

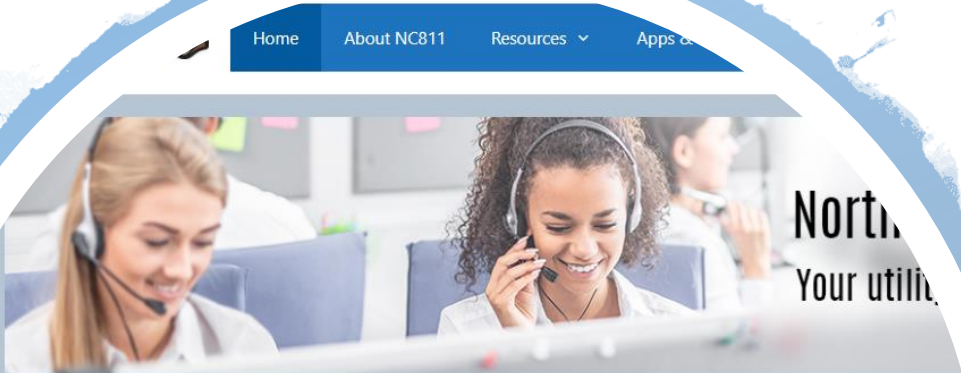
Virtual UCC Meetings

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the ncucc.org website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- For those dialing in, *6 will mute and unmute you. When you are not speaking, please put your phone on mute.
- If you miss the Zoom meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

Henderson-Polk-Transylvania January 2021



The new nc811.org website.



Dial 811 or 1-800-632-4949
Open Monday thru Friday 7:00 am to 7:00 pm

[Learn how the Safe Digging Process Works in North Carolina](#)

Have utilities located for a single address, residence or business using S.A.T.



Check the status of your locate request with Positive Response.



Single Address Ticket

[Put in your Single Address Ticket now](#)

SAT 2.0

The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.



Single Address Ticket can be used by a homeowner, contractor, or anyone who needs to request utility lines to be marked at a single address. The form is designed for simple requests. No training needed.

Single Address Tickets are valid for 15 business days and will need to be updated on the 12th business day. The ticket only needs to be

A message from the NC811 Executive Director



- Welcome to 2021!
- NC 811 finished the year strong financially
- We continue to break 70% electronic ticket generation.
- We look forward to getting back to face to face when deemed safe.
- January Board meeting virtual

Reminder: Update your member data with NC811

Member databases are the means by which communication of excavation take place. It is critical to stay ahead of any new facility installation by extending the footprint at NC 811.

This is the time to review what you have and confirm that the data is accurate including emergency contacts, database contacts and GIS.

Update Request will arrive in January.

Let's look
at the numbers





Locate Requests & Transmissions for all of North Carolina

Dec. 2020 vs 2019

Tickets

2020: 156,425

2019: 140,576

Difference: 11.27%

Transmissions

2020: 889,445

2019: 814,379

Difference: 9.2%

Year-to-date

Tickets

2020: 2,146,810

2019: 2,222,729

Difference: -3.4%

Transmissions

2020: 12,225,777

2019: 12,211,179

Difference: 0.1%



County Ticket Volume

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	828	136	15802	589	7772	25127
2020	577	146	16621	474	7368	25186
+/- Var	-30.3%	7.4%	5.2%	-19.5%	-5.2%	0.2%
				Avg Locates per Day		99

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	225	24	3000	152	2763	6164
2020	128	27	2758	197	397	3507
+/- Var	-43.1%	12.5%	-8.1%	29.6%	-85.6%	-43.1%
				Avg Locates per Day		14

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	42	45	4032	181	1032	5332
2020	77	40	4076	203	718	5114
+/- Var	83.3%	-11.1%	1.1%	12.2%	-30.4%	-4.1%
				Avg Locates per Day		20



County Ticket Volume

2020 Stats Compared with 2019

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	27	13	884	25	574	1523
2020	15	10	1220	34	471	1750
+/- Var	-44.4%	-23.1%	38.0%	36.0%	-17.9%	14.9%
Avg Locates per Day						88

