



Microsoft Teams

# Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



**Safety Sam**

**Protect the ones you love.**

**Call  Before You Dig.**



Once you have found up your NEXT location scan this QR code with your smart phone and it'll tell the location information to you.

**nc811.org**

**MARCH 2021**

**CLEVELAND-GASTON-RUTHERFORD**



## National Safe Digging Month

National Safe Digging Month (NSDM) began in 2008 as a way to encourage all CGA (Common Ground Alliance) stakeholders to



**APRIL IS NATIONAL SAFE DIGGING MONTH**  
**NC811.ORG/NATIONAL-SAFE-DIGGING-MONTH**

# A message from the NC811 Executive Director



Louis Panzer

- Total January requests down vs. 2020 but last year was pre-pandemic and saw a surge in Google work
- Still in a virtual environment but hopeful to see normalcy by EOY
- Getting ready for Safe Digging Month!
- Continuing to work to eliminate unnecessary update tickets through LRPC and education
- Get the vaccine when you can!

# The new WEBTMS html5

- **Web TMS exe being phased out in 2021**
- **All users are being migrated to the new HTML5 version**
- **Benefits include:**
  - **Ability to import shape files and view the imported layers over the ticket**
  - **Auto respond to tickets**
  - **Ticket alerts and escalation ability after a set time**
  - **Ability to assign to a locator account that can then post to positive response**
  - **Able to still use online/offline**
  - **Able to be used on multiple platforms including tablets**
- **Member Services will reach out with more details and to schedule your training and migration of data**

# Lowe's helping to share the 811 message





**North Carolina 811**  
www.nc811.org

**Let's look  
at the numbers**



# Locate Requests & Transmissions

## Feb. 2020 vs 2021

### Tickets

2020: 157,940

2021: 168,412

Difference: 6.6%

### Transmissions

2020: 919,643

2021: 960,588

Difference: 4.5%

## Year-to-date

### Tickets

2020: 328,051

2021: 331,977

Difference: 1.2%

### Transmissions

2020: 1,911,429

2021: 1,897,214

Difference: -0.7%



# County Ticket Volume

YTD stats compared with previous year

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	32	19	1511	66	975	2603
2021	39	22	1649	53	592	2355
+/- Var	21.9%	15.8%	9.1%	-19.7%	-39.3%	-9.5%
			Avg Locates per Day			56

# County Ticket Volume



YTD stats compared with previous year

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	63	49	4216	90	1607	6025
2021	95	54	5157	86	2176	7568
+/- Var	50.8%	10.2%	22.3%	-4.4%	35.4%	25.6%
			Avg Locates per Day			180

# County Ticket Volume

YTD stats compared with previous year

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	15	9	1191	24	407	1646
2021	33	11	876	24	251	1195
+/- Var	120.0%	22.2%	-26.4%	0.0%	-38.3%	-27.4%
			Avg Locates per Day			28

# County Ticket Volume

2020 Stats Compared with 2021

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	12	9	721	35	465	1242
2021	20	8	801	34	296	1159
+/- Var	66.7%	-11.1%	11.1%	-2.9%	-36.3%	-6.7%
Avg Locates per Day						58

# County Ticket Volume

2020 Stats Compared with 2021

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	39	15	2063	43	780	2940
2021	52	29	2635	51	1116	3883
+/- Var	33.3%	93.3%	27.7%	18.6%	43.1%	32.1%
		Avg Locates per Day				194

# County Ticket Volume

2020 Stats Compared with 2021

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	5	4	720	14	202	945
2021	8	6	437	12	118	581
+/- Var	60.0%	50.0%	-39.3%	-14.3%	-41.6%	-38.5%
			Avg Locates per Day			29

# County Ticket Distribution

CLEVELAND	1159
BELWOOD	5
BOILING SPRINGS	20
CASAR	32
EARL	1
FALLSTON	2
GROVER	44
KINGS MOUNTAIN	286
KINGSTOWN	1

KNOB CREEK	2
LATTIMORE	43
LAWNDALE	61
MOORESBORO	21
PATTERSON SPRINGS	1
POLKVILLE	27
SHELBY	605
STUBBS	1
WACO	7

# County Ticket Distribution

GASTON	3883
ALEXIS	4
BELMONT	723
BESSEMER CITY	111
CHERRYVILLE	118
CRAMERTON	104
DALLAS	239
EAST GASTONIA	1
GARDNER PARK	3

GASTONIA	1554
HIGH SHOALS	4
KINGS MOUNTAIN	31
LOWELL	35
MCADENVILLE	23
MOUNT HOLLY	797
RANLO	10
SOUTH GASTONIA	3
STANLEY	123



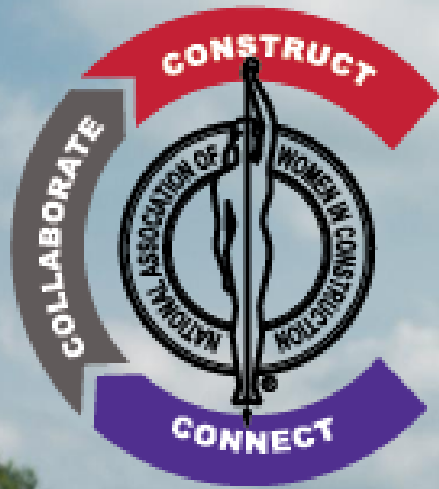
# County Ticket Distribution

RUTHERFORD	581
BOSTIC	35
CAROLEEN	4
CHIMNEY ROCK	10
CLIFFSIDE	10
DANIELTOWN	1
DUNCANS CREEK	2
ELLENBORO	77
FOREST CITY	200

HENRIETTA	3
LAKE LURE	70
LOGAN	1
RUTH	3
RUTHERFORDTON	128
SPINDALE	27
UNION	1
UNION MILLS	8



# MEETINGS AND EVENTS



# Women In Construction Week

March 7 thru 13, 2021

[nawic.org](http://nawic.org)







## State UCC Meeting

TEAMS Meeting  
Tuesday, March 9th , 2021  
10:00 am – noon

Go to the UCC events calendar  
for a link to join.  
[ncucc.org](https://ncucc.org)





**1Q21**



**BOARD  
MEETING**

**TEAMS Meeting**  
Friday April 16, 2021  
**8:30 to 10:30**

*Contact Stephanie Brown  
for a meeting invite.  
[Stephanie@nc811.org](mailto:Stephanie@nc811.org)*

# NC Underground Damage Prevention Review Board

Virtual Meeting  
Tuesday, April 20, 2021  
Starts 10 am



[nc811.org/report-an-alleged-violation/](https://nc811.org/report-an-alleged-violation/)



# NC Locate Resolution

## Partnership Committee

TEAMS Meeting  
Wednesday, April 21st  
11:00am – 1:00pm

Go to the UCC events calendar  
for a link to join.

[ncucc.org](http://ncucc.org)





# NC811 EDUCATION TEAM



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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on

[www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.