



Microsoft Teams

Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



Safety Sam

Protect the ones you love.

Call  Before You Dig.



Once you have found up your 811 number scan this QR code with your smart phone and it'll tell the location information for you.

nc811.org

MARCH 2021

KERR LAKE UCC



National Safe Digging Month

National Safe Digging Month (NSDM) began in 2008 as a way to encourage all CGA (Common Ground Alliance) stakeholders to



APRIL IS NATIONAL SAFE DIGGING MONTH
NC811.ORG/NATIONAL-SAFE-DIGGING-MONTH

A message from the NC811 Executive Director



Louis Panzer

- Total January requests down vs. 2020 but last year was pre-pandemic and saw a surge in Google work
- Still in a virtual environment but hopeful to see normalcy by EOY
- Getting ready for Safe Digging Month!
- Continuing to work to eliminate unnecessary update tickets through LRPC and education
- Get the vaccine when you can!

The new WEBTMS html5

- **Web TMS exe being phased out in 2021**
- **All users are being migrated to the new HTML5 version**
- **Benefits include:**
 - **Ability to import shape files and view the imported layers over the ticket**
 - **Auto respond to tickets**
 - **Ticket alerts and escalation ability after a set time**
 - **Ability to assign to a locator account that can then post to positive response**
 - **Able to still use online/offline**
 - **Able to be used on multiple platforms including tablets**
- **Member Services will reach out with more details and to schedule your training and migration of data**

Lowe's helping to share the 811 message





North Carolina 811
www.nc811.org

**Let's look
at the numbers**



Locate Requests & Transmissions

Feb. 2020 vs 2021

Year-to-date

Tickets

2020: 157,940
2021: 168,412
Difference: 6.6%

Transmissions

2020: 919,643
2021: 960,588
Difference: 4.5%

Tickets

2020: 328,051
2021: 331,977
Difference: 1.2%

Transmissions

2020: 1,911,429
2021: 1,897,214
Difference: -0.7%

County Ticket Volume

2020 Stats Compared with 2021

| Vance | 3 HR | CNCL | NEW | RXMT | UPDT | Tickets |
|-------------|--------------|----------|-------------|---------------------------|---------------|--------------|
| 2020 | 8 | 2 | 270 | 3 | 53 | 336 |
| 2021 | 11 | 7 | 274 | 9 | 30 | 331 |
| +/- Var | 37.5% | 250.0% | 1.5% | 200.0% | -43.4% | -1.5% |
| | | | | Avg Locates per Day | | 17 |

County Ticket Volume

2020 Stats Compared with 2021

| Warren | 3 HR | CNCL | NEW | RXMT | UPDT | Tickets |
|-------------|--------------|----------|---------------------|----------|---------------|---------------|
| 2020 | 3 | 1 | 152 | 5 | 63 | 224 |
| 2021 | 4 | 1 | 102 | 3 | 39 | 149 |
| +/- Var | 33.3% | 0.0% | -32.9% | -40.0% | -38.1% | -33.5% |
| | | | Avg Locates per Day | | | 7 |

County Ticket Volume

2020 Stats Compared with 2021

| Franklin | 3 HR | CNCL | NEW | RXMT | UPDT | Tickets |
|-------------|---------------|-----------|---------------------|-----------|---------------|--------------|
| 2020 | 12 | 6 | 747 | 18 | 142 | 925 |
| 2021 | 2 | 26 | 895 | 24 | 464 | 1411 |
| +/- Var | -83.3% | 333.3% | 19.8% | 33.3% | 226.8% | 52.5% |
| | | | Avg Locates per Day | | | 71 |

County Ticket Volume

2020 Stats Compared with 2021

| Granville | 3 HR | CNCL | NEW | RXMT | UPDT | Tickets |
|-------------|---------------|----------|---------------------|----------|---------------|---------------|
| 2020 | 16 | 1 | 382 | 11 | 173 | 583 |
| 2021 | 5 | 3 | 322 | 1 | 68 | 399 |
| +/- Var | -68.8% | 200.0% | -15.7% | -90.9% | -60.7% | -31.6% |
| | | | Avg Locates per Day | | | 20 |

County Ticket Volume

YTD stats compared with previous year

| Vance | 3 HR | CNCL | NEW | RXMT | UPDT | Tickets |
|-------------|--------------|-----------|---------------------|-----------|---------------|--------------|
| 2020 | 11 | 7 | 590 | 18 | 95 | 721 |
| 2021 | 15 | 11 | 598 | 12 | 57 | 693 |
| +/- Var | 36.4% | 57.1% | 1.4% | -33.3% | -40.0% | -3.9% |
| | | | Avg Locates per Day | | | 17 |

County Ticket Volume

YTD stats compared with previous year

| Warren | 3 HR | CNCL | NEW | RXMT | UPDT | Tickets |
|-------------|---------------|----------|---------------------|----------|---------------|---------------|
| 2020 | 3 | 1 | 303 | 13 | 124 | 444 |
| 2021 | 12 | 5 | 249 | 8 | 85 | 359 |
| +/- Var | 300.0% | 400.0% | -17.8% | -38.5% | -31.5% | -19.1% |
| | | | Avg Locates per Day | | | 9 |

