



Microsoft Teams

# Virtual UCC Meetings

- Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



A top-down view of various gardening tools scattered on a bed of dark brown soil. The tools include a yellow three-pronged fork, a black three-pronged fork, a pair of green-handled pruning shears, a large silver shovel, a small black shovel, a black-handled rake, a silver-handled rake, and a silver three-pronged fork. The text "APRIL IS 811 MONTH" is overlaid in the center, with "APRIL IS" in green and "811 MONTH" in yellow, both with black outlines. Below the text is a small icon of a shovel digging into the soil.

**APRIL IS**  
**811 MONTH**





## National Safe Digging Month

National Safe Digging Month (NSDM) began in 2008 as a way to encourage all CGA (Common Ground Alliance) stakeholders to



# APRIL is National Safe Digging Month

[NC811.ORG/NATIONAL-SAFE-DIGGING-MONTH](http://NC811.ORG/NATIONAL-SAFE-DIGGING-MONTH)

# A message from our Executive Director



*Louis Panzer*



- Spring has sprung! And with it a surge of homeowner locate requests...Monday's have been extra busy so please be patient.
- April 6-8 Global Excavation Safety Conference virtual. Sessions will be also available on demand.
- Current users of Web TMS are being migrated to the new HTML 5 version. Member Services Dept. scheduling training.
- Stay tuned for a new dedicated UDPRB web site! Administration is expected to be taking over complaint receipt this month!
- Stay safe, get vaccinated, let's get back to normal!



# NORTH CAROLINA 811 DATA

Locate requests, transmissions, county ticket volume and distribution



# LOCATE REQUESTS & TRANSMISSIONS FOR ALL OF NC



MAR. 2020 VS 2021

## TICKETS

2021: 224,120

2020: 186,642

Difference: 20.1%

## TRANSMISSIONS

2021: 1,253,015

2020: 1,074,435

Difference: 16.6%



YEAR-TO-DATE

## TICKETS

2021: 556,097

2020: 514,693

Difference: 8%

## TRANSMISSIONS

2021: 3,150,229

2020: 2,985,864

Difference: 5.5%

# COUNTY TICKET VOLUME

2021 stats compared with 2020

| New Hanover | 3 HR  | CNCL  | NEW                 | RXMT  | UPDT   | Total Tickets |
|-------------|-------|-------|---------------------|-------|--------|---------------|
| 2020        | 146   | 26    | 2635                | 104   | 1322   | 4233          |
| 2021        | 187   | 41    | 3301                | 133   | 1132   | 4794          |
| +/- Var     | 28.1% | 57.7% | 25.3%               | 27.9% | -14.4% | 13.3%         |
|             |       |       | Avg Locates per Day |       |        | 240           |

# COUNTY TICKET VOLUME

2021 stats compared with 2020

| Brunswick | 3 HR  | CNCL  | NEW                 | RXMT  | UPDT  | Total Tickets |
|-----------|-------|-------|---------------------|-------|-------|---------------|
| 2020      | 73    | 29    | 2996                | 67    | 494   | 3659          |
| 2021      | 81    | 35    | 3644                | 88    | 641   | 4489          |
| +/- Var   | 11.0% | 20.7% | 21.6%               | 31.3% | 29.8% | 22.7%         |
|           |       |       | Avg Locates per Day |       |       | 224           |



# COUNTY TICKET VOLUME

2021 stats compared with 2020

| <b>Pender</b> | <b>3 HR</b> | <b>CNCL</b> | <b>NEW</b>          | <b>RXMT</b> | <b>UPDT</b> | <b>Total Tickets</b> |
|---------------|-------------|-------------|---------------------|-------------|-------------|----------------------|
| 2020          | 22          | 17          | 984                 | 36          | 130         | 1189                 |
| 2021          | 25          | 26          | 1154                | 50          | 377         | 1632                 |
| +/- Var       | 13.6%       | 52.9%       | 17.3%               | 38.9%       | 190.0%      | 37.3%                |
|               |             |             | Avg Locates per Day |             |             | 82                   |

