# **T** Microsoft Teams

# Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <u>https://www.youtube.com/watch?v=GC5zGkdxqb0</u>
- In the chat section please type your name, company name & email.
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

# Protect the ones you love. Call String Before You Dig.







nc811.org

**ROCKINGHAM UCC** 

## **MARCH 2021**

Safety Sam



Home

Links ~



#### National Safe Digging Month

National Safe Digging Month (NSDM) began in 2008 as a way to encourage all CGA (Common Ground Alliance) stakeholders to



## APRIL IS NATIONAL SAFE DIGGING MONTH NC811.ORG/NATIONAL-SAFE-DIGGING-MONTH

### A message from the NC811 Executive Director



- Total January requests down vs. 2020 but last year was pre-pandemic and saw a surge in Google work
- Still in a virtual environment but hopeful to see normalcy by EOY
- Getting ready for Safe Digging Month!
- Continuing to work to eliminate unnecessary update tickets through LRPC and education
- Get the vaccine when you can!

#### The new WEBTMS html5

- Web TMS exe being phased out in 2021
- All users are being migrated to the new HTML5 version
- Benefits include:
  - Ability to import shape files and view the imported layers over the ticket
  - Auto respond to tickets
  - Ticket alerts and escalation ability after a set time
  - Ability to assign to a locator account that can then post to positive response
  - Able to still use online/offline
  - Able to be used on multiple platforms including tablets
- Member Services will reach out with more details and to schedule your training and migration of data

## Lowe's helping to share the 811 message





# Let's look at the numbers



# Locate Requests & Transmissions

## Feb. 2020 vs 2021 Year-to-date

**Tickets** 2020: 157,940 2021: 168,412 Difference: 6.6%

**Transmissions** 2020: 919,643 2021: 960,588 Difference: 4.5% **Tickets** 2020: 328,051 2021: 331,977 Difference: 1.2%

**Transmissions** 2020: 1,911,429 2021: 1,897,214 Difference: -0.7%



# County Ticket Volume

#### 2020 Stats Compared with 2021

3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
17	8	595	32	204	856
5	9	572	17	319	922
-70.6%	12.5%	-3.9%	-46.9%	56.4%	7.7%
			Loootoo	por dov	46
	17 <b>5</b>	17 8 5 9	17 8 595   5 9 572	177859553259572177-70.6%12.5%-3.9%-46.9%	178595322045957217319



# County Ticket Volume

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	34	22	1192	56	432	1736
2021	21	17	1210	39	626	1913
+/- Var	-38.2%	-22.7%	1.5%	-30.4%	44.9%	10.2%
			Locates per day		46	



# **County Ticket Distribution**

County/Place	Feb
ROCKINGHAM	922
BETHANY	13
DRAPER	1
EDEN	316
ELLISBORO	4
GOLD HILL	1
LEAKSVILLE	9
MADISON	111
MAYODAN	29
MEADOW SUMMIT	1
MIDWAY	1
MONROETON	2
REIDSVILLE	332
RUFFIN	16
SANDY CROSS	1
STONEVILLE	46
WENTWORTH	37
WITTYS CROSSROADS	2



## MEETINGS AND EVENTS

# Women In Construction Week March 7 thru 13, 2021 nawic.org









#### State UCC Meeting

TEAMS Meeting Tuesday, March 9th , 2021 10:00 am – noon

Go to the UCC events calendar for a link to join. ncucc.org







**TEAMS Meeting** Friday April 16, 2021 **8:30 to 10:30** 

Contact Stephanie Brown for a meeting invite. Stephanie@nc811.org

## NC Underground Damage Prevention Review Board

Virtual Meeting/Teleconference Tuesday, April 20, 2021 Starts 10 am



#### nc811.org/report-an-alleged-violation/



TEAMS Meeting Wednesday, April 21st 11:00am – 1:00pm

Go to the UCC events calendar for a link to join. ncucc.org

# **EDUCATION TEAM** NC811



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Thank you for your time and attention. You can get a PDF copy of this presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app. If you would like to watch this TEAM meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.