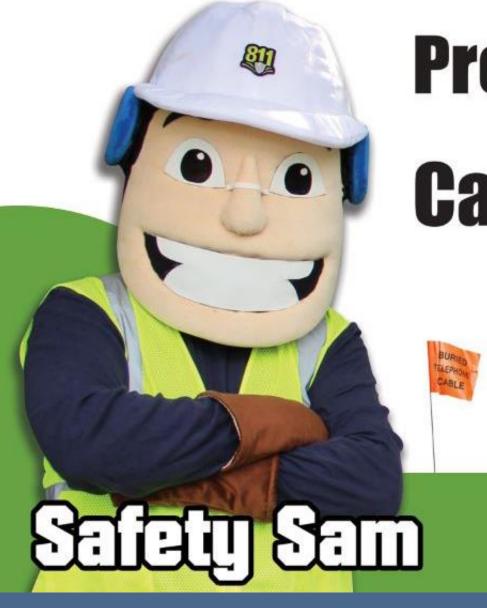


### Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <a href="https://www.youtube.com/watch?v=GC5zGkdxqb0">https://www.youtube.com/watch?v=GC5zGkdxqb0</a>
- In the chat section please type your name, company name & email.
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



# Protect the ones you love. Call Before You Dig.











nc811.org

**MARCH 2021** 

**CUMBERLAND COUNTY** 



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National Safe Digging Month

National Safe Digging Month (NSDM) began in 2008 as a way to encourage all CGA (Common Ground Alliance) stakeholders to



## APRIL IS NATIONAL SAFE DIGGING MONTH NC811.ORG/NATIONAL-SAFE-DIGGING-MONTH

#### A message from the NC811 Executive Director



- Total January requests down vs. 2020 but last year was pre-pandemic and saw a surge in Google work
- Still in a virtual environment but hopeful to see normalcy by EOY
- Getting ready for Safe Digging Month!
- Continuing to work to eliminate unnecessary update tickets through LRPC and education
- Get the vaccine when you can!

#### The new WEBTMS html5

- Web TMS exe being phased out in 2021
- All users are being migrated to the new HTML5 version
- Benefits include:
  - Ability to import shape files and view the imported layers over the ticket
  - Auto respond to tickets
  - Ticket alerts and escalation ability after a set time
  - Ability to assign to a locator account that can then post to positive response
  - Able to still use online/offline
  - Able to be used on multiple platforms including tablets
- Member Services will reach out with more details and to schedule your training and migration of data

#### Lowe's helping to share the 811 message





# Let's look at the numbers



### **Locate Requests & Transmissions**

Feb. 2020 vs 2021

Year-to-date

**Tickets** 

2020: 157,940

2021: 168,412

Difference: 6.6%

**Tickets** 

2020: 328,051

2021: 331,977

Difference: 1.2%

**Transmissions** 

2020: 919,643

2021: 960,588

Difference: 4.5%

**Transmissions** 

2020: 1,911,429

2021: 1,897,214

Difference: -0.7%



## County Ticket Volume

2020 Stats Compared with 2021

		3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
	2020	35	56	2210	36	952	3289
	2021	39	32	2443			3533
+/- Var		11.4%	-42.9%	10.5%	58.3%	1.1%	7.4%
				Locates	per da	У	177



### County Ticket Volume

YTD stats compared with previous year

		3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
	2020	140	111	4606	112	2284	7253
	2021	68	56	4237	91	1953	6405
+/- Var		-51.4%	-49.5%	-8.0%	-18.8%	-14.5%	-11.7%
Locates per day						153	



## **County Ticket Distribution**

County/Place	02 Feb
CUMBERLAND	3533
CEDAR CREEK	4
CLIFDALE	1
CUMBERLAND	6
EAST FAYETTEVILLE	1
EASTOVER	105
FALCON	54
FAYETTEVILLE	2613
FORT BRAGG	176
GODWIN	74
GRAYS CREEK	25
HAYMOUNT	1
HOPE MILLS	303

LINDEN	49
POPE AIR FORCE BASE	11
SPRING LAKE	40
STEDMAN	38
VANDER	3
WADE	29



## MEETINGS AND EVENTS



















#### **State UCC Meeting**

TEAMS Meeting Tuesday, March 9th , 2021 10:00 am – noon

Go to the UCC events calendar for a link to join.

ncucc.org





## 1021

TEAMS Meeting Friday April 16, 2021 8:30 to 10:30

Contact Stephanie Brown for a meeting invite.
Stephanie@nc811.org

## NC Underground Damage Prevention Review Board

Virtual Meeting
Tuesday, April 20, 2021
Starts 10 am



nc811.org/report-an-alleged-violation/



TEAMS Meeting
Wednesday, April 21st
11:00am – 1:00pm

Go to the UCC events calendar for a link to join.

ncucc.org





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Thank you for your time and attention. You can get a PDF copy of this presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit ncucc.org.
Go to County UCC's. The video will be listed under the month and year the meeting took place.