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	5	1	169	11	48	234
2020	8	3	257	16	36	320
+/- Var	60.0%	200.0%	52.1%	45.5%	-25.0%	36.8%
Avg Locates per Day						16

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	4	3	216	14	147	384
2020	3	0	262	16	38	319
+/- Var	-25.0%	-100.0%	21.3%	14.3%	-74.1%	-16.9%
				Avg Locates per Day		16



County Ticket Distribution

BALFOUR	3	HENDERSONVILLE	1022
BARKER HEIGHTS	1	HOOPERS CREEK	3
BLUE RIDGE	6	HORSESHOE	10
DANA	11	KANUGA PINES	2
EAST FLAT ROCK	25	LAUREL PARK	39
EDNEYVILLE	15	MILLS RIVER	132
ETOWAH	83	MOUNTAIN HOME	9
FLAT ROCK	131	SALUDA	15
FLETCHER	177	TUXEDO	1
FRUITLAND	7	VALLEY HILL	
GERTON	3	ZIRCONIA	51
GRIMESDALE	1	HENDERSON	1750

POLK

320

COLUMBUS

131

GREEN CREEK

7

MILL SPRING

29

PEA RIDGE

2

SALUDA

35

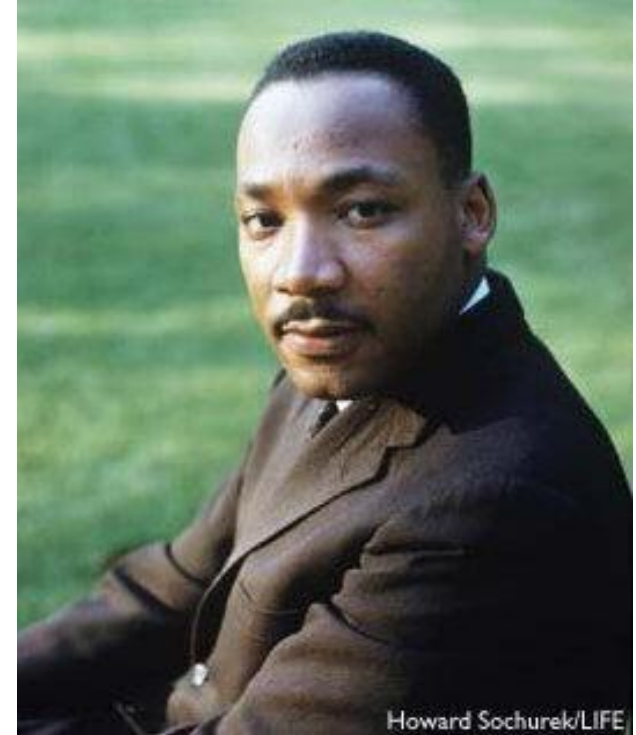
TRYON

116

TRANSYLVANIA	319
BALSAM GROVE	3
BREVARD	157
CEDAR MOUNTAIN	16
CONNESTEE	2
DUNNS ROCK	2
EAST FORK	4
LAKE TOXAWAY	34
LITTLE RIVER	4
MIDDLE FORK	3
PENROSE	11
PISGAH FOREST	42
QUEBEC	4
ROSMAN	29
SAPPHIRE	8

NC811 Upcoming Holiday Schedule

***Martin Luther King Jr's
Birthday: Monday, January 18th**



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All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



State UCC Meeting

Virtual Meeting
Tuesday, January 12, 2021
10:00am – 1:00pm





4Q20

**Virtual Meeting
January 22, 2021
9:30 to 12:30**

NC Underground Damage Prevention Review Board

Virtual Meeting
Tuesday, January 19, 2021
10am to 4pm



<https://www.nc811.org/report-a-violation.html>



NC Locate Resolution

Partnership Committee

Virtual Meeting
Wednesday, February 17th
11:00am – 1:00pm



NC811 EDUCATION TEAM



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Thank you for your time and attention.
You can get a PDF copy of this presentation
on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.