



Microsoft Teams

Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Safety Sam

Protect the ones you love.

Call  Before You Dig.



Once you have found up your NC811 location scan this QR code with your smart phone and it'll tell the location information to you.

nc811.org

MARCH 2021

BURKE-CALDWELL UCC



National Safe Digging Month

National Safe Digging Month (NSDM) began in 2008 as a way to encourage all CGA (Common Ground Alliance) stakeholders to



APRIL IS NATIONAL SAFE DIGGING MONTH
NC811.ORG/NATIONAL-SAFE-DIGGING-MONTH

A message from the NC811 Executive Director



Louis Panzer

- Total January requests down vs. 2020 but last year was pre-pandemic and saw a surge in Google work
- Still in a virtual environment but hopeful to see normalcy by EOY
- Getting ready for Safe Digging Month!
- Continuing to work to eliminate unnecessary update tickets through LRPC and education
- Get the vaccine when you can!

The new WEBTMS html5

- **Web TMS exe being phased out in 2021**
- **All users are being migrated to the new HTML5 version**
- **Benefits include:**
 - **Ability to import shape files and view the imported layers over the ticket**
 - **Auto respond to tickets**
 - **Ticket alerts and escalation ability after a set time**
 - **Ability to assign to a locator account that can then post to positive response**
 - **Able to still use online/offline**
 - **Able to be used on multiple platforms including tablets**
- **Member Services will reach out with more details and to schedule your training and migration of data**

Lowe's helping to share the 811 message





Let's look
at the numbers



Locate Requests & Transmissions

Feb. 2020 vs 2021

Tickets

2020: 157,940

2021: 168,412

Difference: 6.6%

Transmissions

2020: 919,643

2021: 960,588

Difference: 4.5%

Year-to-date

Tickets

2020: 328,051

2021: 331,977

Difference: 1.2%

Transmissions

2020: 1,911,429

2021: 1,897,214

Difference: -0.7%

County Ticket Volume

YTD stats compared with previous year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	26	18	1344	35	552	1975
2021	66	11	1318	53	466	1914
+/- Var	153.8%	-38.9%	-1.9%	51.4%	-15.6%	-3.1%
				Locates per day		46

County Ticket Volume



YTD stats compared with previous year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	67	17	1013	47	460	1604
2021	29	13	818	48	193	1101
+/- Var	-56.7%	-23.5%	-19.2%	2.1%	-58.0%	-31.4%
Locates per day						26

County Ticket Volume

2020 Stats Compared with 2021

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	10	6	589	17	265	887
2021	44	5	587	19	264	919
+/- Var	340.0%	-16.7%	-0.3%	11.8%	-0.4%	3.6%
				Locates per day		46

County Ticket Volume

2020 Stats Compared with 2021

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	36	11	509	28	225	809
2021	10	5	440	14	76	545
+/- Var	-72.2%	-54.5%	-13.6%	-50.0%	-66.2%	-32.6%
				Locates per day		27

County Ticket Distribution

BURKE	919
BRINDLETOWN	2
CHESTERFIELD	2
CONNELLY SPRINGS	203
DREXEL	12
ENOLA	1
GLEN ALPINE	3
HENRY RIVER	2
HICKORY	36
HILDEBRAN	18
ICARD	14

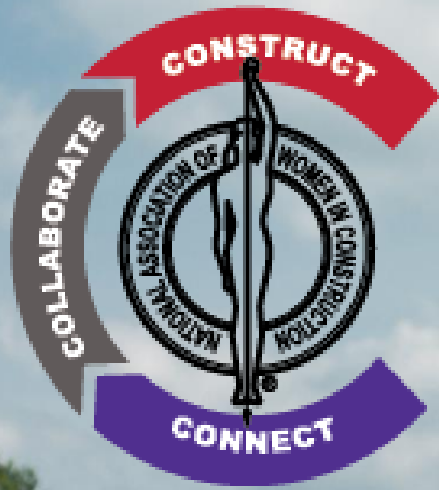
JONAS RIDGE	3
LINVILLE	23
LONG VIEW	7
LONGTOWN	3
MAGNOLIA	1
MORGANTON	476
RHODHISS	13
RUTHERFORD COLLEGE	13
SALEM	4
VALDESE	83

County Ticket Distribution

CALDWELL	545
BATON	4
BLOWING ROCK	22
CAJAHS MOUNTAIN	10
COLLETTSVILLE	1
GAMEWELL	5
GLOBE	7
GRACE CHAPEL	1
GRANITE FALLS	140
HICKORY	24
HUDSON	65
LENOIR	245
NORTH LAKES	1
RHODHISS	9
SAW MILLS	10



MEETINGS AND EVENTS



Women In Construction Week

March 7 thru 13, 2021

nawic.org







State UCC Meeting

TEAMS Meeting
Tuesday, March 9th , 2021
10:00 am – noon

Go to the UCC events calendar
for a link to join.
ncucc.org





1Q21



**BOARD
MEETING**

TEAMS Meeting
Friday April 16, 2021
8:30 to 10:30

*Contact Stephanie Brown
for a meeting invite.
Stephanie@nc811.org*

NC Underground Damage Prevention Review Board

Virtual Meeting
Tuesday, April 20, 2021
Starts 10 am



nc811.org/report-an-alleged-violation/



NC Locate Resolution

Partnership Committee

TEAMS Meeting
Wednesday, April 21st
11:00am – 1:00pm

Go to the UCC events calendar
for a link to join.

ncucc.org



NC811 EDUCATION TEAM



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Thank you for your time and attention.
You can get a PDF copy of this presentation
on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.