County Ticket Volume

YTD stats compared with previous year

| Franklin | 3 HR | CNCL | NEW | RXMT | UPDT | Tickets |
|-------------|---------------|-----------|---------------------|-----------|---------------|--------------|
| 2020 | 30 | 14 | 1655 | 51 | 313 | 2063 |
| 2021 | 11 | 56 | 1977 | 42 | 879 | 2965 |
| +/- Var | -63.3% | 300.0% | 19.5% | -17.6% | 180.8% | 43.7% |
| | | | Avg Locates per Day | | | 71 |

County Ticket Volume

YTD stats compared with previous year

| Granville | 3 HR | CNCL | NEW | RXMT | UPDT | Tickets |
|-------------|---------------|-----------|---------------------|----------|---------------|---------------|
| 2020 | 34 | 6 | 955 | 25 | 372 | 1392 |
| 2021 | 5 | 13 | 732 | 4 | 146 | 900 |
| +/- Var | -85.3% | 116.7% | -23.4% | -84.0% | -60.8% | -35.3% |
| | | | Avg Locates per Day | | | 21 |

County Ticket Distribution

| County/Place | 02 Feb |
|------------------|------------|
| VANCE | 331 |
| DABNEY | 7 |
| DREWRY | 2 |
| HENDERSON | 279 |
| KITTRELL | 15 |
| MIDDLEBURG | 11 |
| TOWNSVILLE | 11 |
| WILLIAMSBORO | 6 |

County Ticket Distribution

| County/Place | Feb |
|------------------|------------|
| WARREN | 149 |
| CHURCH HILL | 2 |
| ELAMS | 8 |
| ENTERPRISE | 10 |
| EPWORTH | 1 |
| FIVE FORKS | 3 |
| MACON | 46 |
| MANSON | 6 |
| NORLINA | 12 |
| ODELL | 1 |
| VAUGHAN | 5 |
| WARRENTON | 50 |
| WISE | 5 |

County Ticket Distribution

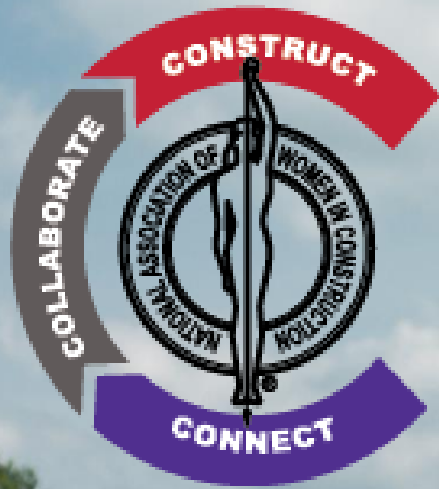
| County/Place | Feb |
|--------------------|-------------|
| FRANKLIN | 1411 |
| BUNN | 54 |
| CENTERVILLE | 2 |
| DADDYSVILLE | 3 |
| FIVE POINTS | 1 |
| FRANKLINTON | 359 |
| LOUISBURG | 258 |
| PILOT | 1 |
| ROCKY FORD | 1 |
| ROYAL | 2 |
| WAKE FOREST | 160 |
| WOOD | 1 |
| YOUNGSVILLE | 569 |

County Ticket Distribution

| County/Place | Feb |
|------------------|------------|
| GRANVILLE | 399 |
| BULLOCK | 2 |
| BUTNER | 35 |
| CREEDMOOR | 120 |
| FAIRPORT | 1 |
| GRASSY CREEK | 1 |
| GRISSOM | 8 |
| OAK HILL | 4 |
| OXFORD | 177 |
| STEM | 26 |
| STOVALL | 2 |
| WILTON | 23 |



MEETINGS AND EVENTS



Women In Construction Week

March 7 thru 13, 2021

nawic.org







State UCC Meeting

TEAMS Meeting
Tuesday, March 9th , 2021
10:00 am – noon

Go to the UCC events calendar
for a link to join.
ncucc.org





1Q21

A photograph of a conference room with a long, light-colored table and several rows of black leather chairs. The room is brightly lit, and the chairs are arranged in a U-shape around the table.

**BOARD
MEETING**

TEAMS Meeting
Friday April 16, 2021
8:30 to 10:30

*Contact Stephanie Brown
for a meeting invite.
Stephanie@nc811.org*

NC Underground Damage Prevention Review Board

Virtual Meeting/Teleconference
Tuesday, April 20, 2021
Starts 10 am



nc811.org/report-an-alleged-violation/



NC Locate Resolution

Partnership Committee

TEAMS Meeting
Wednesday, April 21st
11:00am – 1:00pm

Go to the UCC events calendar
for a link to join.

ncucc.org



NC811 EDUCATION TEAM



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Thank you for your time and attention.
You can get a PDF copy of this presentation
on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting later or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.