

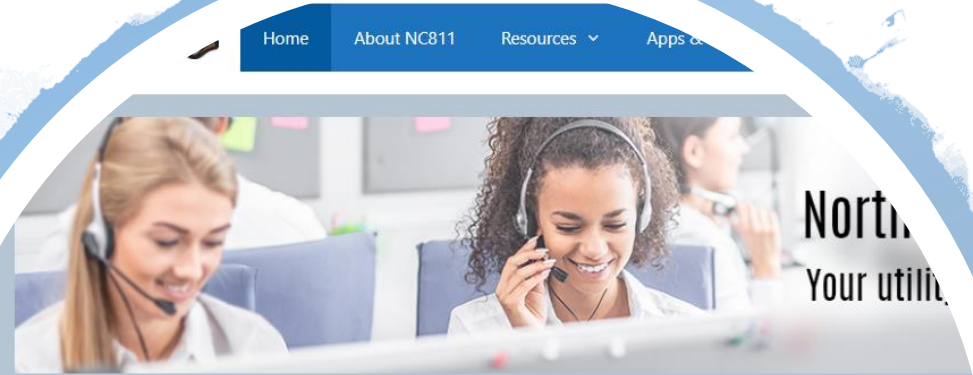
# Virtual UCC Meetings

- The meeting room will be locked upon the start of the meeting for security.
- Every meeting will be recorded and the video will be posted on the [ncucc.org](https://ncucc.org) website
- In the chat section please type your name, company name, email and phone number
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
  
- If you miss the Teams meeting you can watch the meeting by using the video link provided on [ncucc.org](https://ncucc.org). Visit your county UCC page for a listing of past meeting videos.

# Hoke/Scotland January 2021



# The new nc811.org website.



Dial 811 or 1-800-632-4949  
Open Monday thru Friday 7:00 am to 7:00 pm

[Learn how the Safe Digging Process Works in North Carolina](#)

Have utilities located for a single address, residence or business using S.A.T.



Check the status of your locate request with Positive Response.



## Single Address Ticket

[Put in your Single Address Ticket now](#)

### SAT 2.0

The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.



Single Address Ticket can be used by a homeowner, contractor, or anyone who needs to request utility lines to be marked at a single address. The form is designed for simple requests. No training needed.

Single Address Tickets are valid for 15 business days and will need to be updated on the 12th business day. The ticket only needs to be

# A message from the NC811 Executive Director



- Welcome to 2021!
- NC 811 finished the year strong financially
- We continue to break 70% electronic ticket generation.
- We look forward to getting back to face to face when deemed safe.
- January Board meeting virtual

Reminder:  
Update your  
member data  
with NC811

Member databases are the means by which communication of excavation take place. It is critical to stay ahead of any new facility installation by extending the footprint at NC 811.

This is the time to review what you have and confirm that the data is accurate including emergency contacts, database contacts and GIS.

Update Request will arrive in January.

Let's look  
at the numbers





# Locate Requests & Transmissions for all of North Carolina

## Dec. 2020 vs 2019

### Tickets

2020: 156,425

2019: 140,576

Difference: 11.27%

### Transmissions

2020: 891,623

2019: 814,379

Difference: 9.2%

## Year-to-date

### Tickets

2020: 2,146,802

2019: 2,222,729

Difference: -3.4%

### Transmissions

2020: 12,227,955

2019: 12,211,179

Difference: 0.1%



# County Ticket Volume

YTD stats compared with previous year



Hoke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	15	5	286	4	83	393
2020	3	0	329	11	50	393
	-80.0%	-100.0%	15.0%	175.0%	-39.8%	0.0%

<b>Scotland</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
<b>2019</b>	0	1	<b>147</b>	5	39	<b>192</b>
<b>2020</b>	7	4	<b>183</b>	9	42	<b>245</b>
		300.0%	<b>24.5%</b>	80.0%	7.7%	<b>27.6%</b>



# County Ticket Volume

2020 Stats Compared with 2019

<b>Hoke</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
<b>2019</b>	107	60	<b>4607</b>	114	727	<b>5615</b>
<b>2020</b>	71	44	<b>4285</b>	136	967	<b>5503</b>
	-33.6%	-26.7%	<b>-7.0%</b>	19.3%	33.0%	<b>-2.0%</b>

