

Harnett	3 HR	CNCL	NEW	RXMT	UPDT	Tickets
2019	83	7	885	29	333	1337
2020	57	6	938	39	547	1587
+/- Var	<b>-31.3%</b>	-14.3%	<b>6.0%</b>	34.5%	<b>64.3%</b>	<b>18.7%</b>
				Locates per day		<b>79</b>



Johnston	3 HR	CNCL	NEW	RXMT	UPDT	Tickets
2019	181	49	2047	126	877	3280
2020	125	20	2506	58	1123	3832
+/- Var	<b>-30.9%</b>	-59.2%	<b>22.4%</b>	-54.0%	<b>28.1%</b>	<b>16.8%</b>
				Locates per day		<b>192</b>



# County Ticket Volume

YTD stats compared with previous year

Harnett	3 HR	CNCL	NEW	RXMT	UPDT	Tickets
2019	1013	216	13115	557	4421	19322
2020	1370	173	14718	615	5640	22516
+/- Var	<b>35.2%</b>	-19.9%	<b>12.2%</b>	10.4%	<b>27.6%</b>	<b>16.5%</b>
				Locates per day		<b>89</b>

Johnston	3 HR	CNCL	NEW	RXMT	UPDT	Tickets
2019	2561	370	31630	1305	11522	47388
2020	2305	401	33765	1197	13008	50676
+/- Var	<b>-10.0%</b>	8.4%	<b>6.7%</b>	-8.3%	<b>12.9%</b>	<b>6.9%</b>
				Locates per day		<b>200</b>



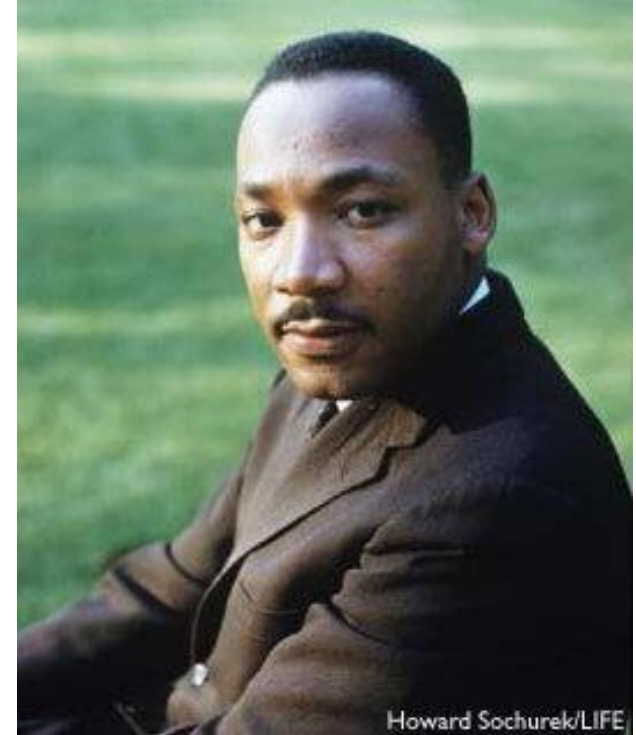
# County Ticket Distribution

<b>County/Place</b>	<b>12 Dec</b>
<b>HARNETT</b>	<b>1587</b>
<b>ANDERSON CREEK</b>	<b>141</b>
<b>ANGIER</b>	<b>278</b>
AVERASBORO	92
BARBECUE	51
BARCLAYSVILLE	4
BROADWAY	19
BUIES CREEK	18
BUNNLEVEL	48
CAPE FEAR	9
CHALYBEATE SPRINGS	23
COATS	51
COKESBURY	5
DUNCAN	39
<b>DUNN</b>	<b>180</b>
<b>ERWIN</b>	<b>179</b>
HARNETT	13
JOHNSONVILLE	39
KIPLING	17
<b>LILLINGTON</b>	<b>303</b>
LUART	1
OLIVIA	6
PINEVIEW	1
RAWLS	1
SEMINOLE	3
SHAWTOWN	1
SPOUT SPRINGS	65

<b>County/Place</b>	<b>12 Dec</b>
<b>JOHNSTON</b>	<b>3832</b>
ALLENS CROSSROADS	1
ARCHER LODGE	95
<b>BENSON</b>	<b>283</b>
BENTONVILLE	6
BLACKMON CROSSROADS	1
<b>CLAYTON</b>	<b>2048</b>
COATS CROSSROADS	1
CORINTH HOLDERS	1
DRUG STORE	4
EDMONDSON	24
EMIT	20
FLOWERS	1
<b>FOUR OAKS</b>	<b>136</b>
GLENWOOD CROSSROADS	1
HARDEE CROSSROADS	1
HARPER	2
HEFLIN	1
HOCUTTS CROSSROADS	2
JOHNSON CROSSROADS	3
KENLY	93
<b>MCGEE CROSSROADS</b>	<b>125</b>
MICRO	21
POWHATAN	1
PRINCETON	51
WESTVIEW	1
WHITLEY HEIGHTS	1

# NC811 Upcoming Holiday Schedule

**\*Martin Luther King Jr's  
Birthday: Monday, January 18th**



Howard Sochurek/LIFE

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*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*





## State UCC Meeting

Virtual Meeting  
Tuesday, January 12, 2021  
10:00am – 1:00pm





**4Q20**

**Virtual Meeting  
January 22, 2021  
9:30 to 12:30**

# NC Underground Damage Prevention Review Board

Virtual Meeting  
Tuesday, January 19, 2021  
10am to 4pm



<https://www.nc811.org/report-a-violation.html>



# NC Locate Resolution

## Partnership Committee

Virtual Meeting  
Wednesday, February 17th  
11:00am – 1:00pm



# NC811 EDUCATION TEAM



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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on

[www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.