# COUNTY TICKET VOLUME

YTD stats compared with previous year

| New Hanover | 3 HR  | CNCL | NEW                 | RXMT | UPDT   | Total Tickets |
|-------------|-------|------|---------------------|------|--------|---------------|
| 2020        | 326   | 98   | 8052                | 262  | 3549   | 12287         |
| 2021        | 414   | 98   | 8238                | 288  | 3177   | 12215         |
| +/- Var     | 27.0% | 0.0% | 2.3%                | 9.9% | -10.5% | -0.6%         |
|             |       |      | Avg Locates per Day |      |        | 197           |



# COUNTY TICKET VOLUME

YTD stats compared with previous year

| Brunswick | 3 HR | CNCL | NEW                 | RXMT | UPDT  | Total Tickets |
|-----------|------|------|---------------------|------|-------|---------------|
| 2020      | 173  | 79   | 8118                | 177  | 1278  | 9825          |
| 2021      | 177  | 79   | 8964                | 194  | 1607  | 11021         |
| +/- Var   | 2.3% | 0.0% | 10.4%               | 9.6% | 25.7% | 12.2%         |
|           |      |      | Avg Locates per Day |      |       | 178           |

# COUNTY TICKET VOLUME

YTD stats compared with previous year

| <b>Pender</b> | <b>3 HR</b> | <b>CNCL</b> | <b>NEW</b>          | <b>RXMT</b> | <b>UPDT</b> | <b>Total Tickets</b> |
|---------------|-------------|-------------|---------------------|-------------|-------------|----------------------|
| 2020          | 71          | 46          | 2675                | 85          | 420         | 3297                 |
| 2021          | 66          | 44          | 2920                | 132         | 1004        | 4166                 |
| +/- Var       | -7.0%       | -4.3%       | 9.2%                | 55.3%       | 139.0%      | 26.4%                |
|               |             |             | Avg Locates per Day |             |             | 67                   |



# COUNTY TICKET DISTRIBUTION

| County/Place          | 03 Mar      |
|-----------------------|-------------|
| <b>NEW HANOVER</b>    | <b>4794</b> |
| BAYSHORE              | 22          |
| <b>CAROLINA BEACH</b> | <b>174</b>  |
| <b>CASTLE HAYNE</b>   | <b>176</b>  |
| HIGHTSVILLE           | 8           |
| <b>KINGS GRANT</b>    | <b>123</b>  |
| KIRKLAND              | 75          |
| KURE BEACH            | 97          |
| MASONBORO             | 14          |
| MURRAYSVILLE          | 34          |
| MYRTLE GROVE          | 67          |
| MYRTLE GROVE JUNCTIO  | 6           |
| MYRTLE SOUND          | 1           |
| OGDEN                 | 51          |

|                    |             |
|--------------------|-------------|
| SEA BREEZE         | 6           |
| SEAGATE            | 4           |
| SILVER LAKE        | 78          |
| <b>WILMINGTON</b>  | <b>3742</b> |
| WILMINGTON BEACH   | 3           |
| WINTER PARK        | 2           |
| WRIGHTSBORO        | 28          |
| WRIGHTSVILLE       | 4           |
| WRIGHTSVILLE BEACH | 79          |

# COUNTY TICKET DISTRIBUTION

| County/Place                | 03 Mar      |
|-----------------------------|-------------|
| <b>BRUNSWICK</b>            | <b>4489</b> |
| ASH                         | 31          |
| BALD HEAD ISLAND            | 68          |
| BELVILLE                    | 49          |
| <b>BOILING SPRING LAKES</b> | <b>148</b>  |
| <b>BOLIVIA</b>              | <b>353</b>  |
| BRICK LANDING               | 1           |
| <b>CALABASH</b>             | <b>256</b>  |
| CAROLINA SHORES             | 38          |
| CASWELL BEACH               | 13          |
| HOLDEN BEACH                | 82          |
| <b>LELAND</b>               | <b>1130</b> |
| LONG BEACH                  | 1           |
| LONGWOOD                    | 5           |
| MACO                        | 2           |
| NAVASSA                     | 46          |

|                         |            |
|-------------------------|------------|
| NORTHWEST               | 74         |
| <b>OAK ISLAND</b>       | <b>642</b> |
| <b>OCEAN ISLE BEACH</b> | <b>292</b> |
| <b>SAINT JAMES</b>      | <b>109</b> |
| SANDY CREEK             | 21         |
| SEA TRAIL PLANTATION    | 1          |
| <b>SHALLOTTE</b>        | <b>227</b> |
| <b>SOUTHPORT</b>        | <b>397</b> |
| <b>SUNSET BEACH</b>     | <b>169</b> |
| SUNSET HARBOR           | 2          |
| <b>SUPPLY</b>           | <b>222</b> |
| TOWN CREEK              | 5          |
| VARNAMTOWN              | 3          |
| <b>WINNABOW</b>         | <b>102</b> |



