



Microsoft Teams

# Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



**Safety Sam**

**Protect the ones you love.**

**Call  Before You Dig.**



Once you have found up your NEXT location scan this QR code with your smart phone and it'll tell the location information to you.

**nc811.org**

**MARCH 2021**

**BUNCOMBE COUNTY UCC**



## National Safe Digging Month

National Safe Digging Month (NSDM) began in 2008 as a way to encourage all CGA (Common Ground Alliance) stakeholders to



**APRIL IS NATIONAL SAFE DIGGING MONTH**  
**NC811.ORG/NATIONAL-SAFE-DIGGING-MONTH**



# A message from the NC811 Executive Director



Louis Panzer

- Total January requests down vs. 2020 but last year was pre-pandemic and saw a surge in Google work
- Still in a virtual environment but hopeful to see normalcy by EOY
- Getting ready for Safe Digging Month!
- Continuing to work to eliminate unnecessary update tickets through LRPC and education
- Get the vaccine when you can!

# The new WEBTMS html5

- **Web TMS exe being phased out in 2021**
- **All users are being migrated to the new HTML5 version**
- **Benefits include:**
  - **Ability to import shape files and view the imported layers over the ticket**
  - **Auto respond to tickets**
  - **Ticket alerts and escalation ability after a set time**
  - **Ability to assign to a locator account that can then post to positive response**
  - **Able to still use online/offline**
  - **Able to be used on multiple platforms including tablets**
- **Member Services will reach out with more details and to schedule your training and migration of data**



# Lowe's helping to share the 811 message







**North Carolina 811**  
www.nc811.org

**Let's look  
at the numbers**





# Locate Requests & Transmissions

## Feb. 2020 vs 2021

### Tickets

2020: 157,940

2021: 168,412

Difference: 6.6%

### Transmissions

2020: 919,643

2021: 960,588

Difference: 4.5%

## Year-to-date

### Tickets

2020: 328,051

2021: 331,977

Difference: 1.2%

### Transmissions

2020: 1,911,429

2021: 1,897,214

Difference: -0.7%



# County Ticket Volume

YTD stats compared with previous year

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	203	52	4842	158	1901	7156
2021	150	33	4441	177	2445	7246
+/- Var	-26.1%	-36.5%	-8.3%	12.0%	28.6%	1.3%
Locates per day						173

# County Ticket Volume

2020 Stats Compared with 2021

<b>Buncombe</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL</b>
2020	102	27	2333	75	977	3514
2021	62	13	2156	84	1396	3711
+/- Var	-39.2%	-51.9%	-7.6%	12.0%	42.9%	5.6%
Locates per day						186



# County Ticket Distribution

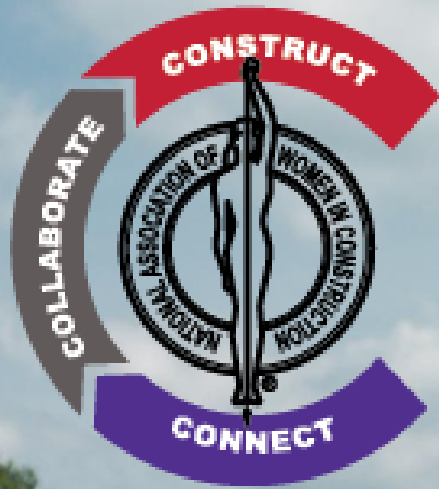
BUNCOMBE	3711
ALEXANDER	16
ARDEN	329
ASHEVILLE	2024
AVERY CREEK	1
BARNARDSVILLE	8
BENT CREEK	133
BILTMORE	1
BILTMORE FOREST	98
BLACK MOUNTAIN	175
CANDLER	256
ENKA	21
FAIRVIEW	180
FLAT CREEK	1
GRACE	1

HAW CREEK	1
HOMINY	5
LEICESTER	129
MILLS RIVER	3
MONTREAT	10
OAK FOREST	1
OAKLEY	1
PARKWAY FOREST	1
ROYAL PINES	3
SKYLAND	1
SWANNANOA	102
WEAVERVILLE	168
WEST ASHEVILLE	1
WOODFIN	41



# MEETINGS AND EVENTS





# Women In Construction Week

March 7 thru 13, 2021

[nawic.org](http://nawic.org)











## State UCC Meeting

TEAMS Meeting  
Tuesday, March 9th , 2021  
10:00 am – noon

Go to the UCC events calendar  
for a link to join.  
[ncucc.org](http://ncucc.org)





**1Q21**



**BOARD  
MEETING**

**TEAMS Meeting**  
Friday April 16, 2021  
**8:30 to 10:30**

*Contact Stephanie Brown  
for a meeting invite.  
[Stephanie@nc811.org](mailto:Stephanie@nc811.org)*

# NC Underground Damage Prevention Review Board

Virtual Meeting  
Tuesday, April 20, 2021  
Starts 10 am



[nc811.org/report-an-alleged-violation/](https://nc811.org/report-an-alleged-violation/)





# NC Locate Resolution

## Partnership Committee

TEAMS Meeting  
Wednesday, April 21st  
11:00am – 1:00pm

Go to the UCC events calendar  
for a link to join.

[ncucc.org](http://ncucc.org)



# NC811 EDUCATION TEAM



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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on

[www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.