

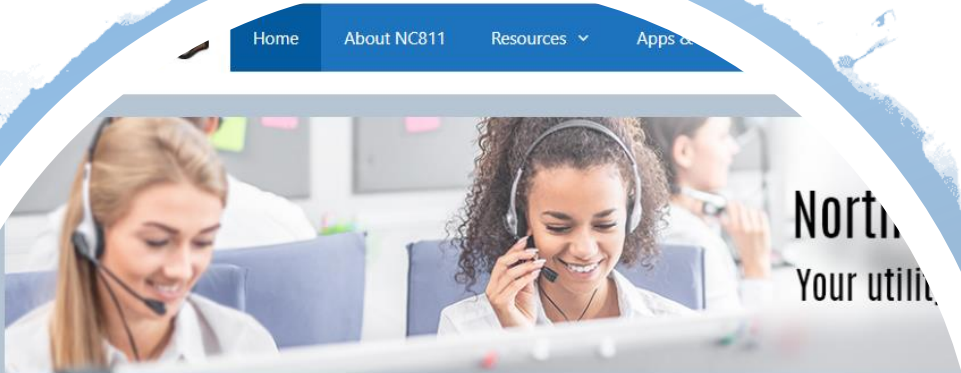
Virtual UCC Meetings

- The meeting room will be locked upon the start of the meeting for security.
 - Every meeting will be recorded, and the video will be posted on the ncucc.org website
 - In the chat section please type your name, company name, email and phone number
 - Participant feature – raise hand. The meeting facilitator will acknowledge you.
-
- If you miss the Teams meeting you can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

Lower Cape Fear UCC January 2021



The new nc811.org website.



Dial 811 or 1-800-632-4949
Open Monday thru Friday 7:00 am to 7:00 pm

[Learn how the Safe Digging Process Works in North Carolina](#)

Have utilities located for a single address, residence or business using S.A.T.



Check the status of your locate request with Positive Response.

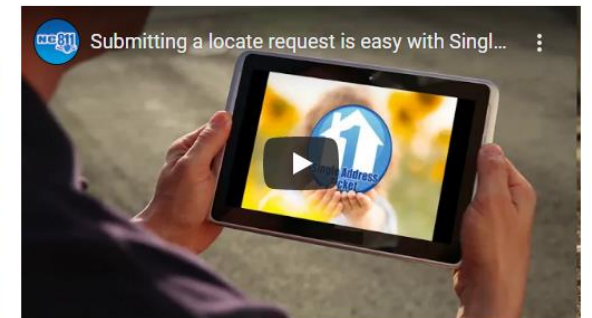


Single Address Ticket

[Put in your Single Address Ticket now](#)

SAT 2.0

The new and improved, self-sufficient **Single Address Ticket** application for the excavation community. The improved application will allow for **IMMEDIATE** processing and delivery of the excavation/demolition notice. No more waiting for NC811 to view and process the notice on your behalf. The confirmation locate request number will be presented to you directly on the screen! Email Confirmations will continue to be sent as well.



Single Address Ticket can be used by a homeowner, contractor, or anyone who needs to request utility lines to be marked at a single address. The form is designed for simple requests. No training needed.

Single Address Tickets are valid for 15 business days and will need to be updated on the 12th business day. The ticket only needs to be

A message from the NC811 Executive Director



- Welcome to 2021!
- NC 811 finished the year strong financially
- We continue to break 70% electronic ticket generation.
- We look forward to getting back to face to face when deemed safe.
- January Board meeting virtual

Reminder: Update your member data with NC811

Member databases are the means by which communication of excavation take place. It is critical to stay ahead of any new facility installation by extending the footprint at NC 811.

This is the time to review what you have and confirm that the data is accurate including emergency contacts, database contacts and GIS.

Update Request will arrive in January.



Locate Requests & Transmissions for all of North Carolina

Dec. 2020 vs 2019

Tickets

2020: 156,425

2019: 140,576

Difference: 11.27%

Transmissions

2020: 889,445

2019: 814,379

Difference: 9.2%

Year-to-date

Tickets

2020: 2,146,810

2019: 2,222,729

Difference: -3.4%

Transmissions

2020: 12,225,777

2019: 12,211,179

Difference: 0.1%



County Ticket Volume

2020 Stats Compared with 2019

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	71	38	2192	54	755	3110
2020	117	27	2336	87	1102	3669
+/- Var	64.8%	-28.9%	6.6%	61.1%	46.0%	18.0%
			Avg Locates per Day			183

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	40	45	2131	41	376	2633
2020	43	21	2455	59	456	3034
+/- Var	7.5%	-53.3%	15.2%	43.9%	21.3%	15.2%
			Avg Locates per Day			152

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	13	8	612	16	164	813
2020	17	7	684	21	384	1113
+/- Var	30.8%	-12.5%	11.8%	31.3%	134.1%	36.9%
			Avg Locates per Day			56



