



Microsoft Teams

# Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



**Protect the ones you love.**  
**Call  Before You Dig.**



Once you have found up your next dig, scan this QR code with your smart phone and tell us the location information.

**Safety Sam**

**nc811.org**

**MARCH 2021**

**LOWER CAPE FEAR UCC**



## National Safe Digging Month

National Safe Digging Month (NSDM) began in 2008 as a way to encourage all CGA (Common Ground Alliance) stakeholders to



# APRIL IS NATIONAL SAFE DIGGING MONTH

## NC811.ORG/NATIONAL-SAFE-DIGGING-MONTH



# A message from the NC811 Executive Director



Louis Panzer

- Total January requests down vs. 2020 but last year was pre-pandemic and saw a surge in Google work
- Still in a virtual environment but hopeful to see normalcy by EOY
- Getting ready for Safe Digging Month!
- Continuing to work to eliminate unnecessary update tickets through LRPC and education
- Get the vaccine when you can!

# The new WEBTMS html5

- **Web TMS exe being phased out in 2021**
- **All users are being migrated to the new HTML5 version**
- **Benefits include:**
  - **Ability to import shape files and view the imported layers over the ticket**
  - **Auto respond to tickets**
  - **Ticket alerts and escalation ability after a set time**
  - **Ability to assign to a locator account that can then post to positive response**
  - **Able to still use online/offline**
  - **Able to be used on multiple platforms including tablets**
- **Member Services will reach out with more details and to schedule your training and migration of data**



# Lowe's helping to share the 811 message







Let's look  
at the numbers





# Locate Requests & Transmissions

## Feb. 2020 vs 2021

### Tickets

2020: 157,940  
2021: 168,412  
Difference: 6.6%

### Transmissions

2020: 919,643  
2021: 960,588  
Difference: 4.5%

## Year-to-date

### Tickets

2020: 328,051  
2021: 331,977  
Difference: 1.2%

### Transmissions

2020: 1,911,429  
2021: 1,897,214  
Difference: -0.7%



# County Ticket Volume

2020 Stats Compared with 2021

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	95	43	2562	88	1104	3892
2021	123	28	2508	89	1054	3802
+/- Var	29.5%	-34.9%	-2.1%	1.1%	-4.5%	-2.3%
		Avg Locates per Day				190

# County Ticket Volume

2020 Stats Compared with 2021

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	58	26	2514	64	437	3099
2021	41	22	2697	57	510	3327
+/- Var	-29.3%	-15.4%	7.3%	-10.9%	16.7%	7.4%
		Avg Locates per Day				166



# County Ticket Volume

2020 Stats Compared with 2021

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	22	13	785	18	132	970
2021	20	11	936	54	333	1354
+/- Var	-9.1%	-15.4%	19.2%	200.0%	152.3%	39.6%
		Avg Locates per Day				68

# County Ticket Volume

YTD stats compared with previous year

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	180	72	5417	158	2227	8054
2021	227	57	4937	155	2045	7421
+/- Var	26.1%	-20.8%	-8.9%	-1.9%	-8.2%	-7.9%
		Avg Locates per Day				177



# County Ticket Volume

YTD stats compared with previous year

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	100	50	5122	110	784	6166
2021	96	44	5320	106	966	6532
+/- Var	-4.0%	-12.0%	3.9%	-3.6%	23.2%	5.9%
		Avg Locates per Day				156

# County Ticket Volume

YTD stats compared with previous year

Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2020	49	29	1691	49	290	2108
2021	41	18	1766	82	627	2534
+/- Var	-16.3%	-37.9%	4.4%	67.3%	116.2%	20.2%
		Avg Locates per Day				60



# County Ticket Distribution

County/Place	02 Feb
<b>NEW HANOVER</b>	<b>3802</b>
AIRLIE	1
BAYSHORE	15
<b>CAROLINA BEACH</b>	<b>129</b>
<b>CASTLE HAYNE</b>	<b>135</b>
HIGHTSVILLE	10
KINGS GRANT	65
KIRKLAND	43
KURE BEACH	31
MASONBORO	23
MURRAYSVILLE	82
MYRTLE GROVE	32
OGDEN	32
SEA BREEZE	6

SEAGATE	4
<b>SILVER LAKE</b>	<b>113</b>
SKIPPERS CORNER	2
<b>WILMINGTON</b>	<b>2916</b>
WILMINGTON BEACH	1
WRIGHTSBORO	46
WRIGHTSVILLE	34
WRIGHTSVILLE BEACH	82

# County Ticket Distribution

County/Place	02 Feb
<b>BRUNSWICK</b>	<b>3327</b>
ASH	20
BALD HEAD ISLAND	52
BELVILLE	59
<b>BOILING SPRING LAKES</b>	<b>136</b>
<b>BOLIVIA</b>	<b>227</b>
<b>CALABASH</b>	<b>168</b>
CAROLINA SHORES	44
CASWELL BEACH	15
GRISSETTOWN	1
HOLDEN BEACH	47
LANVALE	1
<b>LELAND</b>	<b>901</b>
LENNON CROSSROADS	1
LONGWOOD	1
MACO	1