<b>Scotland</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
<b>2019</b>	50	69	<b>2913</b>	100	821	<b>3953</b>
<b>2020</b>	27	48	<b>2470</b>	92	472	<b>3109</b>
	-46.0%	-30.4%	<b>-15.2%</b>	-8.0%	-42.5%	<b>-21.4%</b>



# County Ticket Distribution

**HOKE**

**393**

ANTIOCH

9

ARABIA

1

ASHLEY HEIGHTS

6

BUFFALO SPRINGS

1

FIVE POINTS

1

MCCAIN

2

RAEFORD

346

RED SPRINGS

8

ROCKFISH

14

SANDY GROVE

2

SILVER CITY

3

**SCOTLAND**

**245**

GIBSON

11

LAUREL HILL

26

LAURINBURG

181

MAXTON

1

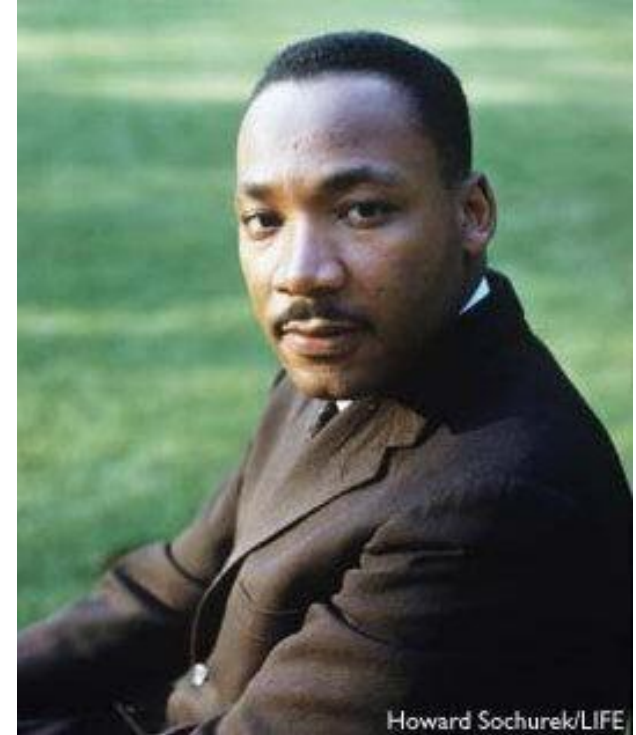
WAGRAM

26



# NC811 Upcoming Holiday Schedule

**\*Martin Luther King Jr's  
Birthday: Monday, January 18th**



Howard Sochurek/LIFE

[This Photo](#) by Unknown Author is licensed under [CC BY-SA-NC](#)

*All above holidays are excluded from the three working day notice.*

*\* Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



## State UCC Meeting

Virtual Meeting  
Tuesday, January 12, 2021  
10:00am – 1:00pm





**4Q20**

**Virtual Meeting  
January 22, 2021  
9:30 to 12:30**

# NC Underground Damage Prevention Review Board

Virtual Meeting  
Tuesday, January 19, 2021  
10am to 4pm



<https://www.nc811.org/report-a-violation.html>



# NC Locate Resolution

## Partnership Committee

Virtual Meeting  
Wednesday, February 17th  
11:00am – 1:00pm



# NC811 EDUCATION TEAM



**Ann Rushing**  
Education Manager  
Office Phone: 336-855-5760  
Cell Phone: 336-944-5518  
email: [annrushing@nc811.org](mailto:annrushing@nc811.org)



**Brian Morehouse**  
Education Liaison  
Western Region  
Office Phone: 336-855-5760  
Cell Phone: 336-482-6890  
email: [bmorehouse@nc811.org](mailto:bmorehouse@nc811.org)



**Howard Corey**  
Education Liaison Eastern Region  
Office Phone: 336-855-5760  
Cell Phone: 336-317-5999  
email: [howard@nc811.org](mailto:howard@nc811.org)



**Parrish Reddick**  
Education Liaison Piedmont Region  
Office Phone: 336-855-5760  
Cell Phone: 336-707-4528  
email: [parrish@nc811.org](mailto:parrish@nc811.org)



**Tami Stout**  
Education Liaison  
SW Region  
Office Phone: 336-855-5760  
Cell Phone: 336-601-8644  
email: [tami@nc811.org](mailto:tami@nc811.org)



**Steven Moore**  
Media Relations Specialist  
Office Phone: 336-855-5760  
Cell Phone: 336-382-4109  
email: [smoore@nc811.org](mailto:smoore@nc811.org)



Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on

[www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.