



Microsoft Teams

# Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform. <https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



**Protect the ones you love.**  
**Call  Before You Dig.**



Once you have rung up your next dig, scan this QR code with your smart phone and it'll tell you location information.

**Safety Sam**

**nc811.org**

**MARCH 2021**

**WATAUGA**



## National Safe Digging Month

National Safe Digging Month (NSDM) began in 2008 as a way to encourage all CGA (Common Ground Alliance) stakeholders to



# APRIL IS NATIONAL SAFE DIGGING MONTH

## NC811.ORG/NATIONAL-SAFE-DIGGING-MONTH



# A message from the NC811 Executive Director



Louis Panzer

- Total January requests down vs. 2020 but last year was pre-pandemic and saw a surge in Google work
- Still in a virtual environment but hopeful to see normalcy by EOY
- Getting ready for Safe Digging Month!
- Continuing to work to eliminate unnecessary update tickets through LRPC and education
- Get the vaccine when you can!

# The new WEBTMS html5

- **Web TMS exe being phased out in 2021**
- **All users are being migrated to the new HTML5 version**
- **Benefits include:**
  - **Ability to import shape files and view the imported layers over the ticket**
  - **Auto respond to tickets**
  - **Ticket alerts and escalation ability after a set time**
  - **Ability to assign to a locator account that can then post to positive response**
  - **Able to still use online/offline**
  - **Able to be used on multiple platforms including tablets**
- **Member Services will reach out with more details and to schedule your training and migration of data**



# Lowe's helping to share the 811 message





Let's look  
at the numbers





# Locate Requests & Transmissions

## Feb. 2020 vs 2021

### Tickets

2020: 157,940

2021: 168,412

Difference: 6.6%

### Transmissions

2020: 919,643

2021: 960,588

Difference: 4.5%

## Year-to-date

### Tickets

2020: 328,051

2021: 331,977

Difference: 1.2%

### Transmissions

2020: 1,911,429

2021: 1,897,214

Difference: -0.7%



# County Ticket Volume

YTD stats compared with previous year

Watauga	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	30	11	514	17	245	817
2021	29	6	603	18	192	848
+/- Var	-3.3%	-45.5%	17.3%	5.9%	-21.6%	3.8%
Locates per day						20

# County Ticket Volume

2020 Stats Compared with 2021

Watauga	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2020	9	9	209	11	150	388
2021	17	2	348	14	138	519
+/- Var	88.9%	-77.8%	66.5%	27.3%	-8.0%	33.8%
Locates per day						26



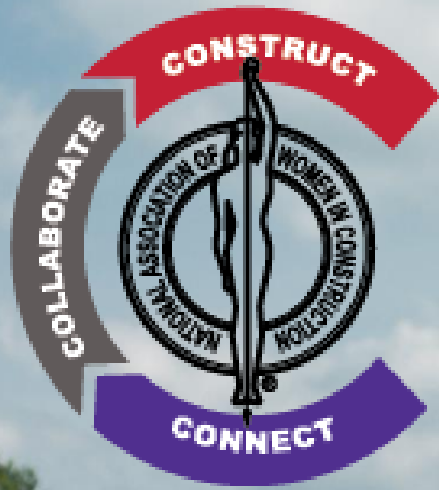
# County Ticket Distribution

WATAUGA	519
AHO	56
BAMBOO	2
BEECH MOUNTAIN	8
BLOWING ROCK	131
BOONE	244
DEEP GAP	10
FOSCOE	6
MATNEY	2
MEAT CAMP	23
SEVEN DEVILS	5
SUGAR GROVE	6
TODD	1
VALLE CRUCIS	2
VILAS	14
ZIONVILLE	7



# MEETINGS AND EVENTS





# Women In Construction Week

March 7 thru 13, 2021

[nawic.org](http://nawic.org)











## State UCC Meeting

TEAMS Meeting  
Tuesday, March 9th , 2021  
10:00 am – noon

Go to the UCC events calendar  
for a link to join.  
[ncucc.org](https://ncucc.org)





# 1Q21

A photograph of a conference room with rows of black leather chairs facing a long, light-colored table. The room is dimly lit, with light coming from windows in the background.

# BOARD MEETING

**TEAMS Meeting**  
Friday April 16, 2021  
**8:30 to 10:30**

*Contact Stephanie Brown  
for a meeting invite.  
[Stephanie@nc811.org](mailto:Stephanie@nc811.org)*

# NC Underground Damage Prevention Review Board

Virtual Meeting  
Tuesday, April 20, 2021  
Starts 10 am



[nc811.org/report-an-alleged-violation/](https://nc811.org/report-an-alleged-violation/)





# NC Locate Resolution

## Partnership Committee

TEAMS Meeting  
Wednesday, April 21st  
11:00am – 1:00pm

Go to the UCC events calendar  
for a link to join.

[ncucc.org](http://ncucc.org)



# NC811 EDUCATION TEAM



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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on

[www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.