County Ticket Volume

YTD stats compared with previous year

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	1943	606	35602	1122	15723	54996
2020	1401	439	32655	1113	12804	48412
+/- Var	-27.9%	-27.6%	-8.3%	-0.8%	-18.6%	-12.0%
			Avg Locates per Day			191

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	789	470	34631	808	8032	44730
2020	753	347	33844	729	5328	41001
+/- Var	-4.6%	-26.2%	-2.3%	-9.8%	-33.7%	-8.3%
			Avg Locates per Day			161

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2019	283	94	9722	266	2387	12752
2020	294	157	10678	397	2297	13823
+/- Var	3.9%	67.0%	9.8%	49.2%	-3.8%	8.4%
			Avg Locates per Day			54



County Ticket Distribution

County/Place	12 Dec
NEW HANOVER	3669
AIRLIE	2
BAYSHORE	42
CAROLINA BEACH	141
CASTLE HAYNE	145
FORT FISHER	1
HIGHTSVILLE	1
KINGS GRANT	74
KIRKLAND	35
KURE BEACH	27
MASONBORO	114
MURRAYSVILLE	54
MYRTLE GROVE	42
MYRTLE GROVE JUNCTIO	10
OGDEN	65
SEA BREEZE	3
SEAGATE	4

SILVER LAKE	28
SKIPPERS CORNER	1
WILMINGTON	2761
WILMINGTON BEACH	5
WRIGHTSBORO	13
WRIGHTSVILLE	20
WRIGHTSVILLE BEACH	81

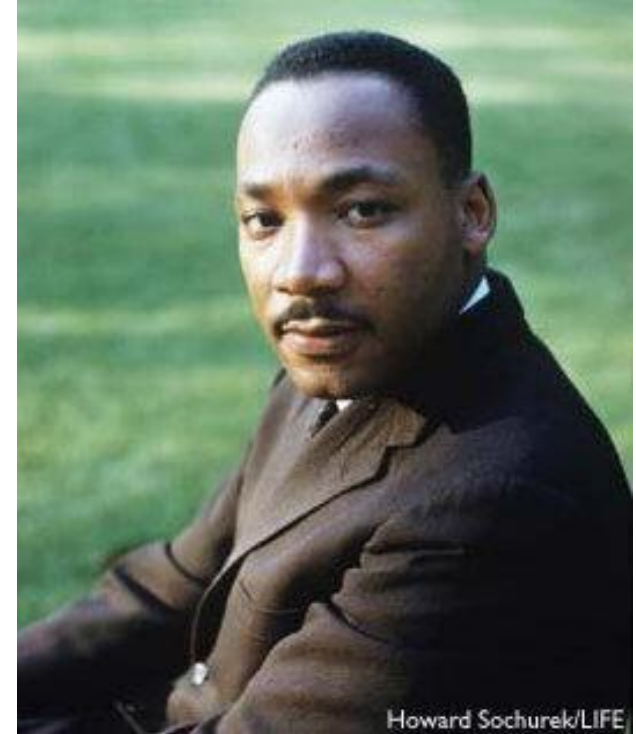
County/Place	12 Dec
BRUNSWICK	3034
ASH	22
BALD HEAD ISLAND	72
BELVILLE	51
BOILING SPRING LAKES	45
BOLIVIA	173
CALABASH	140
CAROLINA SHORES	18
CASWELL BEACH	5
GRISSETTOWN	1
HOLDEN BEACH	44
LELAND	856
LONGWOOD	3
MACO	3
NAVASSA	19
NORTHWEST	58
OAK GROVE	1
OAK ISLAND	387

OCEAN ISLE BEACH	197
SAINT JAMES	103
SANDY CREEK	12
SEA TRAIL PLANTATION	2
SHALLOTTE	156
SUNSET BEACH	101
TOWN CREEK	1

County/Place	12 Dec
PENDER	1113
ATKINSON	8
BURGAW	79
CURRIE	18
HAMPSTEAD	559
MAPLE HILL	7
ROCKY POINT	120
SCOTTS HILL	22
SURF CITY	86
TOPSAIL	171
TOPSAIL BEACH	14
WATHA	9
WILLARD	19
WOODSIDE	1

NC811 Upcoming Holiday Schedule

***Martin Luther King Jr's
Birthday: Monday, January 18th**



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All above holidays are excluded from the three working day notice.

** Denotes Observed Holidays. NC811 will be open to accept all locate requests on observed holidays. The observed holiday is excluded from the three working day notice as well.*



State UCC Meeting

Virtual Meeting
Tuesday, January 12, 2021
10:00am – 1:00pm





4Q20

**Virtual Meeting
January 22, 2021
9:30 to 12:30**

NC Underground Damage Prevention Review Board

Virtual Meeting
Tuesday, January 19, 2021
10am to 4pm



<https://www.nc811.org/report-a-violation.html>



NC Locate Resolution

Partnership Committee

Virtual Meeting
Wednesday, February 17th
11:00am – 1:00pm



NC811 EDUCATION TEAM



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Thank you for your time and attention.
You can get a PDF copy of this presentation
on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this Zoom meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.