



Microsoft Teams

Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

A top-down view of various gardening tools scattered on a bed of dark brown soil. The tools include a yellow three-pronged fork, a black three-pronged fork, a pair of green-handled pruning shears, a large silver shovel, a black shovel, a black rake, a silver rake, and a silver hand trowel. The text "APRIL IS 811 MONTH" is overlaid in the center, with "APRIL IS" in green and "811 MONTH" in yellow, both with black outlines. Below the text is a small icon of a shovel digging into the soil.

APRIL IS
811 MONTH



National Safe Digging Month

National Safe Digging Month (NSDM) began in 2008 as a way to encourage all CGA (Common Ground Alliance) stakeholders to



APRIL is National Safe Digging Month

NC811.ORG/NATIONAL-SAFE-DIGGING-MONTH

A message from our Executive Director



Louis Panzer



- Spring has sprung! And with it a surge of homeowner locate requests...Monday's have been extra busy so please be patient.
- April 6-8 Global Excavation Safety Conference virtual. Sessions will be also available on demand.
- Current users of Web TMS are being migrated to the new HTML 5 version. Member Services Dept. scheduling training.
- Stay tuned for a new dedicated UDPRB web site! Administration is expected to be taking over complaint receipt this month!
- Stay safe, get vaccinated, let's get back to normal!

NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



MAR. 2020 VS 2021

TICKETS

2021: 224,120

2020: 186,642

Difference: 20.1%

TRANSMISSIONS

2021: 1,253,015

2020: 1,074,435

Difference: 16.6%



YEAR-TO-DATE

TICKETS

2021: 556,097

2020: 514,693

Difference: 8%

TRANSMISSIONS

2021: 3,150,229

2020: 2,985,864

Difference: 5.5%

COUNTY TICKET VOLUME

2021 stats compared with 2020

| Alexander | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|-----------|------|--------|-------|-------|------|---------------|
| 2020 | 6 | 2 | 319 | 10 | 65 | 402 |
| 2021 | 6 | 6 | 389 | 18 | 66 | 485 |
| | 0.0% | 200.0% | 21.9% | 80.0% | 1.5% | 20.6% |

COUNTY TICKET VOLUME

2021 stats compared with 2020

| Catawba | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|---------|--------|--------|------|--------|--------|---------------|
| 2020 | 83 | 16 | 1717 | 45 | 835 | 2696 |
| 2021 | 64 | 51 | 1867 | 35 | 679 | 2696 |
| | -22.9% | 218.8% | 8.7% | -22.2% | -18.7% | 0.0% |

COUNTY TICKET VOLUME

2021 stats compared with 2020

| Lincoln | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|---------|--------|-------|-------|--------|------|---------------|
| 2020 | 29 | 12 | 1220 | 25 | 682 | 1968 |
| 2021 | 77 | 11 | 1739 | 64 | 738 | 2629 |
| | 165.5% | -8.3% | 42.5% | 156.0% | 8.2% | 33.6% |

COUNTY TICKET VOLUME

YTD stats compared with previous year

| Alexander | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|-----------|------|------|--------|-------|--------|---------------|
| 2020 | 28 | 10 | 967 | 31 | 243 | 1279 |
| 2021 | 30 | 10 | 862 | 28 | 155 | 1085 |
| | 7.1% | 0.0% | -10.9% | -9.7% | -36.2% | -15.2% |

COUNTY TICKET VOLUME

YTD stats compared with previous year

| Catawba | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|---------|--------|--------|------|--------|-------|---------------|
| 2020 | 202 | 50 | 4304 | 150 | 2128 | 6834 |
| 2021 | 128 | 101 | 4521 | 106 | 1919 | 6775 |
| | -36.6% | 102.0% | 5.0% | -29.3% | -9.8% | -0.9% |

COUNTY TICKET VOLUME

YTD stats compared with previous year

| Lincoln | 3 HR | CNCL | NEW | RXMT | UPDT | Total Tickets |
|---------|-------|-------|-------|-------|------|---------------|
| 2020 | 100 | 41 | 3524 | 95 | 1705 | 5465 |
| 2021 | 195 | 37 | 4252 | 156 | 1865 | 6505 |
| | 95.0% | -9.8% | 20.7% | 64.2% | 9.4% | 19.0% |