# COUNTY TICKET DISTRIBUTION

| County/Place       | 03 Mar      |
|--------------------|-------------|
| <b>PENDER</b>      | <b>1632</b> |
| ATKINSON           | 28          |
| <b>BURGAW</b>      | <b>112</b>  |
| CLARKS LANDING     | 2           |
| CURRIE             | 31          |
| <b>HAMPSTEAD</b>   | <b>782</b>  |
| LONG CREEK         | 1           |
| MAPLE HILL         | 7           |
| MONTAGUE           | 1           |
| PENDERLEA          | 1           |
| <b>ROCKY POINT</b> | <b>219</b>  |
| SCOTTS HILL        | 16          |

|                  |            |
|------------------|------------|
| <b>SURF CITY</b> | <b>201</b> |
| <b>TOPSAIL</b>   | <b>163</b> |
| TOPSAIL BEACH    | 22         |
| WALLACE          | 5          |
| WATHA            | 7          |
| WILLARD          | 33         |
| WOODSIDE         | 1          |



# NEAR TICKET

Field employee misplace their locate request number? Resident with mystery markings in your yard? No need to panic, NC811 has just what you are looking for.

NEAR TICKET allows you to see a listing of active excavation notifications in your immediate vicinity via the GPS on your phone or PC

**<https://nc811.org/near-ticket/>**



# 2021



## CALENDAR OF EVENTS

# Your Marks Matter

Accurate locate marks can prevent service disruptions, fines, personal harm and other unintended damages.

**LSAW**  
Locator Safety Awareness Week

## Locator Safety Awareness Week April 19-25, 2021

Established in 2014 by Infrastructure Resources and endorsed by NULCA, LSAW addresses the need to keep our locators safe on the job. Take the opportunity during this week to acknowledge the locators you work with and let them know how much you appreciate the difficult, challenging, and sometimes dangerous work they do protecting our underground utilities.

**#LSAW**





# April is Distracted Driving Awareness Month

Every seven seconds someone is injured in a car crash and every 15 minutes someone is killed in one. Employers absorb costs associated with these crashes whether they occur on or off the job. Workplace policies and employee education can help protect your employees, your organization and your community.

<https://www.nsc.org/road-safety/get-involved/distracted-driving-awareness-month>



# NC811 Lowe's Geofencing Campaign

During April, Safe Digging Month, NC 811 and Duke Energy will have web banners targeted to smart phone user with the vicinity of all the Lowe's stores in North Carolina.







# 2021 NC811 Tailgate Wraps

<https://nc811.org/nc811-tailgate-wraps/>



# Joint NC/SC Utilities



**Coordinating Committee Conference**

**CANCELLED**

<https://ncucc.org/joint-nc-sc-uccc/>

# 2021 MEETINGS



**1Q21**

**ZOOM Meeting**

Friday, April 16

**8:30 to 10:30**

*Contact Stephanie Brown  
for a meeting invite.*

*Stephanie@nc811.org*

## **NC Underground Damage Prevention Review Board**

Virtual Meeting

Tuesday, April 20

Starts at 10

[nc811.org/report-an-alleged-violation/](https://nc811.org/report-an-alleged-violation/)



## **State UCC Meeting**

Teams Meeting

Thursday, May 13th

Starts at 10



**NC Locate Resolution**  
Partnership Committee

**TEAMS Meeting**

Wednesday, April 21st

11:00 – 1:00

*Go to the UCC events calendar  
for a link to join.*

*[ncucc.org](https://ncucc.org)*

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Thank you for your time and attention.  
You can get a PDF copy of this presentation  
on

[www.ncucc.org](http://www.ncucc.org)



Use the UCC Issues form to voice your concerns to both local and state level UCC meetings in North Carolina. Available on both the NCUCC website and the NC811 app.

If you would like to watch this TEAM meeting at a later date or share it with others, please visit [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.