# **T** Microsoft Teams

# Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <u>https://www.youtube.com/watch?v=GC5zGkdxqb0</u>
- In the chat section please type your name, company name & email.
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

# Protect the ones you love. Call String Before You Dig.









nc811.org

WAKE UCC

# **MARCH 2021**

Safety Sam



Home

Links ~



#### National Safe Digging Month

National Safe Digging Month (NSDM) began in 2008 as a way to encourage all CGA (Common Ground Alliance) stakeholders to



## APRIL IS NATIONAL SAFE DIGGING MONTH NC811.ORG/NATIONAL-SAFE-DIGGING-MONTH

### A message from the NC811 Executive Director



- Total January requests down vs. 2020 but last year was pre-pandemic and saw a surge in Google work
- Still in a virtual environment but hopeful to see normalcy by EOY
- Getting ready for Safe Digging Month!
- Continuing to work to eliminate unnecessary update tickets through LRPC and education
- Get the vaccine when you can!

#### The new WEBTMS html5

- Web TMS exe being phased out in 2021
- All users are being migrated to the new HTML5 version
- Benefits include:
  - Ability to import shape files and view the imported layers over the ticket
  - Auto respond to tickets
  - Ticket alerts and escalation ability after a set time
  - Ability to assign to a locator account that can then post to positive response
  - Able to still use online/offline
  - Able to be used on multiple platforms including tablets
- Member Services will reach out with more details and to schedule your training and migration of data

## Lowe's helping to share the 811 message





# Let's look at the numbers



# Locate Requests & Transmissions

## Feb. 2020 vs 2021 Year-to-date

**Tickets** 2020: 157,940 2021: 168,412 Difference: 6.6%

**Transmissions** 2020: 919,643 2021: 960,588 Difference: 4.5% **Tickets** 2020: 328,051 2021: 331,977 Difference: 1.2%

**Transmissions** 2020: 1,911,429 2021: 1,897,214 Difference: -0.7%



# County Ticket Volume

2020 Stats Compared with 2021

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	1599	229	14381	935	6792	23936
2021	1143	197	15609	510	7042	24501
+/- Var	-28.5%	-14.0%	8.5%	-45.5%	3.7%	2.4%
				Locates	per day	1225



# County Ticket Volume

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	2941	521	31,589	2025	12848	49,924
<b>2021</b>	2239	396	32,186	1001	13840	49,662
+/- Var	-23.9%	-24.0%	<b>1.9%</b>	-50.6%	7.7%	-0.5%
				Locates	per day	1182



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763

# **County Ticket Distribution**

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Feb		MORRISVILLE	670
24501		NEUSE	1
34			117
1809			1
1			1
3470		NEW LIGHT	2
22		RALEIGH	10674
46		ROLESVILLE	191
1		SANDY PLAIN	2
1		WAKE FOREST	1763
1515		WALKERS CROSSROADS	1
1494			473
1287			4/3
1		WEST RALEIGH	1
447		WILLIAMS CROSSROADS	1
3		WILLOW SPRINGS	139
3		ZEBULON	331
	24501 34 1809 1 3470 22 46 1 1 1 1515 1494 1287 1 447 3	24501 34 1809 1 3470 22 46 1 1 1 1515 1494 1287 1 447 3	24501NEUSE34NEW HUSE1NEW HOPE1NEW HOPE1NEW LIGHT3470RALEIGH22RALEIGH46ROLESVILLE1SANDY PLAIN1WAKE FOREST1515WALKERS CROSSROADS1494WENDELL1WEST RALEIGH1WILLIAMS CROSSROADS3WILLOW SPRINGS



## MEETINGS AND EVENTS

# Women In Construction Week March 7 thru 13, 2021 nawic.org









#### State UCC Meeting

TEAMS Meeting Tuesday, March 9th , 2021 10:00 am – noon

Go to the UCC events calendar for a link to join. ncucc.org







**TEAMS Meeting** Friday April 16, 2021 **8:30 to 10:30** 

Contact Stephanie Brown for a meeting invite. Stephanie@nc811.org

## NC Underground Damage Prevention Review Board

Virtual Meeting/Teleconference Tuesday, April 20, 2021 Starts 10 am



#### nc811.org/report-an-alleged-violation/



TEAMS Meeting Wednesday, April 21st 11:00am – 1:00pm

Go to the UCC events calendar for a link to join. ncucc.org

# **EDUCATION TEAM** NC811



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Thank you for your time and attention. You can get a PDF copy of this presentation on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app. If you would like to watch this TEAM meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.