

Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. https://www.youtube.com/watch?v=GC5zGkdxqb0
- In the chat section please type your name, company name & email.
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.















nc811.org

MARCH 2021

HARNETT-JOHNSTON



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National Safe Digging Month

National Safe Digging Month (NSDM) began in 2008 as a way to encourage all CGA (Common Ground Alliance) stakeholders to



APRIL IS NATIONAL SAFE DIGGING MONTH NC811.ORG/NATIONAL-SAFE-DIGGING-MONTH

A message from the NC811 Executive Director



- Total January requests down vs. 2020 but last year was pre-pandemic and saw a surge in Google work
- Still in a virtual environment but hopeful to see normalcy by EOY
- Getting ready for Safe Digging Month!
- Continuing to work to eliminate unnecessary update tickets through LRPC and education
- Get the vaccine when you can!

The new WEBTMS html5

- Web TMS exe being phased out in 2021
- All users are being migrated to the new HTML5 version
- Benefits include:
 - Ability to import shape files and view the imported layers over the ticket
 - Auto respond to tickets
 - Ticket alerts and escalation ability after a set time
 - Ability to assign to a locator account that can then post to positive response
 - Able to still use online/offline
 - Able to be used on multiple platforms including tablets
- Member Services will reach out with more details and to schedule your training and migration of data

Lowe's helping to share the 811 message





Let's look at the numbers



Locate Requests & Transmissions

Feb. 2020 vs 2021

Year-to-date

Tickets

2020: 157,940

2021: 168,412

Difference: 6.6%

Tickets

2020: 328,051

2021: 331,977

Difference: 1.2%

Transmissions

2020: 919,643

2021: 960,588

Difference: 4.5%

Transmissions

2020: 1,911,429

2021: 1,897,214

Difference: -0.7%



2020 Stats Compared with 2021

| Harnett | 3 HR | CNCL | NEW | RXMT | UPDT | Tickets |
|---------|--------|-------|--------|---------|---------|---------|
| | | | | | | |
| 2020 | 141 | 7 | 1135 | 59 | 391 | 1733 |
| | | | | | | |
| 2021 | 92 | 9 | 1011 | 54 | 635 | 1801 |
| | | | | | | |
| +/- Var | -34.8% | 28.6% | -10.9% | -8.5% | 62.4% | 3.9% |
| | | | | | | |
| | | | | Locates | per day | 90 |



2020 Stats Compared with 2021

| Johnston | 3 HR | CNCL | NEW | RXMT | UPDT | Tickets |
|----------|------|--------|-------|---------|---------|----------------|
| 2020 | 162 | 29 | 2223 | 83 | 1050 | 3547 |
| 2021 | 163 | 23 | 2542 | 89 | 1052 | 3869 |
| +/- Var | 0.6% | -20.7% | 14.3% | 7.2% | 0.2% | 9.1% |
| | | | | Locates | per day | 193 |



YTD stats compared with previous year

| Harnett | 3 HR | CNCL | NEW | RXMT | UPDT | Tickets |
|---------|--------|-------|-------|---------|---------|---------|
| 2020 | 242 | 14 | 2288 | 114 | 658 | 3316 |
| 2021 | 150 | 25 | 2189 | 77 | 1171 | 3612 |
| +/- Var | -38.0% | 78.6% | -4.3% | -32.5% | 78.0% | 8.9% |
| | | | | Locates | per day | 86 |



YTD stats compared with previous year

| Johnston | 3 HR | CNCL | NEW | RXMT | UPDT | Tickets |
|----------|-------|--------|------|-----------------|-------|---------|
| 2020 | 282 | 56 | 4649 | 202 | 1901 | 7090 |
| 2021 | 339 | 49 | 5075 | 176 | 2201 | 7840 |
| +/- Var | 20.2% | -12.5% | 9.2% | -12.9% | 15.8% | 10.6% |
| | | | | Locates per day | | 187 |



County Ticket Distribution

| County/Place | Feb |
|--------------------|------|
| HARNETT | 1801 |
| anderson creek | 111 |
| ANGIER | 283 |
| averasboro | 47 |
| BARBECUE | 59 |
| BROADWAY | 27 |
| BUIES CREEK | 9 |
| BUNNLEVEL | 93 |
| CAPE FEAR | 6 |
| CHALYBEATE SPRINGS | 20 |
| COATS | 84 |
| COKESBURY | 1 |

| DUNCAN | 25 |
|------------------------------|-------------|
| DUNN | 235 |
| ERWIN | 250 |
| FONVILLE | 1 |
| HARNETT | 18 |
| JOHNSONVILLE | 61 |
| KIPLING | 15 |
| | |
| LILLINGTON | 376 |
| LILLINGTON LUART | 376 |
| | |
| LUART | 2 |
| LUART OLIVIA | 2 7 |
| LUART OLIVIA OVERHILLS | 2 7 1 |



County Ticket Distribution

| County/Place | Feb |
|---------------------|------|
| JOHNSTON | 3869 |
| ARCHER LODGE | 85 |
| BENSON | 289 |
| BENTONVILLE | 24 |
| BROGDEN | 1 |
| CASTLEHAVEN | 1 |
| CLAYTON | 2130 |
| CORINTH HOLDERS | 2 |
| DRUG STORE | 15 |
| EARPSBORO | 1 |
| EDMONDSON | 8 |
| EMIT | 22 |
| FLOWERS | 1 |
| FOUR OAKS | 128 |
| GLENWOOD CROSSROADS | 1 |
| HOCUTTS CROSSROADS | 4 |
| JOHNSON CROSSROADS | 1 |

| JORDAN | 1 |
|---------------------|-----|
| KENLY | 90 |
| MCGEE CROSSROADS | 112 |
| MEADOW | 4 |
| MICRO | 12 |
| PEACOCKS CROSSROADS | 6 |
| PINE LEVEL | 69 |
| PRINCETON | 67 |
| rose manor | 1 |
| SELMA | 215 |
| SMITHFIELD | 324 |
| SPILONA | 1 |
| WEST SMITHFIELD | 1 |
| WHITLEY PLACE | 2 |
| WILLOW SPRINGS | 81 |
| WILSONS MILLS | 18 |
| ZEBULON | 152 |



MEETINGS AND EVENTS



















State UCC Meeting

TEAMS Meeting Tuesday, March 9th, 2021 10:00 am – noon

Go to the UCC events calendar for a link to join.

ncucc.org





1021

TEAMS Meeting Friday April 16, 2021 8:30 to 10:30

Contact Stephanie Brown for a meeting invite.
Stephanie@nc811.org

NC Underground Damage Prevention Review Board

Virtual Meeting/Teleconference Tuesday, April 20, 2021 Starts 10 am



nc811.org/report-an-alleged-violation/



TEAMS Meeting Wednesday, April 21st 11:00am – 1:00pm

Go to the UCC events calendar for a link to join.

ncucc.org





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Thank you for your time and attention. You can get a PDF copy of this presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit ncucc.org.

Go to County UCC's. The video will be listed under the month and year the meeting took place.