NAVASSA	33
<b>NORTHWEST</b>	<b>107</b>
OAK GROVE	1
<b>OAK ISLAND</b>	<b>376</b>
<b>OCEAN ISLE BEACH</b>	<b>186</b>
<b>SAINT JAMES</b>	<b>118</b>
SANDY CREEK	20
SEA TRAIL PLANTATION	1
<b>SHALLOTTE</b>	<b>127</b>
SHELL POINT	1
SMITH	1
<b>SOUTHPORT</b>	<b>311</b>
<b>SUNSET BEACH</b>	<b>98</b>
SUNSET HARBOR	11
<b>SUPPLY</b>	<b>153</b>
TOWN CREEK	18
VARNAMTOWN	7
<b>WINNABOW</b>	<b>84</b>

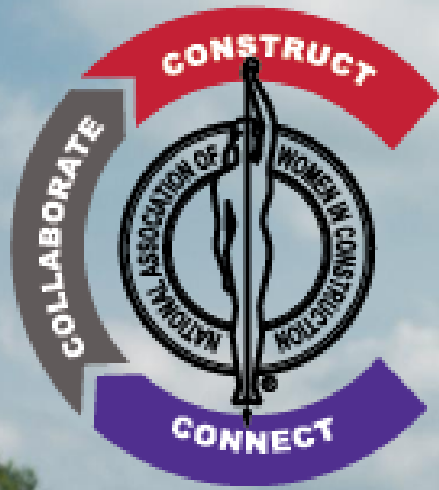
# County Ticket Distribution

County/Place	02 Feb
<b>PENDER</b>	<b>1354</b>
ATKINSON	29
<b>BURGAW</b>	<b>155</b>
CURRIE	27
<b>HAMPSTEAD</b>	<b>494</b>
LITTLE KELLY	3
LONG CREEK	3
MAPLE HILL	6
PINEY WOOD	1
<b>ROCKY POINT</b>	<b>224</b>
SCOTTS HILL	19
STAG PARK	1
<b>SURF CITY</b>	<b>143</b>
<b>TOPSAIL</b>	<b>179</b>
TOPSAIL BEACH	14
WALLACE	1
WATHA	35
WILLARD	20





# MEETINGS AND EVENTS



# Women In Construction Week

March 7 thru 13, 2021

[nawic.org](http://nawic.org)







TEAM  
NC811







## State UCC Meeting

TEAMS Meeting  
Tuesday, March 9th , 2021  
10:00 am – noon

Go to the UCC events calendar  
for a link to join.  
[ncucc.org](https://ncucc.org)







# 1Q21

**TEAMS Meeting**  
Friday April 16, 2021  
**8:30 to 10:30**

*Contact Stephanie Brown  
for a meeting invite.  
[Stephanie@nc811.org](mailto:Stephanie@nc811.org)*



**BOARD  
MEETING**

# NC Underground Damage Prevention Review Board

Virtual Meeting  
Tuesday, April 20, 2021  
Starts 10 am



[nc811.org/report-an-alleged-violation/](https://nc811.org/report-an-alleged-violation/)



# NC Locate Resolution

## Partnership Committee

TEAMS Meeting  
Wednesday, April 21st  
11:00am – 1:00pm

Go to the UCC events calendar  
for a link to join.  
[ncucc.org](http://ncucc.org)





# NC811 EDUCATION TEAM

**Ann Rushing**

Education Manager

Office Phone: 336-855-5760

Cell Phone: 336-944-5518

email: [annrushing@nc811.org](mailto:annrushing@nc811.org)

**Brian Morehouse**

Education Liaison

Western Region

Office Phone: 336-855-5760

Cell Phone: 336-482-6890

email: [bmorehouse@nc811.org](mailto:bmorehouse@nc811.org)

**Howard Corey**

Education Liaison

Eastern Region

Office Phone: 336-855-5760

Cell Phone: 336-317-5999

email: [howard@nc811.org](mailto:howard@nc811.org)

**Parrish Reddick**

Education Liaison

Piedmont Region

Office Phone: 336-855-5760

Cell Phone: 336-707-4528

email: [parrish@nc811.org](mailto:parrish@nc811.org)

**Tami Stout**

Education Liaison

SW Region

Office Phone: 336-855-5760

Cell Phone: 336-601-8644

email: [tami@nc811.org](mailto:tami@nc811.org)

**Steven Moore**

Media Relations Specialist

Office Phone: 336-855-5760

Cell Phone: 336-382-4109

email: [smoore@nc811.org](mailto:smoore@nc811.org)





Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on

[www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.