



Microsoft Teams

Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Protect the ones you love.
Call 811 Before You Dig.



Once you have found up your next dig, scan this QR code with your smart phone and it'll tell you exactly where to dig.

Safety Sam

nc811.org

MARCH 2021

HENDERSON-POLK-TRANSYLVANIA



National Safe Digging Month

National Safe Digging Month (NSDM) began in 2008 as a way to encourage all CGA (Common Ground Alliance) stakeholders to



APRIL IS NATIONAL SAFE DIGGING MONTH

NC811.ORG/NATIONAL-SAFE-DIGGING-MONTH

A message from the NC811 Executive Director



Louis Panzer

- Total January requests down vs. 2020 but last year was pre-pandemic and saw a surge in Google work
- Still in a virtual environment but hopeful to see normalcy by EOY
- Getting ready for Safe Digging Month!
- Continuing to work to eliminate unnecessary update tickets through LRPC and education
- Get the vaccine when you can!

The new WEBTMS html5

- **Web TMS exe being phased out in 2021**
- **All users are being migrated to the new HTML5 version**
- **Benefits include:**
 - **Ability to import shape files and view the imported layers over the ticket**
 - **Auto respond to tickets**
 - **Ticket alerts and escalation ability after a set time**
 - **Ability to assign to a locator account that can then post to positive response**
 - **Able to still use online/offline**
 - **Able to be used on multiple platforms including tablets**
- **Member Services will reach out with more details and to schedule your training and migration of data**

Lowe's helping to share the 811 message





Let's look
at the numbers



Locate Requests & Transmissions

Feb. 2020 vs 2021

Tickets

2020: 157,940

2021: 168,412

Difference: 6.6%

Transmissions

2020: 919,643

2021: 960,588

Difference: 4.5%

Year-to-date

Tickets

2020: 328,051

2021: 331,977

Difference: 1.2%

Transmissions

2020: 1,911,429

2021: 1,897,214

Difference: -0.7%

County Ticket Volume

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	81	12	2239	72	1448	3852
2021	43	10	2033	51	1000	3137
+/- Var	-46.9%	-16.7%	-9.2%	-29.2%	-30.9%	-18.6%
			Avg Locates per Day			75

County Ticket Volume

YTD stats compared with previous year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	23	6	460	43	129	661
2021	8	4	481	20	134	647
+/- Var	-65.2%	-33.3%	4.6%	-53.5%	3.9%	-2.1%
		Avg Locates per Day				15

County Ticket Volume

YTD stats compared with previous year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	9	7	620	33	258	927
2021	9	6	667	34	108	824
+/- Var	0.0%	-14.3%	7.6%	3.0%	-58.1%	-11.1%
			Avg Locates per Day			20

County Ticket Volume

2020 Stats Compared with 2021

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	30	5	950	32	720	1737
2021	20	7	1032	26	484	1569
+/- Var	-33.3%	40.0%	8.6%	-18.8%	-32.8%	-9.7%
			Avg Locates per Day			78

County Ticket Volume

2020 Stats Compared with 2021

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	12	6	217	14	69	318
2021	4	0	221	17	87	329
+/- Var	-66.7%	-100.0%	1.8%	21.4%	26.1%	3.5%
		Avg Locates per Day				16

County Ticket Volume

2020 Stats Compared with 2021

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	5	6	312	26	116	465
2021	8	3	319	20	64	414
+/- Var	60.0%	-50.0%	2.2%	-23.1%	-44.8%	-11.0%
		Avg Locates per Day				21

County Ticket Distribution

HENDERSON	1569
BALFOUR	7
BLUE RIDGE	2
DANA	5
EAST FLAT ROCK	32
EDNEYVILLE	8
ETOWAH	53
FLAT ROCK	119
FLETCHER	236
FRUITLAND	2
GERTON	6

HENDERSONVILLE	900
HOOPERS CREEK	6
HORSESHOE	13
LAUREL PARK	31
MILLS RIVER	109
MOUNTAIN HOME	4
RUGBY	1
SALUDA	12
TUXEDO	3
VALLEY HILL	4
ZIRCONIA	16

County Ticket Distribution

POLK	329
COLUMBUS	117
GREEN CREEK	36
MILL SPRING	34
SALUDA	27
TRYON	115

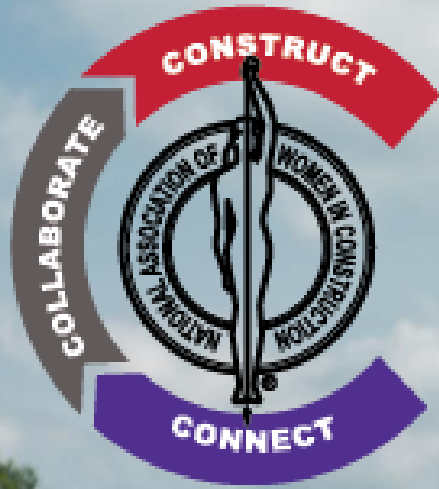
County Ticket Distribution

TRANSYLVANIA	414
BALSAM GROVE	6
BLANTYRE	1
BOYLSTON CREEK	1
BREVARD	159
CEDAR MOUNTAIN	6
CHERRYFIELD	1
CONNESTEE	5

DUNNS ROCK	6
EAST FORK	5
LAKE TOXAWAY	50
LITTLE RIVER	10
PENROSE	15
PISGAH FOREST	106
ROSMAN	38
SAPPHIRE	4
TOXAWAY FALLS	1



MEETINGS AND EVENTS



Women In Construction Week

March 7 thru 13, 2021

nawic.org







State UCC Meeting

TEAMS Meeting
Tuesday, March 9th , 2021
10:00 am – noon

Go to the UCC events calendar
for a link to join.
ncucc.org





1Q21

TEAMS Meeting
Friday April 16, 2021
8:30 to 10:30

*Contact Stephanie Brown
for a meeting invite.
Stephanie@nc811.org*



**BOARD
MEETING**

NC Underground Damage Prevention Review Board

Virtual Meeting
Tuesday, April 20, 2021
Starts 10 am



nc811.org/report-an-alleged-violation/



NC Locate Resolution

Partnership Committee

TEAMS Meeting
Wednesday, April 21st
11:00am – 1:00pm

Go to the UCC events calendar
for a link to join.
ncucc.org



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Thank you for your time and attention.
You can get a PDF copy of this presentation
on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.