COUNTY TICKET DISTRIBUTION

| | |
|--------------|-----|
| ALEXANDER | 485 |
| BETHLEHEM | 69 |
| ELLENDALE | 2 |
| HIDDENITE | 48 |
| LITTLE RIVER | 5 |
| MILLERSVILLE | 2 |
| STONY POINT | 22 |
| TAYLORSVILLE | 336 |
| VASHTI | 1 |

COUNTY TICKET DISTRIBUTION

| | |
|----------------|-------------|
| CATAWBA | 2696 |
| CATAWBA | 136 |
| CLAREMONT | 75 |
| CONOVER | 248 |
| HICKORY | 1090 |
| LAKE NORMAN | 35 |
| LONG VIEW | 17 |
| MAIDEN | 137 |
| MOUNTAIN VIEW | 11 |
| NEWTON | 630 |
| SAINT STEPHENS | 10 |
| SHERRILLS FORD | 229 |
| STARTOWN | 10 |
| TERRELL | 53 |

COUNTY TICKET DISTRIBUTION

| | |
|----------------|-------------|
| LINCOLN | 2629 |
| BELWOOD | 3 |
| CROUSE | 20 |
| DENVER | 1384 |
| FLAY | 5 |
| IRON STATION | 225 |
| LINCOLNTON | 758 |
| LOWESVILLE | 60 |
| MAIDEN | 40 |
| VALE | 66 |
| WESTPORT | 55 |



NEAR TICKET

Field employee misplace their locate request number? Resident with mystery markings in your yard? No need to panic, NC811 has just what you are looking for.

NEAR TICKET allows you to see a listing of active excavation notifications in your immediate vicinity via the GPS on your phone or PC

<https://nc811.org/near-ticket/>

2021



CALENDAR OF EVENTS



Your Marks Matter

Accurate locate marks can prevent service disruptions, fines, personal harm and other unintended damages.

LSAW
Locator Safety Awareness Week

Locator Safety Awareness Week April 19-25, 2021

Established in 2014 by Infrastructure Resources and endorsed by NULCA, LSAW addresses the need to keep our locators safe on the job. Take the opportunity during this week to acknowledge the locators you work with and let them know how much you appreciate the difficult, challenging, and sometimes dangerous work they do protecting our underground utilities.

#LSAW



April is Distracted Driving Awareness Month

Every seven seconds someone is injured in a car crash and every 15 minutes someone is killed in one. Employers absorb costs associated with these crashes whether they occur on or off the job. Workplace policies and employee education can help protect your employees, your organization and your community.

<https://www.nsc.org/road-safety/get-involved/distracted-driving-awareness-month>



NC811 Lowe's Geofencing Campaign

During April, Safe Digging Month, NC 811 and Duke Energy will have web banners targeted to smart phone user with the vicinity of all the Lowe's stores in North Carolina.





2021 NC811 Tailgate Wraps

<https://nc811.org/nc811-tailgate-wraps/>

Joint NC/SC Utilities



Coordinating Committee Conference

CANCELLED

<https://ncucc.org/joint-nc-sc-uccc/>

2021 MEETINGS



1Q21

ZOOM Meeting

Friday, April 16

8:30 to 10:30

*Contact Stephanie Brown
for a meeting invite.*

Stephanie@nc811.org

NC Underground Damage Prevention Review Board

Virtual Meeting
Tuesday, April 20

Starts at 10

nc811.org/report-an-alleged-violation/



NC Locate Resolution
Partnership Committee

TEAMS Meeting
Wednesday, April 21st
11:00 – 1:00

*Go to the UCC events calendar
for a link to join.*
ncucc.org

NC811 EDUCATION TEAM



Ann Rushing

Education Manager

Office Phone: 336-855-5760

Cell Phone: 336-944-5518

email: annrushing@nc811.org



Brian Morehouse

Education Liaison

Western Region

Office Phone: 336-855-5760

Cell Phone: 336-482-6890

email: bmorehouse@nc811.org



Howard Corey

Education Liaison Eastern Region

Office Phone: 336-855-5760

Cell Phone: 336-317-5999

email: howard@nc811.org



Parrish Reddick

Education Liaison Piedmont Region

Office Phone: 336-855-5760

Cell Phone: 336-707-4528

email: parrish@nc811.org



Tami Stout

Education Liaison

SW Region

Office Phone: 336-855-5760

Cell Phone: 336-601-8644

email: tami@nc811.org



Steven Moore

Media Relations Specialist

Office Phone: 336-855-5760

Cell Phone: 336-382-4109

email: smoore@nc811.org



Thank you for your time and attention.
You can get a PDF copy of this presentation
on

www.ncucc.org



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.